Berlin, June 11-13, 2008



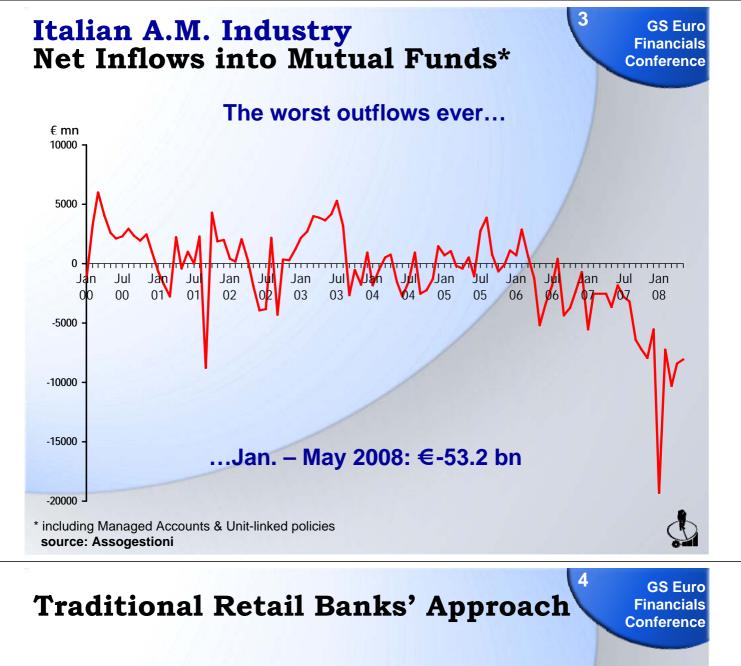
#### Asset Gathering in Italy: The Advantages of the Financial Promoter Network Model



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Banks offer their services via branch employees who receive a fixed salary

Customer assets kept being switched around in order to chase revenues...

- from securities portfolios to mutual funds... to increase profitability
- i...from equity to bond funds... to avoid customer complaints
- …into structured products and bank bonds to cope with the scarcity of liquidity

...resulting in a great deal of customer dissatisfaction

### F.A. Networks' Approach

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Conference

Networks are characterised by a commission-based remuneration

that gets higher as their relationship with the company & customer gets longer

Financial Advisors tend to focus more on the interests of the customers

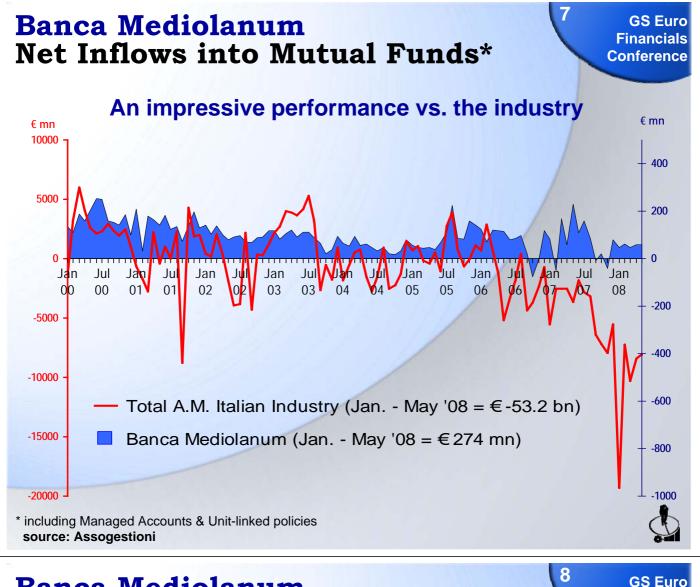
In order to avoid customer dissatisfaction in both investment return & service quality

#### Italian Networks Net Inflows into Managed Savings €mn

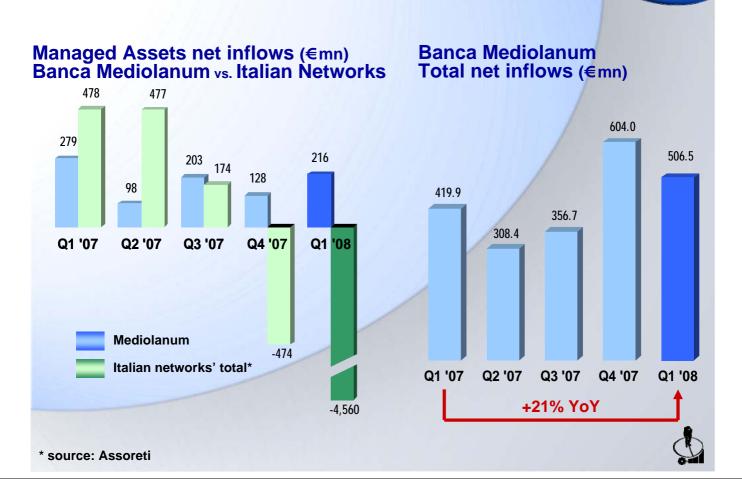
#### Even the best performers disappointed



- due to an absence of a sound & consistently applied investment strategy for all customers &...
- ...a lack of emotion-management expertise



#### **Banca Mediolanum** Net Inflows Trends



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### The Winning Organisation: Focus on the Customer

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#### The winning organisation has all its focus on the customer

- Driving the customers, not just giving what they ask for
- Building a culture where the advisors are not solely tied to the idea of what they earn if they 'sell something'

#### With this orientation, Mediolanum is able to overcome any crisis

- Our business is much more stable & growing continuously
- We've created a demonstrated customer-oriented culture
- A high level of investment is fundamental to support & motivate the Family Bankers

Our culture is our competitive advantage & explains our positive net inflows

### Investment Strategy & Customer Satisfaction

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Customers are advised to invest following a series of diversification criteria – our '5D' strategy:

- 1 'Time Horizon' diversification (equity for L-T investments only)
- 2 'Securities' diversification
- 3 'Geographic/Sector' diversification
- 4 'Growth Potential' diversification
- 5 'Financial Instruments' diversification

#### Our Family Bankers are advocates of our strategy & follow the strategy

They are not tempted to guess the right time, stock, country, sector



### Emotional Guidance & Customer Satisfaction

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Our Family Bankers guide customers in managing their emotions (e.g. buying high & selling low)

- Choosing products that are suitable to customer needs
- Avoiding modifications of asset allocation: we rebalance investments according to the level of volatility the customer has selected
- Utilizing 'PAC' instalment plans with automatic payments

Putting our **investment strategy** into practice, along with the **emotional guidance** of the customers, results in exceptional customer performance, i.e. real returns

#### Italian A.M. Companies Funds Weighted Average Return

3 vr.

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**5 yr.** (2003-2007)

12

	(2005-2007)		(2003-2007)
Mediolanum (all A.M. companies)	19.06%	Mediolanum (all A.M. compan	ies) <b>30.88%</b>
Monte Paschi	16.28%	Azimut	28.14%
Azimut	15.41%	Allianz	26.17%
Allianz	15.34%	Monte Paschi	25.59%
Pioneer	13.58%	Pioneer	24.02%
UBI	11.38%	UBI	19.38%
Aletti	10.37%	Anima	19.01%
Bipiemme	10.07%	Bipiemme	17.67%
Arca	9.64%	Alleanza	17.64%
Anima	9.24%	Arca	17.34%
CAAM	9.17%	Euromobiliare	16.58%
Alleanza	9.07%	Aletti	15.99%
Eurizon	8.93%	Eurizon	15.25%
Euromobiliare	8.29%	CAAM	15.19%
BNL	7.98%	Capitalia	14.57%
Capitalia	7.93%	BNL	13.71%
Capitalgest	7.67%	Capitalgest	13.20%
Carige	7.37%	Carige	11.95%



### Service Quality & Customer Satisfaction

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#### The quality of service is vital to the success of the company

#### 🔮 The 'Profit Chain'

superior product quality → high perceived value → high satisfaction → high market share → excellent economic results

#### Our quality of service is the result of our strong marketing efforts

To create, communicate & deliver value to internal & external customers

### **Financial Services Marketing**

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#### Marketing efforts can be directed towards:

Internal customers

'Interaction' marketing (network support)
'Internal' marketing (employee-oriented)

External customers — 'External' marketing (brand promotion)

#### In services, marketing related to internal customers plays a vital role

- Financial services are intangible
- Delivery' involves actions & interactions with a strong social aspect
- Production & consumption cannot be separated, as there is 'direct contact' between the 'company representative' & the 'customer'
- Basic elements that come into play: Company representative - skills, motivation & tools Customer - expectations & behaviour
- A large service organisation can experience tens of thousands of these 'moments of truth' on a daily basis

### **'Interaction' Marketing**

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Supplying all 'company representatives' with everything they need to serve the customer in an excellent way

**Training** of advisors

- Communication with the network
- Technological tools supporting the advisory & sales process

#### Interaction Mktg - Training i.e. 'Mediolanum Corporate University'

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Combines our best teaching talent - including prominent 'visiting professors' - with a dedicated, college-like environment to absorb the company philosophy, history & culture.





### Interaction Mktg – Tech. Tools i.e. 'Customer Intelligence Systems'

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- Guides Family Bankers in their daily work
- Enables them to personalise their advice according to customers needs & behaviour
- Adapts company communication to the preferences of each individual customer according to the guidelines provided by the Family Bankers

### **'Internal' Marketing The Mediolanum Experience**

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Conference

"When we give the best service possible to one another, we will automatically transfer it to our customers" J.J. Creedon

- Employees fulfil themselves by contributing to the success of the company
- Communicate frankly & openly & contribute to problem solving & decision making
- Conflicts are solved through confrontation

#### This kind of environment is achieved through numerous internal marketing initiatives

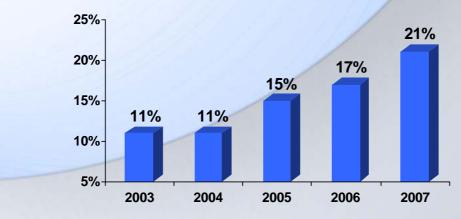
- Conventions & group meetings
- Kaizen-style improvement teams
- 😑 'Headquarters portal' website
- Yearly company climate survey

### 'External' Marketing Mediolanum Brand Support

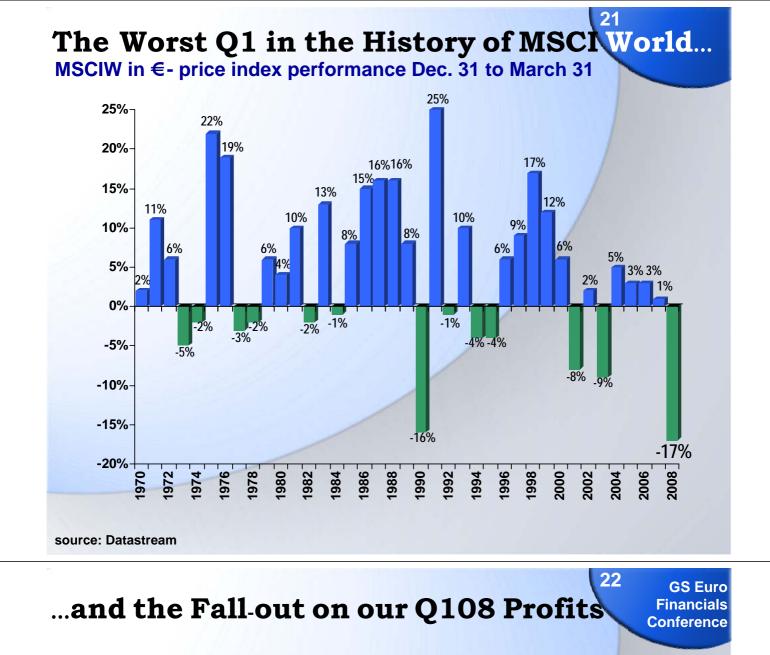
Traditional advertising (print, radio, TV & internet)

- Event sponsorships ('Giro d'Italia')
- Innovative events ('Mediolanum Market Forum' workshop brings together finance experts & opinion leaders, broadcast via internet & Mediolanum Channel)

#### Banking brands in Italy: spontaneous recall of Banca Mediolanum



source: GFK Eurisko



#### Adverse short-term impact in two key areas (vs. very strong Q107)

#### Managed asset revenues

- Depressed management fees on devalued assets
- Paltry contribution from performance fees

#### €-27 mn

#### Net Income on Investments at fair value

- Absence of capital gains (substantial in Q107)
- €-15 mn - HFT portfolio: unrealised capital losses at fair value (MtM)

No write-downs from sub-prime or MBS

ABS portfolio: only Italian securities, AA or better



### Weathering Tricky Markets: the Good News

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#### Key drivers strongly resilient in all core business projects (domestic market)

#### Exceptional performance in Banca Mediolanum Net Inflows

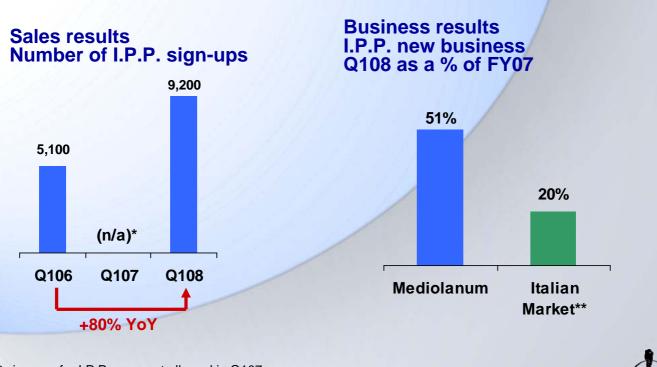
- Total Net Inflows: € 506.5 mn (+21%)
- Inflows into Managed Assets: €215 mn vs. €-4.5 bn market (Assoreti)
- Inflows into Mutual Funds: €155 mn vs. €-36.8 bn market (Assogestioni)
- Individual Pension Plan business well ahead of the market
  - New business: €65 mn
  - New policies: 9,200 vs. 5,100 in Q1 2006
- Continued growth in our Banking activity
  - Bank Accounts increased by 12%
  - Bank Customers up 15%
- Resilient Sales Network, with Licensed Family Bankers actually increased even from year-end
- **Cost containment:** 3% decrease in G&A Expenses + Depreciation
- Improvement in Surrenders: 14% decrease for investment policies confirming the counter-trend behaviour of our customers & advisors

### Banca Mediolanum Individual Pension Plans

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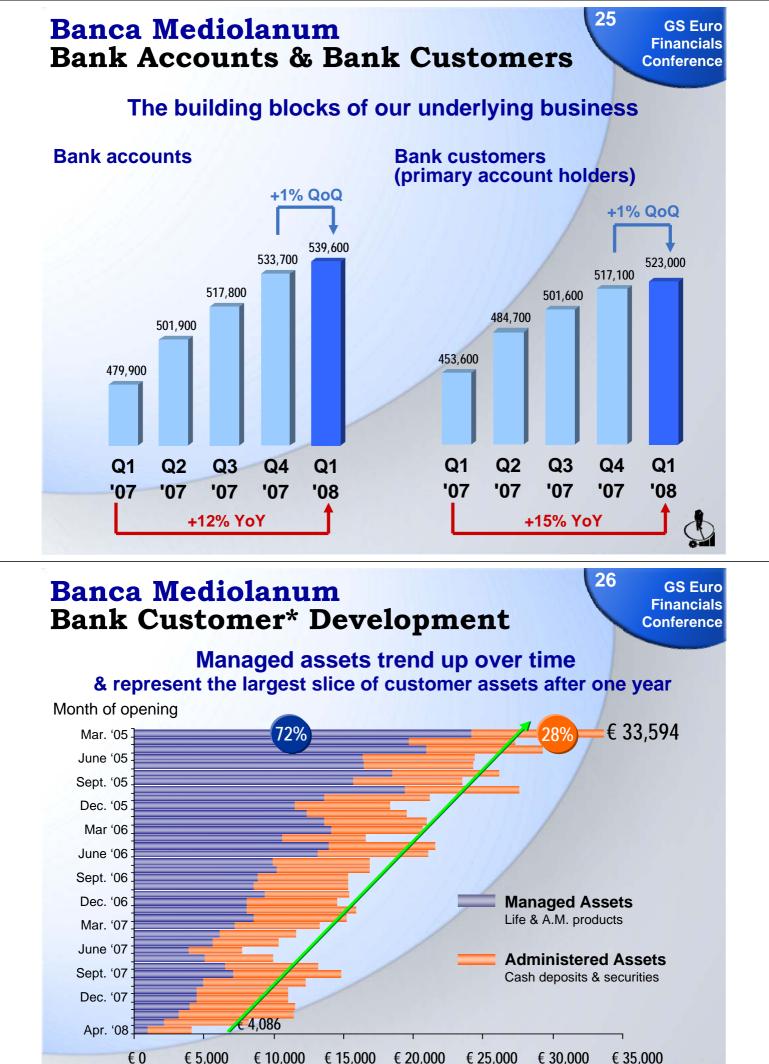
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#### Our I.P.P. business is well ahead of the market



\* sign-ups for I.P.P. were not allowed in Q107, pending approval of the new compliant products





\* all households with an open account as at 30.04.2008



### Banca Mediolanum Network of Family Bankers

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#### **Demonstrating tenacity in a tough context**

		31/03/08	31/03/07	Change	
Li	censed	5,096	4,036	+26%	
N	on-licensed	1,260	2,439	-48%	
F	AMILY BANKERS	6,356	6,475	-2%	
		/			



**GS** Euro

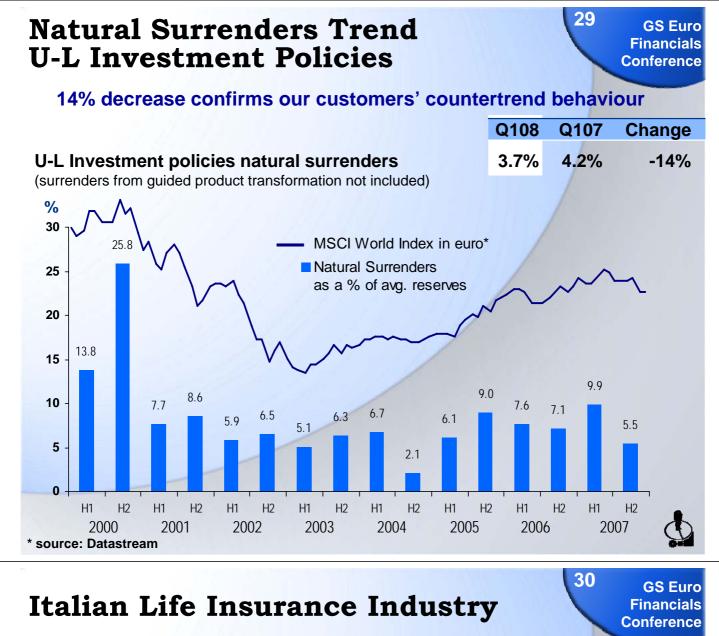
Financials Conference

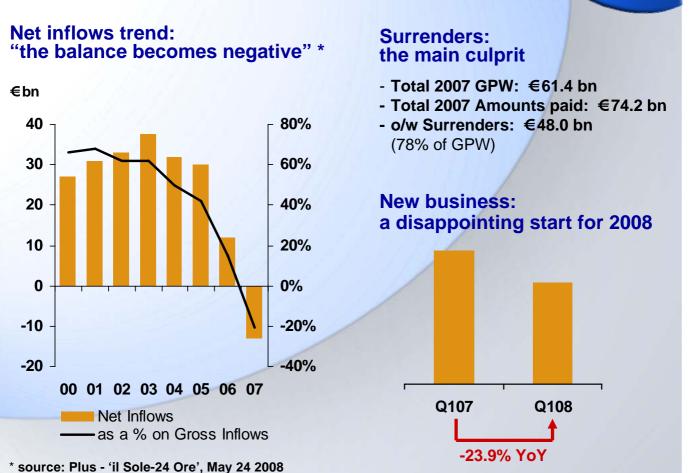
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## **Costs: G&A+Depreciation Trend**

#### 3% decrease reflects effort to contain costs







31 Health of our Business

### Indicators of the health of our business

### 2008 Ongoing & Upcoming

32 Health of our Business

Strategic projects on track Growth in Bank Accounts, Pension Business & Network

New A.M. service launched **'Mediolanum Global Selection' funds of branded funds** 

In collaboration with 3 of the most important asset managers: BlackRock, JPMorgan A.M. & Morgan Stanley Investment Mgmt.

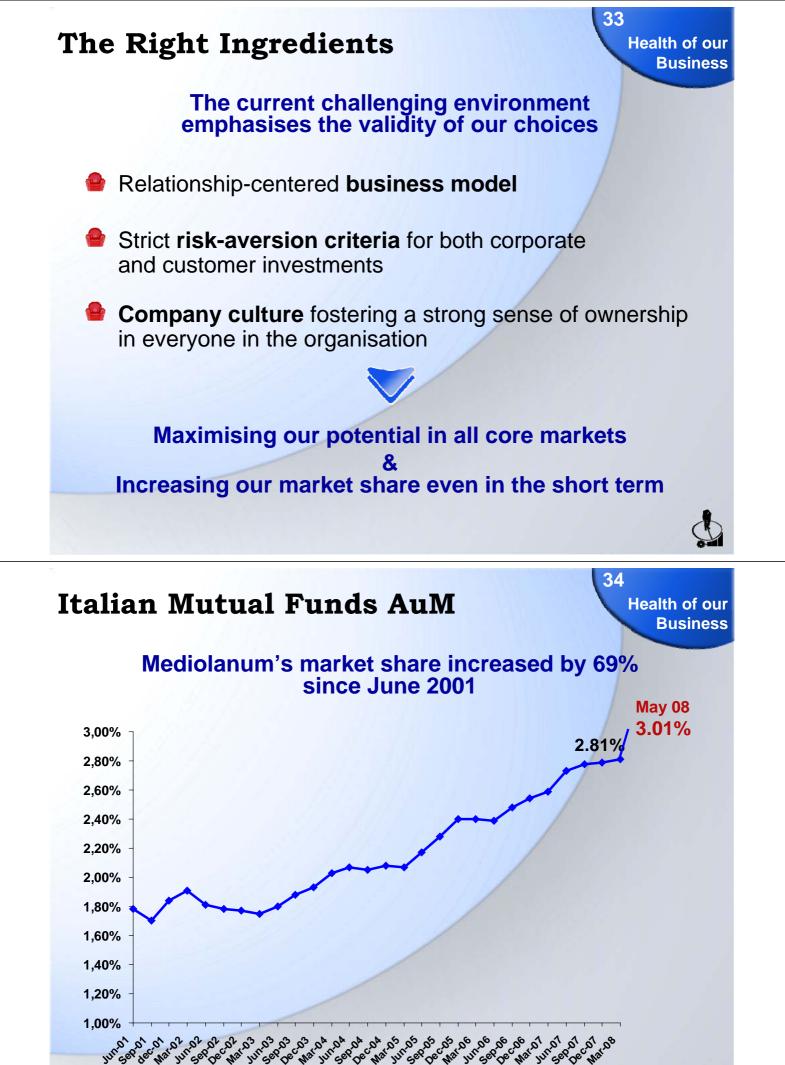
Extensive marketing campaign: adverts across all media, special mention at Mediolanum Market Forum, a live promotional event ('100 Città') held simultaneously in 120 cities in Italy, Spain & Germany

Open House on May 9-10th: at all Banca Mediolanum offices

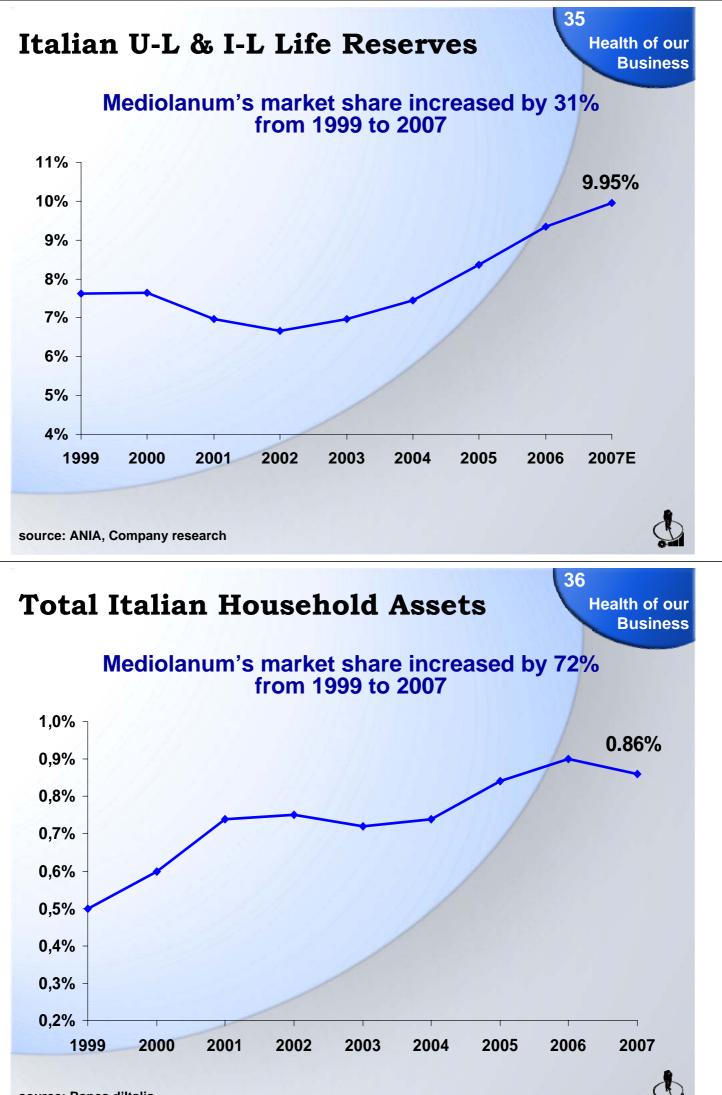
Initial results encouraging: ~€ 150 mn in two months of sales! (half directly invested, half in monetary or bond funds to be transferred directly into the FoFs – the 'Big Chance' instalment plan method)

> 'Mediolanum Credit' going strong (powered by Santander Consumer Bank)
>  2,200 contracts & € 33 mn in the first three months





source: Assogestioni



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# Q1 2008 Group Results

### **Income Statement**

€mn

	Q108	Q107	Change	
Net premiums written	784.3	912.9	-14%	
Amounts paid & change in technical reserves	(748.1)	(858.3)	-13%	
Life revenues ex-commission	36.2	54.6	-34%	
Entry fees	12.8	14.4	-11%	
Management fees	75.2	83.5	-10%	
Performance fees	5.0	14.6	-66%	
Banking service fees	16.9	19.6	-14%	
Other fees	8.0	12.4	-35%	
Total commission income	117.9	144.5	-18%	
Interest income & similar income	83.1	60.4	+38%	
Interest expense & similar charges	(44.8)	(30.6)	+47%	
Net income on investments at fair value	(10.2)	5.0	n.s.	
Net financial income	28.1	34.8	-19%	
Net income on other investments	1.3*	6.9	-80%	
Other revenues	6.2	7.0	-11%	
Total Revenues	189.7	247.8	-23%	
Acquisition costs & other commission expenses	(65.6)	(79.8)	-18%	
G&A expenses	(78.9)	(78.0)	+1%	
Amortisation & depreciation	(3.8)	(6.3)	-39%	
Provisions for risks & charges	(1.1)	(3.4)	-66%	
Total Costs	(149.4)	(167.4)	-11%	
PROFIT BEFORE TAX	40.3	80.4	-50%	
Income tax	(9.4)	(19.4)	-51%	
NET INCOME	30.9	61.1	-49%	



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Group

\* includes Mediolanum's share of both Banca Esperia net profit (€1.2 mn) & stock option plan (€0.194 mn)

### **Assets under Administration**

n			G
	31/03/08	31/03/07	Change
Life	13,796.3	14,274.3	-3%
Asset management	13,753.8	15,542.8	-12%
Banking*	5,548.4	5,148.5	+8%
Consolidation adjustments	(7,421.1)	(7,790.9)	-5%
'Banca Esperia' (48.5%)	4,314.6	3,671.9	+18%
Domestic Market's Assets	29,992.0	30,846.7	-3%
Life	359.3	344.8	+4%
Asset management	992.2	1,233.7	-20%
Banking	1,296.5	1,839.8	-30%
Other	1.0	1.4**	-27%
Consolidation adjustments	(248.2)	(314.9)	-21%
Foreign Markets' Assets	2,400.8	3,104.8	-23%
AUA	32,392.8	33,951.5	-5%

\* retail only

\*\* reclassified to exclude 3rd party funds sold by Gamax Broker Pool

## Gross Inflows

€mn

	Q108	Q107	Change	
Gross premiums written	789.7	920.3	-14%	
Asset management products	937.9	1,517.2	-38%	
lanaged Assets Inflows	1,727.6	2,437.4	-29%	
dministered Assets Inflows	186.7	109.7	+70%	
ROSS INFLOWS	1,914.3	2,547.2	-25%	
		Gross premiums written Asset management products789.7 937.9Ianaged Assets Inflows1,727.6Idministered Assets Inflows186.7	Gross premiums written Asset management products789.7 920.3 1,517.2Ianaged Assets Inflows1,727.6 2,437.4Iamaged Assets Inflows186.7 109.7	Gross premiums written Asset management products789.7 937.9920.3 1,517.2-14% -38%Ianaged Assets Inflows1,727.6 1,727.62,437.4 109.7-29% +70%





Group

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### **Net Inflows**

€mn

Ó

Group

42

41

	Q108	Q107	Change
Life premiums	315.8	392.8	-20%
Asset management products	(306.3)	142.8	n.s.
Managed Assets Inflows	9.5	535.5	-98%
Administered Assets Inflows	186.6	109.7	+70%
	/		
NET INFLOWS	196.1	645.2	-70%

### Sales Network

	31/03/08	31/03/07	Change	
Italy: Banca Mediolanum	6,356	6,475	-2%	
Spain: Fibanc	679*	588	+15%	
Germany: B.A. Lenz	38	41	-7%	
TOTAL SALES NETWORK	7,073	7,104	-0%	



Domestic Market

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### Q1 2008 Results: Domestic Market

### **Income Statement**

€mn

	Q108	Q107	Change	
Net premiums written	758.1	861.6	-12%	
Amounts paid & change in technical reserves	(725.0)	(813.5)	-11%	
Life revenues ex-commission	33.2	48.1	-31%	
Entry fees	11.5	12.7	-9%	
Management fees	71.5		-10%	
Performance fees	4.9	/	-64%	
Banking service fees	10.7	10.8	-1%	
Other fees	7.4	9.3	-20%	
Total commission income	106.1	125.8	-16%	
Interest income & similar income	77.2	57.1	+35%	
Interest expense & similar charges	(42.4)	(30.6)	+39%	
Net income on investments at fair value	(8.8)	4.8	n.s.	
Net financial income	25.9	31.3	-17%	
Net income on other investments*	0.8	5.8	-86%	
Other revenues	6.3	6.9	-9%	
Total Revenues	172.2	217.8	-21%	
	(= )			
Acquisition costs & other commission expenses	(56.3)	(65.3)	-14%	
G&A expenses	(68.7)	(66.8)	+3%	
Amortisation & depreciation	(3.2)	(5.1)	-37%	
Provisions for risks & charges	(1.1)	(3.4)	-67%	
Total Cost	(129.3)	(140.6)	-8%	
PROFIT BEFORE TAX	42.9	77.3	-44%	
Income tax	(9.7)	(18.0)	-46%	
NET INCOME	00.0	50.0	4.40/	
NET INCOME	33.2	59.2	-44%	
tax rate	22.6%	23.3%		



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\* includes Mediolanum's share of both Banca Esperia net profit (€ 1.2 mn) & stock option plan (€ 0.194 mn)

### **Assets under Administration**

Domestic Market

45

€	m	n
_		

	31/03/08	31/03/07	Change
Life	13,796.3	14,274.3	-3%
Asset management	13,753.8	15,542.8	-12%
Consolidation adjustments	(7,421.1)	(7,790.9)	-5%
Managed Assets	20,129.0	22,026.2	-9%
Banking*	5,548.4	5,148.5	+8%
Administered Assets	5,548.4	5,148.5	+8%
BANCA MEDIOLANUM	25,677.5	27,174.7	<mark>-6%</mark>
BANCA ESPERIA (48.5%)	4,314.6	3,671.9	+18%
TOTAL AUA	29,992.0	30,846.7	-3%
* retail only			

			46	
Gross Inflows			Domest Mark	
€mn				
	Q108	Q107	Change	
Gross premiums written	759.8	864.3	-12%	
Asset management products	565.0	748.5	-25%	
Managed Assets Inflows	1,324.8	1,612.9	-18%	
Securities in custody	215.7	145.4	+48%	
Cash deposits	(58.6)	(20.7)	+182%	
Repurchase agreements	132.0	15.3	n.s.	
Administered Assets Inflows	289.1	140.0	+107%	
Other	6.3	7.1	-11%	
BANCA MEDIOLANUM	1,620.3	1,759.9	-8%	
BANCA ESPERIA (48.5%)	223.1	599.0	-63%	
TOTAL GROSS INFLOWS	1,843.4	2,358.9	-22%	5
			S	arphi

Net Inflows €mn			47 Domestic Market
	Q108	Q107	Change
Life premiums	306.7	376.9	-19%
Asset management products	(91.3)	(98.0)	-7%
Managed Assets Inflows	215.5	278.9	-23%
		/	
Securities in custody	215.7	145.4	+48%
Cash deposits	(58.6)	(20.7)	+182%
Repurchase agreements	132.0	15.3	n.s.
Administered Assets Inflows	289.1	140.0	+107%
Other	1.8	1.1	+67%
BANCA MEDIOLANUM	506.5	419.9	+21%
BANCA ESPERIA (48.5%)	(224.6)	238.1	n.s.
TOTAL NET INFLOWS	281.9	658.1	-57%

## **Profit by Segment**

Domestic Market

48

€mn

	Q108	Q107	Change
Life	22.9	<mark>43.6</mark>	-48%
Asset Management	15.5	24.7	-37%
Banking	7.0	7.1	-1%
Other	-2.5	1.9	n.s.
PROFIT BEFORE TAX	42.9	77.3	-44%

#### Life Gross Premiums Written €mn

Domestic

49

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Domestic

Market

Market

	Q108	Q107	Change
U-L Pension plans (Tax Benefit, My Pension, Tax Benefit New)*	64.6	8.8	n.s.
o/w Tax Benefit New	56.1	0.0	n.s.
U-L Policies (Europension)*	11.8	9.8	+20%
U-L Investment policies (Alternative Funds, Life Funds)*	15.5	17.7	-13%
Recurring policies (AP)	91.8	36.3	+153%
Trad/Group/Investment policies	4.1	3.8	+9%
U-L policies (Alternative Funds, Life Funds, Trio)	49.0	167.7	-71%
I-L policies (Dipiù, Double Premium)	332.6	375.7	-11%
Single premium policies (SP)	385.7	547.2	-30%
TOTAL NEW BUSINESS	477.5	583.5	-18%
Pension plans in-force	195.6	194.9	+0%
Investment policies in-force	86.7	85.9	+1%
TOTAL IN-FORCE BUSINESS	282.3	280.8	+1%
	750.0	004.0	4.00/
TOTAL GROSS PREMIUMS WRITTEN	759.8	864.3	-12%
o/w Life financial contracts	0.8	1.7	-54%
			$\bigcirc$
* includes automatic increase in premiums & discretionary increases paid			0.11

#### Life Recurring Policies in detail €mn

	Q108	Q107	Change
U-L Pension plans (Tax Benefit, My Pension, Tax Benefit New)	64.4	8.5	n.s.
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	5.4 3.2	3.1 5.4	+75% -41%
Traditional Pension plans	0.1	0.3	-55%
o/w automatic increase in premiums	0.1	0.2	-9%
U-L Policies (Europension)	11.8	9.8	+20%
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	8.2 1.2	3.9 1.8	+111% -36%
U-L Investment policies (Alternative Funds, Life Funds)	15.5	17.7	-13%
o/w automatic increase in premiums	2.8	1.5	+82%
RECURRING POLICIES	91.8	36.3	+153%
<ul> <li>o/w automatic increase in premiums</li> <li>o/w discretionary increase in premiums already paid*</li> </ul>	16.5 4.4	8.7 7.2	+91% -40%
Total increase in premiums	20.9	15.9	+31%



Life Policyholders' Assets €mn

Domestic Market

51

	31/03/08	31/03/07	Change
Traditional	1,336.8	1,286.1	+4%
Index-linked*	5,151.1	5,346.6	-4%
Unit-linked	7,308.5	7,641.6	-4%
o/w equity	72.2%	77.0%	-6%
		/	
LIFE ASSETS	13,796.3	14,274.3	-3%

#### Life Commission Income €mn

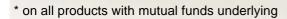
Domestic Market

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Unit-linked Products	Total
Commission Income	Commission Income*
0108 0107 Change	0108 0107 Change

	Q108	Q107	Change	Q108	Q107	Change
Entry fees			-	11.5	12.7	-9%
Management fees	42.0	41.3	+2%	71.5	79.1	-10%
Performance fees	2.7	7.7	-65%	4.9	13.8	-64%
TOTAL	44.7	49.0	-9%	87.9	105.6	-17%



### Life Amounts Paid & Change in Reserves €mn

Domestic Market

	Q108	Q107	Change
Claims & maturities	261.8	158.4	+65%
Natural surrenders	179.5	208.1	-14%
Surrenders from transformation	11.8	121.0	-90%
Amounts paid	453.1	487.4	-7%
Change in technical reserves	273.4	327.4	-16%
Recovery from reinsurance	(1.5)	(1.4)	+11%
AMOUNTS PAID & CHANGE IN RESERVES	725.0	813.5	-11%



Life Surrender Rate expressed as a % of average reserves		54	Domestic Market
	Q108	Q107	Change
Traditional Pension Plans	0.4%	0.5%	-7%
Traditional Pension Plans natural surrenders*	<b>0.4%</b>	<b>0.5%</b>	<b>-7%</b>
U-L IPP	0.5%	0.4%	+23%
<b>U-L IPP natural surrenders*</b>	<b>0.4%</b>	<b>0.4%</b>	<b>+0%</b>
U-L 'Europension'	1.4%	1.9%	-24%
<b>U-L 'Europension' natural surrenders*</b>	<b>1.3%</b>	<b>1.7%</b>	<b>-20%</b>
U-L Investment Policies	4.0%	5.4%	-25%
U-L Investment Policies natural surrenders*	<b>3.7%</b>	<b>4.2%</b>	<b>-14%</b>
Traditional Investment Policies	3.0%	1.8%	+70%
Traditional Invest. Pol. natural surrenders*	<b>3.0%</b>	<b>1.8%</b>	<b>+70%</b>

\* surrenders from guided product transformation not included

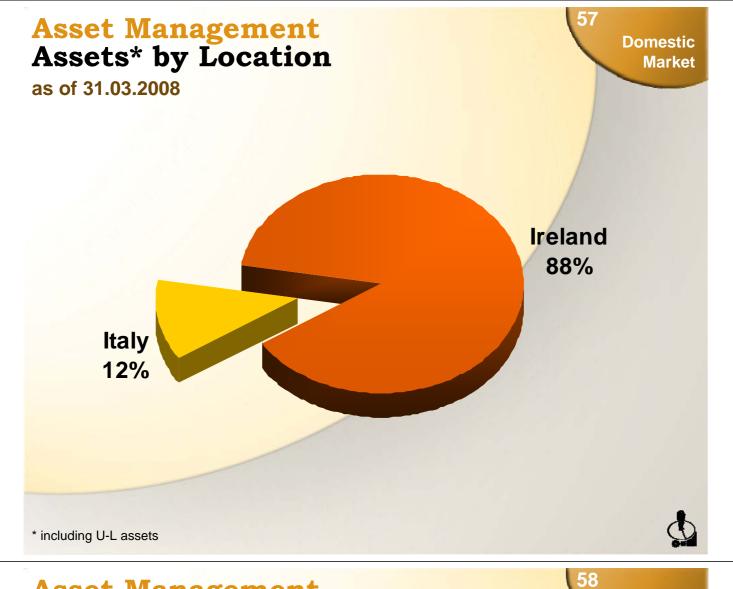


Asset Management
Gross Inflows
€mn

Domestic
Markot
Market

	Q108	Q107	Change
Equity funds			
Equity funds			
=	176.0	<mark>186</mark> .8	-6%
Bond funds	109.7	103.6	+6%
Monetary funds	153.9	151.1	+2%
Flexible funds	5.7	90.6	-94%
Total 'unbundled' mutual funds	445.3	532.2	-16%
Global Selection' funds of branded funds	11.0	0.0	n.s.
'Elite' funds of 3rd-party funds	6.7	11.9	-44%
'Mix' accounts	33.1	40.7	-19%
'Chorus' managed accounts	1.6	3.0	-49%
'Portfolio' funds of funds	53.2	123.4	-57%
Total 'bundled' mutual funds	105.5	179.1	-41%
o/w equity	89.6	115.6	-22%
'Real Estate'	14.2	37.2	-62%
	565.0	748.5	-25%
o/w equity 4	46.2%	42.5%	+9%
			A

Asset Management Assets* €mn		56	Domestic Market
	31/03/08	31/03/07	Change
Equity funds Bond funds Monetary funds Flexible funds	7,635.3 1,937.6 1,223.4 574.3	9,518.4 2,141.2 1,121.3 122.8	-20% -10% +9% +368%
Total 'unbundled' mutual funds	11,370.7	12,780.9	-11%
'Global Selection' funds of branded funds 'Elite' funds of 3rd-party funds 'Mix' accounts 'Chorus' managed accounts 'Portfolio' funds of funds Funds of hedge funds <b>Total 'bundled' mutual funds</b> <i>o/w equity</i>	12.4 125.9 1,001.1 168.6 1,036.9 574.3 <b>2,919.2</b> 1,695.9	0.0 169.2 1,459.2 1,058.3 591.2 441.9 <b>3,719.9</b> 2,094.9	n.s. -26% -31% -84% +75% +30% -22% -19%
Real estate related funds & 'other' Adj. for own mutual funds in bundle products	376.8 (917.5)	349.5 (1,439.0)	+8% -36%
ASSET MANAGEMENT ASSETS	13,753.8	15,537.2	-11%
o/w equity	65.1%	69.8%	-7%
* including U-L assets			, series and series an

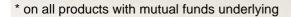


### **Asset Management** Commission Income

€mn

Domestic Market

	A.M. Products Commission Income			Comn	Total nission	Income*
	Q108	Q107	Change	Q108	Q107	Change
Entry fees	11.5	12.7	-9%	11.5	12.7	-9%
Management fees	29.5	37.8	-22%	71.5	79.1	-10%
Performance fees	2.2	6.1	-64%	4.9	13.8	-64%
TOTAL	43.2	56.6	-24%	87.9	105.6	-17%





### Banking Revenues €mn

Domestic Market

59

Q108	Q107	Change
31.7	23.1	+38%
(1.9)	4.7	n.s.
29.9	27.8	+7%
1		
2.7	3.5	-24%
8.2	7.6	+8%
0.2	0.6	-68%
10.9	11.1	-2%
40.7	38.9	+5%
	31.7 (1.9) <b>29.9</b> 2.7 8.2 0.2 <b>10.9</b>	31.7       23.1         (1.9)       4.7         29.9       27.8         2.7       3.5         8.2       7.6         0.2       0.6         10.9       11.1



Banking Assets\* €mn



	31/03/08	31/03/07	Change	
Cash deposits	3,469.5	3,162.7	+10%	
Securities in custody	1,692.6	1,791.8	-6%	
Repurchase agreements	386.3	194.0	+99%	
BANKING ASSETS	5,548.4	5,148.5	+8%	

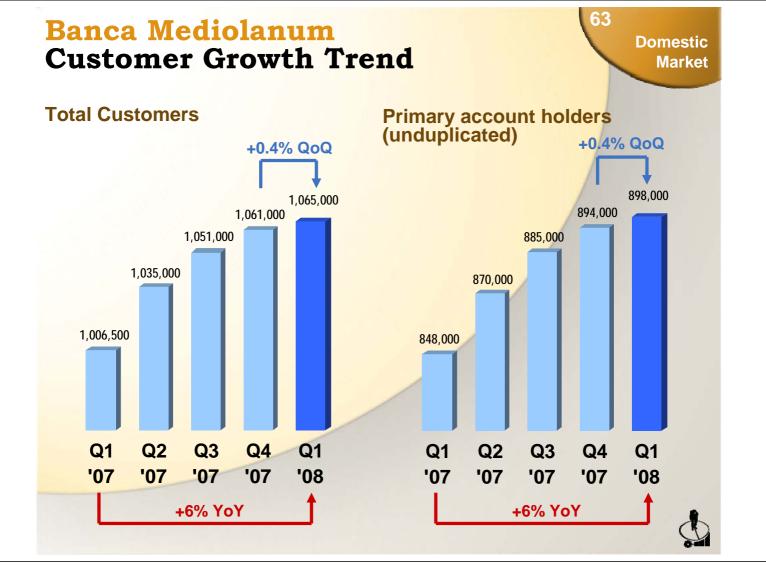
### Costs €mn

61

	Q108	Q107	Change
		/	
Amounts paid & change in technical reserves	(725.0)	(813.5)	-11%
Commission expense & acquisition costs	(48.8)	(57.8)	-16%
3rd party A.M. fees & other expenses	(7.5)	(7.5)	-1%
G&A expenses	(68.7)	(66.8)	+3%
Depreciation, amortisation & provisions	(4.3)	(8.5)	-49%



Net Financial Income & Net Income on Other Investments 62 €mn								
enni	Q108	Q107	Change					
Interest spread	31.7	23.1	+38%					
Net income on investments at fair value	(1.9)	4.7	n.s.					
Banking	29.9	27.8	+7%					
		/						
Life	(0.7)	5.4	n.s.					
Other	(3.2)	(1.9)	+73%					
		( /						
NET FINANCIAL INCOME	25.9	31.3	-17%					
Banking	0.2	0.6	-59%					
Life	(0.5)	1.3	n.s.					
Other	`1.1 <sup>*</sup>	3.8	-72%					
NET INCOME ON OTHER INVESTMENTS	0.8	5.8	-86%					
* includes Mediolanum's share of both Banca Esperia net profit (€ 1.2 mn)	& stock optic	on plan (€0.1	94 mn)					



### Banca Esperia (100%) Highlights

€mn

	Q108	Q107	Change
Profit before Tax	3.8	12.4	-70%
Net Income o/w Mediolanum share	2.5 <i>1.2</i>	7.2 3.5	-65% -65%
Assets under Administration % in Managed Assets	8,896 <i>85.0%</i>	7,571 83.3%	+18% +2%
Gross Inflows o/w Managed Assets Inflows	460 <i>591</i>	1,235 <i>1,24</i> 3	-63% <i>-52%</i>
Net Inflows o/w Managed Assets Inflows	(463) <i>(</i> 332)	491 <i>499</i>	n.s. <i>n.s.</i>
Clients	2,916	2,684	+9%
Private Bankers	55	54	+2%



64

**Domestic** 

Market

65

## Q1 2008 Results: Foreign markets

### **Income Statement**

Foreign

Markets

66

Ð

€mn

Amounts paid & change in technical reserves (23.1) (44.8) -4	nge 19% 18% 54%
Amounts paid & change in technical reserves (23.1) (44.8) -4	18%
Life revenues av commission 2.0 GE	54%
Life revenues ex commission 3.0 6.5 -5	
	26%
	16%
	39%
	29%
	33%
	37%
	20%
	36%
	n.s.
	39%
Net income on other investments 0.5 1.2 -5	53%
	23%
Total Revenues 17.9 30.4 -4	<b>41%</b>
	36%
	-8%
	51%
	0%
Total Cost (20.5) (27.2) -2	25%
PROFIT BEFORE TAX (2.6) 3.2	n.s.
	n.s.
NET INCOME (2.3) 1.9	n.s.



**Spain** Highlights €mn

 $\bigcirc$ 

67

	Q108	Q107	Change	
Net Income	(0.6)	2.3	n.s.	
		1		
Assets under Administration o/w Managed Assets	2,070.4 1,030.6	2,741.9 1,193.3	-24% -14%	
Gross Inflows	40.6	170.5	-76%	
o/w Managed Assets Inflows	98.6	197.1	-50%	
Net Inflows	(92.5)	22.1 <i>4</i> 8.7	n.s.	
o/w Managed Assets Inflows	(34.5)	40.7	n.s.	
Dedicated sales network	679	588	+15%	
o/w FA (Mediolanum model)	638	539	+18%	
Customers	64,605	59,446	+9%	
				$\mathcal{O}$

<b>Spain</b> Assets under Adminis €mn	stration	1	68 Foreign Markets
	31/03/08	31/03/07	Change
Life & pension funds	329.3	316.7	+4%
Asset Management	738.8	911.9	-19%
Banking	1,244.7	1,826.1	-32%
Consolidation adjustments	(242.4)	(312.8)	-23%
	. ,		
SPAIN AUA	2,070.4	2,741.9	-24%

### **Spain Inflows by Distribution Model** as of 31.03.08 - €mn

Foreign Markets

69

		iolanum n Advisors	nodel	Pre-existing Agents	Total
Managed Assets		69.0		29.6	98.6
SPAIN GROSS INFLOWS	5	69.0		29.6	98.6
Managed Assets		0.6	/	(35.0)	(34.5)
Administered Assets		(23.8)		(34.3)	(58.0)
SPAIN NET INFLOWS		(23.2)		(69.3)	(92.5)



	Q108	Q107	Change	
Net Income	(2.1)	(2.3)	-9%	
	. ,	, ,		
Assets under Administration	96.9	57.4	+69%	
o/w Managed Assets	49.9	44.5	+12%	
Gross Inflows	24.5	4.9	+400%	
Net Inflows	22.3	2.4	n.s.	
o/w Managed Assets Inflows	3.3	2.1	+54%	
o/w Administered Assets Inflows	19.1	0.2	n.s.	
Financial Advisors	38	41	-7%	
Customers	4,383	4,038	+9%	



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Foreign Markets

70

**Germany** - **Gamax Highlights** €mn

Foreign Markets

71

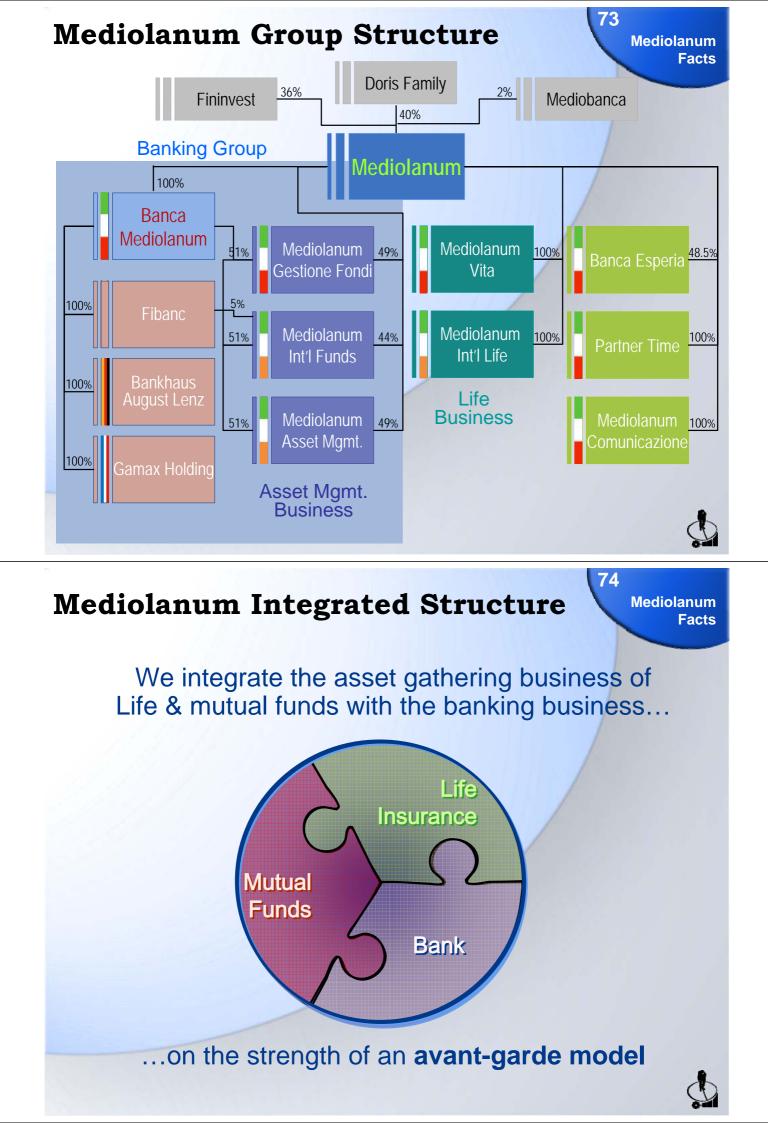
	Q108	Q107	Change	
Net Income	0.4	1.8*	-80%	
Assets under Administration	233.5	305.4	-24%	
		/		
Gross Inflows	5.8	12.8	-55%	
	010	1210	0070	
Net Inflows	(15.6)	(37.3)	-58%	
Net milews	(10.0)	(07.0)	0070	

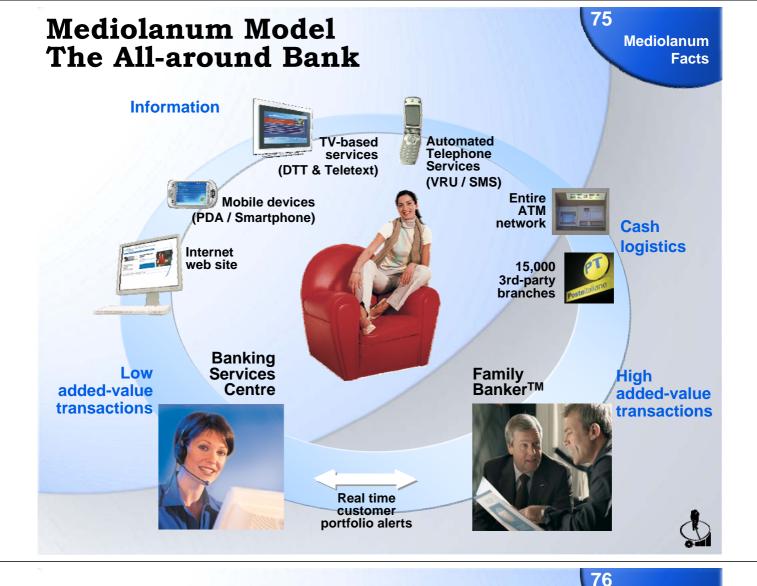
\* o/w 1.1 mn capital gain of Mediolanum International



72 Mediolanum Facts

## **Mediolanum Facts**





### **Five-star Service Delivery**

Mediolanum Model



A great degree of flexibility



Total integration of the different channels



Extremely quick response time



Rapid handling of issues in the **Banking Services Center** 



Peerless competency of the Family Banker



### Mediolanum vs. Current Bank Models

Mediolanum Facts



Traditional bank (the human relationship) On-line bank (freedom)

78

Mediolanum

**Facts** 

# The Mediolanum model unifies the advantages of the on-line with the traditional

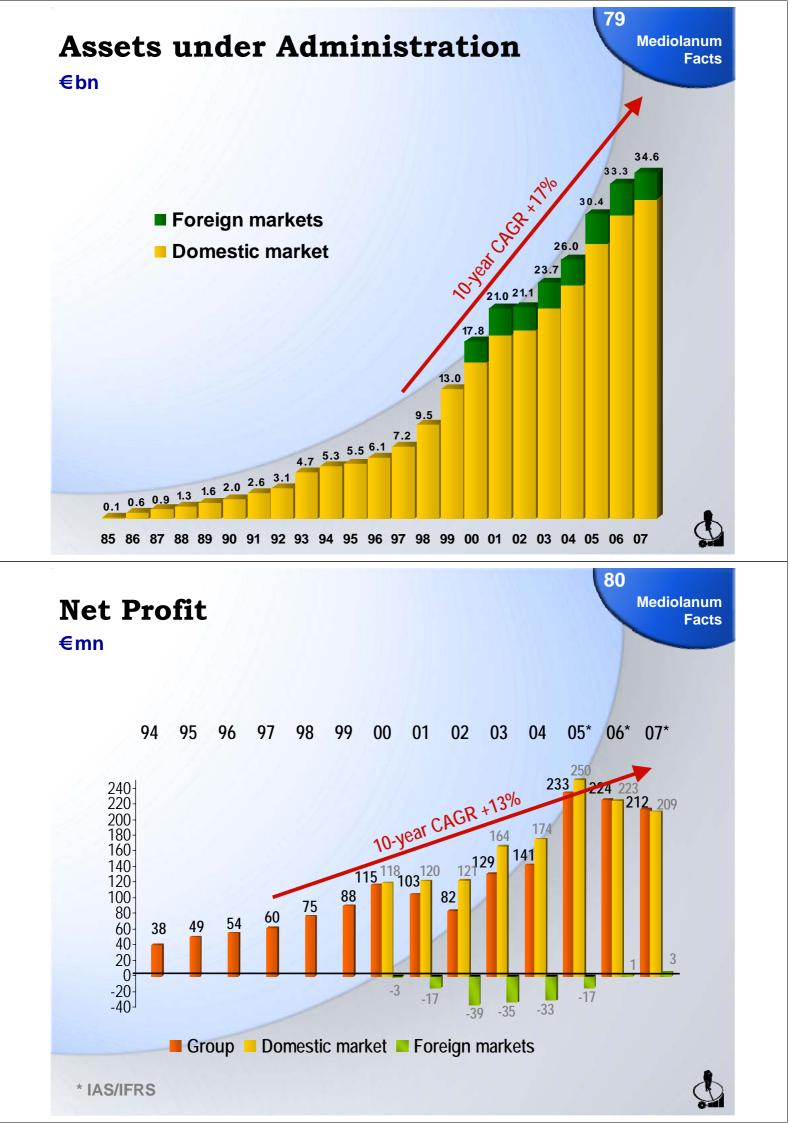
invalidating the concept of branch proximity
 -> 'Freedom in Banking'

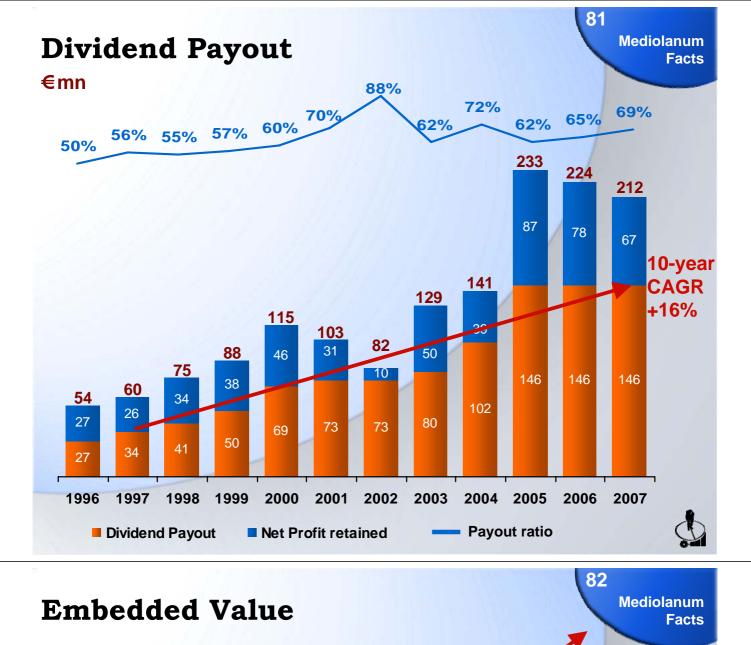
at the same time enhancing the 'human touch' -> one-to-one relationship with the Family Banker<sup>™</sup>

### Italian Banks Ranking by Brand Awareness

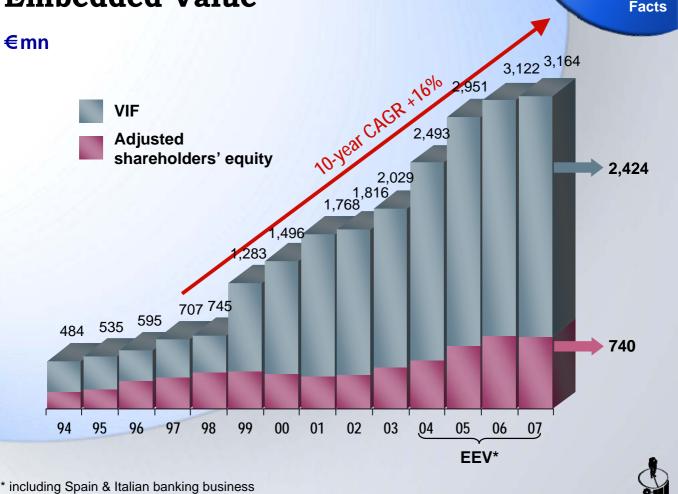
#### 2007 Spontaneous recall of brand

- 1. Sanpaolo
- 2. Banca Intesa
- 3. Unicredit
- 4. Banca Mediolanum
- 5. BNL
- 6. Monte dei Paschi di Siena





€mn



### **Embedded Value Multiples**

Mediolanum Facts

83

84

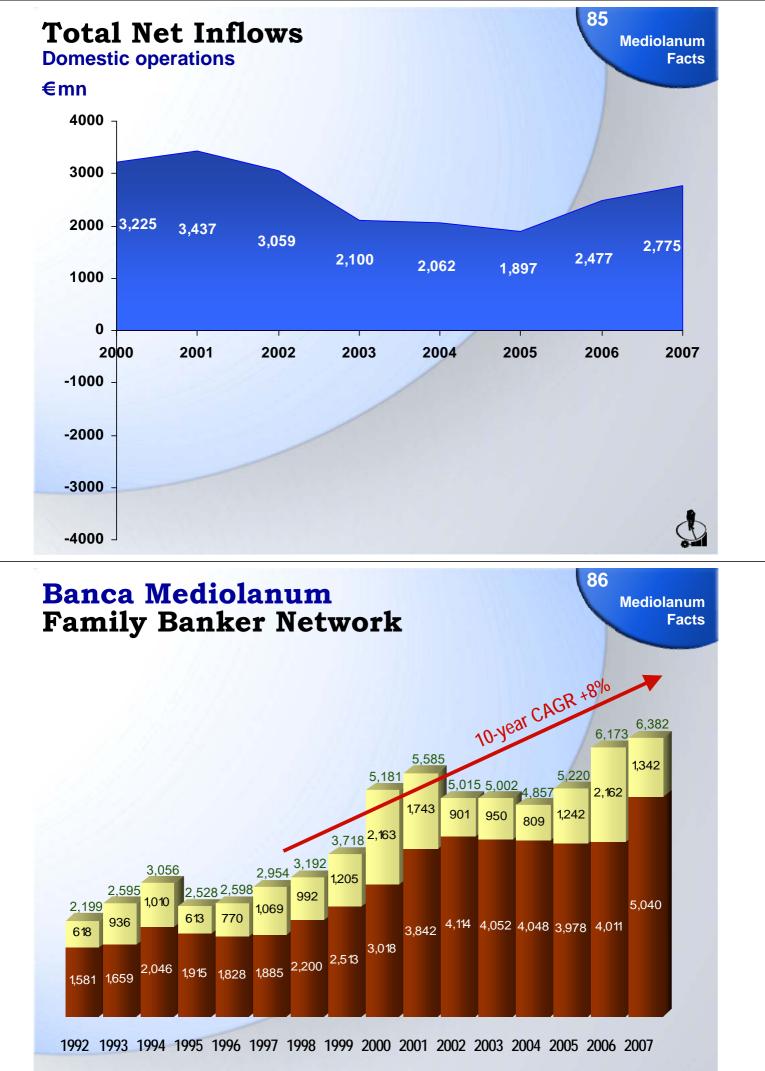
Mediolanum

Facts

	Mediolanum	Alleanza	B. Fideuram	Generali
24 40 0000			(de-listed)	
31.12.2000				
P/EV	6.5	3.1	3.2	2.3
P/EVNB	28.9	70.4	17.6	75.7
31.03.2008			11/	
P/EV*	0.9	1.1		1.4
P/EVNB*	7.3	21.6		33.5
10.06.2008				
P/EV*	0.7	1.1		1.3
P/EVNB*	5.9	20.1		30.6
* EV data referring to FY 2 source: company data,				

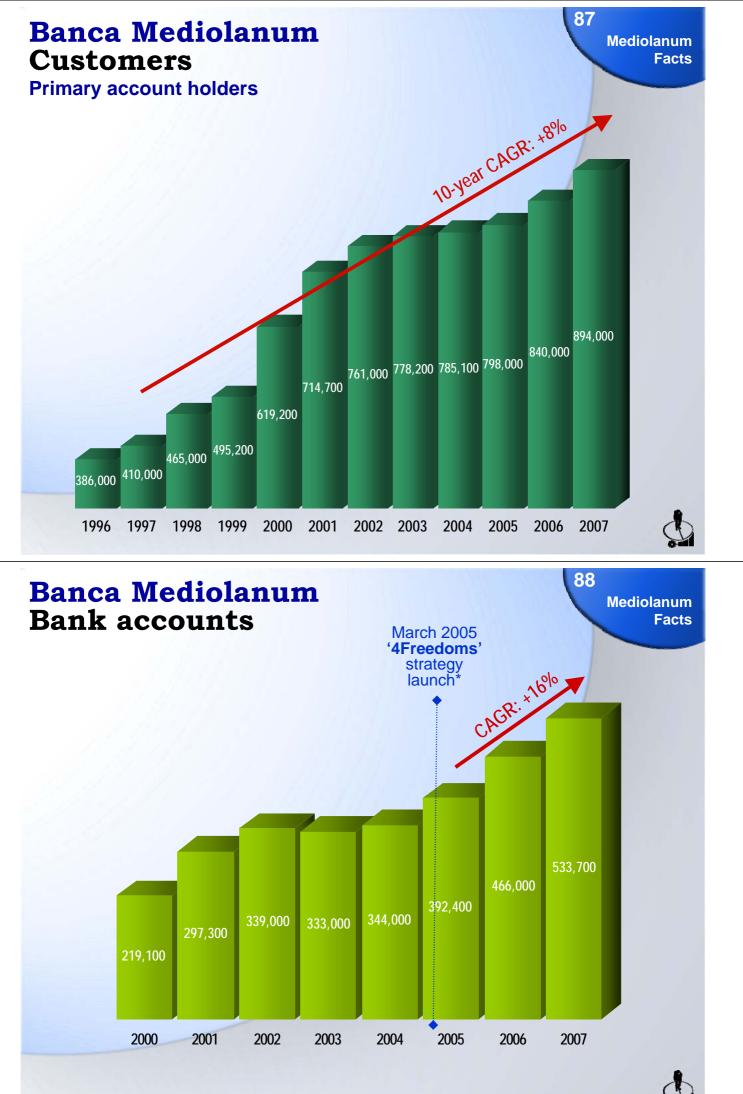
### MED.MI Total Return Index\*





Licensed Non-licensed





\* all new customers are acquired through the bank account

# Thank you!

Any questions?

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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts Luigi Del Fabbro



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