### MEDIOLANUM H1 2013 RESULTS





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### H1 2013 **Group** Results



H1 2013 Group

### **Income Statement - Group**

	H113	H112	Change
Net premiums written	2,709.5	3,914.8	-31%
Amounts paid & change in technical reserves	(2,686.9)	(3,896.1)	-31%
Insurance revenues ex U-L commissions	22.6	18.7	+21%
Entry fees	76.6	53.9	+42%
Management fees	273.7	226.4	+21%
Performance fees	84.3	75.4	+12%
Banking service fees	49.5	47.1	+5%
Other fees	18.2	20.7	-12%
Total commission income	502.2	423.5	+19%
Net interest income	135.5	158.4	-14%
Net income on investments at fair value	8.9	80.1	-89%
Net financial income	144.4	238.5	-39%
Equity Contribution (Mediobanca & Banca Esperia)	0.6	2.0	-68%
Net income on other investments	36.6	(1.6)	n.s.
Other revenues	9.8	14.4	-32%
Total Revenues	716.2	695.5	+3%
Acquisition costs	(215.5)	(176.7)	+22%
Other commission expenses	(25.3)	(20.9)	+21%
G&A expenses	(198.8)	(185.7)	+7%
Amortisation & depreciation	` (9.4)	` (6.7)	+40%
Provisions for risks & charges	0.1	(14.1)	n.s.
Total Costs	(448.9)	(404.1)	+11%
PROFIT BEFORE TAX	267.3	291.4	-8%
			- 70
Income tax	(67.8)	(73.9)	-8%
NET INCOME	199.5	217.5	-8%



#### **Income Statement by Quarter**

€ mn

	Q112	Q212	Q312	Q412	Q113	Q213
Insurance revenues ex U-L commissions	13.4	5.3	8.0	6.5	9.9	12.7
Entry fees Management fees Performance fees Banking service fees Other fees	26.1 112.8 61.8 22.5 8.5	27.8 113.6 13.6 24.6 12.3	25.0 119.9 58.5 24.8 8.5	36.8 126.0 38.1 23.9 9.2	34.5 131.9 59.3 25.5 9.8	42.1 141.8 25.0 24.0 8.3
Total commission income	231.7	191.8	236.6	233.9	260.9	241.3
Net interest income Net income on investments at FV	83.5 95.5	74.9 (15.4)	79.5 30.1	76.7 7.9	71.9 3.8	63.6 5.1
Net financial income	179.0	59.5	109.7	84.6	75.8	68.7
Equity contribution Net income on other investments Other revenues	1.4 (0.9) 6.4	0.5 (0.7) 8.1	(58.9) 2.2 5.7	1.7 (4.4) 6.3	1.8 37.8 4.6	(1.2) (1.2) 5.2
Total Revenues	431.0	264.4	303.4	328.4	390.8	325.5
Acquisition costs Other commission expenses G&A expenses Amortisation & depreciation Provisions for risks & charges	(81.5) (10.2) (86.5) (3.2) (5.3)	(95.2) (10.8) (99.1) (3.5) (8.8)	(83.3) (12.1) (86.3) (3.7) (4.5)	(104.1) (8.2) (109.1) (3.8) (7.5)	(103.4) (11.9) (91.6) (3.8) (3.0)	(112.0) (13.5) (107.2) (5.6) 3.1
Total Costs	(186.7)	(217.4)	(189.9)	(232.8)	(213.7)	(235.2)
PROFIT BEFORE TAX	244.4	47.0	113.5	95.7	177.1	90.2
	(0 = =)	(0.4)	(20 E)	(36.2)	(40.4)	(27.4)
Income tax	(65.7)	(8.1)	(39.5)	(30.2)	(40.4)	(21.4)

H1 2013 Group

#### **Income Statement Salient Points**

YoY comparison



Performance Fees (€ +9 mn YoY), though scanty in Q2, are higher than H1 last year, exclusively due to the growth in the asset base

- Net Interest Income (€ 23 mn lower YoY) reflects the lower interest rate environment and incorporates our investment in growth: assets attracted by the high interest rates offered last year on bank deposits are fuelling today's inflows into managed products
- Net Income on Other Investments (€ 38 mn higher YoY) includes € 44 mn of capital gains realised in Q1 on Italian govies to offset the lower yields
- Acquisition Costs (€ 39 mn higher YoY): another facet of our investment in growth.

  See slide 15 for a detailed breakdown at the domestic level



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## Quarterly Commission Income from Management Fees

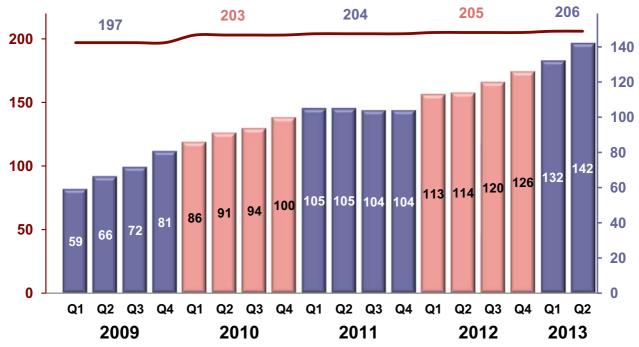
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€ mn



Management fees (€ mn)

yearly bps on average assets

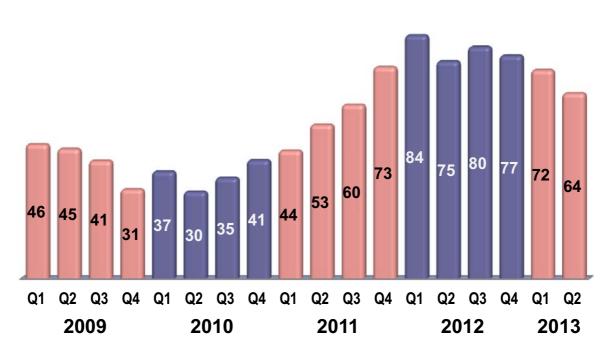




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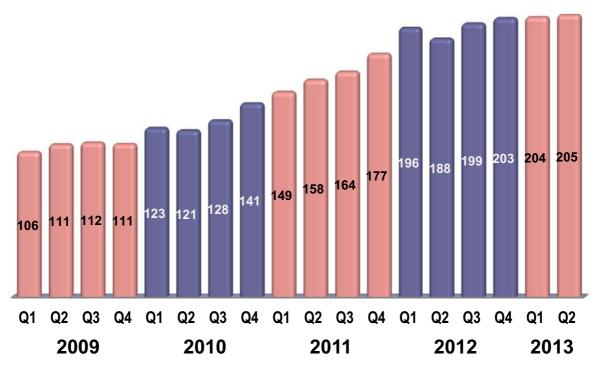
H1 2013 Group

#### **Quarterly Net Interest Income**





Commission Income from Management Fees + Net Interest Income (€ mn)



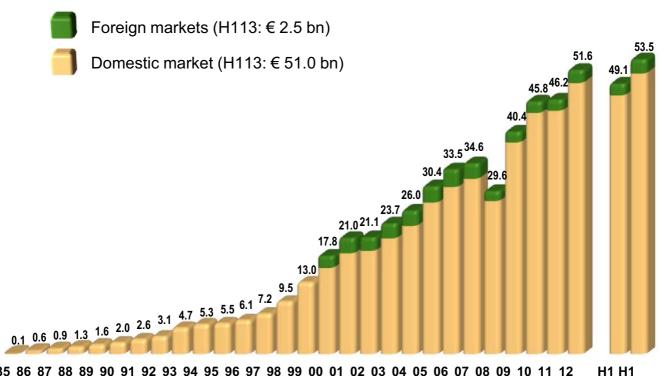


H1 2013 Group

#### **Assets under Administration**

10

€bn



85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 00 01 02 03 04 05 06 07 08 09 10 11 12

12 13



#### **Assets under Administration**

€ mn

	30/06/13	31/12/12	Change	30/06/12	Change
Life	13,290.4	13,795.7	-4%	13,848.0	-4%
'Freedom' Life Policies	2,037.6	3,433.0	-41%	4,081.7	-50%
Asset management	25,933.4	23,384.4	+11%	21,155.5	+23%
Banking*	12,402.5	11,336.5	+9%	10,595.5	+17%
Consolidation adjustments	(9,810.6)	(9,515.3)	+3%	(9,222.1)	+6%
Italy - Banca Mediolanum	43,853.4	42,434.3	+3%	40,458.5	+8%
Italy - Banca Esperia (Mediolanum's share)	7,166.5	6,900.1	+4%	6,612.4	+8%
Life	584.9	564.0	+4%	484.8	+21%
Asset management	903.2	788.2	+15%	718.1	+26%
Banking*	849.3	703.3	+21%	655.7	+30%
Consolidation adjustments	(266.3)	(255.9)	+4%	(228.1)	+17%
Spain - Banco Mediolanum	2,071.0	1,799.6	+15%	1,630.6	+27%
Life	115.5	102.1	+13%	80.6	+43%
Asset management	294.4	299.2	-2%	271.7	+8%
Banking	66.1	86.5	-24%	69.4	-5%
Consolidation adjustments	(56.2)	(44.9)	+25%	(38.6)	+46%
Germany - B. A. Lenz & Gamax	419.7	442.9	-5%	383.1	+10%
AUA	53,510.6	51,576.9	+4%	49,084.5	+9%

<sup>\*</sup> retail only



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H1 2013 **Domestic Market** Results



#### **Income Statement - Domestic**

€ mn

	H113	H112	Change
Net premiums written	2,640.1	3,858.7	-32%
Amounts paid & change in technical reserves	(2,627.2)	(3,849.2)	-32%
Insurance revenues ex U-L commissions	12.9	9.6	+34%
Entry fees	72.5	51.4	+41%
Management fees Performance fees	262.8 80.7	217.6 73.1	+21% +10%
Banking service fees	40.6	39.6	+3%
Other fees	17.0	20.0	-15%
Total commission income	473.6	401.7	+18%
Net interest income	126.2	141.5	-11%
Net income on investments at fair value	8.5	78.3	-89%
Net financial income	134.7	219.8	-39%
Equity contribution (Mediobanca & Banca Esperia)	0.6	2.0	-68%
Net income on other investments Other revenues	26.8 9.5	(1.4) 13.9	n.s. -32%
Total Revenues	658.1	645.6	-32 / <sub>0</sub>
Total Nevellues	030.1	043.0	· Z /0
Acquisition costs	(202.4)	(166.7)	+21%
Other commission expenses	(17.7)	(14.8)	+20%
G&A expenses	(177.6)	(166.5)	+7%
Amortisation & depreciation	(8.4)	(5.6)	+50%
Provisions for risks & charges	(0.2)	(10.5)	-98%
Total Costs	(406.3)	(364.0)	+12%
PROFIT BEFORE TAX	251.9	281.6	-11%
Income tax	(63.7)	(71.6)	-11%
IIICOME tax	(03.7)	(71.0)	-1170
NET INCOME	188.2	210.0	-10%



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H1 2013 Domestic Market

### **Income Statement by Quarter**

≅ mn						
	Q112	Q212	Q312	Q412	Q113	Q213
Insurance revenues ex U-L commissions	7.7	1.9	3.8	0.9	4.3	8.6
Entry fees Management fees Performance fees Banking service fees Other fees	25.0 108.4 59.8 19.0 8.3	26.4 109.2 13.3 20.5 11.8	23.7 115.3 56.8 20.2 8.2	35.3 121.1 37.6 21.4 8.9	32.7 126.7 56.9 21.5 9.1	39.8 136.2 23.8 19.1 7.8
Total commission income	220.5	181.2	224.3	224.3	246.9	226.7
Net interest income Net income on investments at FV	75.9 94.7	65.6 (16.4)	70.5 29.5	67.8 7.4	65.9 3.4	60.2 5.1
Net financial income	170.7	49.2	100.0	75.3	69.4	65.3
Equity contribution  Net income on other investments  Other revenues	1.4 (0.7) 6.1	0.5 (0.7) 7.8	(58.9) 2.3 5.6	1.7 (5.0) 5.7	1.8 28.0 4.4	(1.2) (1.1) 5.0
Total Revenues	405.8	239.9	277.2	302.7	354.8	303.3
Acquisition costs Other commission expenses G&A expenses Amortisation & depreciation Provisions for risks & charges	(76.3) (7.3) (76.8) (2.7) (5.2)	(90.5) (7.4) (89.7) (2.9) (5.3)	(78.2) (8.2) (75.1) (3.2) (4.4)	(97.8) (6.6) (96.8) (3.3) 1.3	(97.1) (8.5) (81.6) (3.3) (2.9)	(105.2) (9.2) (96.1) (5.1) 2.7
Total Costs	(168.3)	(195.7)	(169.1)	(203.1)	(193.4)	(212.9)
PROFIT BEFORE TAX Income tax	<b>237.5</b> (64.3)	<b>44.1</b> (7.2)	<b>108.1</b> (38.1)	<b>99.6</b> (31.1)	<b>161.4</b> (36.2)	<b>90.4</b> (27.5)
NET INCOME	173.2	36.9	70.0	68.5	125.3	62.9

### **Acquisition Costs in detail**

€ mn

	H113	H112	Change
One-time commissions	82.4	69.0	+20%
Ongoing commissions	72.1	60.8	+19%
Total commissions	154.5	129.8	+19%
Costs related to the agency agreement	23.1	18.1	+28%
Incentives on individual net inflows	8.4	6.0	+40%
Contests & bonuses	8.4	8.3	+1%
Reimbursement of costs for customer events	8.0	4.6	+73%
Total incentives & bonuses	24.7	18.9	+31%
TOTAL ACQUISITION COSTS	202.4	166.7	+21%



H1 2013 Domestic Market

### **Net Inflows**

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H113	H112	Change
(992.8) 2,577.7 <b>1,584.9</b>	(311.3) 868.7 <b>557.4</b>	+219% +197% <b>+184%</b>
0.7	105.2	-99%
1,585.5	662.6	+139%
(180.3) <b>1,042.8</b>	104.1 <sup>°</sup> <b>1,519.6</b>	+95% -89% -26% n.s31% +231% n.s.
1,233.0	1,760.1	-30%
(145.4)	(389.1)	-63%
1,087.6	1,370.9	-21%
	(992.8) 2,577.7 <b>1,584.9</b> 0.7 <b>1,585.5</b> 1,150.5 94.2 (21.6) (180.3) <b>1,042.8</b> (1,395.4) (352.6) <b>1,233.0</b> (145.4)	(992.8) (311.3) 868.7 1,584.9 557.4 0.7 105.2 1,585.5 662.6 1,150.5 589.5 855.3 (29.3) (180.3) 104.1 1,042.8 (1,395.4) (422.1) (352.6) 1,097.4 1,233.0 1,760.1 (145.4) (389.1)

### **Profit by Segment**

€ mn

	H113	H112	Change
Asset Management	93.5	81.3	+15%
Insurance	81.4	126.5	-36%
Banking	83.9	79.8	+5%
Other	(6.9)	(6.0)	+15%
PROFIT BEFORE TAX	251.9	281.6	-11%



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H1 2013 Domestic Market

# Asset Management Segment Gross Inflows

€ mn - U-L assets not included

	H113	H112	Change
'Best Brands' funds of funds (IRL)	3,195.7	1,637.1	+95%
'Challenge' mutual funds (IRL)	417.5	552.3	-24%
'Fondi Italia' mutual funds (ITA)	908.7	354.3	+156%
'Real estate' fund (ITA)	0.0	18.2	n.s.
Other funds & managed accounts	11.9	16.0	-26%
GROSS INFLOWS INTO ASSET MANAGEMENT	4,533.8	2,577.8	+76%



## Asset Management Segment Net Inflows

€ mn - U-L assets not included

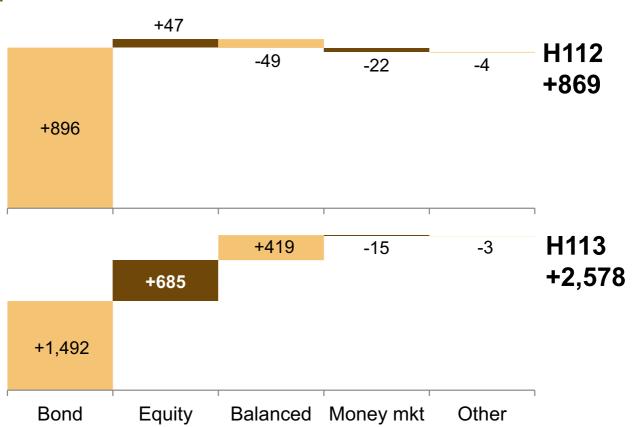
	H113	H112	Change
'Best Brands' funds of funds (IRL)	2,152.9	780.9	+176%
'Challenge' mutual funds (IRL)	(154.8)	35.1	n.s.
'Fondi Italia' mutual funds (ITA)	636.2	105.1	n.s.
'Real estate' fund (ITA)	0.0	0.6	n.s.
Other funds & managed accounts	(56.6)	(53.1)	+7%
NET INFLOWS INTO ASSET MANAGEMENT	2,577.7	868.7	+197%



H1 2013 Domestic Market

## Asset Management Segment Net Inflows by Category\*

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<sup>\*</sup> Flexible funds are represented according to the actual investment type as at 30/06/2013



### **Asset Management Segment**

### **Assets under Management**

€ mn - including U-L assets

	30/06/13	31/12/12	Change	30/06/12	Change
'Best Brands' funds of funds (IRL)	9,597.3	7,676.9	+25%	6,353.7	+51%
'Portfolio' funds of funds (IRL)	543.9	578.5	-6%	644.4	-16%
'Challenge' mutual funds (IRL)	12,036.1	11,980.7	+0%	11,575.1	+4%
Funds of Hedge Funds (IRL)	184.2	193.8	-5%	253.6	-27%
'Fondi Italia' mutual funds (ITA)	3,346.7	2,839.6	+18%	2,265.4	+48%
'Real estate' fund (ITA)	432.0	436.6	-1%	436.5	-1%
Other funds & managed accounts	362.2	321.2	+13%	283.6	+28%
Adj. for own mutual funds in FoFs & managed accts.	(568.9)	(642.9)	-12%	(656.9)	-13%
ASSET MANAGEMENT ASSETS	25,933.4	23,384.4	+11%	21,155.5	+23%

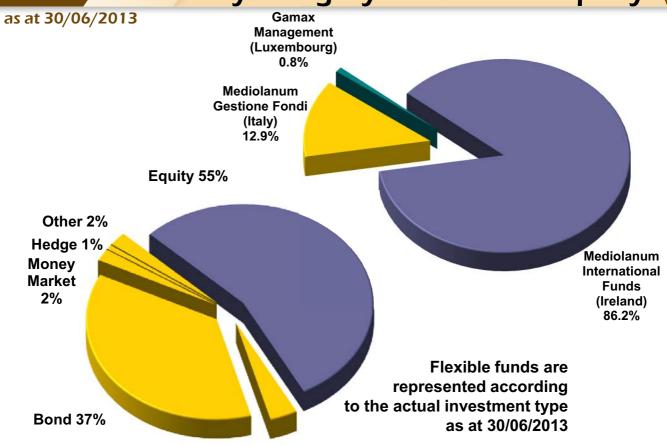


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H1 2013 Domestic Market

### **Asset Management Segment**

### Assets\* by category and A.M. company



Balanced 3%



#### **Insurance Segment** Revenues

€ mn

	H113	H112	Change
Premiums less Amounts paid & change in reserves	12.9	9.6	+34%
Commission income	154.3	139.0	+11%
Net Interest Income	12.1	2.5	+393%
Net income on investments at fair value o/w unrealised	0.8 (0.3)	62.6 <i>30.5</i>	-99% n.s.
Net financial income	12.9	65.0	-80%
Net income on other investments	(3.3)	6.0	n.s.
Other fees & Other revenues	5.9	5.8	+0%
INSURANCE REVENUES	182.6	225.5	-19%



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H1 2013 Domestic Market

## Insurance Segment Life - Gross Premiums Written

mn			
	H113	H112	Change
U-L pension plans U-L endowment policies U-L whole-life investment policies  Recurring policies (AP)*	10.9 9.5 6.0 <b>26.4</b>	12.1 11.2 7.0 <b>30.3</b>	-14%
Term, Group, Investment policies U-L whole-life investment policies U-L 'Synergy' 'Tax Benefit New' inbound portability  Single premium policies (SP)	6.7 26.7 0.0 13.0 <b>46.4</b>	6.4 18.8 37.1 12.3 <b>74.7</b>	+5% +42% n.s. +5%
TOTAL NEW BUSINESS	72.8	105.0	-31%
Pension plans in force Endowment policies in force Whole-life investment policies in force	240.1 133.7 91.4	255.9 146.5 104.8	-6% -9% -13%
TOTAL IN-FORCE BUSINESS	465.2	507.3	-8%
TOTAL GROSS PREMIUMS WRITTEN (EX-'FREEDOM')	538.0	612.3	-12%

'Freedom' Life Policies

2,100.7 3,252.2

\* includes automatic increase in premiums & discretionary increases paid (also on discontinued products)

-35%



## **Insurance Segment Life - Amounts Paid in detail**

€ mn - ex 'Freedom' Life Policies

	H113	H112	Change	
Claims	27.9	37.9	-26%	
Coupons	32.7	29.8	+9%	
Maturities o/w index-linked		349.2 178.1	+115% +204%	
Surrenders	718.5	506.7	+42%	
LIFE AMOUNTS PAID	1,530.7	923.8	+66%	



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H1 2013 Domestic Market

### Insurance Segment Life - Surrender Rate

expressed as a % of average reserves

	H113	H112
U-L Individual pension plans	2.0%	1.9%
Traditional pension plans	0.8%	0.7%
U-L endowment policies	4.4%	4.2%
U-L whole-life investment policies	12.6%	11.3%
Traditional investment policies*	3.6%	2.6%



# Insurance Segment Life - Policyholders' Assets

€ mn

	30/06/13	31/12/12	Change	30/06/12	Change
Traditional	1,277.0	1,372.0	-7%	1,302.5	-2%
Index-linked	1,896.0	2,572.7	-26%	3,081.5	-38%
Unit-linked pension plans	4,012.3	3,728.2	+8%	3,410.6	+18%
Unit-linked endowment policies	3,654.7	3,620.7	+1%	3,534.6	+3%
Unit-linked investment policies	2,450.4	2,502.1	-2%	2,518.9	-3%
Unit-linked	10,117.5	9,851.0	+3%	9,464.0	+7%
o/w equity	72.9%	74.1%	-2%	74.3%	-2%
LIFE ASSETS (EX-'FREEDOM')	13,290.4	13,795.7	-4%	13,848.0	-4%
'Freedom' Life Policies	2,037.6	3,433.0	-41%	4,081.7	-50%



H1 2013 Domestic Market

## **Banking Segment Revenues**

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	H113	H112	Change
Securities trading fees o/w 3rd-party structured bonds Service fees	17.3 12.3 23.3	15.0 9.6 24.6	+15% +28% -5%
Fee income	40.6	39.6	+3%
Net interest income  Net income on investments at fair value  o/w unrealised	121.4 7.7 6.2	145.8 15.8 <i>11.9</i>	-17% -51% <i>-48%</i>
Net financial income	129.2	161.5	-20%
Net income on other investments	30.2	(5.9)	n.s.
Other fees & Other revenues	7.7	13.9	-45%
BANKING REVENUES	207.6	209.1	-1%



# **Banking Segment Mortgage Update**

€ mn

	2012	H1 2013
Stock		
Mortgage portfolio	2,991.8	3,216.4
Avg. spread	1.58%	1,60%
Avg. duration in yrs	20	20
Avg. LTV	63%	62%
New business		
Total amount granted	753.6	319.9
Avg. spread	2.26%	2.88%
Avg. amount granted	150	141
Avg. LTV	69%	66%



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H1 2013 Domestic Market

## Banking Segment Assets under Administration\*

	30/06/13	31/12/12	Change	30/06/12	Change
Cash deposits	8,773.6	7,623.1	+15%	6,078.6	+44%
Repurchase agreements	107.1	12.9	n.s.	1,066.5	-90%
Mediolanum bonds	386.5	409.7	-6%	466.6	-17%
3rd-party structured bonds	1,231.9	1,216.1	+1%	956.5	+29%
Other securities under custody	1,903.3	2,074.8	-8%	2,027.4	-6%
BANKING ADMINISTERED ASSETS	12,402.5	11,336.5	+9%	10,595.5	+17%



### Banca Esperia (100%) Highlights

€ mn

	H113	H112	Change	vs. FY12
Net Income o/w Mediolanum share	7.2 3.6	3.8 1.9	+87% +87%	
Assets under Administration % in Managed Assets	14,333 52.7%	13,225 58.7%	+8% -10%	+4%
Net Inflows o/w Managed Assets Inflows	(291) (288)	(778) (390)	-63% -26%	
Private Bankers	79	81	-2%	+10%
Clients	3,676	3,901	-6%	-4%



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H1 2013 Foreign Markets Results



### Spain Highlights

€ mn

	H113	H112	Change	vs. FY12
Net Income	13.5	9.2	+46%	
Managed Assets	1,298.0	1,047.3	+24%	+10%
Administered Assets	772.9	583.2	+33%	
Total Assets	2,071.0	1,630.6	+27%	+15%
Gross Inflows into Managed Assets	231.7	128.8	+80%	
Net Inflows into Managed Assets	112.9	34.5	+227%	
Net Inflows into Administered Assets	143.5	26.8	+436%	
Total Net Inflows	256.3	61.2	+319%	
Financial Advisors (Mediolanum model)	592	513	+15%	+7%
Traditional agents \( \)	38	42	-10%	
Total Sales Network	630	555	+14%	+7%
Total Customers	80,911	77,572	+4%	+3%

H1 2013 Foreign Markets

### Germany - B. A. Lenz Highlights

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	H113	H112	Change	vs. FY12
Net Income	(3.3)	(2.6)	+28%	
Managad Assata	146.2	104.2	+40%	+14%
Managed Assets				
Administered Assets	66.1	69.4	-5%	-24%
Total Assets	212.3	173.6	+22%	-1%
Gross Inflows into Managed Assets	21.0	16.7	+26%	
Net Inflows into Managed Assets	12.7	12.8	-0%	
Net Inflows into Administered Assets	(20.4)	10.5	n.s.	
Total Net Inflows	(7.7)	23.3	n.s.	
Financial Advisors	45	43	+5%	-2%
	4.500	1.101	- 4004	901
Total Customers	4,526	4,121	+10%	-0%

### Germany - Gamax Highlights

€ mn

	H113	H112	Change	vs. FY12
Net Income	1.1	8.0	+40%	
Assets under Administration	207.4	209.5	-1%	-9%
Gross Inflows	90.5	32.0	+182%	
Net Inflows	(31.7)	(4.1)	n.s.	



H1 2013 Foreign Markets

### Germany - Total Highlights

36

	H113	H112	Change	vs. FY12
N. C.	(0.0)	(4.0)	- 220/	
Net Income	(2.2)	(1.8)	+23%	
Managed Assets	353.6	313.7	+13%	-1%
Administered Assets	66.1	69.4	-5%	-24%
<b>Total Assets</b>	419.7	383.1	+10%	-5%
<b>Gross Inflows into Managed Assets</b>	111.5	48.7	+129%	
Net Inflows into Managed Assets	(19.0)	8.7	n.s.	
Net Inflows into Administered Assets	(20.4)	10.5	n.s.	
Total Net Inflows	(39.5)	19.2	n.s.	
Total Sales Network	45	43	+5%	-2%
<b>Total Customers</b>	4,526	4,121	+10%	-0%

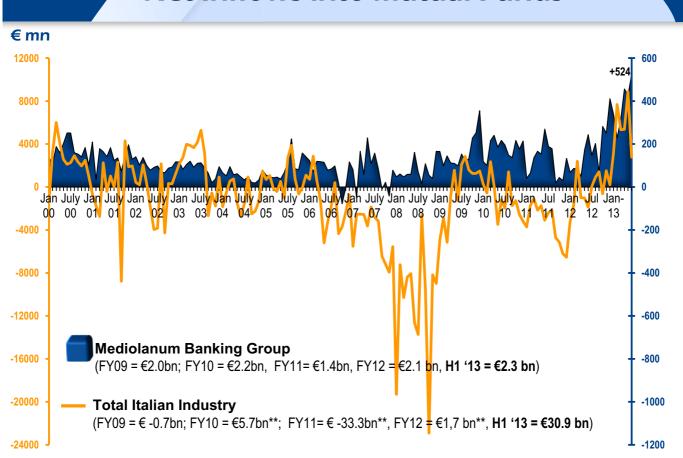
### Business **Update**



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#### **Net Inflows into Mutual Funds\***



<sup>\*</sup> including Managed Accounts & Unit-linked policies source: Assogestioni monthly reports; \*\*integrated with quarterly reports



## Ranking of Italian A.M. Groups by Mutual Funds Assets

Source: Assogestioni (M&A operations)

December 2007	December 2008	December 2009	December 2010	December 2011	December 2012	June 2013
1. Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo
2. Pioneer	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer
3. UBI Banca	UBI Banca	UBI Banca	UBI Banca	AM Holding	Generali *	Generali *
4. Arca	Arca	Bipiemme/Anima	Mediolanum	Mediolanum	AM Holding	AM Holding
5. Banco Popolare	MPS	Arca	Bipiemme/Anima	F. Templeton	F. Templeton	F. Templeton
6. MPS	Mediolanum	Mediolanum	Arca	Generali	Mediolanum	Mediolanum
7. Crédit Agricole	BNP Paribas	Prima	BNP Paribas	BNP Paribas	Ubi Banca	UBI Banca
8. BNP Paribas	Generali	BNP Paribas	Prima	UBI Banca	Azimut	Azimut
9. JPMorgan	Azimut	Azimut	Generali	Azimut	Arca	Arca
10. Mediolanum	Banco Popolare	Generali	Azimut	Arca	BNP Paribas	BNP Paribas
11. Azimut	JPMorgan	JPMorgan	Amundi	Amundi	Amundi	JPMorgan
12. Generali	Bipiemme	Crédit Agricole	JPMorgan	JPMorgan	JPMorgan	Amundi
13. Bipiemme	Crédit Agricole	Credem	Credem	Schroders	Schroders	Pictet
14. Allianz	Allianz	Banco Popolare	Banco Popolare	Pictet	Pictet	Schroders
15. Anima	Credem	Allianz	Allianz	Societé Générale	Banco Popolare	Banco Popolare
Market 2.79%	2.94%	3.81%	4.44%	4.83%	4.93%	5.14%
Assets 45 0	12.0	16.4	20.1	20.2	24.0	26.6
Market 2.79%					·	

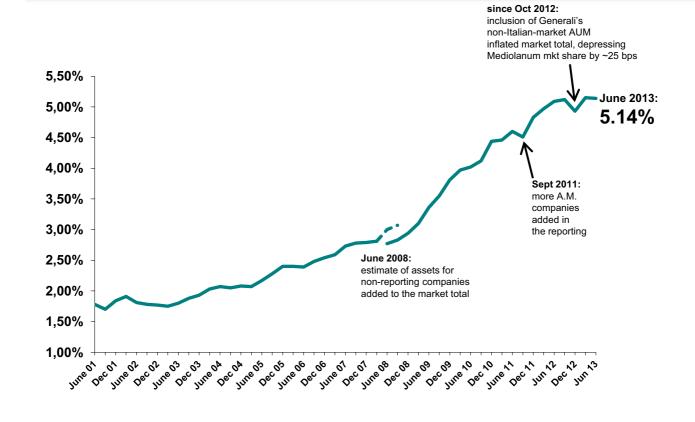
<sup>\*</sup> October 2012: change in Assogestioni criteria allowed the newly created Generali Investments Europe to report all AUM, a majority of which is not related to the Italian market



Business Update

### Mutual Funds AuM – Italian Market Mediolanum's Market Share

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## Net inflows and sales networks: Mediolanum in the top of the ranking

Italian Networks by group - € thousands

		H1 2013	
	Total Net Inflows	o/w Managed Assets	o/w Mutual Funds
Banca Fideuram (incl. Sanpaolo)	1.647.367	3.889.604	1.038.904
Unicredit (Finecobank)	1.543.345	1.516.981	1.657.002
Banca Generali	1.411.990	1.586.786	1.019.916
Allianz Bank	1.376.762	1.443.289	164.069
Azimut	1.365.593	1.360.766	316.707
Banca Mediolanum	1.260.823*	1.612.822*	2.580.335
Deutsche Bank (Finanza & Futuro)	381.689	475.695	257.165
Credem	209.590	192.850	151.159
Veneto Banca	82.080	137.255	57.543
UBI	3.888	176.916	218.439
Banca Pop. Vicenza (Banca Nuova)	-11.289	27.938	25.837
Consultinvest	-28.772	-13.209	-32.572
Hypo Alpe-Adria-Bank	-31.949	8.620	20.019
Monte dei Paschi di Siena	-208.429	13.347	34.098



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Business Update

### 'OgniMese Mediolanum'

**launched November 2012** 



A timely new service for investors who want a monthly income stream

- Money is invested in a bouquet of at least 4 funds, with different strategies and belonging to different categories to ensure real diversification
- Coupon dates are arranged so that investors receive at least one payment per month (two in January and July)
- A total of 13 funds (o/w 6 funds with 30% to 90% equity content) are now available in the service

#### In the first eight months:

€ 3.6 bn net inflows into the funds used in 'OgniMese'

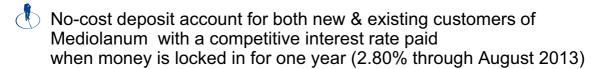
€1.1 bn from customers fully compliant with the service's strategy (i.e. 4 or more funds)

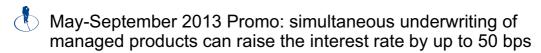


<sup>\*</sup> accounts for approximately € -542 mn in maturities of discontinued Index-Linked policies source: Assoreti

## 'InMediolanum' Deposit Account An aggressive move to amass assets

launched May 2011





Lower, competitive rates offered for 3- and 6-month lock-in

Quarterly interest payments introduced in 2012

No sales network involvement necessary

Can be opened via internet (direct access)

The Family Banker steps in later to develop the customer



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Business Update

#### 'InMediolanum' Results

from 07/05/2011 to 30/06/2013 - also includes other locked-in products

New customers	42,056
o/w direct access	70%
o/w through Family Banker	30%
Total assets from new customers (€ mn)	979
Existing customers	97,685
Total assets from existing customers (€ mn)	2,223
<del>-</del> - ,	
Total customers	139,741
Total assets in locked-in products (€ mn)	3,202



### 'Freedom+' Current Account The New Generation

**launched March 2012** 

#### Now a pure banking product

Maintains its role as strategic tool to acquire high quality customers through competitive remuneration of liquidity

- Fiscal advantages of the existing bank account + life policy combowere greatly reduced by 2012 reform
- New product brings about significant reduction of administrative costs
- Non-interest-bearing threshold kept at € 15,000
- Interest paid quarterly, rate offered (currently 2.00%) higher than the original 'Freedom' account to encourage switching into 'Freedom+'
- Optional: 1-yr locked-in amounts are remunerated at 2.80% (no need to open a separate InMediolanum deposit account)



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Business Update

## 'Freedom' & 'Freedom+' Accounts Results

as at 30/6/2013 - locked-in amounts not included

Total Accounts	187,939	
Total assets in 'Freedom' & 'Freedom+'	€ 5.02 bn	
Asset split: - non-interest-bearing current account (< € 15,000) - high-yield Life policy ('Freedom') - high-yield portion of the current account ('Freedom+')	€ 1.54 bn € 2.04 bn € 1.44 bn	



Business Update

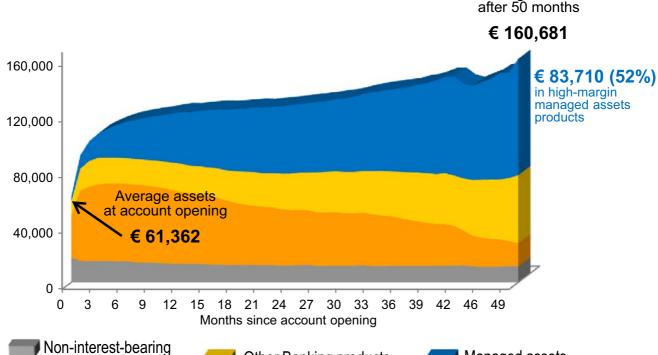
#### 'Freedom' account customers: Cross-selling into managed products

Average assets

Managed assets

(Life products, Mutual funds,

3rd-party Structured Bonds)



Per-capita asset growth of 'Freedom' account holders\*

(€ 6.7 bn in total assets as at 30/06/2013)

\*all households who opened 'Freedom' or 'Freedom+' as their first current account with Mediolanum, excluding those with a balance <u>permanently</u> below €15,000

& accounts



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Business Update

### Banca Mediolanum Bank Accounts & Bank Customers

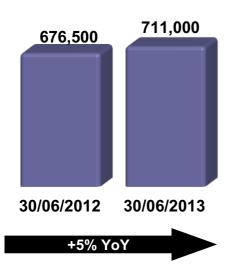
Other Banking products

as at 30/06/2013

bank account

freedom' Life policy

Bank Accounts (including deposit accounts)



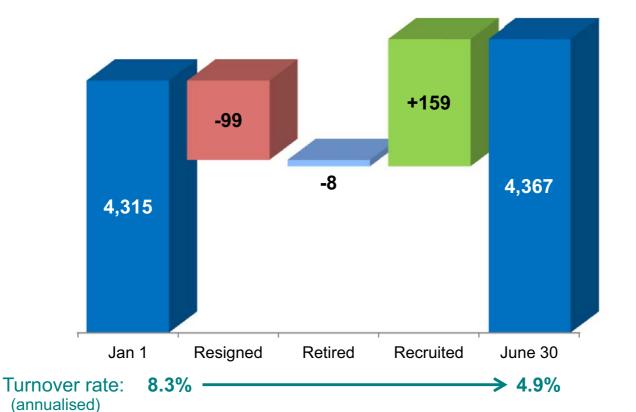
Customers (868,970 primary account holders)



...55% of which use Mediolanum as their primary banking institution: 350,270, up 17% vs. 30/06/2012

## Banca Mediolanum Network of Family Bankers

Change in headcount, January-June 2013



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Business Update

## Mediolanum Group Bond Portfolio

€ mn - as at 30/06/2013

	Financial Conglo	omerate	= Banking G	roup*	+	Mediolanur	n Vita
	Book Value	AD	Book Value	AD		Book Value	AD
Italian Govies	15,353	1.3	13,531	1.2		1822	2.3
Italian Financials	2,085	1.1	1,235	0.7		850	1.7
Spanish Govies	597	1.1	476	1.1		121	1.1
Spanish Financials	57	1.0	37	0.6		20	1.9
Core Europe Govies**	-30	2.0	-30	2.0		0	
Greek Govies	0		0			0	
Portuguese, Irish Govies	0		0			0	
Other Financials	128	2.3	32	3.6		96	1.9
Other Corporate	20	3.4	10	3.2		10	3.7
Bond issued by EFSF	13	4.9	13	4.9		0	
Other ABS	12	4.3	12	4.3		0	
Other Supranational	6	8.8	6	8.8		0	
TOTAL	18,241	1.3	15,322	1.2		2919	2.1

AD = average duration weighted by absolute nominal value



<sup>\*</sup> includes: Banca Mediolanum, Banco Mediolanum, Bankhaus August Lenz

<sup>\*\*</sup> includes: Austria, Belgium, Finland, France, Germany, Luxembourg & Holland

## **Banca Mediolanum Balance Sheet**

€ mn – as at 30/06/2013

Assets
4,210
15,642
95 <sup>2</sup>
3,090
6,477
5,124
1,59
21,44
45



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Business Update

### Banca Mediolanum Interest Spread

	H1 2013	FY 2012
Total Cost of Funding	1.14%	1.30%
•		
Retail	1.91%	1.90%
ECB/MTS (collateral-backed)	0.33%	0.55%
,		
Total Interest Income	2.45%	3.08%
Retail Interest Income	2.89%	3.11%
Totali intoroct moonio	2.50 /6	3.1170
TOTAL SPREAD	1.31%	1.79%
TOTAL OF READ	1.3170	1.70 /0
Spread on Retail	0.98%	1.22%



## Mediolanum Group Capital Adequacy

€ mn

	30/06/2013	31/12/2012
Total Regulatory Capital Held	1,382	1,252
Total Required Capital	845	896
o/w Required Capital – Banks	614	615
o/w Solvency Margin – Insurance companies	231	281
EXCESS CAPITAL	537	356



Business Update

## Mediolanum Banking Group Capital Ratios

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as at 30/06/2013 - subject to adjustment

	Mediolanum Banking Group
Total Capital Datio	16 10/
Total Capital Ratio	16.1%
Tier 1 Capital Ratio	13.2%
Core Tier 1 Ratio	13.2%



### Mediolanum Facts

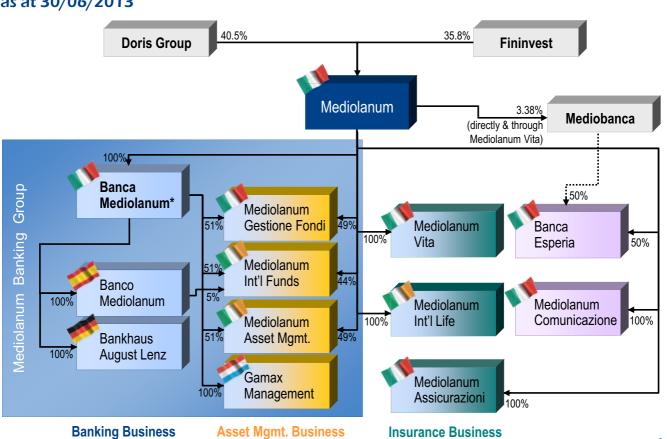


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Mediolanum **Facts** 

### **Mediolanum Group Structure**

as at 30/06/2013

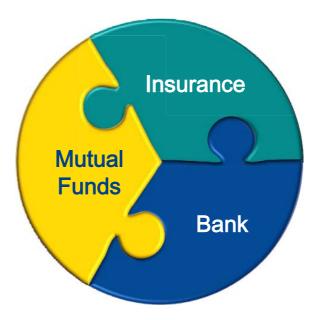


\* Includes Mediolanum Corporate University



### The Mediolanum Integrated Business Model

We integrate the asset gathering business of Life insurance & mutual funds with the banking business...



...on the strength of an avant-garde model



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Mediolanum Facts

## The Mediolanum Integrated & Comprehensive Retail Banking Model



#### Mediolanum vs. Current Bank Models





#### The human relationship

Freedom of use

high prices << Customer >> low prices

high costs but high revenues low costs but low revenues << Bank >>

> The Mediolanum model unifies the advantages of the on-line with the traditional

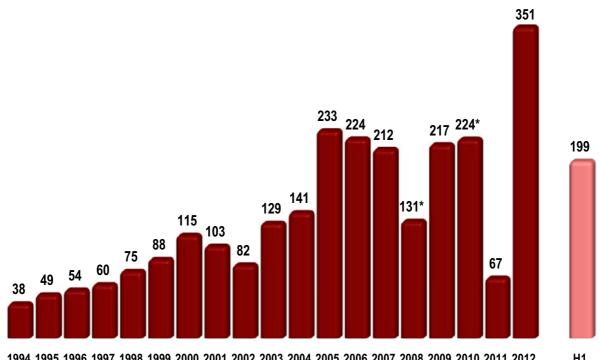


Mediolanum **Facts** 

#### **Net Profit**

60

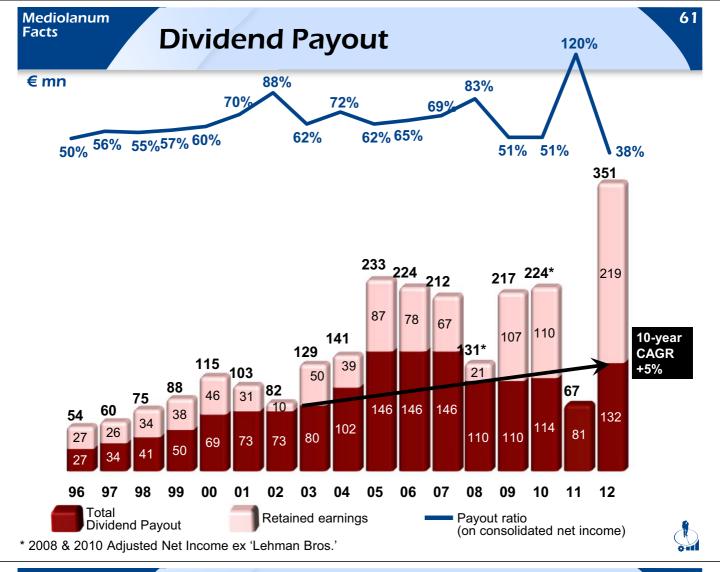
€ mn

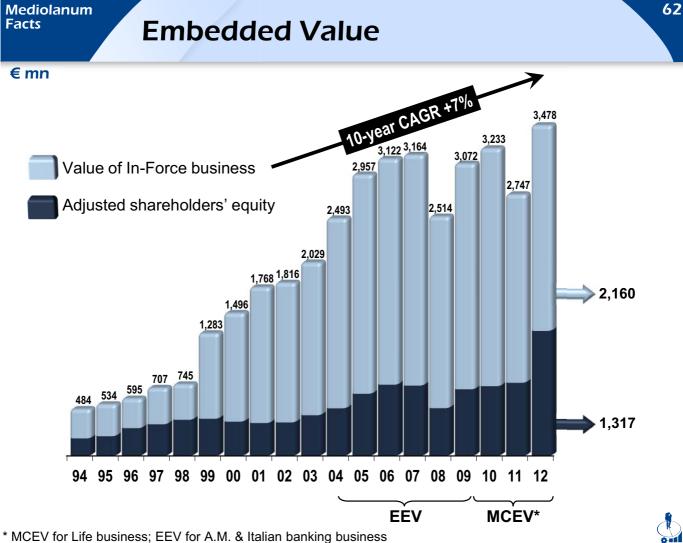


1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012

H1 2013





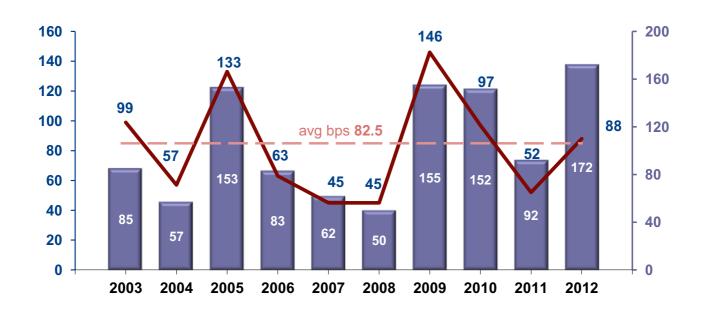


#### Yearly Commission Income from Performance Fees

**Including Managed Accounts & Unit-linked policies** 

Performance fees (€ mn)

bps on average assets\*



<sup>\*</sup> calculated only on those funds subject to performance fees

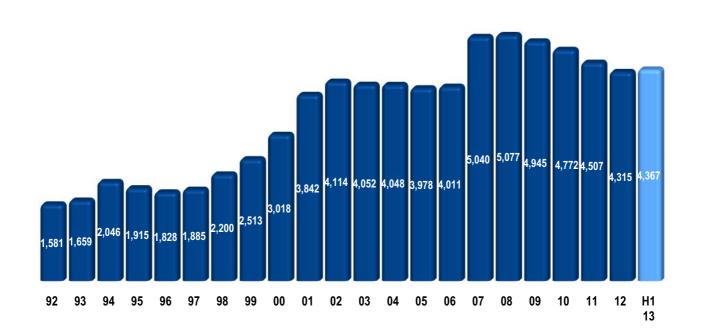


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Mediolanum Facts

## Banca Mediolanum Family Banker Network

**Licensed Advisors** 

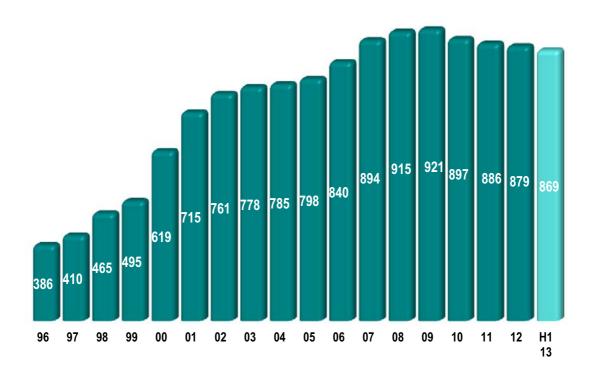




### **Banca Mediolanum**

#### Customers

**Primary account holders (thousands)** 



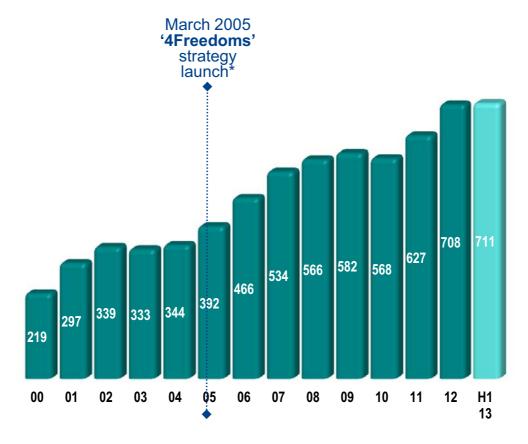


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Mediolanum Facts

## Banca Mediolanum Bank accounts

**Thousands** 

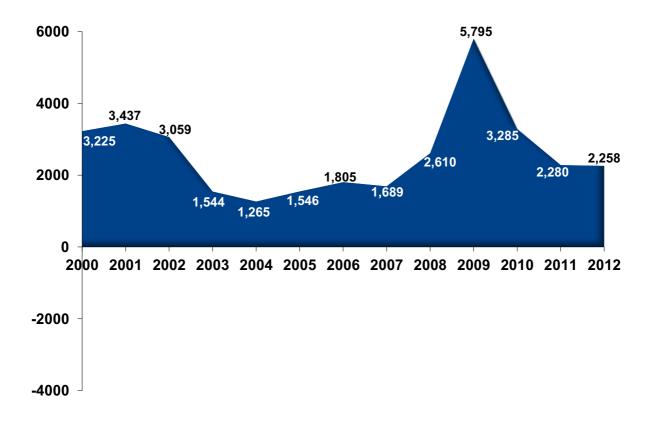


<sup>\*</sup> all new customers are acquired through the bank account



### Banca Mediolanum Total Net Inflows Trend



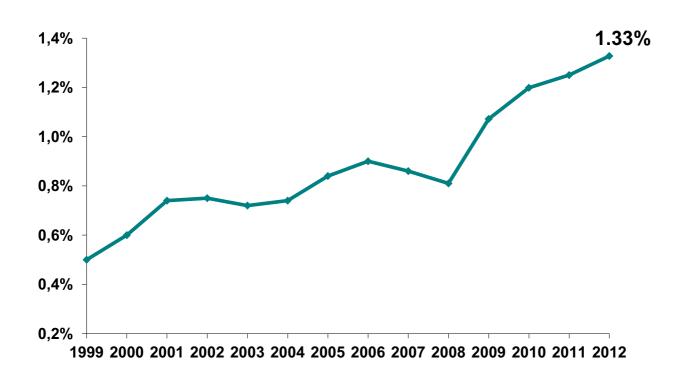




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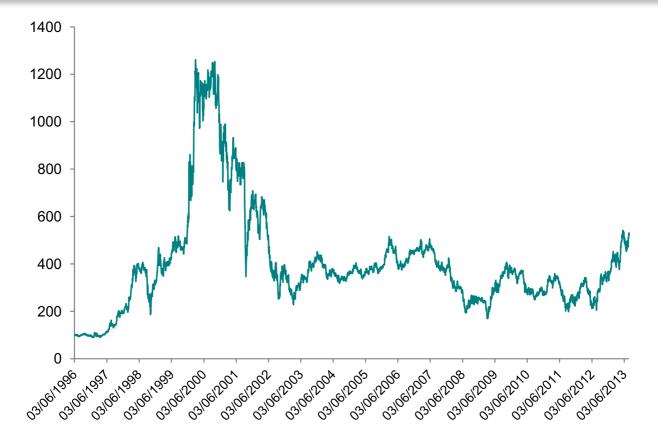
Mediolanum Facts

### Italian Households' Financial Assets Mediolanum's Market Share



source: Banca d'Italia

### MED.MI Total Return Index\*



<sup>\*</sup> includes dividend reinvestment, June 3, 1996 – July 26, 2013

source: Datastream



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Mediolanum Facts

## Our Culture, Our Competitive Advantage

Our ability to generate positive inflows also in bear markets is explained by our customer-oriented culture especially embodied in two specific areas:

- The Investment strategy we advocate to our customers that provides solutions according to an analysis of each customer's needs & is based on the concept of 'diversification'
- Our effective, innovative and committed **Training & Communication strategy**



### **Our Investment Advisory Strategy**

Our investment strategy explains the consistency of our inflows & transfers 'technical performance' into 'customer performance'

- We advise our customers proposing products & services that correspond to each of their **specific needs**
- Investor needs remain fundamentally the same, they are **not influenced by market crises**
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of **diversification** criteria, the most important being time horizon
- **Equity** investments are only considered for the **long term** (>10 yrs) and are diversified across the global economy to further reduce risk
- We strongly advise investors who have a long-term outlook to view market crises as buying opportunities



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Mediolanum Facts

## The Mediolanum Approach vs. Open Architecture



- \*Best Brands' family of **Funds of branded Funds** unveiled in April 2008
- This is not the 'Open Architecture' approach
- It is impossible for a private investor to choose among a supermarket-like offer of thousands of funds, if not on the very risky basis of past performance
- Synergy of the best A.M. companies' expertise & pursuit of quality and Mediolanum's capacity to select & coordinate asset managers & give high quality advice to customers
- Funds of **single-brand** funds (the 'Selection' series) are Mediolanum products but also carry the name of the underlying funds' asset manager
- Funds of **multi-brand** funds (the 'Collection' series) do not utilise the underlying brands in the fund name, however they are used in marketing and advertising material



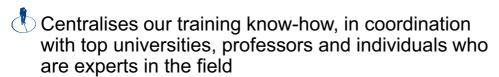
Mediolanum

#### **Training & Communication:** Mediolanum Corporate University

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Inaugurated March 2009





- Provides our Family Bankers & employees with a resource for life-long education
- Develops financial education programs dedicated to our customers & the community



Mediolanum **Facts** 

### **Training & Communication: Corporate TV Channel**

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A proprietary state-of-the-art tool established in 1989

Encrypted programs to train, motivate & communicate with our Family Bankers



- Company news
- Product information
- Online training course support
- Inspirational thoughts for personal motivation & sales techniques

Daily specials dedicated to crisis-related topics were added to the ongoing programming in 2008/2009 & 2011



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The information, opinions, valuations and forecasts it contains have not been audited by any independent body; they may be altered at any time without notice.

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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts Luigi Del Fabbro



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