



Mediolanum S.p.A.

**Mediolanum Group
Embedded Value 2011**

Supplementary Information

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Disclaimer

In calculating embedded value information of the Group, numerous assumptions (some of which are shown below) are required concerning the Mediolanum Group's business with respect to industry performance, business and economic conditions and other factors, many of which are outside the Group's control. Although the assumptions used represent estimates that the Mediolanum Group believe are appropriate for the purpose of embedded value reporting, future operating conditions may differ, perhaps significantly, from those assumed in the calculation of the embedded value. Consequently, the inclusion of embedded value herein should not be regarded as a statement by the Mediolanum Group or any other party, that the stream of future after-tax profits discounted to produce the embedded value will be achieved.

1. INTRODUCTION

1.1 Basis of preparation

This Supplementary Information document provides details of the methodology, assumptions and results of the embedded value calculations for the Mediolanum Group as at December 31, 2011.

Mediolanum has presented embedded value information in relation to all the Group's business for many years and adopted the European Embedded Value ("EEV") Principles with the publication of its full year 2005 results. Since 2008 Mediolanum adopted the European Insurance CFO Forum Market Consistent Embedded Value Principles¹ ("MCEV Principles"), published in October 2009, in respect of all its life insurance and related business (see "covered business" below).

To provide meaningful information regarding the value and value generating capability of the Group, in addition to preparing a disclosure which is fully compliant with the MCEV Principles, in respect of all the other non-covered businesses of the group, Mediolanum has chosen to provide additional information – Group Embedded Value – which considers all the operating lines of business of the Group in a consistent fashion.

Throughout this Supplementary Information, the following terminology is used:

- **MCEV:** a measure of the consolidated value of shareholders' interests in the covered business, equal to the sum of adjusted shareholders' net assets allocated to covered business and the value of in-force covered business, developed in accordance with the MCEV Principles
- **Group MCEV:** a measure of the consolidated value of shareholders' interests in covered and non-covered business, which is equal to the sum of the MCEV for covered business and the unadjusted IFRS net asset value for non-covered business, as required by the MCEV Principles
- **Group Embedded Value:** a measure used by Mediolanum to assess the value of shareholders' interests in the value of the entire Group, including the impact of marking to market, where appropriate, of other assets and liabilities relating to non-covered business, the elimination of intangible assets such as goodwill, and the inclusion of the value of in-force asset management and Italian banking businesses

Mediolanum has continued to work closely with Towers Watson to develop its methodology, and Towers Watson has undertaken a review of the embedded value of the Group as at December 31, 2011. Towers Watson's opinion is provided in section 9 of this Supplementary Information disclosure.

The directors of Mediolanum S.p.A. acknowledge their responsibility for the preparation of this Supplementary Information and confirm that the information contained herein has been prepared in accordance with the MCEV Principles. This disclosure should not be considered as a substitute for the Mediolanum Group's primary financial statements.

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1.2 Covered and non-covered business

The Mediolanum Group's primary IFRS reporting provides for six segments: Life Italy, Banking Italy, Asset Management Italy, Other Italy, Spain and Germany.

The covered business to which the MCEV methodology has been applied includes all the life insurance business written in Italy and in foreign countries (primarily Spain) consistent with this business segment under the primary IFRS reporting. Values are reported on a "look-through" basis, considering all profits and losses emerging in the Group associated with the life line of business, which is consistent with the Life IFRS reporting segment.

Life product categories included are:

- 'Freedom' life business in Italy
- Other Italian traditional business (net of external reinsurance)
- Unit-linked business
- Index-linked business

No value has been attributed in the MCEV to in-force or new business for other lines of business. In Group MCEV these lines of business are considered on an unadjusted IFRS basis in accordance with the MCEV Principles, whereas in Mediolanum's Group Embedded Value, asset management and Italian banking business have been considered on an embedded value basis. Mediolanum has calculated the results for its life and asset management businesses distributed in Italy and life business distributed in Spain. Towers Watson has continued to calculate the embedded value information for the other lines of business which have not been internalised.

1.3 MCEV definitions

MCEV represents the present value of consolidated shareholders' interests in the earnings distributable from assets allocated to covered business after sufficient allowance for the aggregate risks in the covered business. The allowance for risk has been calibrated to reflect the market price for risk, where observable. In particular, the MCEV consists of the following components:

- Free surplus allocated to the covered business ("FS")
- Required Capital necessary to support the business ("RC")
- Value of in-force covered business ("VIF"), which consists of the following components:
 - (+) Present value of future profits: after-tax shareholder's profits from the in-force covered business ("PVFP")
 - (-) Time value of financial options and ("TVOG")
 - (-) Frictional costs of required capital ("FCoC")
 - (-) Cost of residual non-hedgeable risks ("CNHR")

The sum of FS and RC is equal to the Adjusted Net Asset Value ("ANAV").

Refer to section 7 (Methodology) of this Supplementary Information for a more detailed description of these components.

2. HIGHLIGHTS

2.1 Group Embedded Value

The following table shows the MCEV, Group MCEV and Group Embedded Value as at December 31, 2011, together with the values as at December 31, 2010.

Group Embedded Value as at December 31,

€/m	2010	2010R	2011
unadjusted IFRS NAV (covered business)	524	524	431
adjustments to NAV (covered business)	(78)	(78)	65
value of in-force life business	1,710	1,697	1,263
MCEV (covered business)	2,156	2,143	1,759
unadjusted IFRS NAV (non-covered business)	512	512	331
GROUP MCEV	2,668	2,655	2,090
adjustments to NAV (non-covered business)	(224)	(54)	(57)
value of in-force asset management business	541	541	581
value of in-force banking business	248	248	133
GROUP EMBEDDED VALUE	3,233	3,390	2,747

This year, Mediolanum has changed the methodology used in the valuation of its shareholding in Mediobanca in order to be consistent with the IFRS accounts where an independent assessment is consolidated using the net equity method. Furthermore, in 2011, Mediolanum has internalized the Spanish life business valuation.

To allow a like-for-like comparison, a restatement of the 2010 Group Embedded Value is provided. Note that the entire Mediobanca shareholding is in the non covered business.

On a like-for-like basis, Group Embedded Value decreased by 19% mainly due to an increase in the value of in-force business in asset management and a decrease in the banking and life businesses (mainly due to the financial market).

2.2 Value of new business

The following table shows the value at moment of sale of the Mediolanum Group's new business in 2011, together with equivalent values published in 2010. New life business comprises new life insurance policies sold during the period, excluding those resulting from the transformation or switch of existing policies, together with discretionary increases in the level of regular premiums on existing policies. New asset management business is defined as the sum of retail gross inflows net of internal switches within the mutual funds. New Italian banking business comprises the new money collected in the period relating to current accounts and deposit accounts opened in the year and the volume of new mortgages issued and new structured bonds issued in the year.

Value of new business

€/m	2010	2011
Life insurance business	41	(2)
Asset management business	121	126
Italian banking business	53	28
VALUE OF NEW BUSINESS	215	152

Group new business value decreased by 29%. This is due primarily to the decrease in the life and banking businesses because of the financial market situation in 2011. The asset management business has increased mainly due to a better asset mix distribution of the gross inflows.

2.3 Group Embedded Value Earnings

Group Embedded Value earnings, which are defined as the change in Group Embedded Value for the year, adjusted for the payment of dividends and other capital movements, provide a measure of performance during the year. The following table shows the Group Embedded Value earnings for 2010 and 2011, together with an estimate of the 2010 restatement.

Group Embedded Value Earnings

€/m	2010	2010R	2011
Change in embedded value for the period	161	195	(643)
Dividends paid or accrued	110	110	103
Other capital movements	(4)	(4)	(3)
GROUP EV EARNINGS (before Lehman Bros. operation)	267	301	(543)
Impact of Lehman Bros. operation	23	23	0
GROUP EMBEDDED VALUE EARNINGS	290	324	(543)

Note that the 2010R is calculated allowing for an equivalent restatement of Mediobanca in 2009.

Group Embedded Value earnings consist of the following components:

- The expected return on embedded value at the start of the year (“expected return”)
- Operating variances during the period (“operating experience variances”), caused by differences between the actual operating experience of the period and the assumptions used to calculate the embedded value at the start of the year, before the impact of new sales during the period
- The impact of changes in assumptions at the end of the period for operating experience (“operating assumption changes”)
- Variances and changes in assumptions regarding future experience used to calculate the value of in-force business at the end of the period relating to economic conditions (“economic variances and assumption changes”)

- The “value added by new business”, calculated at the moment of sale using the end of period assumptions
- The partial reversal (23 million Euro) in 2010 of the extraordinary capital injection (108 million Euro) made in 2008 by the two major shareholders to cover the devaluation of the Lehman Bros. structured bonds, as a result of the recovery in value of the bonds

The following table shows the components of the Group Embedded Value earnings in 2010 and 2011.

Components of Group Embedded Value Earnings

€/m	2010	2010R	2011
Expected return	117	117	136
Operating experience variances	2	2	(33)
Operating assumption changes	(2)	(2)	(76)
Economic variances and assumption changes	(65)	(31)	(722)
EARNINGS ON INITIAL GROUP EMBEDDED VALUE	52	86	(695)
Value of new life business	41	41	(2)
Value of new asset management business	121	121	126
Value of new Italian banking business	53	53	28
VALUE ADDED BY NEW BUSINESS	215	215	152
Impact of Lehman brothers operation	23	23	0
GROUP EMBEDDED VALUE EARNINGS	290	324	(543)

Description of key Group Embedded Value earnings items in 2011

Expected return was higher in 2011 than in 2010 due to the higher opening embedded value and higher expected investment returns.

Operating experience variances gave rise to a decrease in the embedded value earnings for the year for 33 million Euro, whose main components are:

- higher performance commissions than those assumed (40 million Euro)
- negative variance of 6 million Euro attributable to asset management persistency
- a negative variance in life business persistency and paid-up experience (42 million Euro)
- a positive variance of 11 million Euro due to a more aggressive asset mix
- 31 million euro negative variance related to an increase of the asset management fees payout to the sales network for the asset management and whole of life products
- 6 million Euro negative variance relating to extraordinary costs

The remaining effects comprise a series of positive and negative items.

The negative impact of changes to operating assumptions (approximately 76 million Euro) is mainly due to higher maintenance expense parameters.

The negative impact of economic variances and assumption changes (approximately 722 million Euro) is due to the economic environment, particularly as regards the reference rates and implied inflation rates and in economic experience variances mainly relating to a lower market value of the assets in 2011.

The value added by new life business in the period was negative for approximately 2 million Euro of which (33) million Euro related to Freedom, 11 million Euro related to Pension Plans, 9 million Euro related to other unit-linked policies and 12 million Euro related to Spanish business.

The value added by new asset management business in the period of 126 million Euro, almost entirely related to business distributed in Italy.

New Italian banking business added 28 million Euro, related mostly to proprietary mortgages, Freedom current accounts and structured bonds.

3. MCEV COVERED BUSINESS

3.1 Market-consistent embedded value (MCEV)

The following table shows the market-consistent embedded values for covered business as at December 31, 2011 and the 2010 value.

MCEV as at December 31, €/m	2010	2010R	2011
free surplus	88	88	167
required capital	358	358	329
ADJUSTED NET ASSET VALUE (COVERED BUSINESS)	446	446	496
present value of future profits	1,901	1,887	1,429
time value of financial options and guarantees	(10)	(10)	(16)
frictional costs of required capital	(23)	(23)	(18)
cost of residual non-hedgeable risks	(157)	(156)	(132)
VALUE OF IN-FORCE COVERED BUSINESS	1,710	1,697	1,263
MARKET-CONSISTENT EMBEDDED VALUE	2,156	2,143	1,759

The adjusted net asset value for covered business shown above is equal to the shareholders' net asset value attributed to the covered life business, determined initially on an IFRS basis, before the distribution of dividends payable in the following year, after a series of adjustments.

As part of the adoption of the MCEV Principles, Mediolanum has identified an adjusted net asset value in relation solely to the covered business.

In accordance with the MCEV Principles, Mediolanum has allocated assets and liabilities to the covered business, using its primary IFRS accounting basis, based on a perimeter which includes all the life operating companies of the Group, net of the shareholding in Mediobanca, that part of the Group's goodwill associated with the acquisition of Banco Mediolanum and Gamax and related to life business, together with the component of the life segmental profits of the year which emerges in other group companies. The unadjusted Life IFRS net asset value is thus calculated in a manner consistent with the Group's overall IFRS shareholder's net equity.

Adjustments are then required to the unadjusted Life IFRS net asset value, primarily to reflect the after-tax impact of (i) the elimination of goodwill, primarily that related to Banco Mediolanum and Gamax, (ii) marking to market value any assets not considered on a market value under IFRS, (iii) the exclusion of the accounting items relating to unrealised gains in the life segregated funds, whose projected emergence over time is included in the value of the in-force life insurance business and the reversal of accounting items related to life insurance products classified under IAS 39 for which the value of in-force business is determined using the statutory profits.

The following table shows the reconciliation between the Life IFRS net asset value and adjusted shareholders' net asset value for covered business as at December 31, 2010 and 2011.

Reconciliation of adjusted net asset value and Life IFRS net asset value

€/m	2010	2011
Unadjusted life IFRS net asset value	524	431
Goodwill	(96)	(96)
Marking to market of assets	4	(10)
Accounting items	14	171
ADJUSTED NET ASSET VALUE (COVERED BUSINESS)	446	496

3.2 Value of new business

New covered business comprises new life insurance policies sold during the period, excluding those resulting from the transformation or switch of existing policies, together with discretionary increases in the level of regular premiums on existing policies.

The value of new business has been determined at the moment of sale using the end-year economic and non-economic assumptions, including all acquisition-related costs. The following table shows the value added by new business 2011, compared to the value of 2010 new business.

Value of new covered business

€/m	2010	2011
Freedom life business	(21)	(33)
Other traditional life business	1	(0)
Unit-linked life business	56	28
Index-linked life business	5	3
VALUE OF NEW COVERED BUSINESS	41	(2)

The value of new unit-linked business decreased and this is mainly due to a sales volume reduction in the year, a product mix more concentrated to single premium products and an increase in the management fees payout to the sales network. As far as the index-linked policies are concerned are now sold only in Spain, following the issue of ISVAP Regolamentoo 32 in Italy. The profitability of the Freedom Life policy is negative mainly because of the economic scenarios.

3.3 New business margins

New business margins for the Italian life business in 2011 and 2010 are shown in the tables below. Profitability is expressed both in terms of a margin on APE (annual premium equivalent defined as annualised regular premiums plus 10% of single premiums) and as a percentage of PVNBP (present value of new business premiums), calculated using the same assumptions, in particular the lapse and the reference rates,

and projection periods that are consistent with those used to calculate the value of new business.

New business margins in 2011 – Italian life business

€/m	Freedom & Other Traditional	unit linked pension plans	Other Unit- linked policies
Value of new business at moment of sale	(33)	11	9
Regular premiums / pac	1	16	18
Single premiums / pic	2,220	28	253
APE	223	19	43
New business margin (% APE)	(15%)	57.4%	21,1%
PVNBP	2,228	266	414
New business margin (% PVNBP)	(1.5%)	4.2%	2,2%
Average annual premium multiplier	8.3	14.4	9,2

The margins on APE and PVNBP for new life business in Spain are approximately 64% and 6.7% respectively in 2011.

The following table shows the new business margins in Italy for 2010.

New business margins in 2010 – Italian life business

€/m	Freedom & Other Traditional	unit linked pension plans	Other Unit-linked policies
Value of new business at moment of sale	(20)	29	24
Regular premiums / pac	1	33	34
Single premiums / pic	3,922	28	171
APE	393	35	51
New business margin (% APE)	(5.1%)	84.7%	47.5%
PVNBP	3,928	419	465
New business margin (% PVNBP)	(0.5%)	6.9%	5.2%
Average annual premium multiplier	7.0	11.8	8.6

The following table provides a reconciliation of the Italian new business premium volumes as used in the calculation of the value of new business, APE and new business margins, with the published new business premiums as provided in the 2011 Annual Report.

Reconciliation of Italian life new business premium volumes in 2011

€/m	Annual premiums	Single premiums
Published new business volumes	38	2,518
Surrenders of first year premiums	(3)	0
Alignment of timing of premiums	0	(17)
MCEV NEW BUSINESS VOLUMES	35	2,501

3.4 Analysis of MCEV earnings

The following table shows the MCEV earnings of the Mediolanum covered business in 2011 shown in the format required by the MCEV Principles.

Analysis of MCEV earnings in 2011

€/m	Free Surplus	Required Capital	VIF	MCEV
Opening MCEV	88	358	1,710	2,156
Opening adjustments	0	(0)	(12)	(12)
Adjusted opening MCEV	88	358	1,697	2,143
New business value	0	0	(2)	(2)
Expected existing business contribution (reference rate)	5	0	35	40
Expected existing business contribution (in excess of reference rate)	10	2	38	50
Transfers from VIF and RC to FS	170	(42)	(128)	0
<i>of which on existing in-force business</i>	238	(79)	(159)	0
<i>of which on new business</i>	(68)	38	30	0
Experience variances	(22)	11	(37)	(48)
Assumption changes	0	0	(90)	(90)
Other operating variance	(3)	5	23	25
Operating MCEV earnings	160	(25)	(160)	(24)
Economic variances	(44)	(4)	(275)	(323)
Other non operating variance	0	0	0	0
TOTAL MCEV EARNINGS	116	(28)	(435)	(347)
Closing adjustments	(38)	0	0	(38)
CLOSING MCEV	167	329	1,263	1,759

The analysis of the MCEV earnings components includes the following:

- New business value calculated at the moment of sale using the end of period assumptions
- Expected existing business contribution (reference rate): this item represents the expected return on the embedded value at the start of the year, using the reference rate at the beginning of the period, comprising the expected earnings on free surplus and required capital and the expected change in the value of in-force business
- Expected existing business contribution (in excess of reference rate): this item represents the additional expected return compared to the reference rate, determined using a series of real-world economic assumptions (shown in section 8.3) which are consistent with managements' expectation of the business at the start of the year
- Transfers from VIF and RC to FS: this item shows the effect of the releases and the corresponding transfers of profits underlying the in-force value, the new business value and the required capital to the free surplus; the overall impact on the MCEV is zero

- Experience variances: variances during the period caused by differences between the actual experience of the period and the assumptions in respect of operating experience used to calculate the embedded value at the start of the year before the impact of new sale during the period
- Assumption changes: the impact of changes in assumptions at the end of the period for operating experience
- Other operating variance: this item includes the changes to models to reflect improvements or rectify errors

Operating MCEV earnings: This item represents the MCEV earnings arising as the sum of the above elements.

- Economic variances: the impact caused by the difference between the actual performance in the period of the assets underlying the MCEV and the assumptions at the beginning of the period and the impact of changes in economic conditions

Total MCEV earnings: this item summarises the overall MCEV earnings of the year

- Closing adjustments: represent capital movements and is due to the capital injections net of the dividends paid (and other capital movements) with reference to the covered business perimeter

Closing MCEV: is the total MCEV as at December 31, 2011.

4. GROUP MCEV

Group MCEV represents the sum of the MCEV for covered business and the unadjusted IFRS net asset value for non-covered business, as required by the MCEV Principles. No other adjustments, to allow for example for marking to market of other assets and liabilities, or the inclusion of the value of in force of other business, are allowed in Group MCEV. These items are considered in Group Embedded Value and discussed in the following section 5 (Non-covered business).

The following table shows the analysis of Group MCEV earnings for 2011 in the format required by the MCEV Principles.

Group MCEV analysis of earnings in 2011

€/m	Covered business MCEV	Non covered business IFRS	Total Group MCEV
Opening Group MCEV	2,156	512	2,668
Opening adjustments	(12)	0	(12)
Adjusted opening Group MCEV	2,143	512	2,655
Operating MCEV earnings	(24)	21	(4)
Non-operating MCEV earnings	(323)	0	(323)
Total MCEV earnings	(347)	21	(327)
Other movement in IFRS net equity	0	(196)	(196)
Closing adjustments	(38)	(5)	(43)
Closing Group MCEV	1,759	331	2,090

Notes:

- Opening Group MCEV is the value as at December 31, 2010
- All values are shown after tax and minority interests
- Covered business represents the Life Italy IFRS business segment plus the Life part of the Spanish and German IFRS business segments
- Non-covered business represents the remaining Italian IFRS business segments plus the non-Life part of the Spanish and German IFRS business segments
- For non-covered business, IFRS net income (after tax) is shown under operating earnings
- Other Comprehensive Income (after tax) for non-covered business is shown under the item other movement in IFRS net equity
- Covered business reflects 3 million Euro more after-tax profit than the Life Italy IFRS business segment, representing the Life part of the Spanish and German IFRS business segments

5. NON-COVERED BUSINESS

As indicated previously, Mediolanum defines Group Embedded Value to include the impact of marking to market, where appropriate, other assets and liabilities relating to non-covered business, the elimination of intangible assets such as goodwill and the inclusion of the value of in-force asset management and Italian banking businesses. This year, Mediolanum has changed the methodology used in the valuation of its participation in Mediobanca in order to be consistent with the IFRS accounts where an independent assessment is consolidated using the net equity method. This section shows details of these items.

5.1 Adjustments to IFRS net asset value

The following table shows the derivation of the relevant adjustments to the unadjusted IFRS net asset value in respect of non-covered business as at December 31, 2010 and 2011. To allow a like-for-like comparison a restatement of the non-covered business valuation is provided.

Adjustments to net asset value for non-covered business at December 31

€/m	2010	2010R	2011
Elimination of goodwill	(53)	(53)	(53)
Marking to market of assets	(171)	(1)	(4)
ADJUSTMENTS TO IFRS NET ASSET VALUE (NON COVERED BUSINESS)	(224)	(54)	(57)

Group MCEV considers assets allocated to non-covered business on an unadjusted IFRS basis. In Group Embedded Value, adjustments are necessary in respect of: (i) the elimination of goodwill, relating principally to the remaining parts of the acquisitions of Banco Mediolanum and Gamax not allocated to covered business, and B.A. Lenz, (ii) marking to market, where appropriate, other assets not considered on a market-value basis in IFRS, including property and listed companies held in the Group's IFRS accounts except, in the 2011 year-end valuation and in the 2010 restatement, for Mediobanca, for which an independent assessment was used.

5.2 Value of in-force non-covered business

The non-covered business valued on an embedded value basis comprises asset management business distributed in Italy and Spain, excluding the Banca Esperia joint venture, and Italian banking business. No value has been attributed to in-force or new business for the remaining lines of business, including in particular Banca Esperia, Gamax, B.A. Lenz and that part of the Irish operations MILL and MIF not related to Italy and Spain, nor to the other minor lines of business of the Mediolanum Group.

The value of in-force non-covered business has been calculated using an embedded value approach which is consistent with that used for covered business. Values are reported on a look-through basis, considering all profits and losses emerging in the Group associated with the relevant line of business, which is consistent with their contribution to the relevant IFRS segment.

The following table shows the value of in-force asset management, separated between Italy and foreign business (entirely Spain), and in-force Italian banking business as at December 31, 2011, with 2010 values shown for comparison.

Value of in-force non-covered business as at December, 31

€/m	2010	2011
Italian asset management business	527	563
Spanish asset management business	14	18
Asset management business	541	581
Current and deposit account business	170	52
Mortgages	78	81
Italian banking business	248	133
VALUE OF IN-FORCE NON-COVERED BUSINESS	789	714

The value of in-force asset management business has increased compared to the previous year due primarily to the contribution of new business.

Banking business shows a lower value mainly due to lower margins on the current accounts, in particular on the Freedom current account product. The value of the mortgages is stable mainly due to the sale of the new proprietary mortgages.

5.3 Value of new non-covered business

The value of new non-covered business has been calculated using a consistent approach to that used for covered business.

The following table shows the value of new asset management and Italian banking business in 2011.

Value of new non-covered business in 2011

€/m	Italy	Spain	Total
Asset management business	124	2	126
Current and deposit account business	10	n/a	10
Mortgages	17	n/a	17
Banking business	28	n/a	28
VALUE OF NEW NON-COVERED BUSINESS	152	2	154

The following table shows details of the new business margins on Italian asset management business in 2011 and 2010, calculated in a similar fashion to life business.

New business margins in 2010 and 2011 – Italian asset management business

€/m	2010	2011
Value of new business at moment of sale	119	124
Regular premiums / pac	157	69
Single premiums / pic	3,297	2,989
APE	487	367
New business margin (% APE)	24.4%	33.8%
PVNBP	4,363	3,498
New business margin (% PVNBP)	2.7%	3.5%
Average annual premium multiplier	6.8	7.4

Profitability increased compared to last year, primarily due to a more aggressive sales mix in equity mutual funds.

The margin on new Spanish asset management business is approximately 1.0% of new contributions in 2011.

The margin of new current accounts as a percentage of the money invested at the end of December in current accounts opened in 2011 is 1.0%, which is lower than in 2010 mostly due to the lower income return assumption. The profitability of new mortgages sold in 2011 is 4.0%, which is lower than in 2010 due to an increase in the expense assumption.

6. SENSITIVITY TESTS

6.1 MCEV sensitivity tests

Sensitivities have been provided for both the MCEV as at December 31, 2011 and the value of 2011 new business to changes in key assumptions.

Certain of the MCEV economic sensitivities have an impact on both ANAV and VIF. For new business value, the same sensitivity tests have been applied as for the MCEV, except where a particular sensitivity is not meaningful to the assessment of the new business value.

The MCEV Principles require two-way tests to be conducted where the result of any particular test may not be symmetric. For Mediolanum's business, only the tests to the interest rate environment produce significantly different results.

Unless otherwise indicated, each the tests affects only one parameter at a time, and all other parameters are left unchanged. Policyholder behaviour and management actions are maintained unchanged compared to the central run.

The following sensitivity tests have been performed, following the requirements of the MCEV Principles.

Interest rates and assets

- 100 basis point pa increase in the interest rate environment
This sensitivity is designed to indicate the impact of a sudden upwards parallel shift in the risk-free reference rates, which implies changes in the current market value of fixed-interest assets and in future reinvestment rates.
- 100 basis point pa decrease in the interest rate environment
This sensitivity is designed to indicate the impact of a sudden downwards parallel shift in the risk-free reference rates, which implies changes in the current market value of fixed-interest assets and in future reinvestment rates.
- 10% decrease in equity/property values at the valuation date
This sensitivity is designed to indicate the impact of a sudden change in the market-values of assets.
- 25% increase in equity/property implied volatilities at the valuation date
This sensitivity is designed to indicate the impact of an increase in market implied equity/property volatilities on the cost of financial options and guarantees.
- 25% increase in swaption implied volatilities at the valuation date
This sensitivity is designed to indicate the impact of an increase in market implied swaption volatilities on the cost of financial options and guarantees.

Note that in all the economic sensitivity tests the calculations have been performed assuming that the portfolio is rebalanced to maintain the current asset mix.

Expenses and persistency

- 10% decrease in maintenance expenses
This sensitivity is applied to the projected level of expenses.
- 10% decrease in acquisition expenses.
This sensitivity is applied to the non-commission related level of acquisition expenses, for new business only.
- 10% proportionate decrease in lapse rates
This sensitivity reflects a downwards movement in lapse rates at all durations on all products.

Insurance risks

- 5% proportionate decrease in base mortality rates for life assurance business
This sensitivity reflects the impact of a downwards movement in mortality rates at all ages for insurance, as opposed to annuity, business
- 5% proportionate decrease in mortality rates for annuity business
This sensitivity reflects the impact of a downwards movement in mortality rates for annuity business

Required capital

- Required capital to be equal to the level of solvency capital
In this sensitivity, the amount of required capital is set equal to the level of solvency capital at which the supervisor is empowered to take any action, namely 100% of the minimum EU solvency margin in Italy and 150% in Ireland.

The following table shows the impact of the sensitivity tests for the covered business

Sensitivity analysis – Covered business

	MCEV		Value of new business	
	€/m	%	€/m	%
Base value	1,758		(2)	
INTEREST RATES AND ASSETS				
1% reduction in risk-free reference rates	(73)	(4.2%)	(4)	Ns
1% increase in risk-free reference rates	34	1.9%	(1)	Ns
10% decrease in equity/property values	(89)	(5.1%)	(1)	Ns
25% increase in equity/property implied volatilities	(4)	(0.2%)	0	Ns
25% increase in swaption implied volatilities	(2)	(0.1%)	0	Ns
EXPENSES AND PERSISTENCY				
10% decrease in maintenance expenses	23	1.3%	1	Ns
10% decrease in acquisition expenses	-	-	4	Ns
10% decrease in lapse rates	37	2.1%	4	Ns

INSURANCE RISKS

5% decrease in mortality rates for life assurance business	3	0.2%	0	Ns
5% decrease in mortality rates for annuity business	(2)	(0.1%)	0	Ns

REQUIRED CAPITAL

Supervisory minimum solvency margin	0	0.0%	0	Ns
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6.2 Sensitivity tests for non-covered business

The same sensitivity tests, where relevant, have also been conducted in respect of the non-covered business and the following tables shows the results of the sensitivities on the value of in-force business and the value of new business for asset management and banking business respectively.

Sensitivity analysis – Asset management business

	Value of in-force business		Value of new business	
	€/m	%	€/m	%
Base value	581		126	
INTEREST RATES AND ASSETS				
1% reduction in risk-free reference rates	(3)	(0.5%)	(1)	(0.7%)
1% increase in risk-free reference rates	2	0.3%	1	0.5%
10% decrease in equity/property values	(34)	(5.9%)	(7)	(5.8%)
EXPENSES AND PERSISTENCY				
10% decrease in maintenance expenses	11	1.9%	2	1.5%
10% decrease in acquisition expenses	-	-	4	3.2%
10% decrease in lapse rates	20	3.5%	7	5.4%

Sensitivity analysis – Banking business

	Value of in-force business		Value of new business	
	€/m	%	€/m	%
Base value	133		28	
10% decrease in maintenance expenses	40	29.9%	5	16.6%
10% decrease in acquisition expenses	-	-	1	4.1%
10% decrease in lapse rates	3	2.4%	1	2.5%

7. METHODOLOGY

MCEV has been determined using a market-consistent framework, compliant with the MCEV Principles, which values financial risks and the deductions for the time value of options and guarantees, the cost of residual non-hedgeable risks and the frictional cost of required capital in line with the market price for risk, where observable.

MCEV consists of the sum of: free surplus allocated to the covered business, the required capital (together the Net Asset Value) and the value of in-force covered business.

Group MCEV consists of the sum of MCEV and the unadjusted IFRS net asset value for non-covered business, as required by the MCEV Principles.

Group Embedded Value represents the value of shareholders' interests in the value of the entire Group, and consists of the sum of the Group MCEV, adjustments to the IFRS net asset value allocated to non-covered business (such as marking to market other assets and liabilities, elimination of intangible assets such as goodwill), and the value of in-force asset management and banking businesses.

This section describes the methodology adopted by the Mediolanum Group in determining these items.

7.1 Adjusted net assets

In accordance with the MCEV Principles, Mediolanum has allocated assets and liabilities between covered and non-covered business, using its primary IFRS accounting basis, as follows: the covered business perimeter includes all the life operating companies of the Group (Mediolanum Vita and MILL), net of the shareholding in Mediobanca, that part of the Group's goodwill associated with the acquisition of Banco Mediolanum and Gamax and related to life business, together with the component of the life segmental profits of the year which emerges in other group companies. The unadjusted Life IFRS net asset value is thus calculated in a manner consistent with the Group's overall IFRS shareholder's net equity. The remaining assets and liabilities are allocated to the non-covered business.

Adjustments are then required to the unadjusted Life IFRS net asset value, primarily to reflect the after-tax impact of (i) the elimination of goodwill, primarily that related to Banco Mediolanum and Gamax (ii) marking to market value any assets not considered on a market value under IFRS, (iii) the exclusion of the accounting items relating to unrealised gains in the life segregated funds, whose projected emergence over time is included in the value of the in-force life insurance business and the reversal of accounting items related to life insurance products classified under IAS 39 for which the value of in-force business is determined using the statutory profits.

Likewise, in Group Embedded Value, adjustments are made to the unadjusted IFRS net asset value for non-covered business in respect of: i) the elimination of goodwill, relating principally to the remaining parts of the acquisitions of Banco Mediolanum and Gamax not allocated to covered business, and B.A. Lenz, ii) marking to market other assets not considered on a market-value basis in IFRS. This year Mediolanum changed the methodology used in the valuation of the shareholding in Mediobanca in order to be

consistent with the IFRS accounts where an independent assessment is consolidated using the net equity method.

Free surplus (covered business)

The free surplus is the market value of any assets allocated to, but not required to support, the in-force covered business at the valuation date. In other words, it is the market value of any assets in excess of those required to back the liabilities and the required capital.

Required capital (covered business)

In compliance with MCEV Principle 5, Mediolanum has made an assessment of the amount of required capital to be attributed to the covered life business. Required capital is defined as the market value of assets, attributed to the covered business over and above that required to back liabilities for covered business, whose distribution to shareholders is restricted.

Mediolanum has therefore determined the required capital as the greater of 100% (150% in Ireland) of the EU minimum solvency margin and a level of risk capital derived from a simplified internal model.

In order to derive its internal risk capital assessment, Mediolanum has adopted the following approach:

- the calculation has been performed considering Mediolanum as a single entity, taking into account the overall Life IFRS segment
- using economic capital techniques, an amount of MCEV "at risk" has been determined by applying stress tests to key parameters
- the tests use the same stresses as in the latest Solvency II QIS5 exercise and are therefore calibrated using a VaR measure with a 99.5% confidence level over a one year period
- the diversification effect has been taken into account within underwriting risks, market risks and between these two risk categories using the QIS5 correlation matrix; no diversification has been considered between covered and non-covered business

In practice, the regulatory minimum requirements (100% of EU minimum in Italy and 150% in Ireland) exceed those arising from the simplified internal model as described above. Total required capital for the life business as at December 31, 2011 is 329 million Euro, which corresponds to approximately 101% of the consolidated EU minimum margin.

Practice is still evolving and Mediolanum is monitoring closely developments in this area, with particular regard also to the potential impacts of the ongoing developments in calibration of the final Solvency II requirements on the levels of required capital.

7.2 Value of in-force covered business

The value of in-force covered business is equal to the present value of future profits less the time value of financial options and guarantees, the frictional costs of required capital and the cost of residual non-hedgeable risks.

Present value of future profits

In theory, a market-consistent valuation requires each individual cash flow to be valued separately in line with its specific risk profile, so as to maintain consistency with the market prices of cash flows with similar risk profiles traded in the open markets. However, there are a number of techniques in economic theory that can be applied to reduce the complexity in such an approach, including certainty-equivalent valuation techniques. Certainty-equivalent approaches look to address the practical difficulties in valuing each individual cash flow with a different discount rate by adjusting the individual cash flows for risk, by removing the effects of asset risk premia and thus projecting risk-adjusted returns at the risk-free reference rate, which then allows the resulting stream of risk-adjusted profits to be discounted at the same risk-free reference rate. The certainty-equivalent technique is an approach commonly used in the pricing of financial instruments.

The present value of future profits is the present value of the stream of future after-tax statutory profits that are expected to be generated from all the existing policies at the valuation date, calculated using the certainty-equivalent approach, where the certainty-equivalent scenario has been set up so that all assets earn the risk-free reference rates and the discount rates are equal to the risk-free reference rate curve at the respective valuation date.

For products whose cash flows depend linearly upon market movements, or are independent of them, the certainty-equivalent approach captures all of the effects of financial risk, since there are no asymmetric impacts from varying financial conditions.

The intrinsic value of any financial options and guarantees present in the portfolio is captured directly in the certainty-equivalent projection, whereas their time value, reflecting the asymmetrical relationships with financial conditions, is reflected in the following component of value.

Time value of financial options and guarantees

The only material financial options and guarantees in Mediolanum's business relate to the traditional revaluable business linked to segregated funds. The main risk to shareholders is that the return on the assets in the segregated fund is insufficient to meet the financial guarantees during the period to policy maturity and, for deferred annuities, also during the annuity payout period.

During 2008 Mediolanum implemented internally a stochastic asset-liability model for its traditional business, in order to calculate both the certainty-equivalent value and the time value of financial options and guarantees. This model calculates the value of future profits by allowing for appropriate interaction between the liabilities and the corresponding assets of a given segregated fund, on the basis of a set of management rules regarding, in particular, the definition of a target return level and the approach to the realisation of gains and losses on segregated fund assets in any given scenario. The crediting strategy takes into consideration the current company practice, based on contractual and regulatory rules, and simplified dynamic surrender rules in order to capture the asymmetric policyholder behaviour with respect to financial conditions.

The valuation of the time value of financial options and guarantees takes into account the actual asset mix at the valuation date, and no smoothing has been allowed for in the model.

The stochastic model is calibrated to reproduce the market values of assets at the valuation date, using a set of market-consistent scenarios calibrated to the market conditions at the valuation date and, in particular, the Euro swap rate curve, swaption implied volatilities, and equity option implied volatilities. The time value of financial options and guarantees has been calculated as the difference between the average value of future profits over a set of 1,000 market-consistent scenarios and the value of future profits in the certainty-equivalent scenario.

Frictional cost of required capital

An allowance has been made for the frictional costs of required capital for the covered business. This cost emerges from the fact that the required capital is locked to run the business and therefore the distribution to the shareholders is restricted.

The frictional costs reflect normal taxation applied to the projected return on assets backing required capital, calculated through the projection of the after-tax risk-free reference rates on the assets backing the projected required capital, discounted to valuation date at the risk-free reference rates. As noted above, Mediolanum's required capital is equal to 100% (150% in Ireland) of the EU minimum solvency requirements as at December 31, 2011, which has been projected over the lifetime of all the business to determine the frictional cost of required capital.

No additional cost has been made for investment expenses, as the investment expenses related to managing the assets backing required capital are included within the overall life expenses, which have been projected as a part of the projected maintenance expenses in the value of in-force business.

Cost of residual non-hedgeable risks

The MCEV Principles indicate that sufficient allowance must be made in the valuation for the aggregate risks for in the covered business, based on the market price for risk where reliably observable.

In particular Principle 9 states that an allowance should be made for the cost of non-hedgeable risks not already allowed for in the valuation and that this allowance should include the impact of both non-hedgeable financial and non-hedgeable non-financial risks.

The hedgeable financial risks are, in fact, properly taken into account by using the market-consistent assumptions and therefore a sufficient allowance is already provided for in either the PVFP or the TVOG.

The non-hedgeable financial risks should be taken into account when market assumptions are related to a market that is not sufficiently deep and liquid or when the available reference rates are shorter than the corresponding projected liabilities. No additional costs have been allowed for in the valuation for the non-hedgeable financial risks; in fact the European swap market is considered sufficiently deep and liquid and keeping the 50 year reference rate for extra-long durations has an immaterial impact on the valuation.

Allowance for non-hedgeable non-financial risk is made through the use of best estimate assumptions, which are intended to represent the mean expectation of outcomes of the individual risk variables. Additional cost of residual non-hedgeable non-financial risks might arise due to any asymmetries in the impact of the risks on shareholder value, to risks that are not allowed for in either the PVFP or the TVOG and to the uncertainty related to the determination of the best estimate assumptions themselves.

Mediolanum has analysed its own insurance portfolio and experience in respect of non-financial risks, and has derived an overall allowance for residual non-hedgeable risks on a bottom-up basis taking the following approach:

- Based on sensitivity testing, it is considered that there are no material asymmetries in the impact of the non-financial risks on shareholder value, given the way that best estimate assumptions have been derived
- There is an element of reputational risk, which is not allowed for in either the PVFP or the TVOG, related to the counterparty risk in the structured bonds underlying third-party guarantees provided on index-linked products; based on the rating of the counterparty issuers of the structured bonds, a risk-based allowance has been made in the CNHR
- Although Mediolanum believes it has adopted an appropriate approach to the derivation of the best estimate assumptions, it is possible that the sample which has been considered in deriving the non-economic assumptions, in particular the lapse assumptions, may not be statistically exhaustive and in particular is likely not to include tail events, and so an allowance for additional risk has been made in the CNHR
- Finally a further allowance for uncertainty associated with the amount of data available for use in the derivation of all the operating assumptions and residual operational risks has been included.

As already mentioned, the internal risk capital model considers both hedgeable and non-hedgeable risks, consistent with a 99.5% confidence level over a one year time horizon. In order to express the cost of residual non-hedgeable risks as a single capital charge on a non-hedgeable risk-based capital, as required by the MCEV Principles, the same internal risk capital model has been used to determine the capital related solely to underwriting (non-financial) and operational risks.

In determining this non-hedgeable risk based capital:

- diversification benefits within the non-hedgeable risks of the covered business have been considered
- no diversification benefits between hedgeable and non-hedgeable risks or between covered and non-covered business are allowed

The non-hedgeable risk based capital has been projected over the lifetime of the portfolio according to the relevant risk drivers such as the amounts and present values of the projected reserves, premiums and expenses.

The resulting average annual cost of capital charge for residual non-hedgeable risks is approximately equal to 2.5% of the non-hedgeable risk-based capital as at December 31, 2011 and 2010.

7.3 Value of in-force non-covered business

The value of in-force asset management and banking business has been calculated using a market-consistent approach which is consistent with that used for covered life business. The non-covered businesses do not contain any material financial options and guarantees, and thus there is no time value of financial options and guarantees. As described below a simplified approach has been adopted to allow for the frictional costs of required capital for the banking business and the cost of residual non-hedgeable risks.

Present value of future profits

As for covered life business, the present value of future profits is the present value of the stream of future after-tax statutory profits that are expected to be generated from all the existing asset management mandates and banking products in force at the valuation date, calculated using the certainty-equivalent approach, where the certainty-equivalent scenario has been set up so that all assets earn the risk-free reference rates and the discount rates are equal to the risk-free reference rate curve at the respective valuation date. Values are reported on a look-through basis, considering all profits and losses emerging in the Group associated with the relevant line of business.

Allowance for non-financial risks and banking capital requirements

The approach used for non-covered business to assess the allowance for non-financial risks is consistent with that used for covered business. Allowance is made firstly through the choice of best estimate assumptions, taking into account the impact that the potential variability of the assumptions has on the level and therefore cost of capital. Although Mediolanum considers that the best estimate assumptions are appropriate in this context, it is possible that the use of best estimate assumptions may fail to capture the full impact on future shareholder profits where there is the potential for asymmetry in the results, in other words where the adverse experience has a higher impact than favourable experience; an allowance for uncertainty, due to the data used in the derivation of the operating assumptions, has been considered. Mediolanum has identified that such asymmetry and uncertainty may exist in the area of operational risks, administrative expenses, management fees and persistency.

In the first instance, the amount of capital required to meet the Basel II criteria for operational risks has been determined. Secondly, using economic capital techniques, an amount of value of in-force business "at risk" has been determined by applying stress tests on the value of in-force business to the key parameters identified, namely administrative costs, management fees and persistency. Since financial risks are already allowed for on a market-consistent basis, the resulting amount of "economic risk capital" identified separately for asset management and banking business has been subjected to a frictional cost of capital charge equal to the impact of taxation. In addition, for banking business, the present value of the opportunity costs associated with maintaining the minimum capital requirements based on risk weighted assets for mortgages and loans have been determined.

The allowances for non-financial risks and banking capital requirements have then been converted into risk margins, to be applied as an addition to the risk-free reference rates when discounting projected future profits, as shown in the following table.

Risk margins (additions to the reference rates) for non-covered business

	2010	2011
Asset management business	0.8%	0.6%
Banking business	3.5%	3.5%

7.4 New business and Renewals***Definitions and new business volumes***

New life business relates to new policies issued during the year including the expected renewals on those policies but excluding those resulting from the transformation of existing policies, together with discretionary increases in the level of regular premiums on existing policies. Additional lump-sums paid on existing policies are considered as new business as well.

The value of new business is the sum of the present value of future after-tax profits generated by the new premiums less the associated time value of the financial options and guarantees, the frictional cost of capital and the cost related to the non-hedgeable risks. It has been calculated at the moment of sale using both year-end economic and non economic assumptions.

New life business volumes used to calculate the value of new business in 2011 in Italy were 34 million Euro of unit-linked annualised regular premiums (of which 1.2 million Euro related to discretionary increases), 1 million of traditional annualised regular premiums, 2,214 million Euro of gross premiums invested in Freedom life policies, 281 million Euro of unit-linked single premiums and 6 million Euro of traditional assurance single premiums. Section 3.3 contains a reconciliation of these volumes to the published new business statistics of the Group.

New life business in Spain comprised 89 million Euro of single premium business, virtually all of which index-linked, and regular premium unit-linked business for 8 million Euro.

New asset management business is defined as the sum of retail gross inflows net of internal switches within the mutual funds and in Italy totals 69 million Euro for mutual fund instalment plans and 2,989 million Euro of lump-sum investments in mutual funds.

New asset management business in Spain in 2011 comprised lump-sum investments of 51 million Euro in Spanish funds, and 5 million Euro of instalment plans and 86 million Euro of lump-sum investments in Irish mutual fund products.

New banking business comprises new current accounts and deposit accounts in the year, for 464 million Euro, new mortgages issued for 440 million Euro, all of which were proprietary mortgages and structured bonds issued in 2011 for 357 million Euro.

Value of new business

The value of new business is calculated using the same methodology and assumptions as those used for in-force business. The value of new business has been determined at the moment of sale using the end-year economic and non-economic assumptions, including all acquisition-related costs.

7.5 Implied discount rate

Implied discount rate

The MCEV Principles do not require the disclosure of an implied discount rate (IDR). However, to maintain consistency with the previous approach used to report embedded values and allow like-for-like comparisons, IDRs have been derived for each line of covered and non-covered business so as to reproduce the MCEV results when these are used as the discount rates in traditional deterministic models, which use best estimate economic assumptions, with no explicit allowance for the time value of financial options and guarantees, after the cost of solvency capital. As required by the MCEV Principles, the IDR calculation for life business is thus based on the projected distributable earnings, net of the required capital flows. Likewise, an IDR has also been calculated for new business, considering only the new production of the year.

Implied discount rates have been calculated consistently for both covered and non-covered business.

The real-world economic assumptions used in calculating the IDR are shown in section 8.3 of this document. The results are shown in Appendix 2.

8. ASSUMPTIONS

The following section sets out the main assumptions used in the embedded value calculations at December 31, 2011 and 2010.

8.1 Market-consistent economic assumptions

The embedded value results for all lines of covered and non-covered business have been calculated using market-consistent assumptions based on economic conditions at December 31 of the respective valuation years.

Market data for interest rates and equity volatility have been taken from Bloomberg. Historic market data have been used for real estate volatilities and for correlations, since there were not sufficient market data available.

Reference rates

Reference rates used in the certainty-equivalent projections, and the stochastic scenarios, are calibrated to the Euro swap rates without adjustments, at each valuation date. Where unavailable rates at intermediate maturities were interpolated from the market data; swap rates with maturities greater than 50 years were set equal to the swap rate at the longest available maturity (the 50 year rate) The following table shows selected data.

Sample swap rates

	Term to Maturity					
	1	5	10	15	20	30
December 31, 2010	1.31%*	2.49%	3.32%	3.64%	3.70%	3.50%
December 31, 2011	1.41%	1.72%	2.38%	2.66%	2.69%	2.56%

Source: Bloomberg

* Equivalent zero rate

Market-consistent stochastic scenarios

Market-consistent economic scenarios have been used to calculate the value of financial option and guarantees embedded in the traditional business. Scenarios have been generated for interest rates, equity returns and property returns, based on market conditions at the respective valuation dates.

Swaption implied volatilities were based on the most recently available information, as at the valuation date. The following table show selected data for the target swaption volatilities.

Sample implied 10 year swaption volatility

	Term to Maturity				
	1	5	10	15	20
December 31, 2010	25.4%	18.5%	17.0%	19.0%	23.1%
December 30, 2011	38.9%	27.6%	25.5%	28.8%	31.6%

Source: Bloomberg

An extended CIR model has been used to produce scenarios for interest rates. Model parameters are chosen so that the interest rate model is a good fit to the market swaption volatilities and the zero rates curve. Since it is not possible to achieve a perfect fit over the whole surface, greater weights were given to maturities shorter than 15 years, so that the average duration of liabilities was taken into account.

Mediolanum's segregated portfolios contain only limited equity component for which returns were modelled using a term-structure volatility model, where the volatility parameters were set to reflect the prices of at-the-money equity puts and calls at selected maturity. The MIB equity option implied volatility used for the calibration was sourced from Bloomberg and, at a 5 year term is equal to 31.48% at December 30, 2011.

Property returns were modelled using a constant volatility model, where the volatility is independent from the option term. Since market data for implied property volatility are not available, the volatility parameter has been set to 15.22% based on SX86P Index.

In the absence of sufficient market-based information, the correlation between equities and 10-year bonds has been set to 25% based on an internal analysis of historic data.

The stochastic scenarios produced have been tested in order to check that they are arbitrage-free and that they reproduce the market prices of instruments used in the calibration process. Reduction variance techniques, such as antithetic variables were used to generate the scenarios. The time value of financial options and guarantees has been calculated using a set of 1,000 scenarios.

Inflation

Price inflation rate has been derived from appropriate market instruments (Euro Swap inflation curve). The consumer price inflation rate shown is used to determine the projected automatic premium increases, equal to the growth in the consumer price index plus a percentage chosen by the customer (typically 3%), for products with this characteristic. Management expenses expressed as a per-policy amount are assumed to increase at the per-policy expense inflation rate.

Inflation assumptions at December, 31

	2010	2011
Consumer prices	2.00%	2.25%
Per-policy expenses	2.25%	2.50%

8.2 Operating assumptions

The operating, or non-economic, assumptions such as demographic assumptions and expenses have been derived by Mediolanum on a best estimate approach, as defined by the CFO Forum in the MCEV Principles, having regard to past, current and expected future experience. Assumptions are actively reviewed and annually updated if necessary.

Demographic assumptions

The best estimate assumptions of mortality, lapse, failure to maintain recurrent premiums and other exits have been derived from an analysis of the Mediolanum Group's recent operating results and, where appropriate, taking into consideration the experience of the relevant sectors.

Particular attention has been paid in deriving lapse assumptions for life business and a detailed analysis by type of product, policy duration and policy generation has been performed.

Expenses and development costs

Expense assumptions are actively reviewed and are based on the entire consolidated company costs, including depreciation and provisions, as well as all holding company, overhead and service company costs. Mediolanum has excluded 6 million Euro (after tax) of one-off costs from the expenses allocated to the lines of business in 2011.

In setting the assumptions, costs have been allocated to the separate lines of business and then allocated to the acquisition of new business and the maintenance of the in-force business activities.

No future productivity gains have been allowed for in the valuation.

Commissions

Assumed levels of future commissions and override payments to agents and sales-people were based on the Mediolanum Group's recent operating experience.

Tax

Projected taxable profits emerge in various tax jurisdictions, and have been subjected to normal local taxation in the country of emergence at the rates shown in the table below. Furthermore, in calculating the value in-force and new business, account has been taken of the current taxation treatment of profits projected to be remitted from Ireland to Italy (5% of dividends subject to IRES and 50% to IRAP according to the current Italian fiscal regulations).

Taxation assumptions at December, 31

	2010	2011
Italy (IRES + IRAP)	35.25%	37.85%
Ireland (corporate taxation)	12.5%	12.5%
Spain (corporate taxation)	30.0%	30.0%

Taxation on life reserves

Allowance has been made for the impact of the loss of interest on the advance payments of tax on mathematical reserves introduced in 2002 (L.265/2002) and subsequent modifications. Starting from the restatement as at 31 December 2008, the negative impact, relating to both the existing tax credit and projected future advance tax payments, has been classified within the value of in-force business, as it is directly related to the development of the in-force life portfolio.

Participating business

For the Italian traditional revaluable business, policyholder profit participation has been assumed to continue to follow current company practice, which is consistent with the other economic and non-economic projection assumptions. There are no projected residual assets at the end of the projection period.

Product charges

Charges on life policies, management fees on mutual funds and managed accounts, and service charges on banking products were assumed to be maintained in the future at the levels prevailing at each valuation date.

Reserving and surrender value bases

It was assumed that no changes will be made in the principles and technical bases used to calculate technical reserves and surrender values on life policies.

Performance commissions

The internalisation of the models has allowed Mediolanum to handle performance commission rates more precisely, while still maintaining a conservative approach, based on experience to date and for potential asymmetry. Experience variances, in the analysis of the components of embedded value earnings, have included a positive contribution of 40 million Euro in 2011 (92 million Euro in 2010), as a result of actual experience exceeding the assumptions used at the beginning of the year.

Reinsurance

Allowance was made for reinsurance of in-force life policies outside the Mediolanum Group, which relates mainly to various quota share financing treaties written in the years up to 1994. No new financing reinsurance arrangements have been made since 1995.

8.3 Real-world economic assumptions

Best-estimate “real-world” economic assumptions are used in assessing the implied discount rate and management’s expectations for the expected return on assets in excess of the risk-free reference rate in the analysis of MCEV earnings.

Bond returns are based on the market yields on Italian government instruments at different durations at the respective valuation dates. The projected total returns on equities have been assumed to yield a 3% margin over the 10-year Euro AAA government bond yield. The return on other assets was set using benchmarks consistent with the base bond yield scenario. The following table shows the main real-world economic assumptions.

Real-world economic assumptions at December, 31

	2010	2011
Pre-tax investment returns:		
Benchmark 10-year BTP	4.70%	6.70%
Cash	1.50%	3.70%
Equity	6.20%	5.50%

Pre-tax rates of returns on assets backing technical reserves were set consistent with the above benchmark rates, taking into consideration the related asset mix, and the impact of unrealised capital gains/losses in segregated fund assets. Likewise, investment returns on unit-linked funds, mutual funds and managed accounts business were determined on the basis of the asset mix of each fund.

9. TOWERS WATSON OPINION

Towers Watson has been engaged by Mediolanum S.p.A. in relation to the disclosure of embedded value information of the Mediolanum Group for 2011 and relating in particular to the life and asset management businesses distributed in Italy and Spain and the most significant parts of the Italian banking business.

Towers Watson has worked closely with Mediolanum regarding the methodology to be used. Mediolanum has calculated values in respect of all of its life insurance business and the most significant part of its asset management business and Towers Watson has carried out a review of these results, without however undertaking detailed checks of all the models, processes and calculations involved. Towers Watson has calculated the values for the remaining business and has undertaken an overall review of the embedded values as at December 31, 2010 and 2011, together with the embedded value earnings of the Group in 2011, including the values of 2011 new business and the sensitivities shown on the embedded values and new business values.

Towers Watson has concluded that the methodology and assumptions used, together with the disclosure provided in this Supplementary Information, comply with the requirements of the European Insurance CFO Forum Market Consistent Embedded Value Principles² ("MCEV Principles"). Further, Towers Watson has concluded that the methodology and assumptions used to determine the value of in-force and new non-covered asset management and banking businesses in the Group Embedded Value results are consistent with those used for the covered business.

On the basis of its review, Towers Watson considers that the results reviewed and reported in this Supplementary Information have been determined, in all material respects, in accordance with the methodology and assumptions set out in Sections 7 and 8 of this document.

In arriving at these conclusions, Towers Watson has relied on data and information provided by Mediolanum S.p.A. and its subsidiaries. This opinion is made solely to Mediolanum S.p.A. in accordance with the terms of Towers Watson's engagement letter. To the fullest extent permitted by applicable law, Towers Watson does not accept or assume any responsibility, duty of care or liability to anyone other than Mediolanum S.p.A. for or in connection with its review work, the opinions it has formed, or for any statement set forth in this document.

² Copyright © Stichting CFO Forum Foundation 2008

APPENDIX 1 – SEGMENTAL MCEV REPORTING

The following tables show MCEV information broken down in line with Mediolanum's geographical segmental reporting.

MCEV as at December 31, 2011 by geographic segment

€/m	Italy	Foreign	Total
free surplus	167	0	167
required capital	326	3	329
ADJUSTED NET ASSET VALUE (COVERED BUSINESS)	493	3	496
present value of future profits	1,389	40	1,429
time value of financial options and guarantees	(16)	-	(16)
frictional costs of required capital	(18)	(0)	(18)
cost of residual non-hedgeable risks	(130)	(2)	(132)
VALUE OF IN-FORCE COVERED BUSINESS	1,225	38	1,263
MARKET-CONSISTENT EMBEDDED VALUE	1,718	41	1,759

Movement in MCEV in 2011 by geographic segment

€/m	Italy	Foreign	Total
Opening MCEV (restated)	2,113	31	2,143
New business	(13)	12	(2)
Other elements of MCEV operating earnings	(24)	1	(23)
Economic variances	(322)	(1)	(323)
TOTAL MCEV EARNINGS	(360)	12	(347)
Closing adjustments (capital movements)	(34)	(3)	(38)
CLOSING MCEV	1,718	41	1,759

Value of new covered business in 2011 by geographical segment

€/m	Italy	Foreign	Total
Freedom life business	(33)	n/a	(33)
Other traditional life business	0	n/a	0
Unit-linked life business	20	8	28
Index-linked life business	n/a	4	4
VALUE OF NEW COVERED BUSINESS	(13)	12	(2)

APPENDIX 2 – IDRs

The following table shows the implied discount rates for both in-force and new business by business line for 2011 and for comparison the restated 2010 values.

Implied discount rates by line of business

	2010	2011
In-force business		
Life	5.9%	5.6%
Asset management	5.9%	5.9%
Italian banking	6.4%	5.9%
New business		
Life	7.4%	5.1%
Asset management	4.8%	5.7%
Italian banking	6.4%	5.9%

Note that for 2011, the traditional business has been excluded from the IDR calculation