## FY 2009 Results





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# FY 2009 Group Results



FY 2009 Group

### **Income Statement**

	FY09	FY08	Change
Net premiums written	9,641.5	2,738.8	+252%
Amounts paid & change in technical reserves	(9,539.1)	(2,633.5)	+262%
Life revenues ex-commission	102.4	105.3	-3%
Entry fees	82.5	56.3	+46%
Management fees	277.6	283.5	-2%
Performance fees	154.9	50.4	+207%
Banking service fees	90.1	75.7	+19%
Other fees	26.1	31.1	-16%
Total commission income	631.2	497.0	+27%
Interest spread	162.7	160.9	+1%
Net income on investments at fair value	57.0	(8.0)	n.s.
Net financial income	219.7	160.0	+37%
Equity Contribution (Mediobanca & Banca Esperia)	6.0	2.0	+202%
Net income on other investments	(18.3)	12.1	n.s.
Other revenues	24.0	21.5	+11%
Total Revenues	965.0	797.9	+21%
Acquisition costs & other commission expenses	(334.1)	(278.3)	+20%
G&A expenses	(342.5)	(324.6)	+6%
Amortisation & depreciation	(25.5)	(18.8)	+35%
Provisions for risks	(5.3)	(11.1)	-52%
Total Costs	(707.4)	(632.9)	+12%
PROFIT BEFORE TAX	257.6	165.1	+56%
Income tax	(40.3)	(33.8)	+19%
NET INCOME	217.3	131.3	+66%
tax rate	15.7%	20.5%	T00/0
IAN TALE	13.170	20.5/0	



#### Q4 one-off actions on P&L

# Very positive 2009 results created room for a series of one-off actions impacting the Q4 P&L

- Impairment of some hedge funds ahead of time: €13 mn at net
  - No impact on balance sheet & value of the company
  - Funds expected to pick up & generate capital gains
- **!** Downsizing of Mediolanum Comunicazione: €4 mn negative impact
  - No effect on 2010; €2 mn pre-tax cost reduction for 2011; €4 mn pre-tax from 2012 on
- Change in accounting of management bonuses from a cash basis to an accrual basis: €3 mn at net
  - 2009 got hit twice (bearing the cost for both 2008 & 2009)



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FY 2009 Group

#### **Q4 Income Statement**

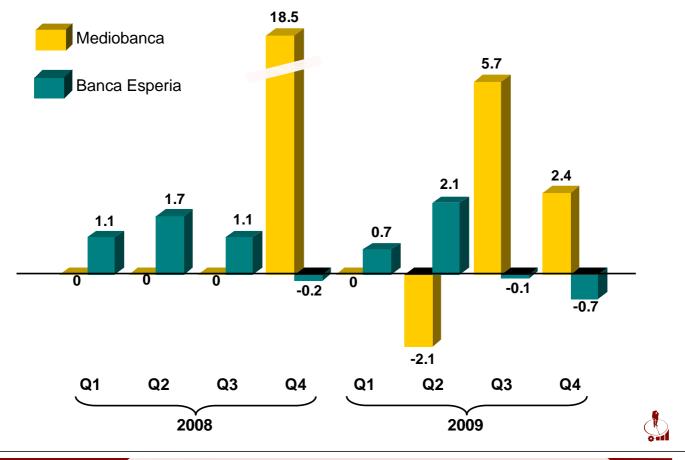
	Q409	Q408	Change
Total operating revenues Financial items*	210.5 20.2	115.5 68.7	+82% -71%
Total Revenues	230.7	184.2	+25%
Total Costs*	(208.4)	(171.1)	+22%
PROFIT BEFORE TAX	22.3	13.1	+71%
NET INCOME EX-MEDIOBANCA & B. ESPERIA	23.4	9.5	+147%
NET CONTRIBUTION FROM MEDIOBANCA & B. ESPERIA o/w Equity contribution	<b>1.7</b> <i>1.7</i>	<b>18.3</b> <i>(2.0)</i>	<b>-91%</b> n.s.
NET INCOME	25.1	27.8	-10%

FY 2009 Group

# Net Contribution from Joint Ventures & Associates

7

€ mn



FY 2009 Group

### **Dividend Proposal**

8

**Dividend per share** 

15 eurocent

Total amount of dividends to be paid

€110 mn

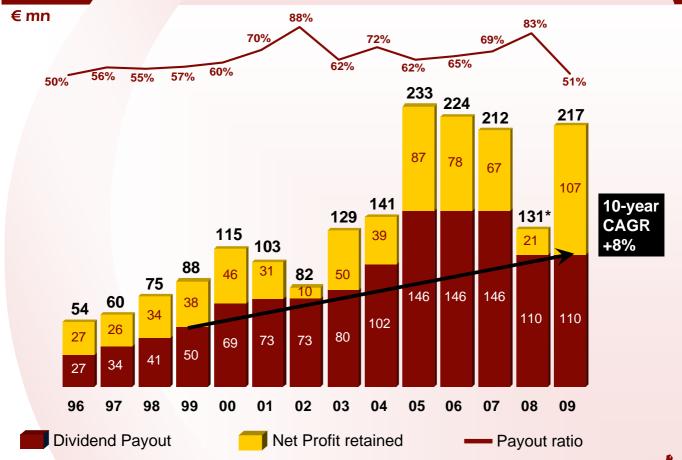
**Dividend payout ratio** 

**51%** 









\* 2008 Adjusted Net Income ex 'Lehman Bros.'

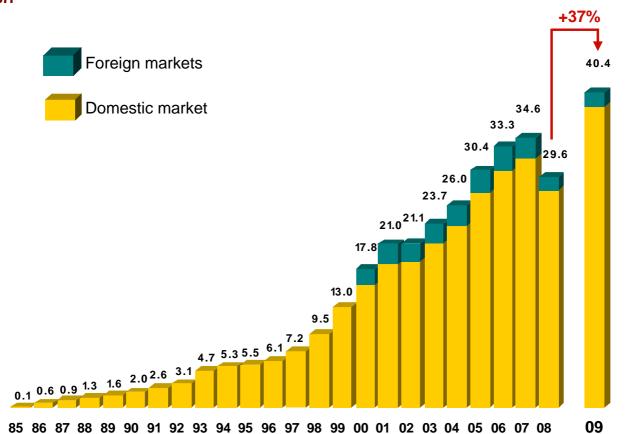


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FY 2009 Group

#### **Assets under Administration**

€bn



### **Assets under Administration**

€ mn

	31/12/09	31/12/08	Change
Life	14,988.8	12,313.4	+22%
'Freedom' Life Policies	4,571.8	0.0	n.s.
Asset management	15,759.2	,	+35%
Banking*	5,785.8	6,385.2	-9%
Consolidation adjustments	(8, 167.0)	(6,462.2)	+26%
Banca Mediolanum	32,938.6	23,941.1	+38%
Banca Esperia (Mediolanum's share)	5,591.3	3,937.3	+42%
<b>Domestic Market's Assets</b>	38,529.9	27,878.4	+38%
Life	421.6	305.0	+38%
Asset management	893.1	768.8	+16%
Banking	796.1	796.8	-0%
Other	0.3	0.6	-48%
Consolidation adjustments	(247.0)	(218.0)	+13%
Foreign Markets' Assets	1,864.0	1,653.2	+13%
AUA	40,393.9	29,531.7	+37%

<sup>\*</sup> retail only



FY 2009 Group

### **Gross Inflows**

12

	FY09	FY08	Change
Managed Assets Inflows	5,503.6	4,869.8	+13%
'Freedom' Life Policies (change in assets)	4,570.8	0.0	n.s.
Third-party Structured Bonds Inflows	45.2	0.0	n.s.
Administered Assets Inflows	(813.2)	1,619.5	n.s.
Other	21.4	15.9	+34%
Banca Mediolanum	9,327.8	6,505.2	+43%
Banca Esperia (Mediolanum's share)	2,049.4	1,031.6	+99%
Farsian Madata	000.0	400.0	400/
Foreign Markets	208.9	139.9	+49%
CROSS INELOWS	11 506 1	7 676 0	. 540/
GROSS INFLOWS	11,586.1	7,676.8	+51%



### **Net Inflows**

€ mn

	FY09	FY08	Change
Managed Assets Inflows	1,992.6	990.7	+101%
'Freedom' Life Policies (change in assets)	4,570.8	0.0	n.s.
Third-party Structured Bonds Inflows	45.2	0.0	n.s.
Administered Assets Inflows	(813.2)	1,619.5	n.s.
Banca Mediolanum	5,795.4	2,610.2	+122%
Banca Esperia (Mediolanum share)	1,143.5	202.7	+464%
Foreign Markets	(10.4)	(313.9)	-97%
	(1011)	(01010)	31 70
NET INFLOWS	6,928.5	2,499.0	+177%

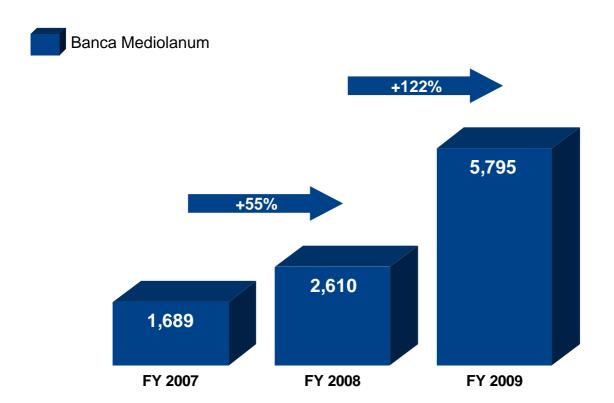


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FY 2009 Business Growth

#### **Total Net Inflows Growth**

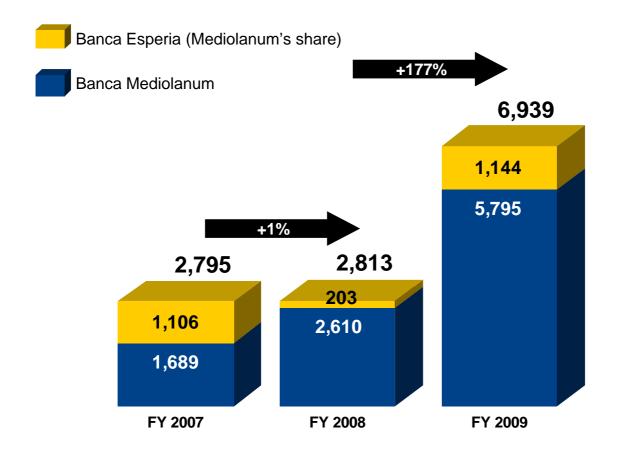
€ mn – Domestic Market





#### **Total Net Inflows Growth**

€ mn - Domestic Market



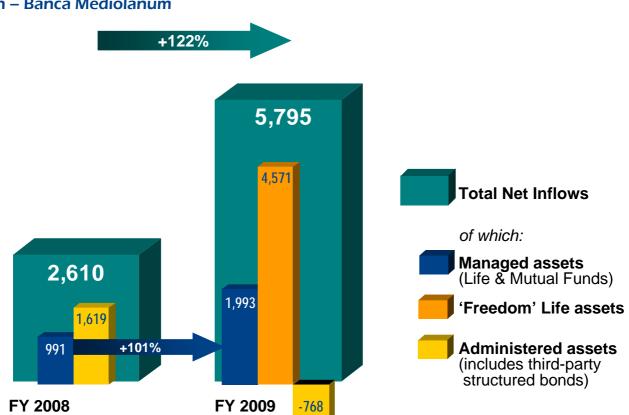


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FY 2009 Business Growth

#### **Total Net Inflows**

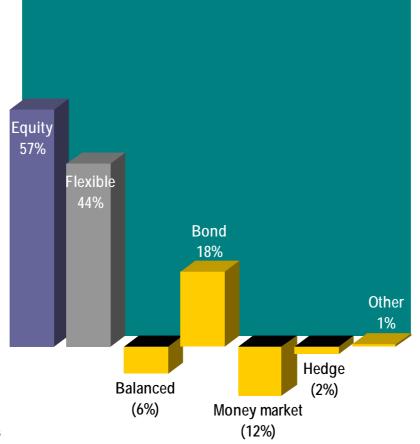
€ mn - Banca Mediolanum





# Asset Management Net Inflows\* by category

FY 2009 - Banca Mediolanum





18

\*including U-L inflows

#### FY 2009 Business Growth

# Sales Networks: Mediolanum ranks number 1... or outclasses the ranking?

by Net Inflows

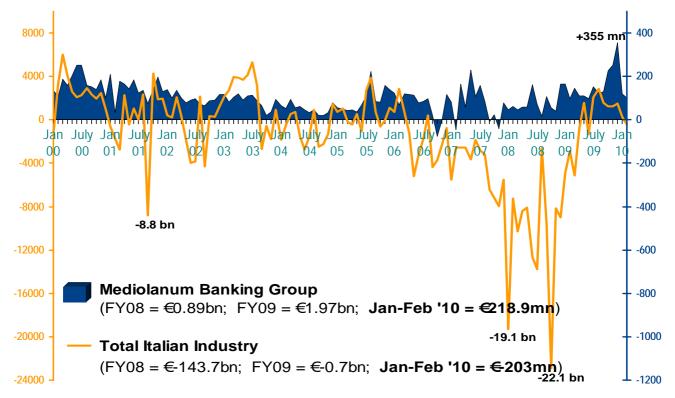
	Raccolta netta (dicembre 200			
	Da inizio anno	Mei	isile	
	a ale	b.e	Di c C	
Banca Mediolanum (Gr. Mediolanum)	5.869.644,0	905.688,6	310.952,7	
Banca Fideuram (Gr. Intesa Sanpaolo)	1.624.913,8	1.020.706,9	1.111.335,2	
Finecobank (Gr. Unicredit)	1.575.097,9	564.991,5	369.269,4	
Sanpaolo Invest Sim (Gr. Intesa Sanpaolo)	1.178.663,3	291.767,1	348.615,3	
Banca Generali (Gr. Banca Generali)	1.054.226,8	378.745,9	258.212,	
Banca Bsi Italia (Gr. Banca Generali)	1.021.940,8	422.996,2	249.588,	
Ubi Banca Priv. Inv. (Gr. Unione Banche Italiane)	601.376,5	151.327,4	92.182,	
Azimut (Gr. Azimut)	552.145,2	202.572,9	185.492,	
Credem (Gr. Credito Emiliano)	535.584,6	95.066,8	57.823,	
Mps Banca Personale (Gr. Monte dei Paschi di Siena)	480.743,8	125.716,0	107.873,	
Finanza & Futuro Banca (Gr. Deutsche Bank)	410.477,0	A STATE OF THE STA	176.394,	
Az Investimenti Sim (Gr. Azimut)	406.460,3	42.327,8	46.996,	
Alto Adige Banca - Sudtirol Bank	357.461,4	74.890,6	29.316,	
Apogeo Consulting Sim (Gr. Cattolica Ass.)	295.426,2	19.865,9	20.072,	
Banca Sara (Gr. Banca Sara)	250.083,0	65.784,2	60.068,	
Allianz Bank F.A. (Gr. Allianz )	244.531,3	282.782,9	400.301,	
Banca Ipibi Financial Advisory (Gr. B. Intermobiliare)	192.277,0	34.556,2	22.793,	
Veneto Banca (Gr. Veneto Banca)	117.924,9	22.445,8	24.873,	
Banca Network Investimenti	102.890,5	42.175,1	11.456,	
Banca Nuova (Gr. Banca Popolare di Vicenza)	85.328,5	49.039,0	-1.848,0	
Bancapulia (Gr. Bancapulia)	60.921,2	2.397,0	1.122,0	
Groupama Sim (Gr. Groupama)	26.823,6	1.696,0	868,	
Hypo Alpe-Adria-B. (Gr. Hypo Alpe-Adria-Bank)	17.664,2	-1.834,2	1.839,0	
Banca Sai (Gr. Fondiaria - Sai)	3.310,2	11.372,6	-2.161,8	
Ugf Banca (Gr. Ugf)	-3.990,1	564,2	564,	
Consultinvest Investim. (Gr. Consultinvest)	-5.621,0	-3.685,0	-3.685,0	

- Total Net Inflows FY 2009
- **b** Total Net Inflows December 2009
- Net Inflows into Managed Assets December 2009



#### **Net Inflows into Mutual Funds\***





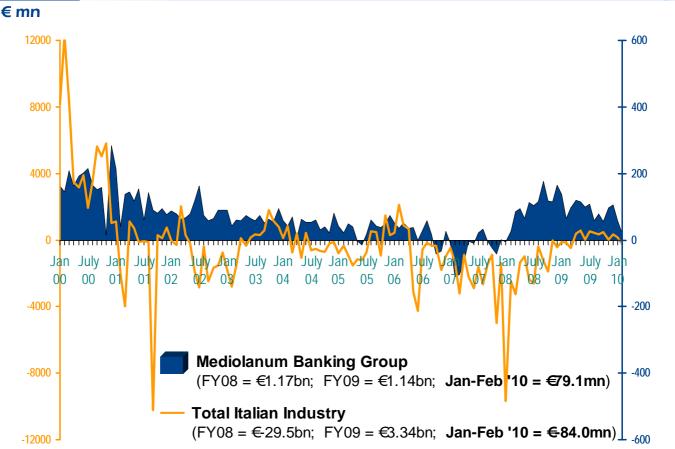
\* including Managed Accounts & Unit-linked policies source: Assogestioni monthly reports



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FY 2009 Business Growth

#### **Net Inflows into Equity Funds\***



\* including Managed Accounts & Unit-linked policies **Source: Assogestioni** 



source: Assogestioni

# Italian A.M. Groups Ranked by Mutual Funds Assets

	June 2007	Dec. 2007	June 2008	Dec. 2008	June 2009	Dec. 2009
1.	Eurizon	Intesa Sanpaolo				
2.	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer
3.	Crédit Agricole/Intesa	UBI Banca				
4.	UBI Banca	Arca	Arca	Arca	Arca	Bipiemme/Anima
5.	Capitalia	Banco Popolare	MPS	MPS	Bipiemme/Anima	Arca
6.	Arca	MPS	Banco Popolare	Mediolanum	Prima (MPS)	Mediolanum
7.	MPS	Crédit Agricole	Crédit Agricole	BNP Paribas	Mediolanum	Prima
8.	JPMorgan	BNP Paribas	Mediolanum	Generali	BNP Paribas	BNP Paribas
9.	BNP Paribas	JPMorgan	BNP Paribas	Azimut	Azimut	Azimut
10.	BPVe-No	Mediolanum	Azimut	Banco Popolare	Generali	Generali
11.	Mediolanum	Azimut	JPMorgan	JPMorgan	JPMorgan	JPMorgan
12.	Generali	Generali	Generali	Bipiemme	Crédit Agricole	Crédit Agricole
13.	Azimut	Bipiemme	Bipiemme	Crédit Agricole	Banco Popolare	Credem
14.	RAS	Allianz	Allianz	Allianz	Credem	Banco Popolare
15.	Bipiemme	Anima	Anima	Credem	Allianz	Allianz
16.	Deutsche Bank	Credem	Credem	Anima	Polaris	Kairos Partners
17.	Credem	Deutsche Bank	Polaris	Polaris	Kairos Partners	Banca Carige
18.	Kairos Partners	Kairos Partners	Deutsche Bank	C.R. Firenze	Banca Carige	Ersel
19.	C.R. Firenze	C.R. Firenze	C.R. Firenze	Kairos Partners	ICCREA	Deutsche Bank
20.	Anima	Polaris	Kairos Partners	Deutsche Bank	Deutsche Bank	Fondaco
rket lare:	2.73%	2.79%	2.77%	2.94%	3.36%	3.81%

**22** 

(underwent M&A operations)

FY 2009 Results: **Domestic Market** 



### **Q4 Income Statement**

€ mn

	Q409	Q408	Change
Total operating revenues	190.5	116.7	+63%
Financial items	19.3	66.0	-71%
Total Revenues	209.8	182.7	+15%
	(100.0)	(4.47.4)	<b></b>
Total Costs	(183.8)	(147.4)	+25%
PROFIT BEFORE TAX	26.0	35.3	-26%
NET INCOME EX-MEDIOBANCA & B. ESPERIA	24.9	13.0	+92%
NET CONTRIBUTION FROM MEDIOBANCA & B. ESPERIA o/w Equity contribution	1.7 1.7	18.3 <i>(2.0)</i>	-91% n.s.
TOTAL NET INCOME	26.6	31.3	-15%



FY 2009 Domestic Market

### **Income Statement**

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	FY09	FY08	Change
Life revenues ex-commission	88.9	97.9	-9%
Entry fees Management fees Performance fees Banking service fees Other fees	79.9 264.8 151.6 58.4 24.5	52.8 269.5 49.5 50.6 28.4	+51% -2% +207% +15% -14%
Total commission income	579.2	450.8	+28%
Interest spread Net income on investments at fair value	154.9 56.4	147.4 1.6	+5% n.s.
Net financial income	211.3	148.9	+42%
Equity contribution (Mediobanca & Banca Esperia) Net income on other investments Other revenues	6.0 (18.5) 23.5	2.0 12.2 20.3	+202% n.s. +16%
Total Revenues	890.4	732.1	+22%
Acquisition costs & other commission expenses G&A expenses Amortisation & depreciation Provisions for risks	(293.2) (301.4) (22.8) (6.5)	(244.1) (280.3) (16.6) (10.8)	+20% +8% +37% -40%
Total Costs	(623.9)	(551.8)	+13%
PROFIT BEFORE TAX	266.5	180.3	+48%
Income tax	(42.4)	(36.0)	+18%
NET INCOME	224.1	144.3	+55%
tax rate	15.9%	19.9%	



<sup>\*</sup> includes €7,246 mn related to 'Freedom' Life Policies

#### Life Revenues ex-commission

€ mn

	FY09	FY08	Change
INCLUDING 'FREEDOM' LIFE POLICIES			
Net premiums written	9,546.0	2,659.7	+259%
Amounts paid & change in technical reserves	(9,457.1)	(2,561.8)	+269%
LIFE REVENUES EX-COMMISSION	88.9	97.9	-9%
EXCLUDING 'FREEDOM' LIFE POLICIES			
Net premiums written	2,300.3	2,659.7	-14%
Amounts paid & change in technical reserves	(2,211.4)	(2,561.8)	-14%
LIFE REVENUES EX-COMMISSION	88.9	97.9	-9%



FY 2009 Domestic Market

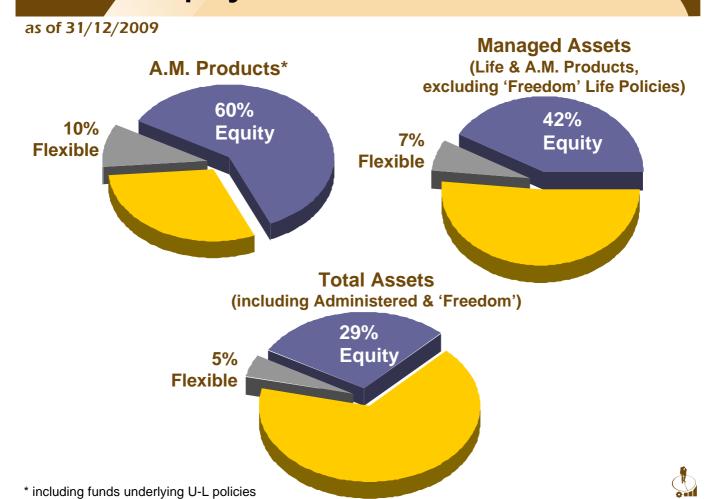
#### **Assets under Administration**

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	31/12/09	31/12/08	Change
	4.4.000.0	100101	200/
Life	14,988.8	12,313.4	+22%
Asset management	15,759.2	11,704.7	+35%
Consolidation adjustments	(8, 167.0)	(6,462.2)	+26%
Managed Assets	22,581.0	17,555.9	+29%
'Freedom' Life Policies	4,571.8	0.0	n.s.
Administered Assets*	5,785.8	6,385.2	-9%
BANCA MEDIOLANUM	32,938.6	23,941.1	+38%
BANCA ESPERIA (Mediolanum's share)	5,591.3	3,937.3	+42%
			2001
TOTAL AUA	38,529.9	27,878.4	+38%



## **Equity Content**



FY 2009 **Domestic** Market

#### **Net Inflows**

€ mn

	FY09	FY08	Change
	<b>500</b> (	0045	076
Life premiums	566.1	894.9	-37%
Asset management products	1,426.5	95.9	n.s.
Managed Assets Inflows	1,992.6	990.7	+101%
'Freedom' Life Policies (change in assets)	4,570.8	0.0	n.s.
Third-party Structured Bonds	45.2	0.0	n.s.
Cash deposits	167.2	281.7	-41%
Repurchase agreements	(881.3)	673.1	n.s.
Mediolanum bond issues	170.0	14.3	n.s.
Other securities under custody	(269.0)	650.3	n.s.
Administered Assets Inflows	(813.2)	1,619.5	n.s.
BANCA MEDIOLANUM	5,795.4	2,610.2	+122%
	4 4 4 0 =	000 =	40.467
BANCA ESPERIA (Mediolanum's share)	1,143.5	202.7	+464%
TOTAL NET INFLOWS	6,938.9	2,812.9	+147%
		,	



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### **Gross Inflows**

€ mn

	FY09	FY08	Change
Gross premiums written	2,306.8	2,666.6	-13%
Asset management products	3,196.9	2,203.2	
Managed Assets Inflows	5,503.6	4,869.8	+13%
Freedom' Life Policies (change in assets)	4,570.8	0.0	n.s.
Third-party Structured Bonds	45.2	0.0	n.s.
Coch deposits	167.2	281.7	-41%
Cash deposits Repurchase agreements	(881.3)	_	-4176 N.S.
Mediolanum bond issues	170.0	14.3	n.s.
Other securities under custody	(269.0)	650.3	n.s.
Administered Assets Inflows	(813.2)	1,619.5	n.s.
Other	21.4	15.9	+34%
BANCA MEDIOLANUM	9,327.8	6,505.2	+43%
BANCA ESPERIA (Mediolanum's share)	2,049.4	1,031.6	+99%
TOTAL GROSS INFLOWS	11,377.2	7,536.8	+51%

FY 2009 Domestic Market

# **Profit by Segment**

30

	FY09	FY08	Change	
Life	172.2	85.8	+101%	
Asset Management	78.8	65.6	+20%	
Banking	17.1	21.9	-22%	
Other	-1.6	6.9	n.s.	
PROFIT BEFORE TAX	266.5	180.3	+48%	



€ mn

	FY09	FY08	Change
U-L pension plans* o/w Tax Benefit New U-L endowment policies (Europension, Capital New)* U-L whole-life investment policies*	77.6 57.6 26.5 30.1	151.6 131.1** 26.5 45.4	-49% -56% -0% -34%
Recurring policies (AP)	134.2	223.5	-40%
Term, Group, Investment policies U-L whole-life investment policies I-L policies 'Tax Benefit New' inbound portability  Single premium policies (SP)	6.7 117.8 815.1 17.8 <b>957.4</b>	6.7 111.5 1,062.3 26.0 <b>1,206.5</b>	-0% +6% -23% -31%
onigio promisini ponolos (or )	307.4	1,200.0	<b>4</b> 1 /0
TOTAL NEW BUSINESS	1,091.6	1,430.0	-24%
Pension plans in force Endowment policies in force (Europension) Whole-life investment policies in force	521.2 373.2 320.8	437.8 421.5 377.3	+19% -11% -15%
TOTAL IN-FORCE BUSINESS	1,215.1	1,236.6	-2%
TOTAL GROSS PREMIUMS WRITTEN (EX-'FREEDOM')	2,306.8	2,666.6	-13%
o/w Life financial contracts	1.1	2.4	-54%
'Freedom' Life Policies	7,245.7	0.0	n.s.

<sup>\*</sup> includes automatic increase in premiums & discretionary increases paid (also on discontinued products)

<sup>\*\*</sup> included an exceptional carryover from the sign-ups of year 2007, the initial year of the pension reform



**32** 

FY 2009 Domestic Market

#### Life

### Recurring Policies in detail

€ mn - New business only

	FY09	FY08	Change
U-L pension plans	76.8	150.9	-49%
(Tax Benefit, My Pension, Tax Benefit New)			
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	16.8 4.1	13.2 8.0	+27% -48%
Traditional pension plans	0.8	0.6	+28%
(Automatic increase in premiums only)			
U-L endowment policies	26.5	26.5	-0%
(Europension, Capital New)			
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	16.5 1.7	14.2 2.9	+16% -41%
U-L whole-life investment policies	30.1	45.4	-34%
(Life Funds, Alternative Funds, Premium Plan)			
o/w automatic increase in premiums	8.3	7.7	+7%
RECURRING POLICIES	134.2	223.5	-40%
	40.4	05.0	4007
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	42.4 5.8	35.8 10.8	+18% -46%
Total increase in premiums	48.2	46.7	+3%

## Life Policyholders' Assets

€mn

	31/12/09	31/12/08	Change
Traditional	1,374.5	1,326.2	+4%
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, , ,
Index-linked*	5,485.8	4,734.7	+16%
Unit-linked pension plans	2,249.4	1,584.0	+42%
Unit-linked endowment policies	3,384.9	2,787.6	+21%
Unit-linked investment policies	2,494.1	1,881.0	+33%
Unit-linked	8,128.5	6,252.5	+30%
o/w equity	76.7%	69.3%	+11%
LIFE ASSETS (EX-'FREEDOM')	14,988.8	12,313.4	+22%
'Freedom' Life Policies	4,571.8	0.0	n.s.

<sup>\*</sup> Life financial contracts - 2009: €23.8 mn, 2008: €57.1 mn



34

**Total** 

FY 2009 Domestic Market

# Life Commission Income

€ mn

	Commission Income		Comn	nission	Income*	
	FY09	FY08	Change	FY09	FY08	Change
Entry fees				79.9	52.8	+51%
Management fees	155.9	158.5	-2%	264.8	269.5	-2%
Performance fees	89.0	27.8	+220%	151.6	49.5	+207%
TOTAL	244.9	186.3	+31%	496.3	371.7	+34%
101/12		100.0	10170	100.0	01 1.1	. 3 1 70

**Unit-linked Products** 

### Life

### **Amounts Paid & Change in Reserves**

€ mn

	FY09	FY08	Change
Claims, coupons & maturities	1,175.4	958.6	+23%
Natural surrenders	566.9	736.9	-23%
Amounts paid	1,742.4	1,695.5	+3%
Change in technical reserves	475.6	873.0	-46%
Recovery from reinsurance	(6.6)	(6.8)	-3%
AMOUNTS PAID & CHANGE IN RESERVES	2,211.4	2,561.8	-14%
'Freedom' Life Policies	7,245.7	0.0	n.s.
o/w Amounts paid o/w Change in technical reserves	2,735.5 4,506.1	0.0 0.0	n.s. n.s.



36

FY 2009 Domestic Market

#### Life Surrender Rate

expressed as a % of average reserves

	FY09	FY08
U-L Individual pension plans	1.6%	1.4%
Traditional pension plans	1.6%	1.3%
U-L 'Europension' endowment policies	4.8%	6.9%
U-L whole-life investment policies	13.3%	16.1%
Traditional investment policies*	7.1%	12.0%

## **Profit by Segment**

€ mn

	FY09	FY08	Change	
Life	172.2	85.8	+101%	
Asset Management	78.8	65.6	+20%	
Banking	17.1	21.9	-22%	
Other	-1.6	6.9	n.s.	
PROFIT BEFORE TAX	266.5	180.3	+48%	



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FY 2009 Domestic Market

# Asset Management Gross Inflows

	FY09	FY08	Change
'Best Brands'	881.1	527.2	+67%
'Portfolio'	72.4	136.0	-47%
'Elite'	16.3	20.7	-21%
Total Funds of Funds	969.8	683.9	+42%
Italy-based Funds	878.0	414.6	+112%
'Challenge'	1,288.4	729.2	+77%
'Top Managers' *	0.0	332.0	n.s.
Total 'unbundled' mutual funds	2,166.4	1,475.8	+47%
'Chorus' managed accounts	1.4	3.4	-60%
'Real estate' fund & other	59.3	40.1	+48%
TOTAL GROSS INFLOWS INTO A. M. PRODUCTS	3,196.9	2,203.2	+45%



## **Asset Management**

**Assets** 

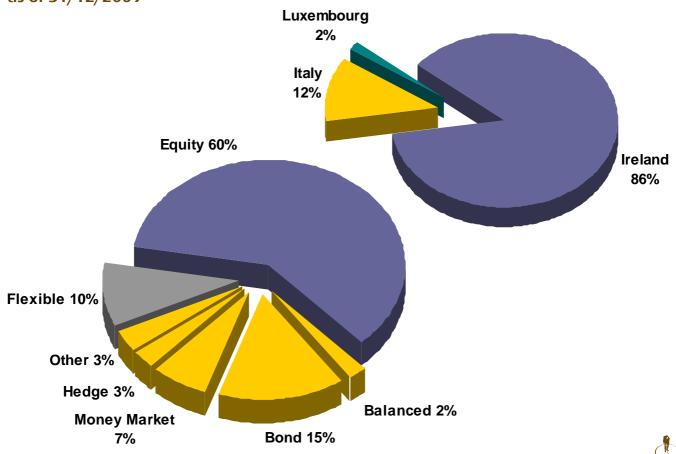
€ mn - including U-L assets

	31/12/09	31/12/08	Change
_			
'Best Brands'	2,322.6	1,416.1	+64%
'Portfolio'	834.2	809.5	+3%
'Elite'	108.9	90.3	+21%
Funds of Hedge Funds	437.2	453.1	-4%
<b>Total Funds of Funds</b>	3,702.9	2,769.0	+34%
Italy-based Funds	1,802.7	1,302.0	+38%
'Challenge'	10,327.6	7,575.1	+36%
Gamax SIF + Gamax funds	271.6	219.7	+24%
Total 'unbundled' mutual funds	12,401.8	9,096.8	+36%
'Chorus' managed accounts	86.4	88.3	-2%
Real estate-related funds & other	431.8	400.2	+8%
Adj. for own mutual funds in 'Chorus' & FoFs	(863.6)	(649.6)	+33%
ASSET MANAGEMENT ASSETS	15,759.2	11,704.7	+35%

FY 2009 **Domestic** Market

# Asset Management Assets\* by category and location

as of 31/12/2009





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# Asset Management Commission Income

€ mn

**A.M. Products Commission Income** 

**Total Commission Income\*** 

	FY09	FY08	Change	FY09	FY08	Change
Entry fees	79.9	52.8	+51%	79.9	52.8	+51%
Management fees	108.9	111.0	-2%	264.8	269.5	-2%
Performance fees	62.6	21.7	+189%	151.6	49.5	+207%
TOTAL	251.4	185.4	+36%	496.3	371.7	+34%



FY 2009 Domestic Market

### **Profit by Segment**

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FY09	FY08	Change
172.2	85.8	+101%
78.8	65.6	+20%
17.1	21.9	-22%
-1.6	6.9	n.s.
266.5	180.3	+48%
	172.2 78.8 17.1 -1.6	78.8 65.6 17.1 21.9 -1.6 6.9



<sup>\*</sup> on all products with mutual funds underlying

### Banking Administered Assets\*

€ mn

	31/12/09	31/12/08	Change	
Cash deposits	3,976.9	3,809.7	+4%	
Repurchase agreements	50.1	931.4	-95%	
Mediolanum bond issues	175.1	13.5	n.s.	
Third-party structured bonds	42.5	0.0	n.s.	
Other securities under custody	1,541.2	1,630.5	-5%	
BANKING ADMINISTERED ASSETS	5,785.8	6,385.2	-9%	

\* retail only



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FY 2009 Domestic Market

### Banking Revenues

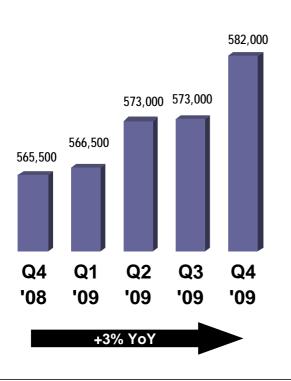
	FY09	FY08	Change
Interest spread	139.4	132.9	+5%
Net income on investments at fair value	24.8	5.4	+356%
Banking Net Financial Income	164.2	138.4	+19%
Securities	13.6	10.5	+30%
Service fees	44.8	40.2	+11%
o/w fees from 3rd party loans & mortgages	5.9	6.4	-8%
Fee Income	58.4	50.6	+15%
BANKING REVENUES	222.6	189.0	+18%

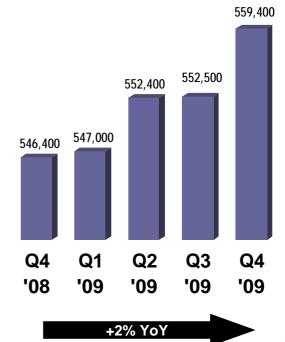


#### **Bank Accounts & Bank Customers**

#### **Bank Accounts**

# Bank Customers (primary account holders)





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FY 2009 Domestic Market

Costs

Commission expense & acquisition costs
3rd party A.M. fees & other expenses
Interbank service fees
G&A expenses + Amortisation & depreciation
Provisions for risks

FY09	FY08	Change	
(271.6)	(218.9)	+24%	
(8.9)	(12.3)	-28%	
(12.8)	(12.9)	-1%	
(324.1)	(296.9)	+9%	
(6.5)	(10.8)	-40%	



# Net Financial Income & Net Income on Other Investments

€mn

	FY09	FY08	Change
Interest spread	139.4	132.9	+5%
Net income on investments at fair value	24.8	5.4	+356%
Banking	164.2	138.4	+19%
Life	50.0	22.1	+126%
Other	(2.9)	(11.5)	-75%
		,	
NET FINANCIAL INCOME	211.3	148.9	+42%
Banking	(27.1)	(5.2)	+418%
o/w net impairment of financial investments	(34.7)	(8.8)	+294%
Life	6.8	(2.8)	n.s.
		,	
Other	1.8	20.2	-91%
NET INCOME ON OTHER INVESTMENTS	(18.5)	12.2	n.s.

FY 2009 Domestic Market

### **Network of Family Bankers**

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	31/12/09	31/12/08	Change	
Licensed	4,945	5,077	-3%	
Non-licensed	358	774	-54%	
FAMILY BANKERS	5,303	5,851	-9%	



### Banca Esperia (100%) Highlights

€ mn

	FY09	FY08	Change	
Profit before Tax	0.3	7.4	-96%	
Net Income o/w Mediolanum share	0.2 0.1	4.1 2.0	-96% -96%	
Assets under Administration % in Managed Assets	11,183 72.8%	8,118 <i>81.3%</i>	+38% -10%	
Gross Inflows o/w Managed Assets Inflows	4,099 3,908	2,127 2,029	+93% +93%	
Net Inflows o/w Managed Assets Inflows	2,287 1,894	<b>418</b> <i>180</i>	+447% n.s.	
Clients	2,888	2,987	-3%	
Private Bankers	57	51	+12%	



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# FY 2009 Results: Foreign markets



### Spain Highlights

€ mn

	FY09	FY08	Change	
Net Income	(0.1)	(6.3)	-99%	
Assets under Administration o/w Managed Assets	1,583.0 930.3	1,404.9 <i>760.0</i>	+13% +22%	
Gross Inflows o/w Managed Assets Inflows	180.4 247.6	94.08 <i>277.0</i>	+92% -11%	
Net Inflows o/w Managed Assets Inflows	5.6 72.8	(291.1) (108.3)	n.s. <i>n.s.</i>	
Dedicated sales network o/w FA (Mediolanum model)	454 <i>4</i> 07	486 <i>44</i> 8	-7% -9%	
Total Customers o/w Primary account holders	87,081 <i>66,130</i>	90,664 <i>65,788</i>	-4% +1%	



**52** 

FY 2009 Foreign Markets

## Spain Inflows by Distribution Model

as of 31/12/2009 - € mn

	Mediolanum n Advisors	nodel Pre-existing Agents	Total
Managed Assets			
Gross Inflows	217.3	30.3	247.6
Net Inflows	76.9	(4.1)	72.8
Administered Assets Net Inflows	(29.9)	(37.3)	(67.2)



# Spain Assets under Administration

€mn

	31/12/09	31/12/08	Change	
Life & pension funds	377.1	274.0	+38%	
Asset Management	655.9	577.5	+14%	
Banking	783.8	771.4	+2%	
Consolidation adjustments	(233.8)	(218.0)	+7%	
SPAIN AUA	1,583.0	1,404.9	+13%	



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FY 2009 Foreign Markets

# Spain Assets by Distribution Model

as of 31/12/2009 - € mn

М	ediolanum mo Advisors	odel Pre-existing Agents	Total
Managed Assets	727.5	202.8	930.3
Administered Assets	328.7	324.0	652.7
SPAIN AUM	1,056.2	526.8	1,583.0



## Spain Income Statement

€ mn

	FY09	FY08	Change
Total revenues Total costs	41.8 (44.1)	39.5 (48.1)	+6% -8%
<b>Profit before Tax</b>	(2.3)	(8.6)	n.s.
Income tax	2.2	2.4	-6%
SPAIN NET INCOME	(0.1)	(6.3)	n.s.



FY 2009 Foreign Markets

### Germany - B.A. Lenz Highlights

56

	FY09	FY08	Change	
Net Income	(7.6)	(8.4)	-10%	
Assets under Administration o/w Managed Assets	<b>75.0</b> 62.4	<b>70.6</b> 44.9	<b>+6%</b> +39%	
Inflows into Managed Assets				
Gross Inflows	18.6	19.6	-5%	
Net Inflows	10.7	9.2	+16%	
Inflows into Administered Assets Net Inflows	(13.0)	(7.3)	+79%	
Financial Advisors	43	30	+43%	
Total Customers	3,452	4,121	-16%	



#### **Income Statement**

€ mn

	FY09	FY08	Change
Net premiums written	95.5	79.1	+21%
Amounts paid & change in technical reserves	(82.0)	(71.7)	+14%
Life revenues ex-commission	13.5	7.4	+83%
Entry fees	2.6	3.5	-26%
Management fees	13.0	14.2	-8%
Performance fees	3.3	0.9	+256%
Banking service fees Other fees	31.7 1.6	25.1 2.6	+26% -38%
Total commission income	52.2	46.3	+13%
Interest spread Net income on investments at fair value	7.8 0.6	13.5	-42%
		(2.4)	n.s.
Net financial income	8.4		-24%
Net income on other investments Other revenues	0.2 1.0	0.0 1.7	n.s. -40%
Total Revenues	75.4	66.5	+13%
Acquisition costs & other commission expenses	(41.1)	(34.4)	+19%
G&A expenses	(41.7)	(44.8)	-7%
Amortisation & depreciation	(2.7)	(2.2)	+22%
Provisions for risks & charges	`1.2 <sup>′</sup>	(0.3)	n.s.
<b>Total Costs</b>	(84.2)	(81.8)	+3%
		,	
PROFIT BEFORE TAX	(8.9)	(15.2)	-42%
	( - )	, j	
Income tax	2.0	2.2	-7%
NET INCOME	(6.8)	(13.1)	-48%



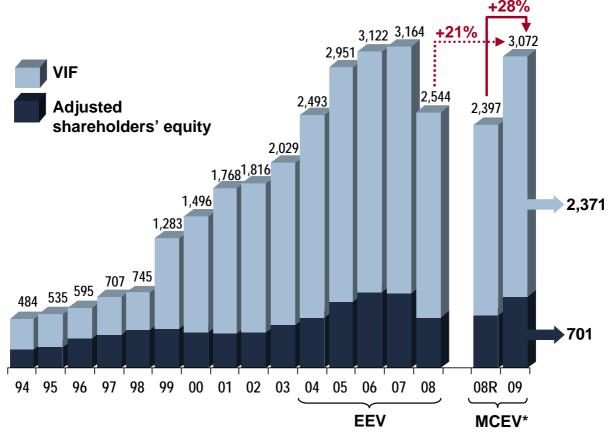
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### FY 2009 Results: Group Embedded Value









<sup>\*</sup> MCEV for Life business; EEV for A.M. & Italian banking business



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FY 2009 Group EV

### **MCEV-compliant Methodology**

Further details available in the supplementary disclosure on the Mediolanum website

#### **Compliant with CFO Forum MCEV Principles**

MCEV fully adopted for covered business (Life Insurance)

Restatement of 2008 figures for first-time application (FY08R)

#### Market-consistent economic assumptions

Year-end swap rates used with no adjustments

Volatilities calibrated to year-end market data

Allows for financial options & guarantees

#### Required capital and allowance for non-hedgeable risk

Uses preliminary results from risk-based capital model

Higher of internal requirements and EU minimum

#### **Asset Management and Banking**

Consistent methodology to covered business

Risk margins for financial & non-financial risks



### **Group Embedded Value**

€ mn

	FY09	FY08R*	Change
Published shareholders' net assets	992	814	+22%
Adjustments to net assets	(291)	(296)	-2%
Adjusted shareholders' net assets	701	518	+36%
Italy - VIF Life Business (MCEV)	1,722	1,471	+17%
Italy - VIF A.M. Business	381	242	+58%
Italy - VIF Banking Business	218	129	+69%
Spain - VIF Life Business (MCEV)	42	29	+44%
Spain - VIF A.M. Business	8	9	-6%
Value of In-force Business	2,371	1,879	+26%
Group Embedded Value	3,072	2,397	+28%

<sup>\* 2008</sup> figures do not incorporate 'Lehman Bros.' operation



FY 2009 Group EV

### **Embedded Value Earnings**

62

	FY09	FY08
Change in EV over the year	675*	(620)
Dividends paid	110	146
Other capital movements	(5)	(4)
EV Earnings	780	(478)



# EV Earnings Components (1) Earnings on Initial EV

€mn

		FY09	FY08
	Expected return on EV - unwind	107	193
	Operating assumption changes	(9)	(97)
	Economic assumption changes & experience variances	358	(795)
	Operating experience variances*	119	30
E	arnings on Initial EV	575	(669)
V	alue added by New Business	205	191
E۱	/ Earnings	780	(478)

<sup>\*</sup> expanded in the next slide



64

FY 2009 Group EV

# Earnings on Initial EV: Operating Experience Variances

	FY09	
Change in model Banking product repricing Banking mix Performance fees A.M. Persistency / paid-ups Life Persistency / paid-ups o/w Individual pension plans o/w 'Europension' policies o/w Investment policies o/w Index-linked policies -	(12) 18 21 102 13 14	
Advance tax on Life reserves Other	(28) (9)	
Experience variances	119	



# EV Earnings Components (2) Value Added by New Business

€mn

	FY09	FY08
Earnings on Initial EV	575	(669)
Life New Business o/w AP o/w SP	72 55 17	133 103 30
A.M. New Business	69	51
Banking New Business	64	7
Value added by New Business	205	191
EV Earnings	780	(478)



FY 2009 Group EV

# Life New Business Margins (%PVNBP\*) Domestic Market

66

€ mn			
	FY09	FY08R	Change
Term Insurance	8.5%	9.1%	
Value of New Business - 'moment of sale' PVNBP	1 12	1 9	+20% +34%
Unit-linked	5.0%	6.6%	
Value of New Business - 'moment of sale' PVNBP	46 932	108 1,630	-57% -43 <b>%</b>
Index-linked	1.5%	2.3%	
Value of New Business - 'moment of sale' PVNBP	12 811	25 1,058	-50% -23 <b>%</b>
Life New Business Margin (ex-'Freedom')	3.4%	5.0%	
'Freedom' policies	0.0%		
Value of New Business - 'moment of sale'	0		
PVNBP	7,246		

<sup>\*</sup> Present Value of New Business Premiums



# A.M. New Business Margins (%PVNBP\*) 67 Domestic Market

€ mn

	FY09	FY08	Change
A.M. New Business Margin	2.3%	2.9%	
Value of New Business - 'moment of sale'	70	50	+39%
PVNBP	3,078	1,724	+79%



FY 2009 **Group EV** 

# Life New Business Margins (%APE\*) Domestic Market

68

	FY09	FY08R	Chang
Term Insurance	69.8%	69.9%	
Value of New Business - 'moment of sale'	1	1	+20%
Single premiums	5	-	
Recurring premiums	1	1	-20%
APE	1	1	+20%
Unit-linked	49.2%	71.7%	
Value of New Business - 'moment of sale'	46	108	-57%
Recurring premiums	81	138	-41%
Single premiums	132	131	+1%
• .	_	_	
APE	94	151	-37%
Index-linked	15.2%	23.5%	
Value of New Business - 'moment of sale'	12	25	-50%
Single premiums	811	1,058	-23%
APE	81	106	-23%
, , ,	01	100	2070
Life New Business Margin (ex-'Freedom')	33.8%	51.9%	

<sup>\*</sup> Present Value of New Business Premiums

FY 2009 Group EV

# A.M. New Business Margins (%APE\*) 69 Domestic Market

€ mn

	FY09	FY08	Change
A.M. New Business Margin	20.0%	24.1%	
Value of New Business - 'moment of sale'	70	50	+39%
Instalment plans	155	99	+58%
Lump sum investments	1,936	1,086	+78%
APE	349	207	+69%



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FY 2009 Group EV

# Spain In-force & New Business Value

€mn

		FY09	FY08
\	/IF Life Business	42	29
	/IF A.M. Business	8	9
	lue of In-force Business	50	38
L	ife New Business	12	10
P	A.M. New Business	(1)	(1)
Val	lue added by New Business	11	9



# 2010 Business Update

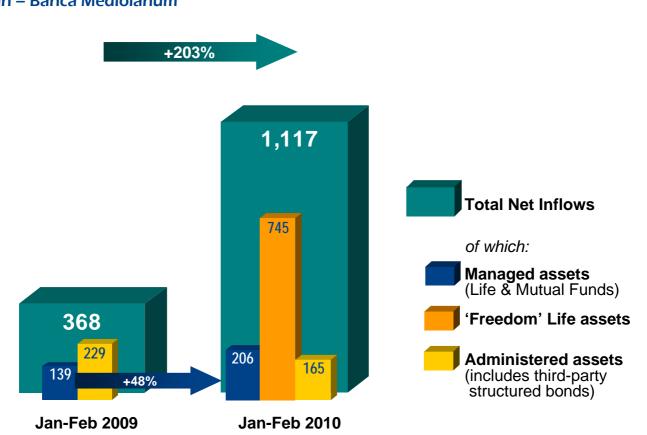


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2010 Business Update

#### **Total Net Inflows**

€ mn – Banca Mediolanum





#### 'Freedom' Account Results

March 2009 to March 2010 (first 12 months)

'Freedom'	<b>accounts</b> as at 16.03.10
I I CCUUIII	accounts as at 10.03.10

New accounts

Conversions

#### Total assets in 'Freedom' accounts €6.84 bn

o/w new money from new & existing customers

#### Asset split:

- non-interest-bearing current account
- associated high-yield Life policy

117,549

48%

52%

~ € 4.45 bn

(65%)

€ 1.39 bn

€ 5.45 bn

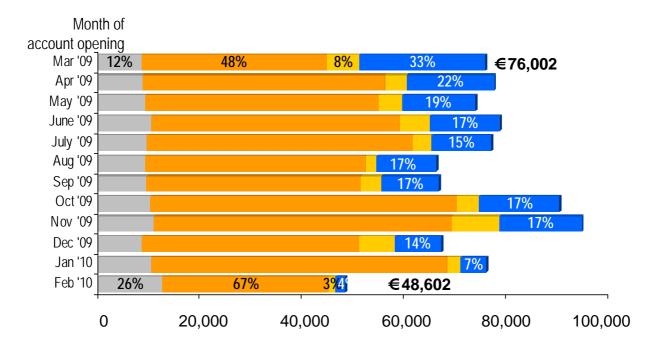


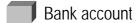
74

2010 **Business Update** 

### 'Freedom' Account **Customer Assets Development**

All households acquired as customers through the 'Freedom' account Average assets as at 28.02.10





Securities under custody

'Freedom' Life policy

Managed assets (Life products & Mutual funds)

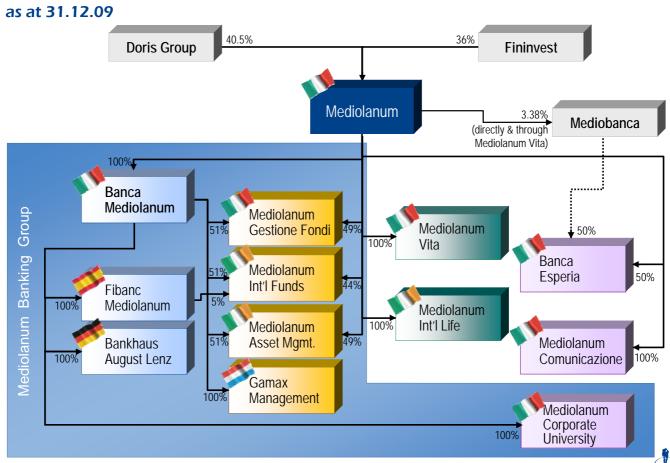


# **Mediolanum Facts**



Mediolanum Group Structure

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**Banking Business** 

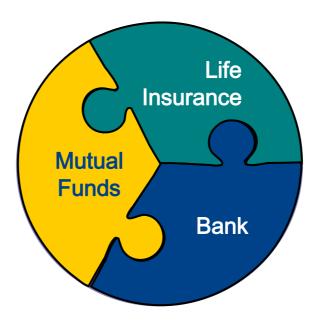
Asset Mgmt. Business

Life Business



#### **Mediolanum Integrated Structure**

We integrate the asset gathering business of Life & mutual funds with the banking business...



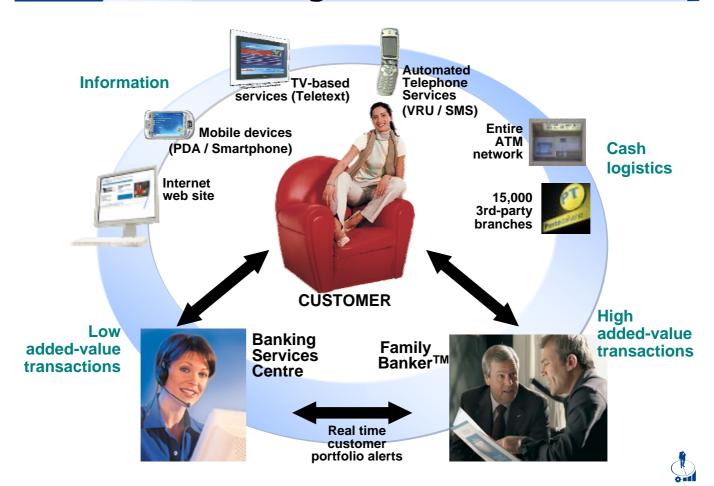
...on the strength of an avant-garde model



**78** 

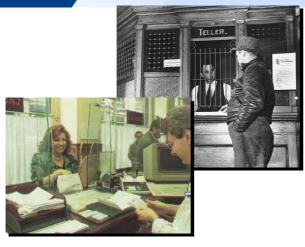
Mediolanum Facts

# Our Integrated & Comprehensive Retail Banking Model



Mediolanum Facts 79

#### Mediolanum vs. Current Bank Models





Traditional bank (the human relationship)

On-line bank (freedom)

# The Mediolanum model unifies the advantages of the on-line with the traditional

- invalidating the concept of branch proximity -> 'Freedom in Banking'
- at the same time enhancing the 'human touch'
  -> one-to-one relationship with the Family Banker<sup>TM</sup>



Mediolanum Facts

# Our Culture, Our Competitive Advantage

80

Our ability to generate positive inflows also in bear markets is explained by our customer-oriented culture especially embodied in two specific areas:

- The **Investment strategy** we advocate to our customers that provides solutions according to an analysis of each customer's **needs** & is based on the concept of 'diversification'
- Our effective, innovative and committed Training & Communication strategy



### Mediolanum's Investment Strategy

#### Investor **needs** remain fundamentally the same, they are not influenced by market crises

- We advise our customers proposing products & services that correspond to each of their specific needs
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of diversification criteria, the most important being time horizon
- **Equity** investments are only considered for the **long term** (>10 yrs) and are diversified across the global economy to further reduce risk
- We strongly advise investors who have a long-term outlook to view market crises as buying opportunities

Our investment strategy explains the steadiness of our inflows & transfers 'technical performance' into 'customer performance'



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Mediolanum **Facts** 

#### **Training & Communication:** TV Specials

Two proprietary state-of-the-art tools

Corporate TV Network (est. 1989) encrypted programs dedicated to the training of our Family Bankers



- Company news
- Product information
- Online training course support
- Inspirational thoughts for personal motivation & sales techniques

#### Mediolanum Channel (est. 2001)

web streaming TV channel (free-to air satellite up until 2009) aimed at educating the customer community

2 daily specials dedicated to crisis-related topics were added to the ongoing offer in 2008/2009



### **Mediolanum Corporate University**

- Inaugurated March 2009

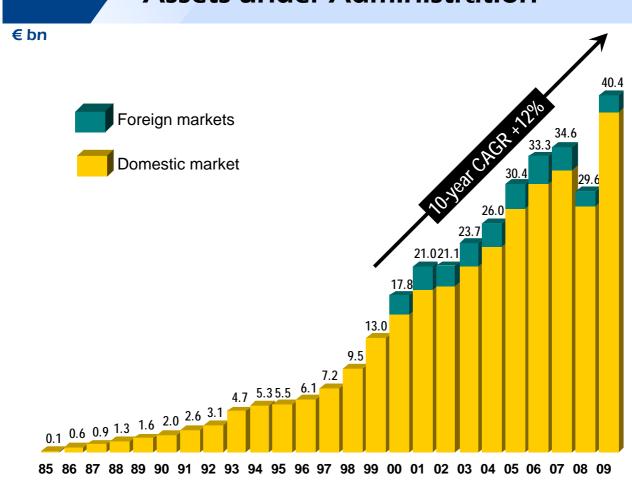
- Centralises our training know-how, in coordination with top universities, professors and individuals who are experts in the field
- Provides our Family Bankers & employees with a resource for life-long education
- Develops financial education programs dedicated to our customers & the community



Mediolanum **Facts** 

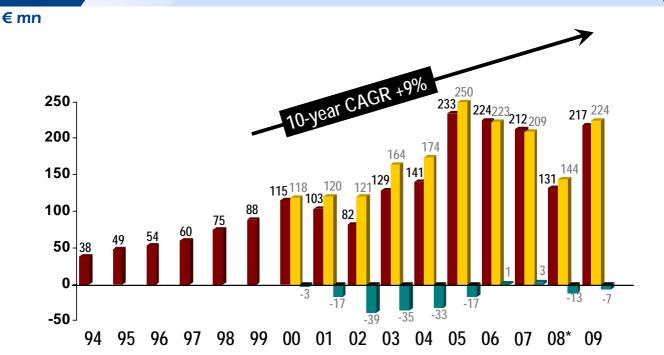
#### **Assets under Administration**

84





#### **Net Profit**

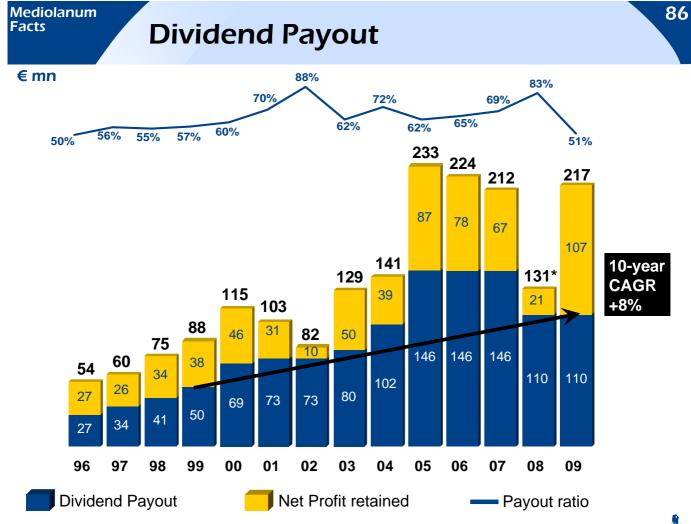


Group

Domestic market

Foreign markets

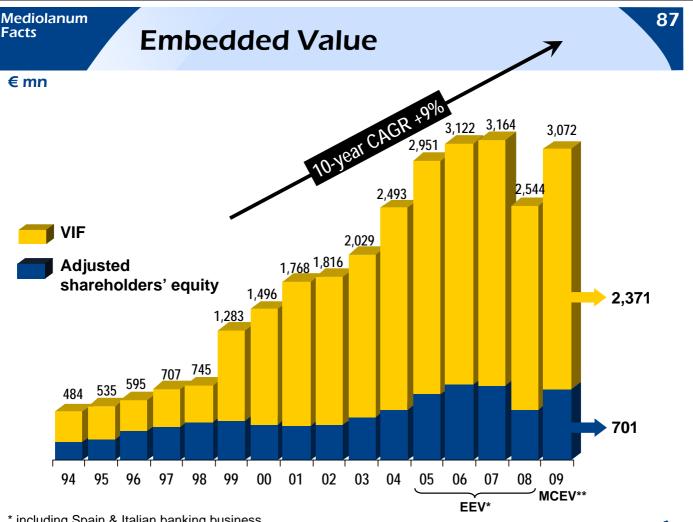




<sup>\* 2008</sup> Adjusted Net Income ex 'Lehman Bros.'



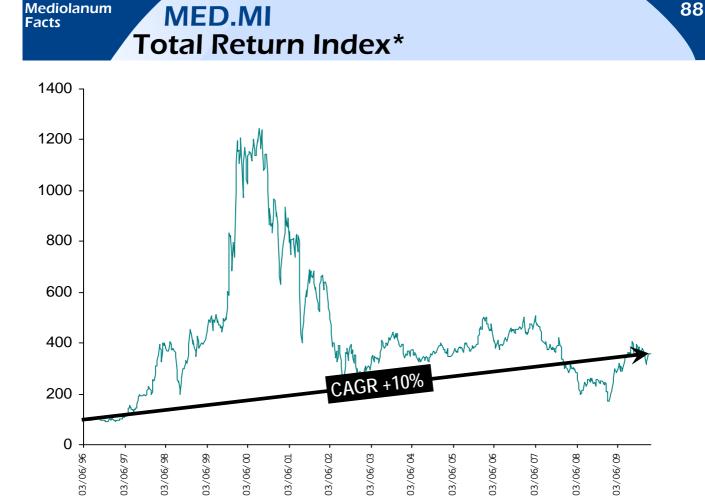
<sup>\* 2008</sup> Adjusted Net Income ex 'Lehman Bros.'



\* including Spain & Italian banking business

Mediolanum





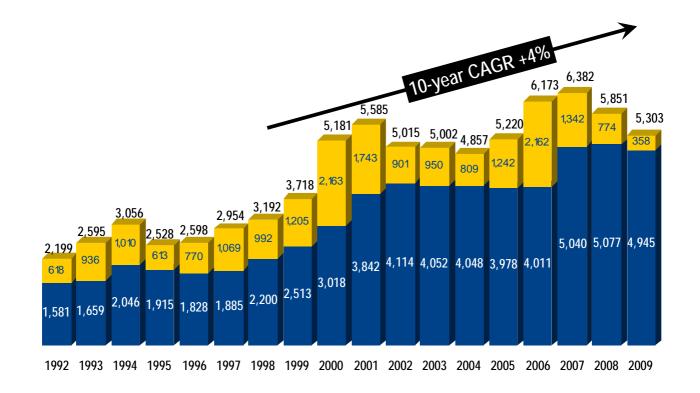
<sup>\*</sup> includes dividend reinvestment, June 3, 1996 - March 22, 2009

source: Datastream



<sup>\*\*</sup> MCEV on Life business only - Spain & Italian banking business included with EEV methodology

# Banca Mediolanum Family Banker Network



Licensed ('Promotori Finanziari')

Non-licensed (new recruits)

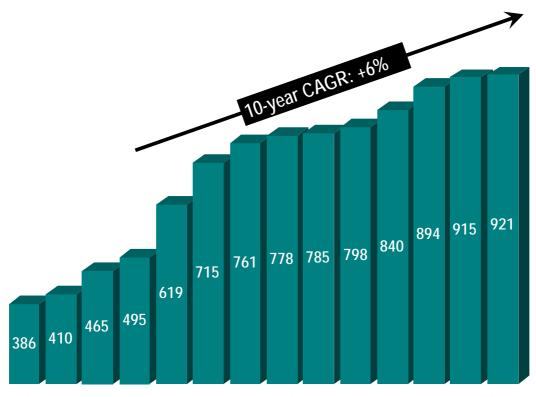


90

Mediolanum Facts

# Banca Mediolanum Customers

**Primary account holders (thousands)** 



1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009

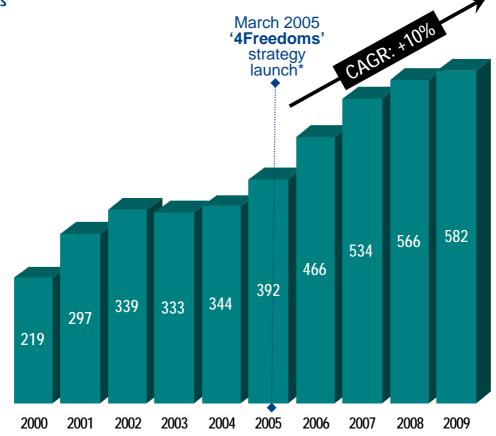




# Banca Mediolanum Bank accounts







<sup>\*</sup> all new customers are acquired through the bank account

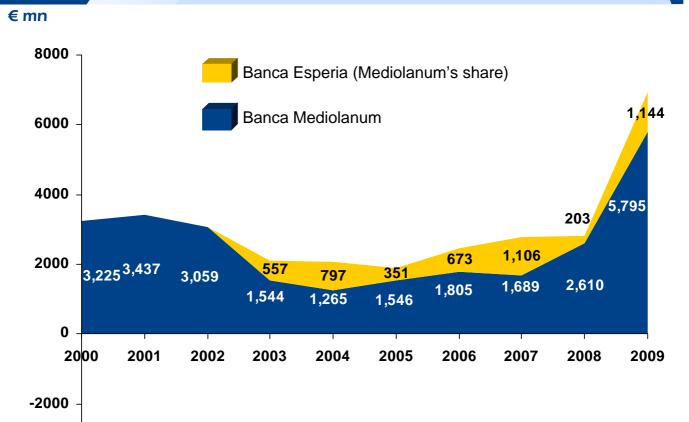


Mediolanum Facts

-4000

# Domestic Market Total Net Inflows

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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts

Luigi Del Fabbro



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