### FY 2010 RESULTS





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### **FY 2010 Group Results**



FY 2010 Group

# Adjusted vs. Statutory P&L 'Lehman Bros.' Operation Impact

	Adjusted	'LB' impact	Statutory
Net premiums written	9,123.5		9,123.5
Amounts paid & change in technical reserves	(9,082.4)		(9,082.4)
Life revenues ex-commission	41.1		41.1
Entry fees	116.9		116.9
Management fees	370.8		370.8
Performance fees	151.6		151.6
Banking service fees Other fees	145.0 30.0		145.0 30.0
Total commission income	814.2		814.2
Interest spread  Net income on investments at fair value	141.2 11.2		141.2 11.2
Net financial income	152.4		152.4
Equity Contribution (Mediobanca & Banca Esperia)  Net income on other investments	14.4	30.9	14.4 20.7
Other revenues	(10.2) 22.9	30.9	20.7 22.9
Total Revenues	1.034.8	30.9	1,065.7
Total Nevellues	1,034.0	30.9	1,003.7
Acquisition costs & other commission expenses	(325.1)		(325.1)
Other commission expenses	(59.7)		(59.7)
G&A expenses	(343.8)		(343.8)
Amortisation & depreciation	(16.5)		(16.5)
Provisions for risks	(15.2)		(15.2)
Total Costs	(760.3)		(760.3)
PROFIT BEFORE TAX	274.5	30.9	305.4
Income tax	(50.8)	(8.0)	(58.8)
NET INCOME	223.7	22.9	246.6



FY 2010 Group

### 'Lehman Bros.' Operation Dynamics

€mn

	2008	2010	
Statutory Net Income	23.7	246.6	
Financing from the two majority shareholders	107.6	+ (22.9) = € <b>84.7</b> mn	
Adjusted net income ex-'Lehman Bros.'	131.7	223.7	

Final cost of 'LB' operation (covered by the 2 majority shareholders)

Doris Group 52.95%

Fininvest 47.05%



FY 2010 Group

#### **Income Statement**

€ mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Net premiums written	9,123.5	9,641.5	-5%
Amounts paid & change in technical reserves	(9,082.4)	(9,539.1)	-5%
Life revenues ex-commission	41.1	102.4	-60%
Entry fees	116.9	82.5	+42%
Management fees Performance fees	370.8	277.6	+34%
Banking service fees	151.6 145.0	154.9 90.1	-2% +61%
Other fees	30.0	27.0	+11%
Total commission income	814.2	632.1	+29%
Interest spread	141.2	162.7	-13%
Net income on investments at fair value	11.2	57.0	-80%
Net financial income	152.4	219.7	-31%
Equity Contribution (Mediobanca & Banca Esperia)	14.4	6.0	+139%
Net income on other investments	(10.2)	(18.3)	-44%
Other revenues	22.9	23.8	-4%
Total Revenues	1,034.8	965.7	+7%
Acquisition costs	(325.1)	(289.9)	+12%
Other commission expenses	(59.7)	(47.7)	+25%
G&A expenses	(343.8)	(339.7)	+1%
Amortisation & depreciation	(16.5)	(25.5)	-35%
Provisions for risks	(15.2)	(5.3)	+185%
Total Costs	(760.3)	(708.1)	+7%
DDOCIT DECODE TAY	274 5	257.0	. 70/
PROFIT BEFORE TAX	274.5	257.6	+7%
Income tax	(50.8)	(40.3)	+26%
NET INCOME	223.7	217.3	+3%

FY 2010 Group

#### **Income Statement Salient Points**

€mn

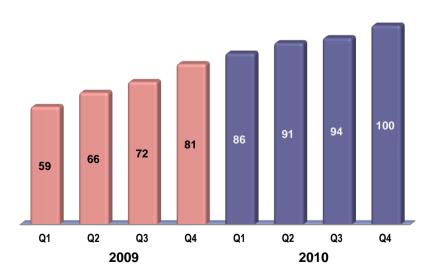
- Interest Spread & Fair Value negatively impacted by markets: €67 mn less than FY09 in Net Financial Income
- **Growth in average NAV: +31**% YoY thanks to strong Net Inflows into mutual funds as well as a positive market effect
- **!** Increase in Commission Income: €182 mn more with €93 mn more in Management fees alone

Weight of commission income recurring & business-related components is increasing: 81% of the total vs. 75% in FY09



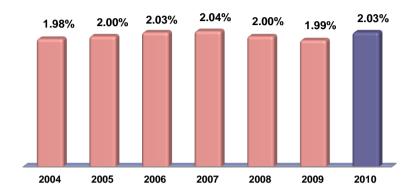
FY 2010 Group

# Quarterly Commission Income from Management Fees



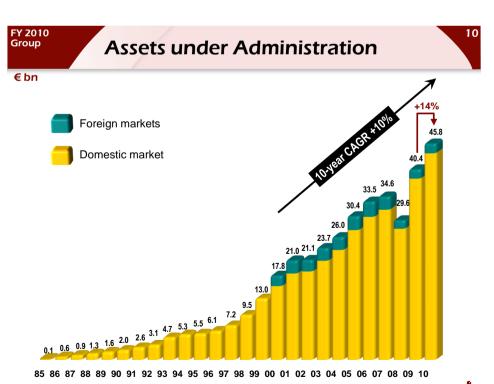


### Average Management Fees Trend



\* including U-L assets







FY 2010 Group

#### **Assets under Administration**

€mn

	31/12/10	31/12/09	Change
Life 'Freedom' Life Policies Asset management Banking* Consolidation adjustments Banca Mediolanum	15,068.7 5,025.3 19,509.2 7,195.6 (9,285.2) <b>37,513.6</b>	15,759.2 5,785.8	+1% +10% +24% +24% +14%
Banca Esperia (Mediolanum's share)	6,372.5	5,591.3	+14%
<b>Domestic Market's Assets</b>	43,886.1	38,529.9	+14%
Life Asset management Banking Consolidation adjustments Foreign Markets' Assets	504.4 939.6 748.8 (230.1) <b>1,962.6</b>	421.6 893.1 796.4 (247.0) <b>1,864.0</b>	+20% +5% -6% -7% + <b>5%</b>
AUA	45,848.7	40,393.9	+14%

<sup>\*</sup> retail only



FY 201	(
Group	

### **Net Inflows**

	FY10	FY09	Change
Managed Assets + Structured Bonds Inflows	2,131.0	2,037.8	+5%
'Freedom' Life Policies (change in assets)	453.5	4,570.8	-90%
Administered Assets Inflows	700.2	(813.2)	n.s.
Banca Mediolanum	3,284.7	5,795.4	-43%
Banca Esperia (Mediolanum share)	696.5	1,143.5	-39%
Foreign Markets	67.1	(10.4)	n.s.
NET INFLOWS	4,048.3	6,928.4	-42%



#### **Dividend Proposal**

Dividend per share

15.5 eurocent

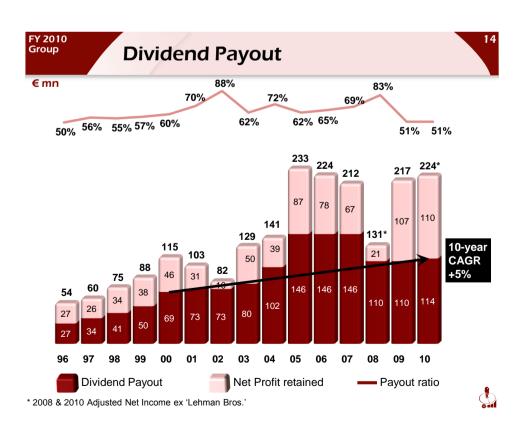
Total amount of dividends to be paid

€ 114 mn

**!** Dividend payout ratio

51%\*





<sup>\*</sup> Calculated on Adjusted Net Income ex 'Lehman Bros.'

### FY 2010 Results: Domestic Market



FY 2010 Domestic Market

#### **Income Statement**

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#### € mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Net premiums written	9,003.2	9,546.0	-6%
Amounts paid & change in technical reserves	(8,977.5)	(9,457.1)	-5%
Life revenues ex-commission	25.6	88.9	-71%
Entry fees	112.6	79.9	+41%
Management fees	355.5	264.8	+34%
Performance fees	146.9	151.6	-3%
Banking service fees Other fees	103.1 28.5	58.4 25.4	+76% +12%
- 1111			
Total commission income	746.7	580.1	+29%
Interest spread	135.3	154.9	-13%
Net income on investments at fair value	11.1	56.4	-80%
Net financial income	146.4	211.3	-31%
Equity contribution (Mediobanca & Banca Esperia)	14.4	6.0	+139%
Net income on other investments	(4.0)	(18.5)	-78%
Other revenues	22.5	23.3	-3%
Total Revenues	951.6	891.1	+7%
Acquisition costs	(304.8)	(272.7)	+12%
Other commission expenses	(26.8)	(24.0)	+12%
G&A expenses	(304.2)	(298.6)	+2%
Amortisation & depreciation	(13.8)	(22.8)	-40%
Provisions for risks	(15.4)	(6.5)	+135%
Total Costs	(664.9)	(624.6)	+6%
DDOCIT DEFODE TAY	000.0	000 5	00/
PROFIT BEFORE TAX	286.6	266.5	+8%
Income tax	(52.2)	(42.4)	+23%
NET INCOME	234.5	224.1	+5%



FY 2010 Domestic Market

#### **Income Statement by Quarter**

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€ mn - does not incorporate 'Lehman Bros.' operation

	Q110	Q210	Q310	Q410
Life revenues ex-commission	5.2	9.6	3.6	7.3
Entry fees Management fees Performance fees Banking service fees Other fees	28.1 82.2 51.3 21.1 6.1	32.4 87.7 15.2 30.1 9.4	22.8 89.9 27.3 22.1 5.7	29.3 95.8 53.1 29.8 7.4
Total commission income	188.7	174.8	167.8	215.4
Interest spread Net income on investments at fair value	34.2 6.2	28.7 (4.6)	33.2 13.7	39.2 (4.1
Net financial income	40.4	24.0	46.9	35.1
Equity contribution (Mediobanca & Banca Esperia) Net income on other investments Other revenues	3.7 1.1 4.9	(0.2) (4.1) 5.8	6.1 0.1 5.3	4.8 (1.1 6.4
Total Revenues	243.9	210.0	229.8	267.9
Acquisition costs Other commission expenses G&A expenses Amortisation & depreciation Provisions for risks	(74.1) (6.4) (75.0) (4.0) (4.4)	(80.1) (6.5) (85.6) (4.2) (2.2)	(66.1) (7.1) (66.7) (3.8) (1.3)	(84.4 (6.9 (77.0 (1.7 (7.4
Total Costs	(163.9)	(178.6)	(145.0)	(177.4
PROFIT BEFORE TAX	80.0	31.3	84.8	90.6
ncome tax	(13.4)	(10.9)	(15.5)	(12.5
NET INCOME	66.6	20.5	69.3	78.1

FY 2010 Domestic Market

#### **Assets under Administration**

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	31/12/10	31/12/09	Change
Life	15,068.7	14,988.8	+1%
Asset management	19,509.2	15,759.2	+24%
Consolidation adjustments	(9,285.2)	(8,167.0)	+14%
Managed Assets	25,292.7	22,581.0	+12%
'Freedom' Life Policies	5,025.3	4,571.8	+10%
Administered Assets*	7,195.6	5,785.8	+24%
BANCA MEDIOLANUM	37,513.6	32,938.6	+14%
BANCA ESPERIA (Mediolanum's share)	6,372.5	5,591.3	+14%
TOTAL AUA	43,886.1	38,529.9	+14%
TOTAL AUA	43,000.1	30,329.9	T14 /0

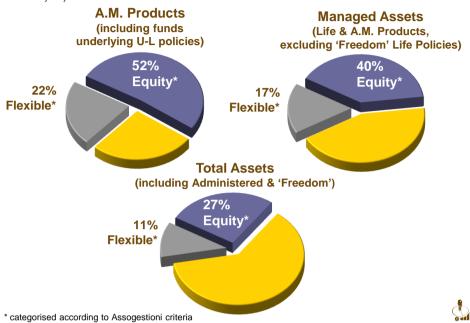


FY 2010 Domestic Market

## Assets under Administration Equity Content

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as at 31/12/2010



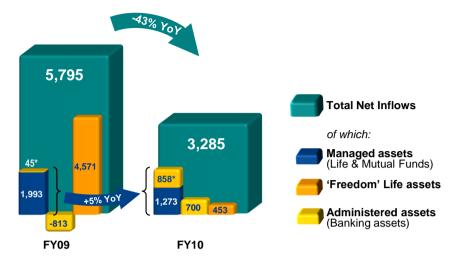
FY 2010 Domestic Market

#### **Net Inflows**

20

(827.7) 2,101.1 <b>1,273.5</b>	566.1 1,426.5	n.s.
,	1.426.5	
1 273 5		+47%
1,270.0	1,992.6	-36%
857.6	45.2	n.s.
2,131.0	2,037.8	+5%
453.5	4,570.8	-90%
(0.4.0)	407.0	
		n.s.
		n.s. -2%
		n.s.
700.2	(813.2)	n.s.
	•	
3,284.7	5,795.4	-43%
COC 5	4 4 4 2 5	200/
696.5	1,143.5	-39%
3.981.3	6.938.8	-43%
	2,131.0 453.5 (94.9) 607.7 159.0 28.4 700.2	2,131.0 2,037.8  453.5 4,570.8  (94.9) 167.2 607.7 (881.3) 159.0 161.6 28.4 (260.6) 700.2 (813.2)  3,284.7 5,795.4  696.5 1,143.5

€mn



<sup>\*</sup> Third-party structured bonds: replace Index-linked policies & have a similar profitability



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#### FY 2010 Domestic Market

# Net Inflows: Mediolanum ranks number 1... or outclasses the ranking?

Italian Networks

	Raccolta netta (dicembre 2010)				
	da inizio anno mensile				
	alle	(b)	d' C		
Banca Mediolanum (Gr. Mediolanum)	3.363.222,2	250.040,1	146.050,		
Banca Fideura (Gr. Intesa Sanpaolo)	1.310.334,8	53.826,3	211.365,		
Banca Generali (Gr. Banca Generali)	1.270.554,1	204.214,2	212.318,		
Finecobank (Gr. Unicredit)	1.144.694,5	367.923,6	99.492,		
Allianz Bank F.A. (Gr. Allianz )	1.094.947,6	361.486,9	356.742,		
Finanza & Futuro Banca (Gr. Deutsche Bank)	622.814,7	38.455,3	108.228,		
Banca Monte Dei Paschi Di Siena (Gruppo Montepaschi)	595.422,7	55.882,7	43.421,		
Sanpaolo Invest Sim (Gr. Intesa Sanpaolo)	567.175,9	79.273,6	112.266,		
Ubi Banca Priv. Inv. (Gr. Unione Di Banche Italiane)	356.880,6	46.976,2	18.841,		
Banca Sara (Gr. Banca Sara)	347.236,4	-8.431,5	17,988,		
Azimut Sim (Gr. Azimut)	336.161,7	18.717,1	2.026		
Apogeo Consulting Sim (Gr. Azimut)	320.944,1	22.509,9	23.079,		
Banca Ipibi Financial Advisory (Gr. Banca Intermobiliare)	319.812,5	22.312,7	21.215,		
Az Investimenti Sim (Gr. Azimut)	302.860,6	32.791,4	16.550,		
Credem (Gr. Credito Emiliano)	289.811,2	-14.830,7	12.641,		
Veneto Banca (Gr. Veneto Banca)	63.873,7	2.877,1	2.712		
Hypo Alpe-Adria-Bank (Gr. Hypo Alpe-Adria-Bank)	34.275,5	-8.593,2	-4.217,		
Banca Sai (Gr. Fondiaria - Sai)	19.009,1	6.650,2	2.899,		
Groupama Sim (Gr. Groupama)	4.366,2	-9,5	-828,		
Banca Nuova (Gr. Banca Popolare Di Vicenza)	-7.186,0	-649,0	-555,		
Banca Network Investimenti	-195.328.2	-9.099.2	-4.673		

- Total Net Inflows 2010
- Total Net Inflows December 2010
- Net Inflows into Managed Assets –
  December 2010



### **Profit by Segment**

€ mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Life	130.8	172.2	-24%
Asset Management	107.7	78.8	+37%
Banking	38.8	18.0	+116%
Other	9.3	-2.5	n.s.
PROFIT BEFORE TAX	286.6	266.5	+8%



FY 2010 Domestic Market	Life Gross Premiums Written	
€mn		

ı				
	FY10	FY09	Change	
U-L pension plans	48.8 32.7 25.8 29.5 <b>104.0</b>	77.6 57.6 26.5 30.1 <b>134.2</b>	-37% -43% -3% -2%	
Term, Group, Investment policies U-L whole-life investment policies I-L policies (2009) & U-L 'Synergy' (2010) 'Tax Benefit New' inbound portability  Single premium policies (SP)	8.6 80.4 85.4 28.6 <b>203.0</b>	6.7 117.8 815.1 17.8 <b>957.4</b>	+28% -32% -90% +60% - <b>79%</b>	
TOTAL NEW BUSINESS	307.0	1,091.6	-72%	
Pension plans in force Endowment policies in force Whole-life investment policies in force	560.7 356.5 286.1	521.2 373.2 320.8	+8% -4% -11%	
TOTAL IN-FORCE BUSINESS	1,203.3	1,215.1	-1%	
TOTAL GROSS PREMIUMS WRITTEN (EX-'FREEDOM')	1,510.3	2,306.8	-35%	
o/w Life financial contracts	0.5	1.1	-56%	
'Freedom' Life Policies	7,514.3	7,245.7	+4%	

<sup>\*</sup> includes automatic increase in premiums & discretionary increases paid (also on discontinued products)



### Life Policyholders' Assets

	31/12/10	31/12/09	Change
Traditional	1,331.5	1,374.5	-3%
Haditional	1,331.5	1,374.5	-3%
Index-linked	4,428.4	5,485.8	-19%
Unit-linked pension plans	2,930.1	2,249.4	+30%
Unit-linked endowment policies	3,736.0	3,384.9	+10%
Unit-linked investment policies	2,642.6	2,494.1	+6%
Unit-linked	9,308.8	8,128.5	+15%
o/w equity	76.2%	76.7%	-1%
LIFE ASSETS (EX-'FREEDOM')*	15,068.7	14,988.8	+1%
Freedom' Life Policies	5,025.3	4,571.8	+10%



FY 2010 Domestic Market	Life Commission Income	26
€mn		

	Unit-linked Products Commission Income		Total Commission Income*			
	FY10	FY09	Change	FY10	FY09	Change
Entry fees				112.6	79.9	+41%
Management fees	194.2	155.9	+25%	355.5	264.8	+34%
Performance fees	76.5	89.0	-14%	146.9	151.6	-3%
TOTAL	270.7	244.9	+11%	615.1	496.3	+24%



 $<sup>\</sup>ensuremath{^{\star}}$  on all products with mutual funds underlying

€ mn - ex 'Freedom' Life Policies

	FY10	FY09	Change
Claims	76.0	72.5	+5%
Coupons	155.0	190.8	-19%
Maturities o/w index-linked	1,187.7 <i>931.8</i>	912.2 <i>686.</i> 2	+30% +36%
Surrenders	919.3	565.6	+63%
AMOUNTS PAID	2,337.9	1,741.1	+34%



PY 2010 Domestic Market Surrender Rate	28
expressed as a % of average reserves	_

	FY10	FY09
U-L Individual pension plans	2.3%	1.6%
Traditional pension plans	1.5%	1.6%
U-L endowment policies	6.1%	4.8%
U-L whole-life investment policies	19.0%	13.3%
Traditional investment policies*	5.3%	7.1%

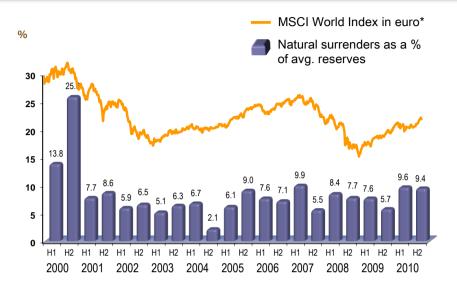


<sup>\*</sup> discontinued products, almost all of which are whole-life

FY 2010 Domestic Market

#### Life – Natural surrenders trend Whole-life U-L investment policies

29



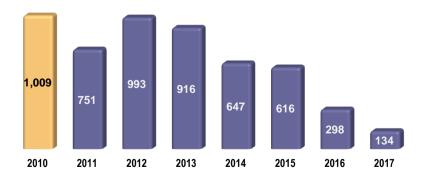
\* source: Datastream



30



€ mn – nominal value





31

€ mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Life	130.8	172.2	-24%
Asset Management	107.7	78.8	+37%
Banking	38.8	18.0	+116%
Other	9.3	-2.5	n.s.
PROFIT BEFORE TAX	286.6	266.5	+8%



# Asset Management Gross Inflows

32

	FY10	FY09	Change
_			
'Best Brands'	2,336.1	881.1	+165%
'Portfolio'	52.7	72.4	-27%
'Elite'	3.8	16.3	-77%
Total Funds of Funds	2,392.7	969.8	+147%
Italy-based Funds	965.9	878.0	+10%
'Challenge'	1,533.8	1,288.4	+19%
Total 'unbundled' mutual funds	2,499.8	2,166.4	+15%
'Chorus' managed accounts	0.5	1.4	-61%
'Real estate' fund & other	103.7	59.3	+75%
TOTAL GROSS INFLOWS INTO A. M. PRODUCTS	4,996.7	3,196.9	+56%



€mn

	FY10	FY09	Change
'Best Brands'	1,357.9	474.0	+186%
'Portfolio'	(99.8)	(73.1)	+36%
'Elite'	(3.9)	(2.1)	+83%
Total Funds of Funds	1,254.3	398.8	+215%
Italy-based Funds	309.1	365.6	-15%
'Challenge'	471.8	646.6	-27%
Total 'unbundled' mutual funds	780.9	1,012.3	-23%
'Chorus' managed accounts	(17.6)	(13.4)	+32%
'Real estate' fund & other	83.6	28.8	+190%
TOTAL NET INFLOWS INTO A. M. PRODUCTS	2,101.1	1,426.5	+47%



# FY 2010 Domestic Market Asset Management Assets

€ mn - including U-L assets

	31/12/10	31/12/09	Change
'Best Brands' 'Portfolio' 'Elite' * Funds of Hedge Funds  Total Funds of Funds	4,044.2	2,322.6	+74%
	806.3	834.2	-3%
	0.0	108.9	n.s.
	341.1	437.2	-22%
	<b>5,191.5</b>	<b>3,702.9</b>	<b>+40%</b>
Italy-based Funds 'Challenge' Gamax SIF + Gamax funds Total 'unbundled' mutual funds	2,240.3	1,802.7	+24%
	12,046.7	10,327.6	+17%
	246.9	271.6	-9%
	<b>14,533.9</b>	<b>12,401.8</b>	<b>+17%</b>
'Chorus' managed accounts	73.0	86.4	-15%
Real estate-related funds & other	535.1	431.8	+24%
Adj. for own mutual funds in 'Chorus' & FoFs	(824.4)	(863.6)	-5%
ASSET MANAGEMENT ASSETS	19,509.2	15,759.2	+24%

<sup>\*</sup> transformed into Italy-based funds in April 2010



FY 2010
<b>Domestic</b>
Market

source: Assogestioni

# Ranking of Italian A.M. Groups by Mutual Funds Assets

	June 2007	Dec. 2007	Dec. 2008	Dec. 2009	Dec. 2010	Feb. 2011
1.	Eurizon	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo	Intesa Sanpaolo
2.	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer
3.	Crédit Agricole/Intesa	UBI Banca	UBI Banca	UBI Banca	UBI Banca	AM Holding
4.	UBI Banca	Arca	Arca	Bipiemme/Anima	Mediolanum	UBI Banca
5.	Capitalia	Banco Popolare	MPS	Arca	Bipiemme/Anima	Mediolanum
6.	Arca	MPS	Mediolanum	Mediolanum	Arca	Arca
7.	MPS	Crédit Agricole	BNP Paribas	Prima	BNP Paribas	BNP Paribas
8.	JPMorgan	BNP Paribas	Generali	BNP Paribas	Prima	Azimut
9.	BNP Paribas	JPMorgan	Azimut	Azimut	Generali	Generali
10.	. BPVe-No	Mediolanum	Banco Popolare	Generali	Azimut	Amundi
11.	. Mediolanum	Azimut	JPMorgan	JPMorgan	Amundi	JPMorgan
12	. Generali	Generali	Bipiemme	Crédit Agricole	JPMorgan	Credito Emiliano
13.	. Azimut	Bipiemme	Crédit Agricole	Credem	Credito Emiliano	Banco Popolare
14.	. RAS	Allianz	Allianz	Banco Popolare	Banco Popolare	Allianz
15.	. Bipiemme	Anima	Credem	Allianz	Allianz	Fondaco
16	. Deutsche Bank	Credem	Anima	Kairos Partners	Banca Carige	Banca Carige
17.	. Credem	Deutsche Bank	Polaris	Banca Carige	Fondaco	Deutsche Bank
18	. Kairos Partners	Kairos Partners	C.R. Firenze	Ersel	Deutsche Bank	Ersel
19	. C.R. Firenze	C.R. Firenze	Kairos Partners	Deutsche Bank	Kairos Partners	Kairos Partners
20	. Anima	Polaris	Deutsche Bank	Fondaco	Ersel	Poste Italiane
arket hare:	2.73%	2.79%	2.94%	3.81%	4.44%	4.45%
ssets € bn)	16.6	15.9	12.0	16.4	20.1	20.2*

(underwent M&A operations)

\*gap of only € 0.38 bn between Mediolanum & 4th place



36

Asset Management
Assets\* by category and location FY 2010 Domestic Market

as at 31/12/2010 Luxembourg 1% Italy 11% Equity 62% Other 3% Hedge 2% Money Ireland Market 87% 3% Flexible funds are **Bond 26%** represented according to the actual investment type as at 31/12/2010 Balanced \* including U-L assets

€mn

	A.M. Products Commission Income		Comn	Total nission	Income*	
	FY10 FY09 Change		FY10	FY09	Change	
Entry fees	112.6	79.9	+41%	112.6	79.9	+41%
Management fees	161.3	108.9	+48%	355.5	264.8	+34%
Performance fees	70.4	62.6	+13%	146.9	151.6	-3%
TOTAL	344.4	251.4	+37%	615.1	496.3	+24%



38

€ mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Life	130.8	172.2	-24%
Asset Management	107.7	78.8	+37%
Banking	38.8	18.0	+116%
Other	9.3	-2.5	n.s.
PROFIT BEFORE TAX	286.6	266.5	+8%



<sup>\*</sup> on all products with mutual funds underlying

# Banking Administered Assets\*

€mn

	31/12/10	31/12/09	Change
Cash deposits	3,882.1	3,976.9	-2%
Repurchase agreements	657.8	50.1	n.s.
Mediolanum bonds	334.1	175.1	+91%
Third-party structured bonds	833.5	42.5	n.s.
Other securities under custody	1,488.3	1,541.2	-3%
BANKING ADMINISTERED ASSETS	7,195.6	5,785.8	+24%

\* retail only

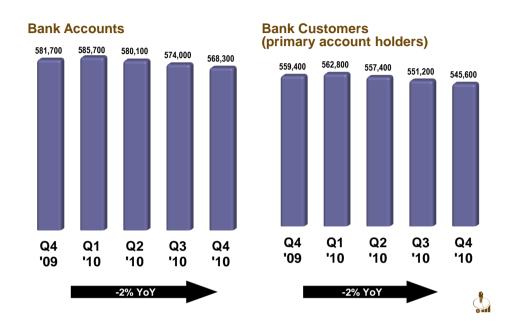


FY 2010 Domestic Market	Banking Revenues	40
€mn		_

	FY10	FY09	Change
Interest spread	120.2	139.4	-14%
Net income on investments at fair value	3.4	24.8	-86%
Banking Net Financial Income	123.6	164.2	-25%
Securities trading fees	54.0	13.6	+296%
o/w third party structured bonds	43.9	2.4	n.s.
Service fees	49.1	44.8	+10%
Fee Income	103.1	58.4	+76%
BANKING REVENUES	226.7	222.6	+2%



#### **Bank Accounts & Bank Customers**



FY 2010 Domestic Market

### Net Financial Income & Net Income on Other Investments

42

€ mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Banking	123.6	164.2	-25%
Life	21.9	50.0	-56%
Other	0.9	(2.9)	n.s.
NET FINANCIAL INCOME	146.4	211.3	-31%
Banking	(3.6)	(27.1)	-87%
Life	3.9	6.8	-42%
Other	(4.4)	1.8	n.s.
NET INCOME ON OTHER INVESTMENTS	(4.0)	(18.5)	-78%



FY 2010 Domestic Market

Costs

43

€mn

	FY10 FY09		Change
Acquisition costs	(304.8)	(272.7)	+12%
3rd party A.M. fees & Other commission expenses	(14.1)	(11.2)	+26%
Interbank service fees	(12.7)	(12.8)	-1%
G&A expenses + Amortisation & depreciation	(318.0)	(321.4)	-1%
Provisions for risks	(15.4)	(6.5)	+135%



FY 2010 Domestic Market

### **Network of Family Bankers**

44

	31/12/10	31/12/09	Change	
Licensed	4,772	4,945	-3%	
Non-licensed	44	358	-88%	
FAMILY BANKERS	4,816	5,303	-9%	

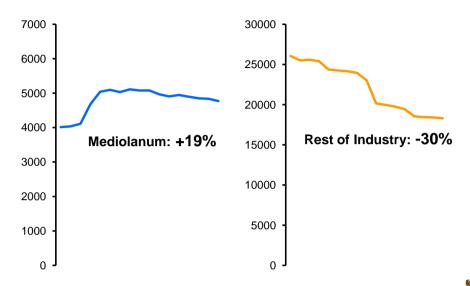


FY 2010 Domestic Market

# Licensed Financial Advisors Trend Mediolanum vs. Italian Industry

45

2007 – 2010



Source: Assoreti, Mediolanum



FY 2010 Domestic Market

#### Banca Esperia (100%) Highlights

46

	FY10	FY09	Change	
Operating Income	9.9	4.6	+115%	
Net Income o/w Mediolanum share	1.4 0.7	0.4 <i>0.2</i>	+219% +219%	
Assets under Administration % in Managed Assets	12,745 75.5%	11,183 <i>7</i> 9.3%	+14% -5%	
Net Inflows o/w Managed Assets Inflows	1,393 <i>57</i> 3	2,287 1,894	-39% <i>-70%</i>	
Clients	3,909	3,545	+10%	
Private Bankers	65	57	+14%	



### FY 2010 Results: Foreign markets



40

€ mn - does not incorporate 'Lehman Bros.' operation

	FY10	FY09	Change
Net Income	0.6	(0.1)	n.s.
Assets under Administration o/w Managed Assets	1,621.9	1,583.0	+2%
	991.2	930.3	+7%
Gross Inflows	261.6	180.37	+45%
o/w Managed Assets Inflows	270.0	<i>247.6</i>	+9%
Net Inflows	35.1	5.6	n.s.
o/w Managed Assets Inflows	<i>4</i> 3.5	72.8	-40%
Dedicated sales network o/w FA (Mediolanum model)	484	454	+7%
	<i>4</i> 39	<i>4</i> 07	+8%
Total customers	74,384*	87,081	n.s.*
o/w Primary Account Holders	63,264	<i>66,130</i>	-4%

<sup>\*</sup> Customers holding just a current account w/ zero balance were removed from the calculation in 2010



### Spain Inflows by Distribution Model

€mn

M	ediolanum n Advisors	nodel Pre-existing Agents	Total
Managed Assets			
Gross Inflows	254.8	15.2	270.0
Net Inflows	84.4	(40.9)	43.5
Administered Assets Net Inflows	(5.1)	(3.3)	(8.4)



Spain
Assets under Administration

50

31/12/10	31/12/09	Change	
445.3	377.1	+18%	
660.9	655.9	+1%	
725.2	783.8	-7%	
(209.6)	(233.8)	-10%	
1,621.9	1,583.0	+2%	
	445.3 660.9 725.2 (209.6)	445.3 377.1 660.9 655.9 725.2 783.8 (209.6) (233.8)	445.3 377.1 +18% 660.9 655.9 +1% 725.2 783.8 -7% (209.6) (233.8) -10%



€mn

	FY10	FY09	Change	
	(4.0)	(0.0)	100/	
Net Income before impairment	(4.0)	(6.8)	-42%	
Impairment of CGU 'Germany'	(7.4)			
Net Income	(11.4)	(6.8)	+68%	
Assets under Administration	340.8	281.0	+21%	
o/w Managed Assets	317.2	268.4	+18%	
Gross Inflows	86.8	28.5	+204%	
Net Inflows	32.0	(16.0)	n.s.	
o/w Managed Assets inflows	18.5	(3.0)	n.s.	
o/w Administered Assets inflows	13.5	(13.0)	n.s.	
Financial Advisors	36	43	-16%	
Customers	3,486	3,452	+1%	



52

#### FY 2010 Foreign Markets

#### **Income Statement**

€ mn - does not incorporate 'Lehman Bros.' operation

ocomocomponente zemment zi con operationi			
	FY10	FY09	Change
Net premiums written	120.4	95.5	+26%
Amounts paid & change in technical reserves	(104.9)	(82.0)	+28%
Life revenues ex-commission	15.5	13.5	+14%
Entry fees	4.2	2.6	+62%
Management fees Performance fees	15.2 4.7	13.0 3.3	+17% +43%
Banking service fees	41.9	31.7	+43%
Other fees	1.5	1.6	-8%
Total commission income	67.6	52.2	+30%
Interest spread	6.0	7.8	-23%
Net income on investments at fair value	0.1	0.6	-91%
Net financial income	6.0	8.4	-28%
Net income on other investments	1.2	0.2	+431%
Other revenues	0.8	1.0	-20%
Total Revenues	91.1	75.4	+21%
A 1 100	(00.0)	(47.0)	400/
Acquisition costs Other commission expenses	(20.3)	(17.2) (23.9)	+18% +38%
G&A expenses	(40.1)	(41.7)	-4%
Amortisation & depreciation	(2.7)	(2.7)	-1%
Provisions for risks & charges	`0.2	`1.2	-85%
Total Costs	(95.9)	(84.2)	+14%
PROFIT BEFORE TAX	(4.7)	(8.9)	-47%
Income tax	1.4	2.0	-32%
NET INCOME BEFORE IMPAIRMENT	(3.3)	(6.8)	-51%
Imposition and of CCILIC armound	(7.4)	0.0	
Impairment of CGU 'Germany'	(7.4)	0.0	n.s.
NET INCOME	(10.7)	(6.8)	+57%



#### FY 2010 Results: **Group Embedded Value**



FY 2010 Group EV

#### **MCEV-compliant Methodology**

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Further details available in the supplementary disclosure on the Mediolanum website

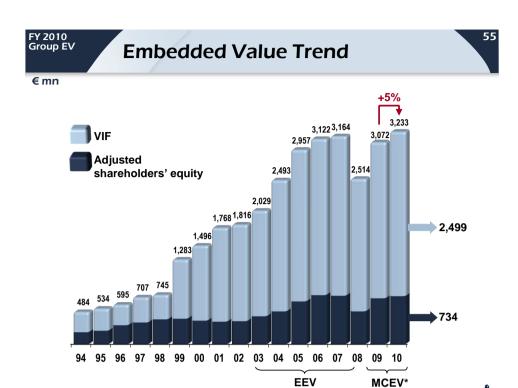
Compliant with CFO Forum MCEV Principles

MCEV fully adopted for covered business (Life Insurance)

#### **Asset Management and Banking**

Consistent methodology to covered business
Risk margins for financial & non-financial risks





\* MCEV for Life business; EEV for A.M. & Italian banking business



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FY 2010 Group EV

### **Group Embedded Value**

		FY10*	FY09	Change
	Published shareholders' net assets	1036	992	+4%
	Adjustments to net assets	(302)	(291)	+4%
1	Adjusted shareholders' net assets	734	701	+5%
	Italy - VIF Life Business (MCEV)	1,671	1,722	-3%
	Italy - VIF A.M. Business	527	381	+38%
	Italy - VIF Banking Business	248	218	+14%
	Spain - VIF Life Business (MCEV)	39	42	-6%
	Spain - VIF A.M. Business	14	8	+80%
1	Value of In-force Business	2,499	2,371	+5%
(	Group Embedded Value	3,233	3,072	+5%

<sup>\* 2010</sup> figures do not incorporate 'Lehman Bros.' operation



FY 2010
Group EV

### **Embedded Value Earnings**

57

€mn

	FY10	FY09
Change in EV over the year	161	675*
Dividends paid	110	110
Other capital movements	(4)	(5)
EV Earnings	267**	780

<sup>\*</sup> with respect to FY08 figures restated according to MCEV principles



FY 2010
Group EV

# EV Earnings Components (1) Earnings on Initial EV

58

		FY10	FY09	
	Expected return on EV - unwind	117	107	
	Operating assumption changes	(2)	(9)	
	Economic assumption changes & experience variances	(65)	358	
	Operating experience variances*	2	119	
E	arnings on Initial EV	52	575	
Va	alue added by New Business	215	205	
E۱	/ Earnings	267	780	

<sup>\*</sup> expanded in the next slide



<sup>\*\*</sup>Accounting for the capital gains related to the 'Lehman Bros.' operation, unadjusted embedded value earnings amount to € 290 mn

FY 2010 Group EV

# Earnings on Initial EV: Operating Experience Variances

55

€mn

	FY10	
Performance fees  A.M. Persistency / paid-ups	92 (10)	
Life Persistency / paid-ups o/w Individual pension plans o/w 'Europension' policies o/w Investment policies o/w Index-linked policies	(38) (16) (20) (4) 2	
Extraordinary expenses	(15)	
Advance tax on Life reserves	(27)	
Other	0	
Experience variances	2	



FY 2010 Group EV

# EV Earnings Components (2) Value Added by New Business

60

	FY10	FY09
Earnings on Initial EV	52	575
Life New Business o/w Recurring-premium o/w Single-premium	41 54 (13)*	72 55 17
A.M. New Business	121	69
Banking New Business	53	64
Value added by New Business	215	205
	267	700
EV Earnings	267	780



# Life New Business Margins (%PVNBP\*) Domestic Market

(21)

7,246

3,916

€mn			
	FY10	FY09	Change
Term Insurance	6.7%	8.5%	-21%
Value of New Business - 'moment of sale' PVNBP	1 12	1 12	-21% -0%
Unit-linked	6.0%	5.0%	+21%
Value of New Business - 'moment of sale' PVNBP	53 883	46 932	+16% -5%
Index-linked	-	1.5%	-
Value of New Business - 'moment of sale' PVNBP	-	12 811	-
Life New Business Margin (ex-'Freedom')	6.1%	3.4%	+78%
'Freedom' policies	-0.5%	0.0%	n.s.

<sup>\*</sup> Present Value of New Business Premiums

Value of New Business - 'moment of sale'



n.s.

-46%

### FY 2010 Group EV

PVNBP

# A.M. New Business Margins(%PVNBP\*) Domestic Market

	FY10	FY09	Change
A.M. New Business Margin	2.7%	2.3%	+20%
Value of New Business - 'moment of sale'	119	70	+70%
PVNBP	4,363	3,078	+42%



<sup>\*</sup> Present Value of New Business Premiums

FY 2010 Group EV

# Life New Business Margins (%APE\*) Domestic Market

63

€mn

	FY10	FY09	Change
Term Insurance	55.6%	69.8%	-20%
Value of New Business - 'moment of sale'	1	1	-34%
Recurring premiums	1	1	-15%
Single premiums	6	5	+25%
APE	1	1	-2%
Unit-linked	62.5%	49.2%	+27%
Value of New Business - 'moment of sale'	53	46	+16%
Recurring premiums	66	81	-19%
Single premiums	195		+47%
APF	85	94	-9%
AI L	00	34	-3 70
Index-linked	-	15.2%	n.s.
Value of New Business - 'moment of sale'	-	12	n.s.
Single premiums	-	811	n.s.
APĚ	-	81	n.s.
Life New Business Margin (ex-'Freedom')	62.4%	33.8%	+85%

<sup>\*</sup> Annual Premium Equivalent



FY 2010 Group EV

# A.M. New Business Margins (%APE\*) Domestic Market

54

	FY10	FY09	Change
A.M. New Business Margin	24.4%	20.0%	+22%
Value of New Business - 'moment of sale'	119	70	+70%
Instalment plans	157	155	+2%
Lump sum investments	3,297	1,936	+70%
APE	487	349	+40%



65

€mn

	FY10	FY09
VIF Life Business	40	42
VIF A.M. Business	14	8
Value of In-force Business	54	50
Life New Business	8	12
A.M. New Business	2	(1)
Value added by New Business	10	11



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### **Business Update**



#### Our chief objective

### 2011 business is going smoothly towards our chief objective: to be the primary bank of the customer

- Today we estimate we are the primary bank for 34% of our bank customers
- This number is bound to increase rapidly: the strategy to put all of our attention on quality not just quantity is attracting more loyal & high net worth customers as well as advisors



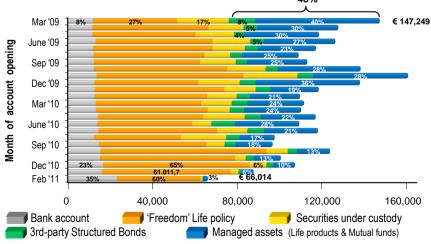
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#### Business Update

## 'Freedom Account' Customer Assets Development (1)

Avg assets as at 28.02.11

New 'Freedom Account' customers who have taken advantage of the attached high-yield policy (56% of total, € 4.42 bn in total assets)



Sample: all households acquired as banking customers via the Freedom bank account + Life policy combo

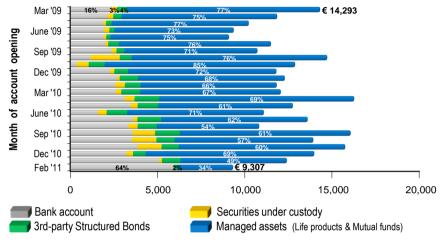


Business Update

### 'Freedom Account' Customer Assets Development (2)

Avg assets as at 28.02.11

New 'Freedom Account' customers who haven't benefitted from the attached high-yield policy (44% of total, € 359 mn in total assets)



Sample: all households acquired as banking customers via the 'Freedom Account' without a Life policy



Business Update

### 'Freedom Account' Customer Yield 2009-2010

70

### The 'Freedom Account' is an aggressive (& difficult to copy) means to attract new customers

	Net Yield*	Gross Equivalent**	
Freedom Account		•	
Mar.'09 - Sept.'09	3.00%	4.11%	
Oct.'09 - Mar.'10	2.50%	3.42%	
Apr.'10 - Sept.'10	2.00%	2.74%	
Oct.'10 - Dec.'10 (Existing Customers)	1.82%	2.50%	
Oct.'10 - Mar.'11 (New Customers)	2.20%	3.01%	
Apr.'11 - June '11	1.78%	2.44%	
Repo-based options introduced Oct. '10			
'Old' money	2.00%	2.74%	
New money	2.20%	3.01%	

<sup>\*</sup> on amounts above €15,000



<sup>\*\*</sup> equivalent gross interest rate of a current account with 27% tax on interest

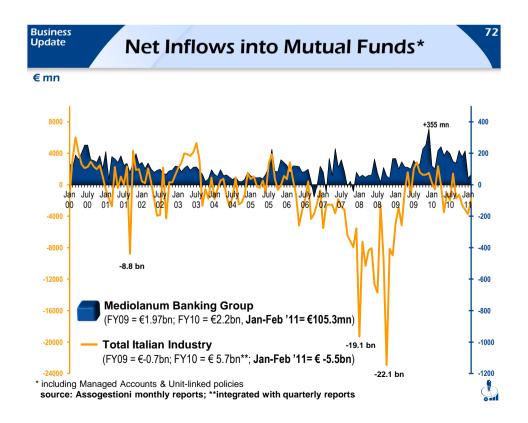
#### 'Freedom Account' Results

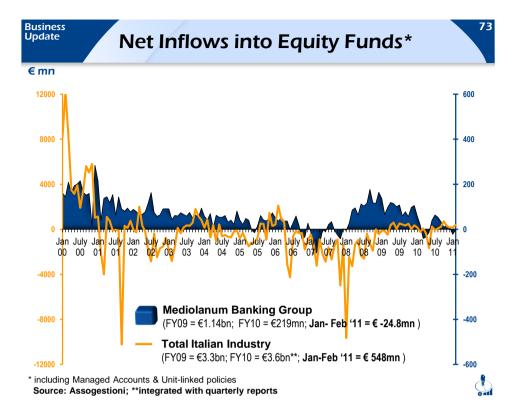
March 2009 to February 2011

The 'Freedom Account' is an extremely successful means to acquire new customers & assets





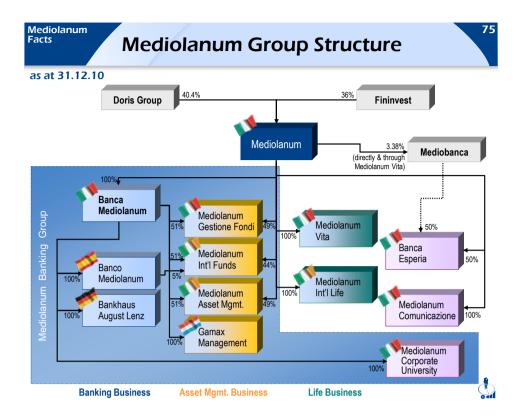




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# **Mediolanum Facts**

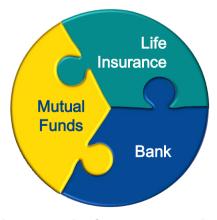




# **Mediolanum Integrated Structure**

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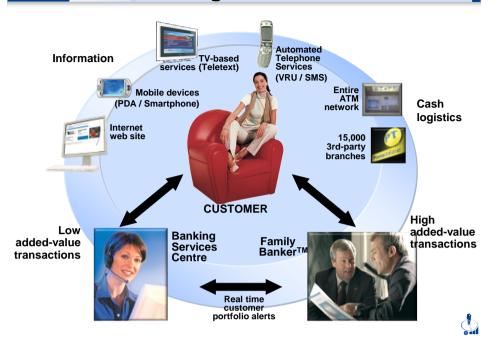
We integrate the asset gathering business of Life & mutual funds with the banking business...

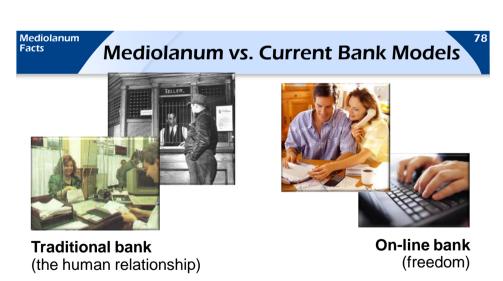


...on the strength of an avant-garde model



# Our Integrated & Comprehensive Retail Banking Model





# The Mediolanum model unifies the advantages of the on-line with the traditional

- invalidating the concept of branch proximity -> 'Freedom in Banking'
- the same time enhancing the 'human touch'
   one-to-one relationship with the Family Banker™



### Our Culture, Our Competitive Advantage

Our ability to generate positive inflows also in bear markets is explained by our customer-oriented culture especially embodied in two specific areas:

- The **Investment strategy** we advocate to our customers that provides solutions according to an analysis of each customer's **needs** & is based on the concept of 'diversification'
- Our effective, innovative and committed Training & Communication strategy



Mediolanum Facts

## Mediolanum's Investment Strategy

80

Our investment strategy explains the consistency of our inflows & transfers 'technical performance' into 'customer performance'

- We advise our customers proposing products & services that correspond to each of their **specific needs**
- Investor needs remain fundamentally the same, they are **not influenced by market crises**
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of diversification criteria, the most important being time horizon
- **Equity** investments are only considered for the **long term** (>10 yrs) and are diversified across the global economy to further reduce risk
- We strongly advise investors who have a long-term outlook to view market crises as buying opportunities



# Training & Communication: Mediolanum Corporate University

8

- Inaugurated March 2009
- Centralises our training know-how, in coordination with top universities, professors and individuals who are experts in the field



- Provides our Family Bankers & employees with a resource for life-long education
- Develops financial education programs dedicated to our customers & the community



Mediolanum Facts

# Training & Communication: Corporate TV Channel

82

# A proprietary state-of-the-art tool established in 1989

Encrypted programs to train, motivate & communicate with our Family Bankers



- Company news
- Product information
- Online training course support
- Inspirational thoughts for personal motivation & sales techniques

2 daily specials dedicated to crisis-related topics were added to the ongoing programming in 2008/2009



# The Mediolanum Approach vs. Open Architecture



- b 'Best Brands' family of Funds of branded Funds unveiled in April 2008
- Offers our customers the opportunity to further diversify their investments
- This is not the 'Open Architecture' approach
- It is impossible for a private investor to choose among a supermarket-like offer of thousands of funds, if not on the very risky basis of past performance
- Products can be tailored to customer needs, objectives & risk profile
- Synergy of the best A.M. companies' expertise & pursuit of quality and Mediolanum's capacity to select & coordinate asset managers, and give high quality advice to customers



Mediolanum Facts

#### 'Best Brands' Funds of Branded Funds' The 'Selection' Series

6 Funds of **single-branded** Funds established through exclusive international partnerships

BLACKROCK

JPMorgan 
Asset Management

Morgan Stanley

Mediolanum BlackRock Global Selection Mediolanum JPMorgan Global Selection Mediolanum Morgan Stanley Global Selection

Each fund combines the best funds of each asset manager. All invest in global equity, in all markets with no limits in terms of regions, sectors, investment style & market cap



#### **Mediolanum DWS Megatrend Selection**

Identifies the **mega-trends** that guide the transformation of the world's economy and invest in funds specialising in sectors such as food-farming, sustainable development, infrastructures, etc.



Mediolanum Franklin Templeton Emerging Markets Selection Harnesses the potential of emerging markets, investing in equity, government & corporate bonds, and currencies



#### Mediolanum PIMCO Inflation Strategy Selection

Protects capital from inflation through a sophisticated flexible strategy investing in bonds, inflation-protected bonds, equity, commodities, real estate, and currencies



### 'Best Brands' Funds of Branded Funds The 'Collection' Series

#### 8 Funds of **multi-branded** Funds created in collaboration with some of the world's best A.M. companies (2008)

Each fund can invest in funds managed by a set of renowned partner A.M. companies, whose brand names are actively used in marketing materials



- Investment style of each fund is characterised by a focus on a particular geographic area, industry, or equity / bond mix:
  - Mediolanum US Collection
  - Mediolanum European Collection
  - Mediolanum Pacific Collection
  - Mediolanum Emerging Markets Collection
  - Mediolanum Global Tech Collection
  - Mediolanum Moderate Collection
  - Mediolanum Dynamic Collection
  - Mediolanum Aggressive Collection



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**Mediolan**um **Facts** 

## 'Best Brands' Funds of Branded Funds The 'Multi-manager' Series

2 Bond Funds of Funds investing in the institutional classes of more than 60 A.M. companies worldwide (2008)

Mediolanum Global High Yield Medium- to long-term time horizon, investing in high-yield bonds in the U.S. and Europe, & also emerging markets.

Mediolanum Euro Fixed Income Short- to medium-term, investing in Euro-denominated bonds in all markets, protecting customers from currency fluctuations.

### **Product line development: Italy-based funds**

April 2010

Optimisation & consolidation of 22 existing funds & FoFs...





...into 5 new funds, o/w 4 in the 'Flexible' category:





MEDIOLANUM FLESSIBILE ITALIA



MEDIOLANUM FLESSIBILE GLOBALE



**⚠** MEDIOLANUM FLESSIBILE STRATEGICO



MEDIOLANUM FLESSIBILE OBBLIGAZIONARIO GLOBALE



MEDIOLANUM RISPARMIO DINAMICO Short-term € Government Bonds



Mediolanum Facts

# 'Freedom Account' Our offensive move to gather assets

88

A completely new-to-the-market product/concept launched March 2009

All the features & options of a fully-fledged current account plus an automatic high-yield investment



Deposits less than €15,000 are not remunerated



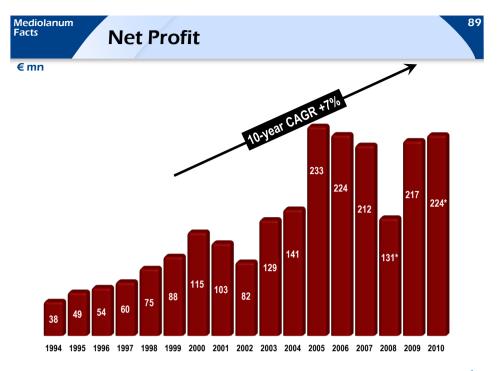
Deposits in excess of €15,000 are automatically & seamlessly transferred to a Life policy with a very attractive yield, pre-set quarterly



All normal banking operations & features included

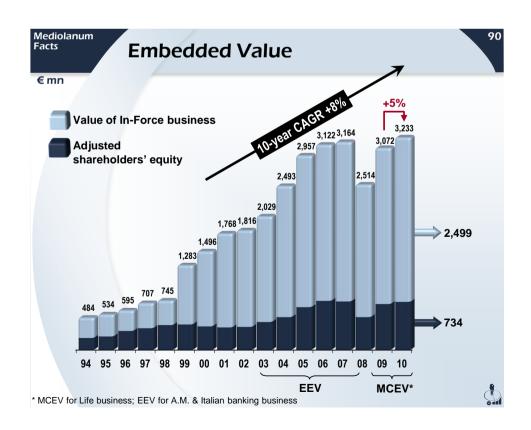
- €7.5/mo. flat fee
- no fee with avg. balance above the non-interest-bearing threshold or €30,000 in managed assets



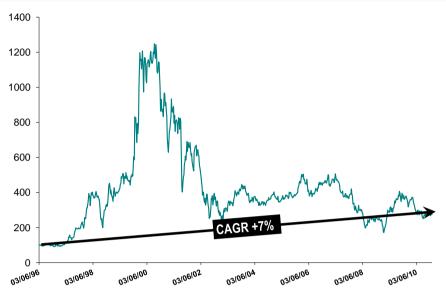


\* 2008 & 2010 Adjusted Net Income ex 'Lehman Bros.'









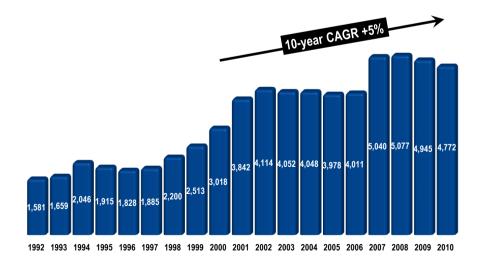
\* includes dividend reinvestment, June 3, 1996 – December 27, 2010 source: Datastream



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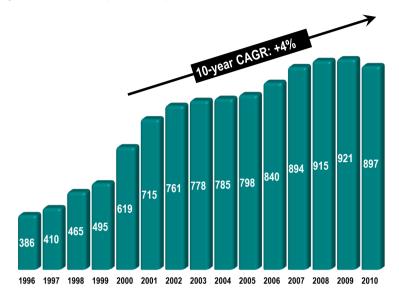
Banca Mediolanum
Facts
Family Banker Network

**Licensed Advisors** 





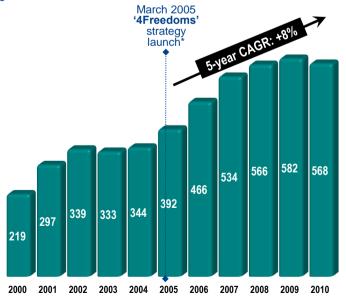
Primary account holders (thousands)





Banca Mediolanum
Bank accounts

Thousands



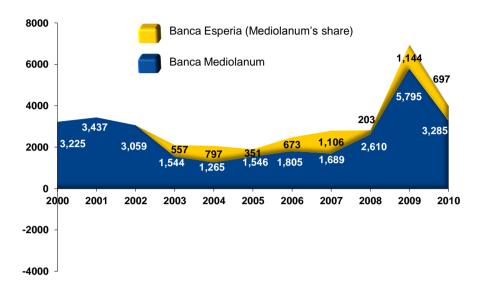
<sup>\*</sup> all new customers are acquired through the bank account



#### **Total Net Inflows Trend**

9:

€ mn - Domestic Market





## Disclaimer

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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts Luigi Del Fabbro



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