London, Nov. 29-30, 2006

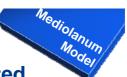


KBW European Insurance Mid/Small Cap Conference 2006

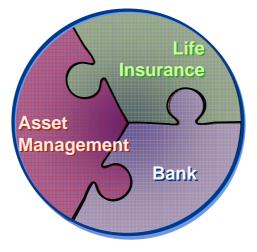
### Mediolanum: the future is 'on sale' now



### What is Mediolanum?

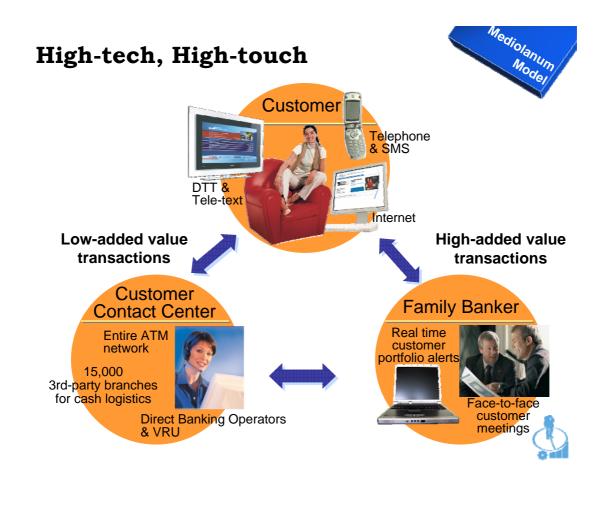


We are a diversified yet integrated Financial Services Company



Our job is to provide sound financial advice for households & create new wealth for them

Our focus is not on products, but on customer needs



### **Building growth**



For an integrated Financial Services Company the chief gauge of growth is the

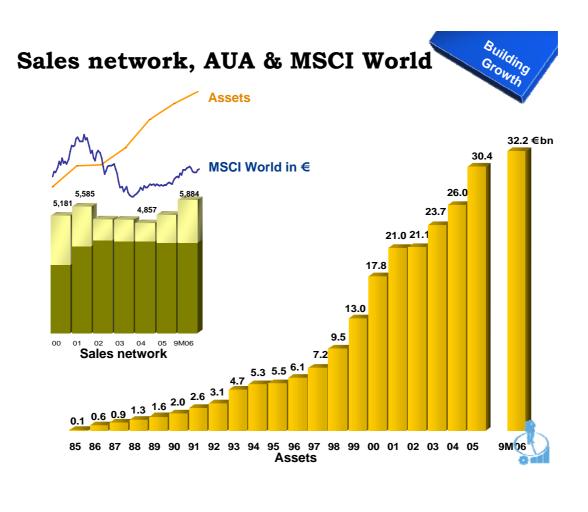
### **Growth in Assets**

Assets grow fuelled by 2 engines:

- 1. number of new customers
- development of customers' 'share of wallet'

Growth in the number of new customers is linked to the growth of the network







# '4Freedoms': growth strategy #1

- Objective: increase number of customers who have a bank account with us & use it actively
- Fact: customers invest their assets where they keep their bank account, often spreading their assets among more than one account
- Our model: multi-channel, branchless yet incorporating human touch, offers a 'low or no cost' account, high service delivery & flexibility, no dependence on 'proximity'
- Experience: customers who use our bank account as their primary one close other accounts & shift assets to us

Strategy rationale: our 'active' bank customers have 4-6 times greater assets than those without our bank account

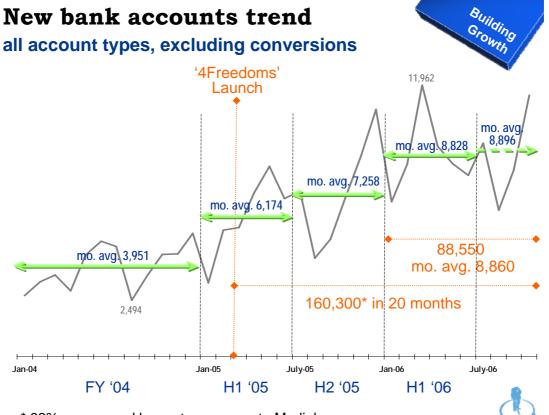




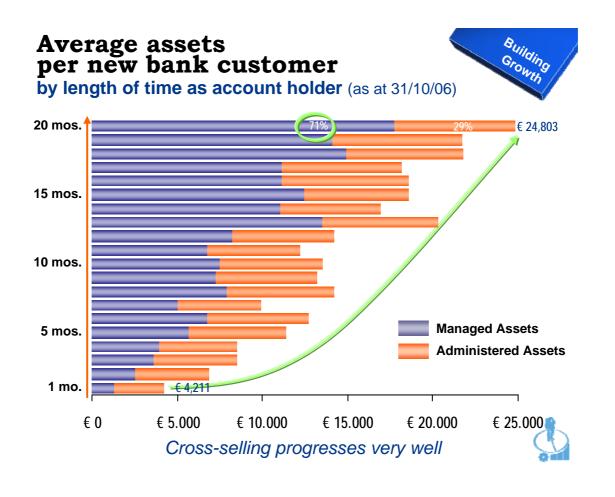
### The banking business is the key to Asset Growth

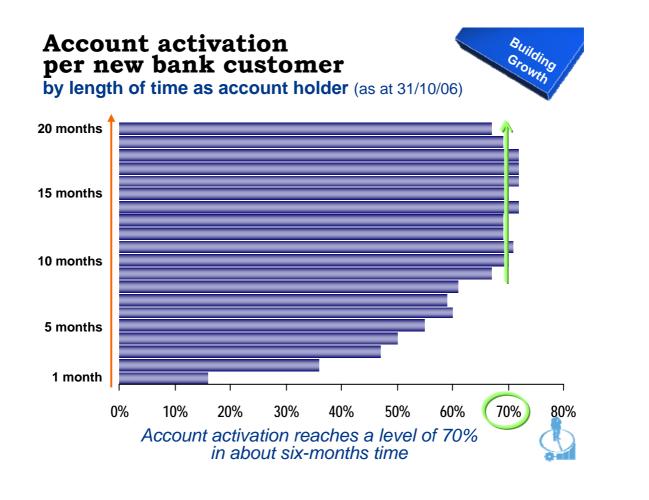
Focus is on 2 drivers:

- 1. new customer acquisition via the bank account
- development of the customer via cross selling



\* 62% are opened by customers new to Mediolanum

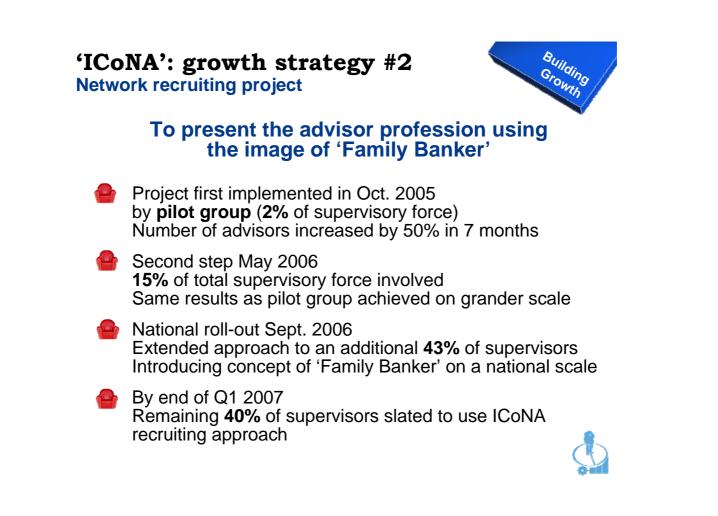




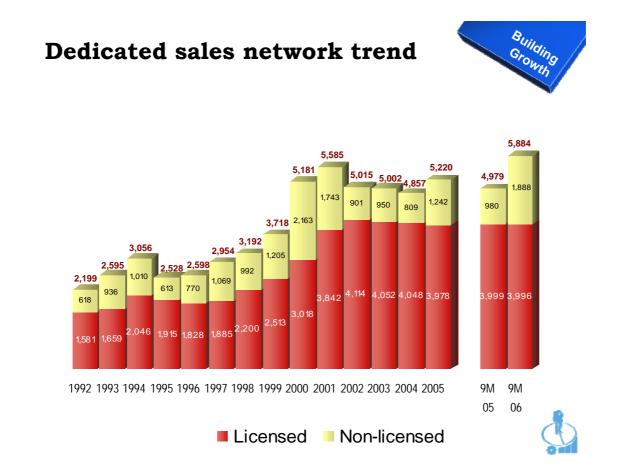
Account activation & asset growth

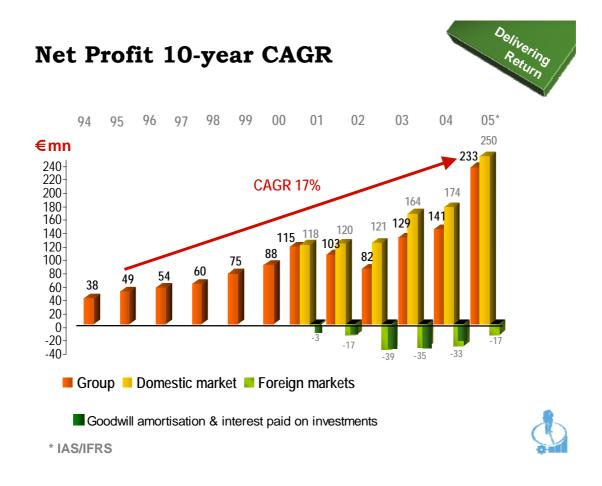
	New custom	New customers acquired Mar. 05 - Oct. 06						
	no.	%	Avg. Assets	Index 1				
Non-active	37,785	41%	9,800 €	100				
Active	53,434	59%	15,700 €	160				
TOTAL	91,219	100%	13,200 €	118				

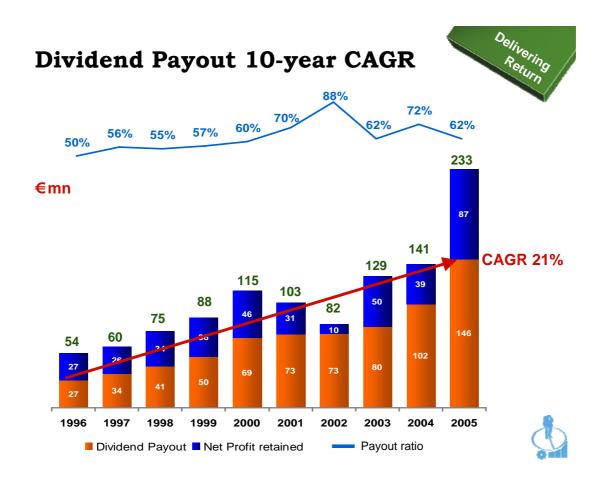
Our capacity to capture more assets when the account is active is confirmed

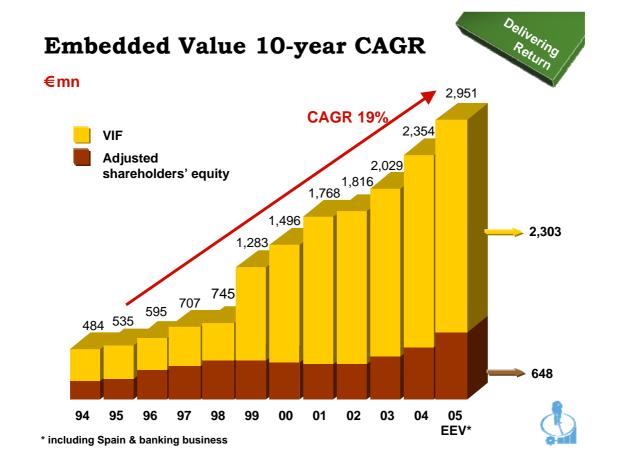


Building Growth











## **Indices\* vs. Competitors**

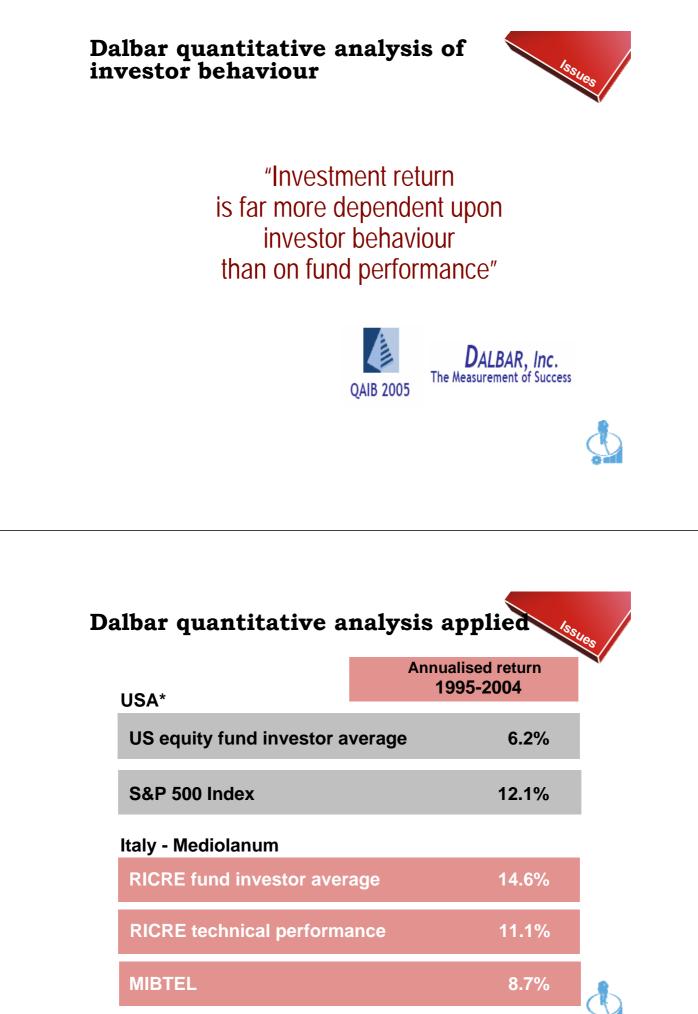


	Mediolanum	Alleanza	B. Fideuram	Generali
2000				
P/EV	6.5	3.1	3.2	2.3
P/EVNB	28.9	70.4	17.6	75.7
2006				
P/EV	1.5	1.4	1.9	1.5
P/EVNB	14.7	30.1	22.7	45.9

source: Companies data, broker notes, Mediolanum estimates







\* Source: Dalbar, Inc. 'The Quantitative Analysis of Investor Behavior Study 2005'



# Issues

# There is often confusion between price & margin

Price is what a customer pays for a product or service

**Margin** is what the company obtains from its business acumen with respect to this same product or service

High margins necessitate high prices only when there is lack of innovation at the managerial, operational or product level

#### High margins = High prices? an example



# Our unit-linked individual pension plans represent:

**for the Industry**: a benchmark for profitability, they deliver about 90% of 1<sup>st</sup>-year premiums in terms of distributable earnings

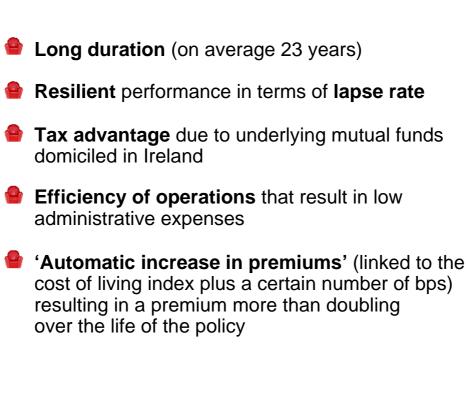
for the Customer: not among the most expensive products on the Italian market - thanks to bonuses

Where do our margins come from?



### Margin source Mediolanum pension plans





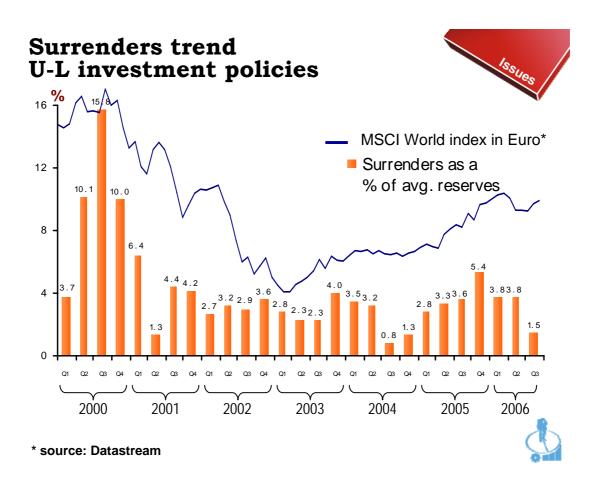
# Issue: our surrenders performance is worsening

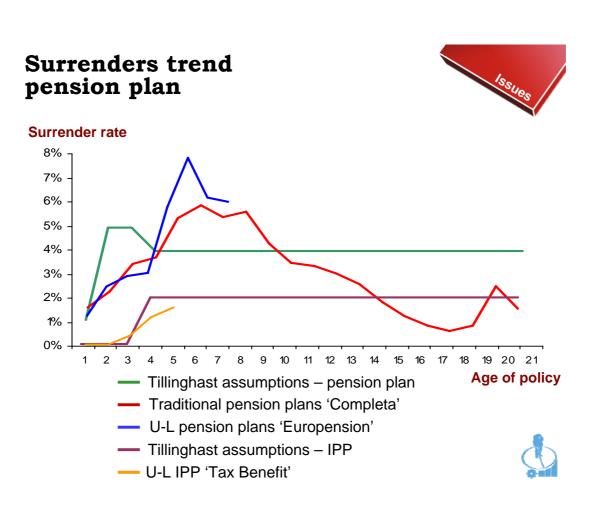
# Our persistency variance in the past 3 years has been negative

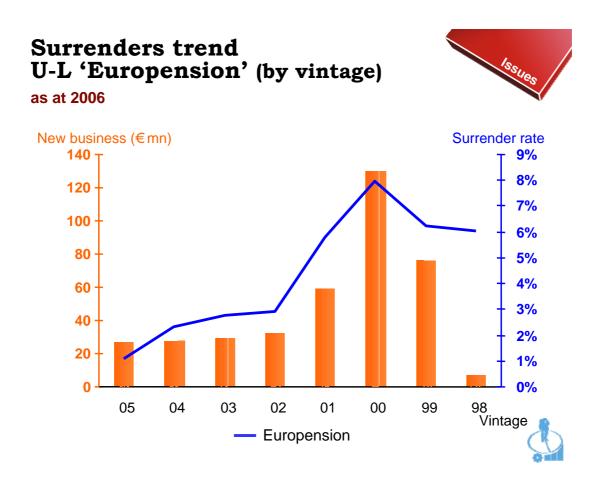
€mn						
Product category	2001	2002	2003	2004	2005	H1 2006
	40	40	(00.0)		(4.4.0)	(4.4.0)
U-L Pension Plans	12	12	(30,0)	(8,0)	(11,0)	(11,0)
of which surrenders	12	15	15	(3)	(21)	(20)
of which paid-ups		(3)	(45)	(5)	10	9
U-L Investment Pol.						(8,0)
Mutual Funds			7	5	0	(1)
Managed Accounts			2	(7)	(17)	(11)
Persistency variance	12	12	(21)	(10)	(28)	(31)

Are current assumptions too aggressive?









### Issue: the advantage of the lower Irish corporate tax rate could vanish

### Many factors make this highly improbable:

- The Irish tax rate for both foreign & domestic companies is unified with a tax rate of 12.5%. Ireland was able to do this thanks to a budget surplus
- Irish authorities are committed to maintaining the tax rate until 2025
- We are a part of the European establishment & tax differences are a part of the competitive environment
- Italian authorities have no plans for tax unification at the European level
- Our manufacturing in Ireland provides products for Italy, Spain and Germany, responding to UCITS III regulations



### Issue: pension reform will bring negative effects for the company



### **COVIP** guidelines less restricted than anticipated

- Level loadings required
- No double commissions
- No caps on total commission levels
- Guarantees not required
- Complete disclosure is a priority
- Life cycle aspect of product must be implemented automatically
- Portability allows roll-overs after 2 years instead of 3
- Surrenders charges not allowed
- 11% tax on capital gains on life products maintained
- 5,000 € tax deduction permitted with no restrictions
- 9% tax on annuities on L-T accumulation plans

...the last episode in the "Pension Reform" series! 📢

# Thank you!

Any questions?



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