## HSBC SOUTH EUROPEAN BANKS CONFERENCE





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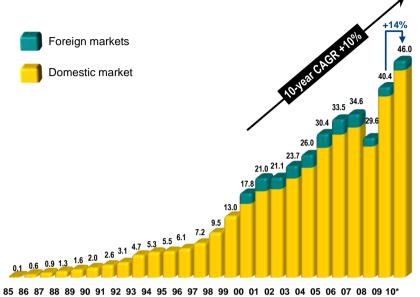
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#### **Assets under Administration**





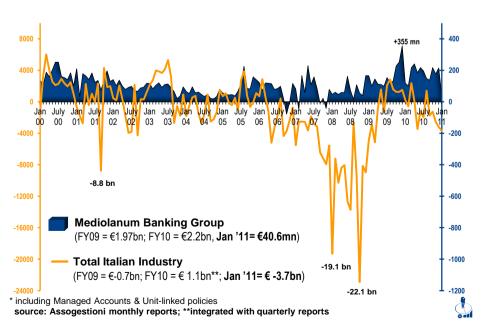
\* preliminary data

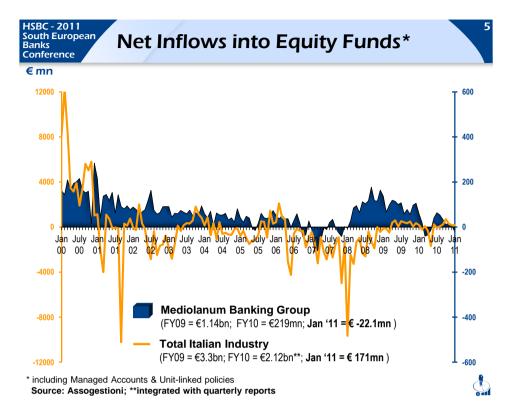




#### **Net Inflows into Mutual Funds\***

€ mn





South European Banks
Conference Average Return

NAV-weighted average on a monthly basis\*

	2 yr. (2009-2010)
Mediolanum (all A.M. companies)	26.107%
Prima	17.462%
Allianz G.I.I.	15.466%
Anima	14.454%
Aletti Gestielle	14.326%
Banca Generali	11.729%
Azimut Gestione Fondi	11.573%
Arca	8.926%
UBI Pramerica	8.696%
BNP Paribas A.M.	8.629%
Pioneer I.M.	8.108%
Eurizon Capital	8.019%
Euromobiliare A.M.	6.204%
Fondi Alleanza	5.651%
Amundi	5.241%
Fideuram Inv.	1.114%

<sup>\*</sup> influenced by both technical performance & monthly NAV changes due to inflows / outflows source: Mediolanum & MoneyMate



# Ranking of Italian A.M. Groups Banks Conference by Mutual Funds Assets

	June 2007	Dec. 2007	June 2008	Dec. 2008	Dec. 2009	Jan. 2011
1.	Eurizon	Intesa Sanpaolo				
2.	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer	Pioneer
3.	Crédit Agricole/Intesa	UBI Banca	UBI Banca	UBI Banca	UBI Banca	AM Holding
4.	UBI Banca	Arca	Arca	Arca	Bipiemme/Anima	UBI Banca
5.	Capitalia	Banco Popolare	MPS	MPS	Arca	Mediolanum
6.	Arca	MPS	Banco Popolare	Mediolanum	Mediolanum	Arca
7.	MPS	Crédit Agricole	Crédit Agricole	BNP Paribas	Prima	BNP Paribas
8.	JPMorgan	BNP Paribas	Mediolanum	Generali	BNP Paribas	Azimut
9.	BNP Paribas	JPMorgan	BNP Paribas	Azimut	Azimut	Generali
10	. BPVe-No	Mediolanum	Azimut	Banco Popolare	Generali	Amundi
11	. Mediolanum	Azimut	JPMorgan	JPMorgan	JPMorgan	JP Morgan
12	. Generali	Generali	Generali	Bipiemme	Crédit Agricole	Credito Emilian
13	. Azimut	Bipiemme	Bipiemme	Crédit Agricole	Credem	Banco Popolare
14	. RAS	Allianz	Allianz	Allianz	Banco Popolare	Allianz
15	. Bipiemme	Anima	Anima	Credem	Allianz	Fondaco
16	. Deutsche Bank	Credem	Credem	Anima	Kairos Partners	Banca Carige
17	. Credem	Deutsche Bank	Polaris	Polaris	Banca Carige	Deutsche Bank
18	. Kairos Partners	Kairos Partners	Deutsche Bank	C.R. Firenze	Ersel	Ersel
19	. C.R. Firenze	C.R. Firenze	C.R. Firenze	Kairos Partners	Deutsche Bank	Kairos Partners
20	. Anima	Polaris	Kairos Partners	Deutsche Bank	Fondaco	ICCREA
arket hare:	2.73%	2.79%	2.77%	2.94%	3.81%	4.48%
ssets € bn)	16.6	15.9	14.3	12.0	16.4	20.0*

(underwent M&A operations)

\*gap of only € 0.8 bn between Mediolanum & 4<sup>th</sup> place



source: Assogestioni

## Italian A.M. Companies South European Banks Conference Average Return since 2009 market low

NAV-weighted average on a monthly basis\*

	March 2009 Dec. 2010
Mediolanum (all A.M. companies)	32.420%
Prima	19.675%
Allianz G.I.I.	17.795%
Banca Generali	17.183%
Anima	16.376%
Azimut Gestione Fondi	16.067%
Aletti Gestielle	14.758%
Arca	9.820%
UBI Pramerica	9.195%
BNP Paribas A.M.	9.180%
Pioneer I.M.	8.669%
Eurizon Capital	8.601%
Euromobiliare A.M.	7.216%
Fondi Alleanza	6.912%
Amundi	5.142%
Fideuram Inv.	0.920%

<sup>\*</sup> influenced by both technical performance & monthly NAV changes due to inflows / outflows source: Mediolanum & MoneyMate



HSBC - 2011
South European
Banks
Conference

### Net Inflows into Mutual Funds-Italy Ranking by financial group

€	m	n
$\overline{}$		

	2010	
1. Mediolanum (all A.M. compa	nies) 2,166	
Gruppo Generali     BNP Paribas     Azimut	824	
BNP Paribas     Azimut	504 448	
<ol><li>Banca Carige</li></ol>	403	
<ol><li>Deutsche Bank</li></ol>	313	
7. AXA (9 months only) 8. UBS	268 214	
9. Poste italiane	133	
10. Ersel	117	
11. Credito Emiliano	-17	
<ul><li>12. Credit Suisse</li><li>13. Banca Esperia</li></ul>	-18 -28	
14. Kairos Partners	-64	
15. JP Morgan	-211	
16. ICCREĂ 17. UBI Banca	-430 -781	
18. Amundi	-817	
19. Prima	-964	
20. Banco Popolare 21. Allianz	-1,383 -1,634	
22. Intesa Sanpaolo	-1,634 -2,017*	
[]	_,;;	
	4.004	
TOTAL ITALIAN MARKET	1,094	

<sup>\*</sup> o/w +1,259 Banca Fideuram

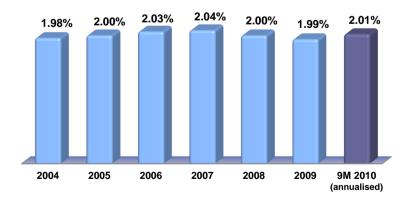
source: Assogestioni quarterly and monthly reports



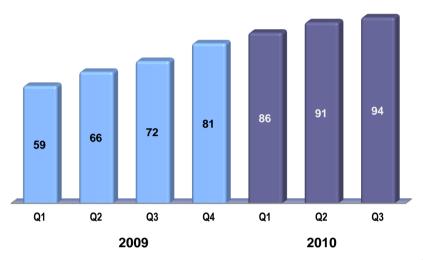
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### **Average Management Fees Trend**

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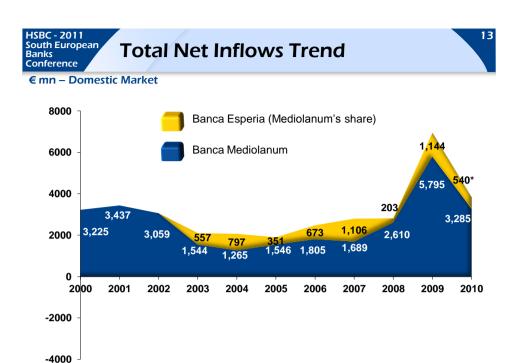
### Net Inflows: Mediolanum ranks Banks Conference Net Inflows: Mediolanum ranks Conference Net Inflows: Mediolanum ranks Conference Net Inflows: Mediolanum ranks number 1... or outclasses the ranking?

#### Italian Networks

	Raccolta netta (dicembre 2010)		
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	alle	(b)	d' C tu
Banca Mediolanum (Gr. Mediolanum)	3.363.222,2	250.040,1	146.050,5
Banca Fideura (Gr. Intesa Sanpaolo)	1.310.334,8	53.826,3	211.365,2
Banca Generali (Gr. Banca Generali)	1.270.554,1	204.214,2	212.318,0
Finecobank (Gr. Unicredit)	1.144.694,5	367.923,6	99.492,4
Allianz Bank F.A. (Gr. Allianz )	1.094.947,6	361.486,9	356.742,1
Finanza & Futuro Banca (Gr. Deutsche Bank)	622.814,7	38.455,3	108.228,2
Banca Monte Dei Paschi Di Siena (Gruppo Montepaschi)	595.422,7	55.882,7	43.421,9
Sanpaolo Invest Sim (Gr. Intesa Sanpaolo)	567.175,9	79.273,6	112.266,6
Ubi Banca Priv. Inv. (Gr. Unione Di Banche Italiane)	356.880,6	46.976,2	18.841,0
Banca Sara (Gr. Banca Sara)	347.236,4	-8.431,5	17,988,4
Azimut Sim (Gr. Azimut)	336.161,7	18.717,1	2.026,
Apogeo Consulting Sim (Gr. Azimut)	320.944,1	22.509,9	23.079,
Banca Ipibi Financial Advisory (Gr. Banca Intermobiliare)	319.812,5	22.312,7	21.215,5
Az Investimenti Sim (Gr. Azimut)	302.860,6	32.791,4	16.550,
Credem (Gr. Credito Emiliano)	289.811,2	-14.830,7	12.641,3
Veneto Banca (Gr. Veneto Banca)	63.873,7	2.877,1	2.712,4
Hypo Alpe-Adria-Bank (Gr. Hypo Alpe-Adria-Bank)	34.275,5	-8.593,2	-4.217,
Banca Sai (Gr. Fondiaria - Sai)	19.009,1	6.650,2	2.899,0
Groupama Sim (Gr. Groupama)	4.366,2	-9,5	-828,7
Banca Nuova (Gr. Banca Popolare Di Vicenza)	-7.186,0	-649,0	-555,0
Banca Network Investimenti	-195.328.2	-9.099.2	-4,673.3

- **Total Net Inflows 2010**
- Total Net Inflows -December 2010
- Net Inflows into Managed Assets -December 2010





\* 9M10 figure

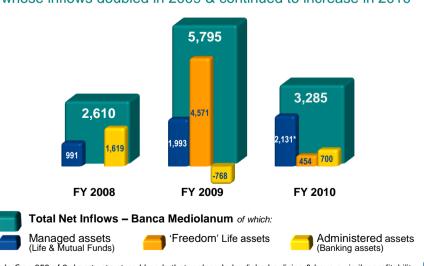
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#### **Total Net Inflows Breakdown**

€mn

The success of the 'Freedom Account' has not been at the expense of managed assets whose inflows doubled in 2009 & continued to increase in 2010



<sup>\*</sup> include €mn 858 of 3rd-party structured bonds that replace Index-linked policies & have a similar profitability



# Our ability to generate positive inflows also in bear markets is explained by our customer-oriented culture especially embodied in two specific areas:

- The **Investment strategy** we advocate to our customers that provides solutions according to an analysis of each customer's **needs** & is based on the concept of 'diversification'
- Our effective, innovative and committed Training & Communication strategy



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#### Mediolanum's Investment Strategy

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Our investment strategy explains the consistency of our inflows & transfers 'technical performance' into 'customer performance'

- We advise our customers proposing products & services that correspond to each of their **specific needs**
- Investor needs remain fundamentally the same, they are **not influenced by market crises**
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of diversification criteria, the most important being time horizon
- **Equity** investments are only considered for the **long term** (>10 yrs) and are diversified across the global economy to further reduce risk
- We strongly advise investors who have a long-term outlook to view market crises as buying opportunities



#### Training & Communication in Times of Crisis

Designed to help customers understand the basic principles of our investment strategy. offsetting the negative messages from the media & word-of-mouth

- We prepare our Family Bankers through extensive, focused and ongoing training
- We provide our Family Bankers & customers with effective education-oriented communication

(e.g. to convey the important message that in a down market a loss is incurred only if money is withdrawn from equity investments)



## South European Banks Conference Mediolanum Corporate University

- Inaugurated March 2009
- Centralises our training know-how, in coordination with top universities, professors and individuals who are experts in the field



Develops financial education programs dedicated to our customers & the community



## Training & Communication: TV Channels

#### Two proprietary state-of-the-art tools

Corporate TV Network (est. 1989)

encrypted programs dedicated to the training of our Family Bankers



- Company news
- Product information
- Online training course support
- Inspirational thoughts for personal motivation & sales techniques

Mediolanum Channel (est. 2001)

web streaming TV channel (free-to air satellite up until 2009) aimed at educating the customer community

2 daily specials dedicated to crisis-related topics were added to the ongoing offer in 2008/2009



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## **Product Innovation Updates**



#### 'Freedom Account' Our offensive move to gather assets

#### A completely new-to-the-market product/concept launched March 2009

All the features & options of a fully-fledged current account plus an automatic high-yield investment



Deposits less than €15,000 are not remunerated



Deposits in excess of €15,000 are automatically & seamlessly transferred to a Life policy with a very attractive yield, pre-set quarterly



All normal banking operations & features included

- €7.5/mo. flat fee
- no fee with avg. balance above the non-interest-bearing threshold or €30,000 in managed assets



### Product Innovation

#### 'Freedom Account' Customer Yield 2009-2010

#### The 'Freedom Account' is an aggressive (& difficult to copy) means to attract new customers

	Net Yield*	Gross Equivalent*
Freedom Account		-
Mar.'09 - Sept.'09	3.00%	4.11%
Oct.'09 - Mar.'10	2.50%	3.42%
Apr.'10 - Sept.'10	2.00%	2.74%
Oct.'10 - Dec.'10 (Existing Customers)	1.82%	2.50%
Oct.'10 - Mar.'11 (New Customers)	2.20%	3.01%
Repo-based options for existing Freedom Account customers, Oct.	. '10	
'Old' money (< €250,000)	1.90%	2.60%
'Old' money (> €250,000)	2.00%	2.74%
New money	2.20%	3.01%

<sup>\*</sup> on amounts above €15,000



<sup>\*\*</sup> equivalent gross interest rate of a current account with 27% tax on interest

#### 'Freedom Account' Results

March 2009 to December 2010

The 'Freedom Account' is an extremely successful means to acquire new customers & assets

Freedom Accounts as at 31.12.10	149,267	
New accounts	53%	
Conversions	47%	
Total assets in Freedom Accounts	€ 6.65 bn	
Asset split:		
- non-interest-bearing current account	€ 1.51 bn	
- associated high-yield Life policy	€ 5.14 bn	

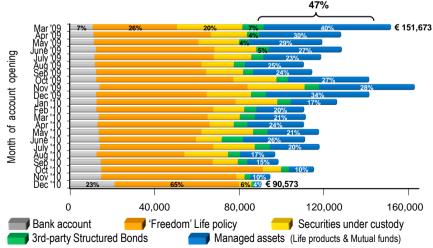


Product Innovation

## 'Freedom Account' Customer Assets Development (1)

Avg assets as at 31.12.10

New 'Freedom Account' customers who have taken advantage of the attached high-yield policy (55% of total, € 4.26 bn in total assets)



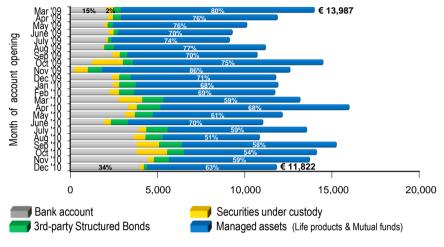
Sample: all households acquired as banking customers via the Freedom bank account + Life policy combo



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Avg assets as at 31.12.10

New 'Freedom Account' customers who haven't benefitted from the attached high-yield policy (45% of total, € 341 mn in total assets)



Sample: all households acquired as banking customers via the 'Freedom Account' without a Life policy



Product Innovation

## The Mediolanum Approach vs. Open Architecture

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- Use 'Best Brands' family of Funds of branded Funds unveiled in April 2008
- Offers our customers the opportunity to further diversify their investments
- This is not the 'Open Architecture' approach
- It is impossible for a private investor to choose among a supermarket-like offer of thousands of funds, if not on the very risky basis of past performance
- Products can be tailored to customer needs, objectives & risk profile
- Synergy of the best A.M. companies' expertise & pursuit of quality and Mediolanum's capacity to select & coordinate asset managers, and give high quality advice to customers



Product Innovation

#### 'Best Brands' Funds of Branded Funds' The 'Selection' Series

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## 6 Funds of **single-branded** Funds established through exclusive international partnerships



Mediolanum BlackRock Global Selection Mediolanum JPMorgan Global Selection Mediolanum Morgan Stanley Global Selection

Each fund combines the best funds of each asset manager. All invest in global equity, in all markets with no limits in terms of regions, sectors, investment style & market cap



#### Mediolanum DWS Megatrend Selection

Identifies the **mega-trends** that guide the transformation of the world's economy and invest in funds specialising in sectors such as food-farming, sustainable development, infrastructures, etc.



Mediolanum Franklin Templeton Emerging Markets Selection Harnesses the potential of emerging markets, investing in equity, government & corporate bonds, and currencies



Mediolanum PIMCO Inflation Strategy Selection

Protects capital from inflation through a sophisticated flexible strategy investing in bonds, inflation-protected bonds, equity, commodities, real estate, and currencies



Product Innovation

## 'Best Brands' Funds of Branded Funds The 'Collection' Series

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8 Funds of **multi-branded** Funds created in collaboration with some of the world's best A.M. companies (2008)

Each fund can invest in funds managed by a set of renowned partner A.M. companies, whose brand names are actively used in marketing materials



- Investment style of each fund is characterised by a focus on a particular geographic area, industry, or equity / bond mix:
  - Mediolanum US Collection
  - Mediolanum European Collection
  - Mediolanum Pacific Collection
  - Mediolanum Emerging Markets Collection
  - Mediolanum Global Tech Collection
  - Mediolanum Moderate Collection
  - Mediolanum Dynamic Collection
  - Mediolanum Aggressive Collection



## 2 Bond Funds of Funds investing in the institutional classes of more than 60 A.M. companies worldwide (2008)

Mediolanum Global High Yield

Medium- to long-term time horizon, investing in high-yield bonds in the U.S. and Europe, & also emerging markets.

Mediolanum Euro Fixed Income
Short- to medium-term, investing in Euro-denominated bonds in all markets, protecting customers from currency fluctuations.



Product Innovation

#### Product line development: Italy-based funds

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April 2010

Optimisation & consolidation of 22 existing funds & FoFs...





...into 5 new funds, o/w 4 in the 'Flexible' category:



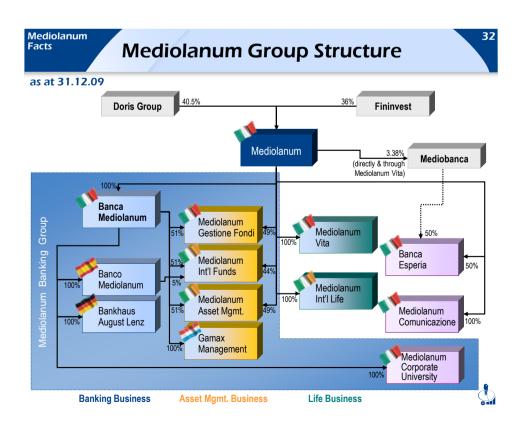
- MEDIOLANUM FLESSIBILE ITALIA
- **♦** MEDIOLANUM FLESSIBILE GLOBALE
- **♦ MEDIOLANUM FLESSIBILE STRATEGICO**
- MEDIOLANUM FLESSIBILE OBBLIGAZIONARIO GLOBALE





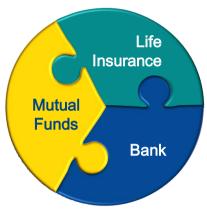
## **Mediolanum Facts**





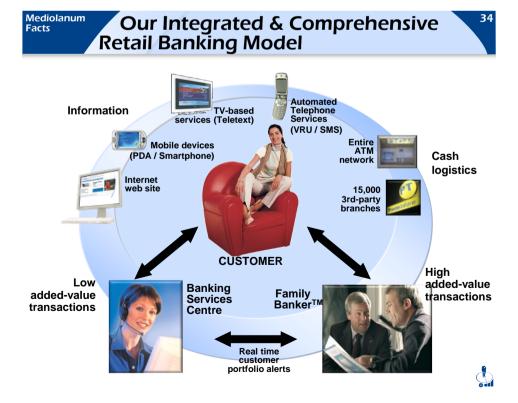
### **Mediolanum Integrated Structure**

We integrate the asset gathering business of Life & mutual funds with the banking business...



...on the strength of an avant-garde model











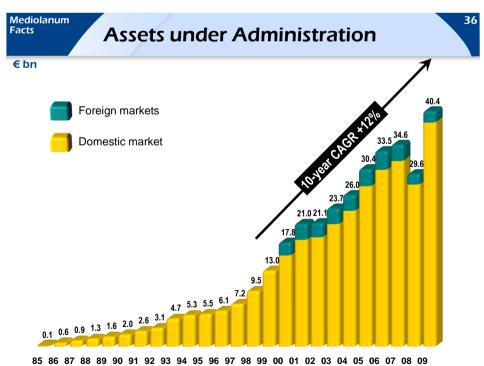
**Traditional bank** (the human relationship)

On-line bank (freedom)

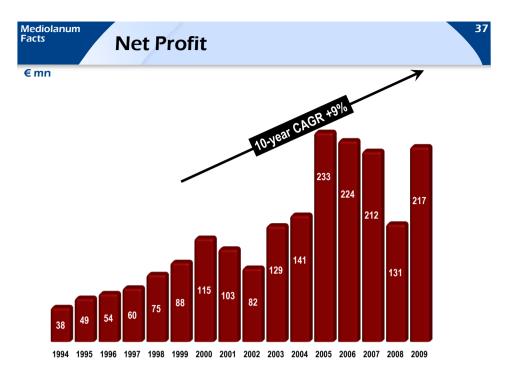
## The Mediolanum model unifies the advantages of the on-line with the traditional

- invalidating the concept of branch proximity -> 'Freedom in Banking'
- d at the same time enhancing the 'human touch'
   -> one-to-one relationship with the Family Banker™

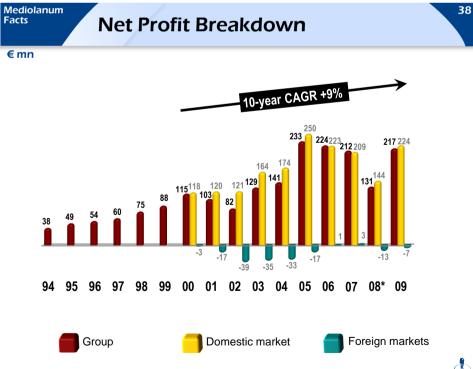






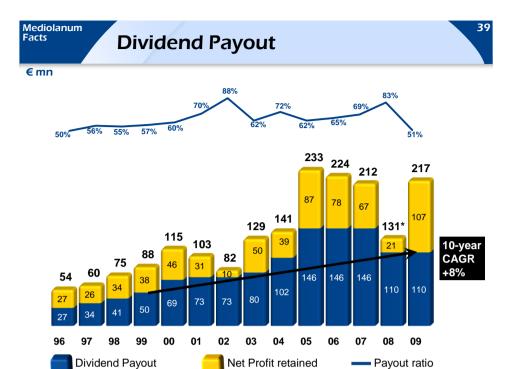






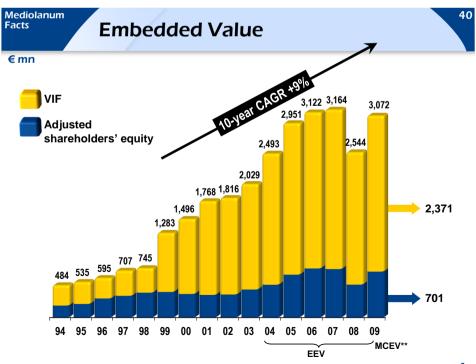






\* 2008 Adjusted Net Income ex 'Lehman Bros.'



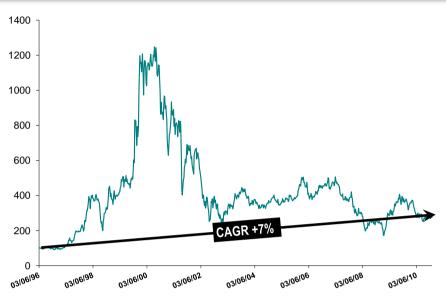


 $<sup>^{\</sup>star}$  MCEV methodology for Life business – A.M & italian banking business included with EEV methodology









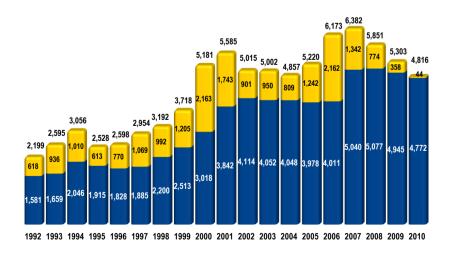
\* includes dividend reinvestment, June 3, 1996 – December 27, 2010 source: Datastream



Mediolanum Facts

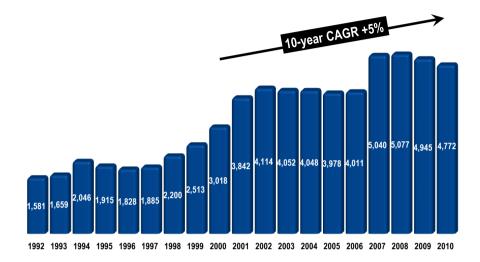
### Banca Mediolanum Family Banker Network

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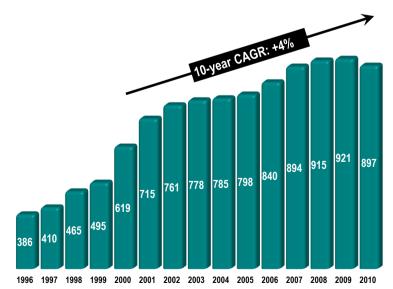
Licensed Advisors





Banca Mediolanum
Customers

Primary account holders (thousands)



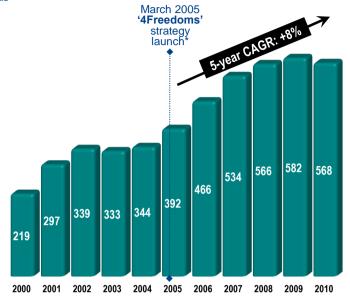


Mediolanum

## Banca Mediolanum Bank accounts

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**Thousands** 



\* all new customers are acquired through the bank account



#### Disclaimer

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The information, opinions, valuations and forecasts it contains have not been audited by any independent body; they may be altered at any time without notice.

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Receipt of this document implies acceptance of its limitations as described above.

#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts Luigi Del Fabbro



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