Milan, May 17-18, 2007



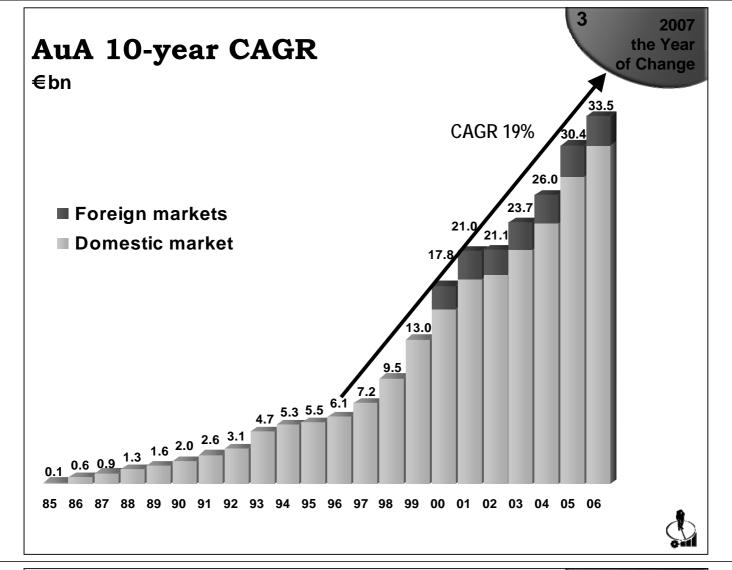
## 2007 - The Year of Change

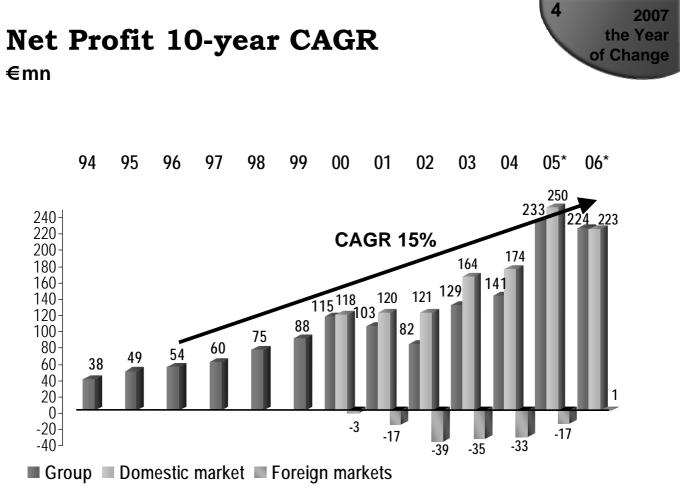


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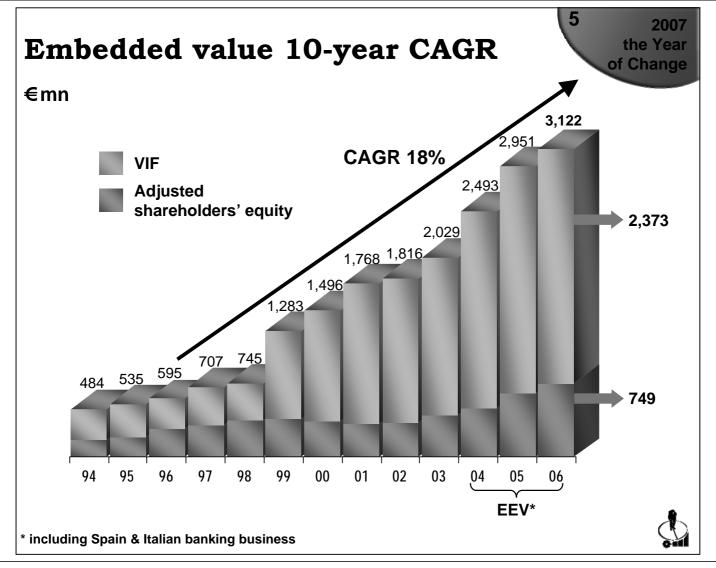
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\* IAS/IFRS



### 2007 - The Year of Change

6 2007 the Year of Change

- Complementary Pension Reform an extraordinary opportunity for Mediolanum which is a major player in the private pension business
- 'ICoNA' utilised by 100% of the network the new structured approach to recruiting changing the image of 'Financial Advisor' to 'Family Banker' resulting in an unprecedented boom in new hires
- Heavy training-related workload restructuring of 'Training & Learning' department & founding of the 'Mediolanum Corporate University'



### 2007 - The Year of Change

7 2007 the Year of Change

- Capacity adjustments to the Banking Services Centre to respond to the larger & more active customer base thanks to the success of the ongoing '4Freedoms' project
- Transformation of some Asset Management products that were the object of customer disaffection or that generated returns significant enough to warrant the consolidation of capital gains
- Changes in regulations:
  - Requirements for new risk control structures
  - restrictions on life products that can be sold by non-licensed advisors after July 1st 2007

8 Group

# Q1 2007 Group Results



Q1 2007 Highlights		9 Group
♠ AuA	€34.2 bn	+9%
Profit before Tax	€80 mn	+7%
Performance Fees	€15 mn	-41%
Profit before Tax excl. Performance Fees	€66 mn	+30%
Net Income	€61 mn	+4%
Gross Inflows	€2,574 mn	+30%
Net Inflows	€645 mn	+23%
Total Family Bankers	6,475	+18%

## **Income Statement**

€mn



	Q107	Q106	Change
- Net premiums written	912.9	678.8	+34%
- Amounts paid & change in technical reserves	(858.3)	(629.7)	-36%
Total Life income	54.6	49.1	+11%
Total commission income	144.5	155.1	-7%
Net financial income	34.8	16.6	+110%
Net income on other investments*	6.9	4.7	+49%
Other revenues	7.0	6.2	+12%
Total Revenues	247.8	231.7	+7%
Acquisition costs & other commission expenses	(79.8)	(84.9)	+6%
G&A expenses	(78.0)	(61.3)	-27%
Other	(9.7)	(10.1)	+5%
Total Costs	(167.4)	(156.3)	-7%
PROFIT BEFORE TAX	80.4	75.4	+7%
Income tax	(19.4)	(16.5)	-18%
NET INCOME	61.1	59.0	+4%
tax rate	24.1%	21.8%	

\* Banca Esperia included using the equity method (€3.5mn)

11

### **Assets under Administration**

Group

€mn

	31/03/07	31/03/06	Change
Life	14,274.3	12,640.2	+13%
Asset management	15,731.9	14,853.6	+6%
Banking*	5,148.5	4,598.2	+12%
Consolidation adjustments	(7,979.9)	(6,688.6)	-19%
'Banca Esperia' (48.5%)	3,671.9	2,926.0	+25%
<b>Domestic Market's Assets</b>	30,846.7	28,329.4	+9%
Life	422.4	352.0	+20%
Asset management	1,118.4	1,169.1	-4%
Banking	1,839.7	1,579.7	+16%
Other	242.6	249.6	-3%
Consolidation adjustments	(277.1)	(268.4)	-3%
Foreign Markets' Assets	3,346.0	3,082.0	+9%
AUA	34,192.7	31,411.3	+9%

\* Retail only

#### **Gross Inflows**

€mn

12 Group

	Q107	Q106	Change
Gross premiums written	920.3	688.3	+34%
Asset management products	1,539.8	1,409.9	+9%
Managed Assets Inflows	2,460.1	2,098.3	+17%
<b>Administered Assets Inflows</b>	113.7	(124.8)	n.s.
GROSS INFLOWS	2,573.8	1,973.5	+30%



#### **Net Inflows**

€mn



	Q107	Q106	Change
Life premiums	392.8	298.8	+31%
Asset management products	142.8	353.2	-60%
Managed Assets Inflows	535.6	651.9	-18%
Administered Assets Inflows	109.7	(128.0)	n.s.
NET INFLOWS	645.3	524.0	+23%
		•	_



14
Domestic
Market

## Q1 2007 Results: Domestic Market



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#### Domestic Market

#### €mn

	31/03/07	31/03/06	Change
Life	14,274.3	12,640.2	+13%
Asset management	15,731.9	14,853.6	+6%
Consolidation adjustments	(7,979.9)	(6,688.6)	-19%
Managed Assets	22,026.3	20,805.1	+6%
Banking*	5,148.5	4,598.2	+12%
<b>Administered Assets</b>	5,148.5	4,598.2	+12%
BANCA MEDIOLANUM	27,174.8	25,403.4	+7%
			_
BANCA ESPERIA (48.5%)	3,671.9	2,926.0	+25%
TOTAL AUA	30,846.7	28,329.4	+9%
* Retail only			$\overline{\mathbb{Q}}$

**Assets under Administration** 

### **Gross Inflows**

€mn

	Q107	Q106	Change
Gross premiums written	864.3	646.4	+34%
Asset management products	748.5	989.2	-24%
Managed Assets Inflows	1,612.9	1,635.6	-1%
<u> </u>		,	
Securities in custody	145.4	(141.4)	n.s.
Cash deposits	(20.7)	(36.9)	+44%
Repurchase agreements	15.3	23.3	-34%
Administered Assets Inflows	140.0	(155.0)	n.s.
		(10010)	2222
Other	7.1	5.1	+39%
BANCA MEDIOLANUM	1,759.9	1,485.7	+18%
		- <b>,</b>	
BANCA ESPERIA (48.5%)	599.0	308.0	+94%
(1213)			
TOTAL GROSS INFLOWS	2.358.9	1.793.7	+32%
	,	,	
TOTAL GROSS INFLOWS	2,358.9	1,793.7	+32%

17

€mn

	Q107	Q106	Change	
Life premiums	376.9	267.8	+41%	
Asset management products	(98.0)	180.8	n.s.	
Managed Assets Inflows	278.9	448.6	-38%	
Securities in custody	145.4	(141.4)	n.s.	
Cash deposits	(20.7)	(36.9)	+44%	
Repurchase agreements	15.3	23.3	-34%	
Administered Assets Inflows	140.0	(155.0)	n.s.	
		,		
Other	1.1	1.0	+10%	
BANCA MEDIOLANUM	419.9	294.6	+43%	
BANCA ESPERIA (48.5%)	238.1	176.1	+35%	
TOTAL NET INFLOWS	658.1	470.7	+40%	
				$(\mathcal{Y})$



### **Income Statement in detail**

18 **Domestic** Market

€mn

	Q107	Q106	Change
Net premiums written	861.6	641.7	+34%
Amounts paid & change in technical reserves	(813.5)	(596.8)	-36%
Total Life income	` 48.1 <sup>′</sup>	` 44.9 <sup>´</sup>	+7%
Entry fees	12.7	20.7	-39%
Management fees	79.1	73.3	+8%
Performance fees	13.8	24.2	-43%
Banking service fees	10.8	10.4	+4%
Other fees	9.3	10.1	-8%
Total commission income	125.8	138.8	-9%
Interest income & similar income	57.1	37.0	+54%
Interest expense & similar charges	(30.6)	(18.2)	-68%
Net income on investments at fair value	` 4.8 <sup>′</sup>	(4.6)	n.s.
Net financial income	31.3	14.2 <sup>´</sup>	+120%
Net income on other investments*	6.0	5.0	+20%
Other revenues	6.9	6.2	+12%
<b>Total Revenues</b>	218.1	209.0	+4%
Acquisition costs & other commission expenses	(65.3)	(73.1)	+11%
Net impairment of financial investments	(0.3)	(0.1)	-150%
G&A expenses	(66.8)	(51.8)	-29%
Amortisation & depreciation	(5.1)	(4.4)	-17%
Provisions for risks & charges	(3.4)	(4.7)	+28%
Total Cost	(140.9)	(134.0)	-5%
			• • •
PROFIT BEFORE TAX	77.3	75.0	+3%
Income tax	(18.0)	(16.0)	-13%
NET INCOME	59.2	58.9	+0%
tax rate	23.3%	21.4%	



<sup>\*</sup> Banca Esperia included using the equity method (€3.5mn)

€mn

Domestic Market

	Q107	Q106	Change	
Life	43.0	36.8	+17%	
Asset Management	24.7	30.5	-19%	
Banking	7.8	4.0	+94%	
Other	1.9	3.6	-49%	
PROFIT BEFORE TAX	77.3	75.0	+3%	



#### Life Gross Premiums Written

20

Domestic Market

€mn

	Q107	Q106	Change
U-L Pension plans (Tax Benefit, My Pension)*	8.8	15.9	-45%
U-L Pension policies (Europension)*	9.8	13.7	-28%
U-L Investment policies (Alternative Funds, Life Funds)*	17.7	33.3	-47%
Recurring policies (AP)	36.3	62.8	-42%
Trad/Group/Investment policies	3.8	3.5	+7%
U-L policies (Alternative Funds, Life Funds, Trio)	167.7	129.3	+30%
I-L policies (Dipiù, Double Premium)	375.7	196.4	+91%
Single premium policies (SP)	547.2	329.3	+66%
TOTAL NEW BUSINESS	583.5	392.1	+49%
Pension plans in-force	194.9	181.3	+7%
Investment policies in-force	85.9	72.9	+18%
TOTAL IN-FORCE BUSINESS	280.8	254.2	+10%
	2212	0.10.1	2.10/
TOTAL GROSS PREMIUMS WRITTEN	864.3	646.4	+34%
o/w Life financial contracts	1.7	3.1	-46%



<sup>\*</sup> Includes automatic increase in premiums & discretionary increases paid

Domestic Market

€mn

€mn

	Q107	Q106	Change
	Q 101	<b>Q</b> 100	Change
U-L Pension plans (Tax Benefit, My Pension)	8.5	15.5	-46%
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	3.1 5.4	2.3 2.8	+33% +90%
U-L Pension plans (Europension)	9.8	13.7	-28%
o/w automatic increase in premiums o/w discretionary increase in premiums already paid	3.9 1.8	4.8 3.1	-19% -40%
Traditional Pension plans	0.3	0.4	-7%
o/w automatic increase in premiums	0.2	0.2	-23%
Total Pension plans	18.6	29.5	-37%
U-L Investment policies (Alternative Funds, Life Funds)	17.7	33.3	-47%
o/w automatic increase in premiums	1.5	1.0	+54%
RECURRING POLICIES	36.3	62.8	-42%
- o/w automatic increase in premiums - o/w discretionary increase in premiums already paid*	8.7 7.2	8.3 5.9	+4% +23%
Total increase in premiums	15.9	14.2	+12%



Life
Policyholders' Assets

\* discretionary increase in premiums of €9.4 mn not yet paid are not included

Policyholders' Assets

22

	31/03/07	31/03/06	Change	
Traditional	1,286.1	1,237.4	+4%	
Index-linked*	5,346.6	4,883.1	+9%	
Unit-linked o/w equity	7,641.6 <i>77.0%</i>	6,519.7 <i>78.0%</i>	+17% <i>-1%</i>	
LIFE ASSETS	14.274.3	12.640.2	+13%	



<sup>\*</sup> Life financial contracts – 2007: €785mn, 2006: €1.082 mn

Life	
Commission	Income

23
Domestic
Market

€mn

Unit-linked P	roducts
Commission	Income

# Total Commission Income\*

Ţ	Q107	Q106	Change	Q107	Q106	Change
Entry fees				12.7	20.7	-39%
Management fees	41.3	34.1	+21%	79.1	73.3	+8%
Performance fees	7.7	10.8	-29%	13.8	24.2	-43%
TOTAL	49.0	44.9	+9%	105.6	118.2	-11%

\* on all products with mutual funds underlying



## Life Amounts Paid & Change in Reserves

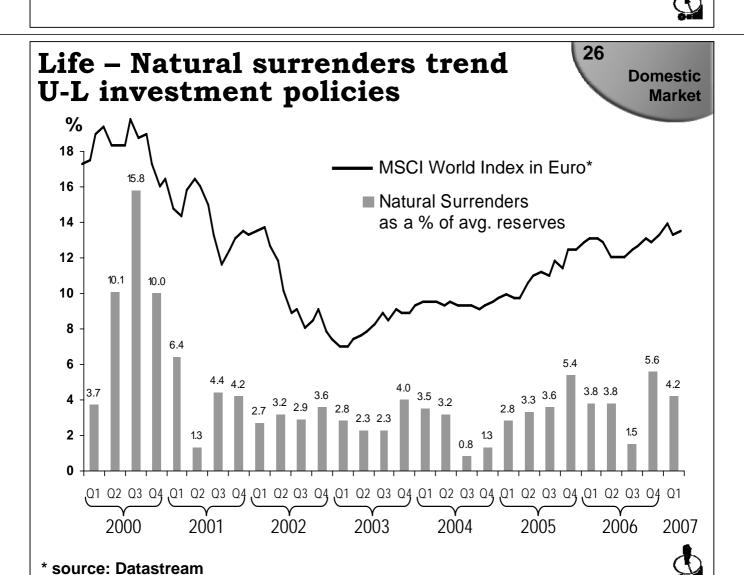
€mn							
	Q107	Q106	Change				
Claims & maturities	158.4	175.4	-10%				
Natural surrenders	208.1	172.6	+21%				
Surrenders from transformation	121.0	30.6	+295%				
Amounts paid	487.4	378.6	+29%				
Change in technical reserves	327.4	219.7	+49%				
Recovery from reinsurance	(1.4)	(1.5)	+6%				
AMOUNTS PAID & CHANGE IN RESERVES	813.5	596.8	+36%				
		00010	10070				



#### Life Surrender Rate

expressed as a % of the reserves

	Q107	Q106	Change	
Traditional Investment policies o/w natural surrenders	1.8% 1.8%	2.4% 2.4%	-25% -25%	
U-L Investment policies o/w natural surrenders	5.4% <i>4.2%</i>	5.4% 3.9%	+0% +8%	
INVEST. POLICIES	5.2%	5.2%	+0%	
o/w natural surrenders	4.1%	3.8%	+8%	
Traditional Pension plans o/w natural surrenders	0.5% 0.5%	0.5% <i>0.5%</i>	+0% +0%	
U-L Pension plans o/w natural surrenders	1.5% 1.3%	1.5% 1.4%	+0% -7%	
PENSION PLANS	1.3%	1.3%	+0%	
o/w natural surrenders	1.2%	1.2%	+0%	
				(¶)



## **Profit by Segment**

€mn

Domestic Market

27

	Q107	Q106	Change
Life	43.0	36.8	+17%
Asset Management	24.7	30.5	-19%
Banking	7.8	4.0	+94%
Other	1.9	3.6	-49%
PROFIT BEFORE TAX	77.3	75.0	+3%



# **Asset Management Gross Inflows**

€mn

	Q107	Q106	Change
_			
Equity funds	186.8	255.6	-27%
Bond funds	103.6	123.7	-16%
Monetary funds	151.1	125.6	+20%
Flexible funds	90.6	0.0	n.s.
Total 'unbundled' mutual funds	532.2	504.9	+5%
'Elite' funds of funds	11.9	34.9	-66%
'Mix' accounts	40.7	59.8	-32%
'Chorus' managed accounts	3.0	18.4	-83%
'Portfolio' funds of funds	123.4	151.0	-18%
Total 'bundled' mutual funds	179.1	264.0	-32%
o/w equity	115.6	171.5	-33%
Real Estate	37.2	220.3	-83%
TOTAL GROSS INFLOWS INTO A. M. PRODUCTS	748.5	989.2	-24%
o/w equity	42.5%	<i>55.6%</i>	-23%



# Asset Management Assets\*

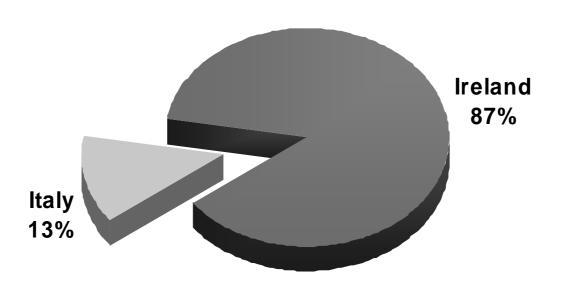
29 Domestic Market

€mn

	31/03/07	31/03/06	Change
Equity funds	9,663.5	9,296.3	+4%
Bond funds	2,154.6	2,080.9	+4%
Monetary funds	1,131.0	1,046.1	+8%
Flexible funds	122.8	0.0	n.s.
Total 'unbundled' mutual funds	13,071.9	12,423.3	+5%
'Elite' funds of funds	169.2	165.9	+2%
'Mix' accounts	1,480.1	1,594.9	-7%
'Chorus' managed accounts	1,058.3	1,540.5	-31%
'Portfolio' funds of funds	600.0	346.7	+73%
Funds of hedge funds	441.9	176.3	+151%
Total 'bundled' mutual funds	3,749.5	3,824.3	-2%
o/w equity	2,480.6	2,738.6	-9%
Real estate related funds & 'other'	349.5	307.6	+14%
Adj. for own mutual funds in managed accts	(1,439.0)	(1,711.9)	+16%
ASSET MANAGEMENT ASSETS	15,731.9	14,853.6	+6%
o/w equity	72.1%	74.0%	-3%
* including U-L assets			



as at 31.03.07





€mn

A.M. Products
Commission Income

Total Commission Income\*

Ī	Q107	Q106	Change	Q107	Q106	Change
Entry fees	12.7	20.7	-39%	12.7	20.7	-39%
Management fees	37.8	39.2	-4%	79.1	73.3	+8%
Performance fees	6.1	13.3	-54%	13.8	24.2	-43%
TOTAL	56.6	73.3	-23%	105.6	118.2	-11%



## **Profit by Segment**

€mn

	Q107	Q106	Change
Life	43.0	36.8	+17%
Asset Management	24.7	30.5	-19%
Banking	7.8	4.0	+94%
Other	1.9	3.6	-49%
PROFIT BEFORE TAX	77.3	75.0	+3%



<sup>\*</sup> on all products with mutual funds underlying

<b>Banking</b>
Assets

€mn

33 Domestic Market

	31/03/07	31/03/06	Change
Cash deposits	3,162.7	2,875.2	+10%
Securities in custody	1,791.8	1,587.7	+13%
Repurchase agreements	194.0	135.4	+43%
BANKING ASSETS*	5,148.5	4,598.2	+12%

\*Retail only



## Banking Revenues

€mn

	Q107	Q106	Change
Banking Net Financial Income	27.8	17.5	+58%
Securities	3.5	3.4	+5%
Service fees	7.6	7.4	+3%
o/w fees from 3rd party mortgages	0.6	1.0	-36%
Fee Income	11.1	10.8	+3%
Other Income	2.4	8.0	+191%
BANKING REVENUES	41.3	29.1	+42%



# Bank Accounts & Account Holders

35 Domestic Market

	31/03/07	31/03/06	Change
Bank accounts	479,900	408,700	+17%
Primary bank account holders	453,600	380,300	+19%



#### Costs

€mn

Amounts paid & change in technical reserves
Commission expense & acquisition costs*
3rd party A.M. fees & other expenses
Net impairment of financial investments
G&A expenses*
Depreciation, amortisation & provisions

Q107	Q106	Change
(813.5)	(596.8)	-36%
(57.8)	(66.3)	+13%
(7.5)	(6.8)	-11%
(0.3)	(0.1)	-150%
(66.8)	(51.8)	-29%
(8.5)	(9.0)	+6%



# Net Financial Income & Net Income on Other Investments

37
Domestic
Market

€mn

	Q107	Q106	Change
Banking	27.8	17.5	+58%
Life	5.4	(1.9)	n.s.
Other	(1.9)	(1.4)	-30%
NET FINANCIAL INCOME	31.3	14.2	+120%
Banking	0.9	0.0	n.s.
Life	1.3	(0.2)	n.s.
Other*	3.8	5.2	-26%
NET INCOME ON OTHER INVESTMENTS	6.0	5.0	+20%



#### **Dedicated Network**

Domestic Market

38

	31/03/07	31/03/06	Change
Licensed Financial Advisors	4,036	3,947	+2%
Non-licensed Financial Advisors	2,439	1,518	+61%
BANCA MEDIOLANUM	6,475	5,465	+18%



<sup>\*</sup> Banca Esperia included using the equity method (€3.5mn)

## Banca Esperia (100%) Highlights

39
Domestic
Market

€mn

	Q107	Q106	Change	
Profit before Tax	12.4	7.3	+70%	
Net Income	7.2	4.0	+79%	
o/w Mediolanum share	3.5	2.0	+79%	
Assets under Administration % in Managed Assets	7,571 83.3%	6,033 <i>8</i> 2.7%	+25% +1%	
Gross Inflows o/w Managed Assets Inflows	1,235 <i>1,24</i> 3	635 <i>5</i> 96	+94% +109%	
Net Inflows o/w Managed Assets Inflows	491 <i>4</i> 99	363 <i>324</i>	+35% +54%	
Clients	2,684	2,146	+25%	
Private Bankers	54	55	-2%	



40 Foreign Markets

## Q1 2007 Results: Foreign markets



#### Foreign Markets

### **Income Statement in detail**

€mn

	Q107	Q106	Change
Net premiums written	51.3	37.2	+38%
Amounts paid & change in technical reserves	(44.8)	(32.9)	-36%
Total Life income	6.5	4.3	+52%
Entry fees	1.7	1.8	-2%
Management fees	4.4	4.4	+1%
Performance fees	0.8	0.6	+22%
Banking service fees	8.8	8.4	+4%
Other fees	3.2	1.4	+133%
Total commission income	18.8	16.5	+14%
Interest income & similar income	6.3	4.3	+46%
Interest expense & similar charges	(2.9)	(2.1)	-40%
Net income on investments at fair value	0.2	0.2	-27%
Net financial income	3.5	2.4	+45%
Net income on other investments	0.9	(0.4)	n.s.
Other revenues	0.4	0.4	+5%
Total Revenues	30.1	23.2	+30%
Acquisition costs & other commission expenses	(14.5)	(11.9)	-22%
Net impairment of financial investments	0.2	(0.2)	n.s.
G&A expenses	(11.5)	(9.8)	-17%
Amortisation & depreciation	(1.2)	(0.7)	-60%
Provisions for risks & charges	0.0	(0.1)	+90%
Total Cost	(26.9)	(22.8)	-18%
PROFIT BEFORE TAX	3.2	0.5	+590%
	0.2	3.0	. 20070
Income tax	(1.3)	(0.4)	-202%
NET INCOME	1.9	0.0	n.s.



### Spain Income Statement

€mn

42 Foreign Markets

	Q107	Q106	Change
Total revenues	21.8	16.5	+33%
Total costs	(18.3)	(14.7)	-24%
<b>Operating Result</b>	3.6	1.8	+102%
Capital gain	0.0	0.1	n.s.
<b>Profit before Tax</b>	3.6	1.9	+91%
Income tax	(1.2)	(0.3)	-271%
SPAIN NET INCOME	2.3	1.5	+53%



### Spain Assets under Administration

43 Foreign Markets

€mn

	31/03/07	31/03/06	Change
Life & pension funds	394.3	329.6	+20%
Asset Management	798.9	762.1	+5%
Banking	1,826.1	1,554.3	+17%
Consolidation adjustments	(277.4)	(268.4)	-3%
SPAIN AUA	2,741.9	2,377.6	+15%



#### Spain Gross Inflows

€mn

44 Foreign Markets

	Q107	Q106	Change
Gross premiums written o/w recurring policies (AP) o/w single premium policies (SP)	53.7 4.5 49.2	39.0 3.2 35.7	+38% +39% +38%
Asset management products	143.4	101.3	+42%
Managed Assets Inflows	197.1	140.3	+40%
Securities in custody	(15.9)	(26.0)	+39%
Cash deposits	(6.7)	37.7	n.s.
Administered Assets Inflows	(22.6)	11.6	n.s.
SPAIN GROSS INFLOWS	174.5	151.9	+15%



## Spain Net Inflows

45 Foreign Markets

€mn

	Q107	Q106	Change
Life premiums	14.5	28.2	-49%
Asset management products	34.2	17.3	+97%
Managed Assets Inflows	48.7	45.5	+7%
Securities in custody	(15.9)	(26.0)	+39%
Cash deposits	(10.7)	34.5	n.s.
Administered Assets Inflows	(26.6)	8.4	n.s.
SPAIN NET INFLOWS	22.1	54.0	-59%



Spain		
<b>Dedicated</b>	Sales	Network

46 Foreign Markets

	31/03/07	31/03/06	Change	
Financial Advisors (Mediolanum model)	539	437	+23%	
Commercial Agents (Traditional model)	49	57	-14%	
FIBANC	588	494	+19%	



Germany -	B.A.	Lenz
Highlights		

47 Foreign Markets

€mn

(2.3)	(1.8)	-29%
(2.3)	(1.8)	-29%
		2070
57.4	59.9	-4%
42.3	33.0	+28%
4.9	4.5	+10%
2.4	3.0	-21%
	_	-37%
0.2	(0.4)	n.s.
41	44	-7%
4,038	4,592	-12%
2,381	2,361	+1%
	42.3 4.9 2.4 2.1 0.2 41 4,038	42.3 33.0 4.9 4.5 2.4 3.0 2.1 3.4 0.2 (0.4) 41 44 4,038 4,592



## Germany - Gamax Highlights

€mn

48 Foreign Markets

	Q107	Q106	Change	
Net Income*	1.8	0.3	+525%	
Assets under Administration o/w Gamax funds	546.7 305.4	644.4 396.4	-15% <i>-</i> 23%	
Gross Inflows o/w Gamax funds	35.5 12.8	23.4 9.2	+52% +39%	
Net Inflows o/w Gamax funds	(36.1) (37.3)	(2.7) (15.7)	n.s. -138%	





# **Growth Project Update**



## '4Freedoms' growth strategy

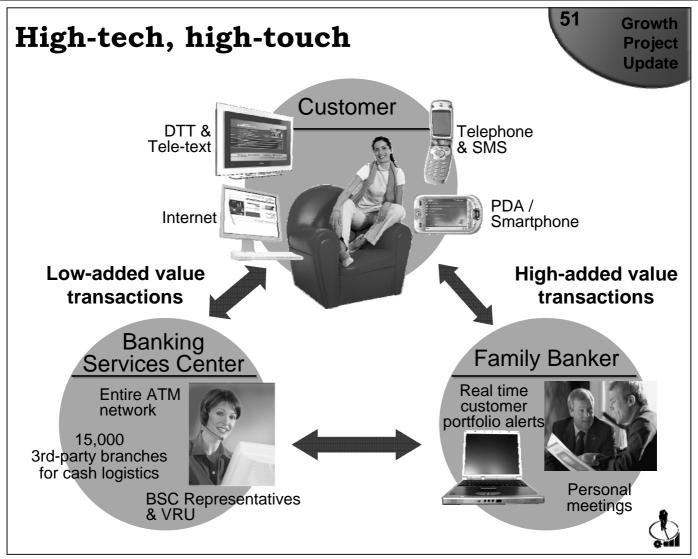
50 Growth Project Update

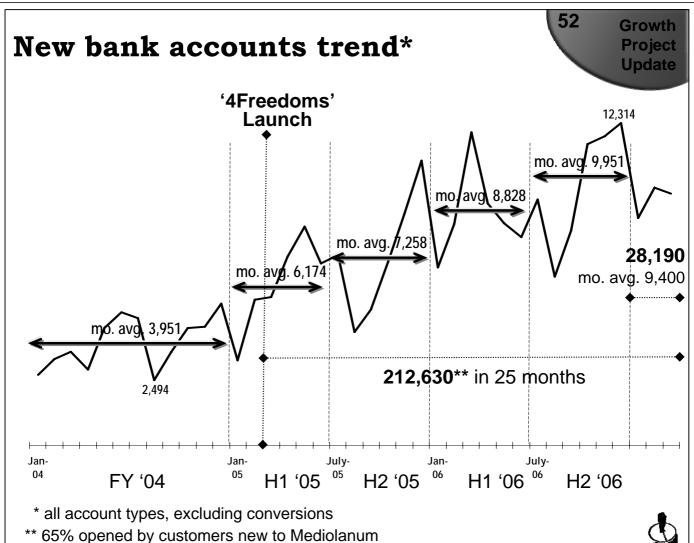
- Comprehensive Marketing plan: to increase number of customers who have a bank account with us & use it actively
- Fact: Italians invest their money where they keep their bank account(s)
- Our model: multi-channel, branchless yet incorporating the human touch, offers a 'low or no-cost' account, a high level of service delivery & flexibility, no dependance on proximity
- Experience: after a few months active customers close their other accounts and shift their assets to us
- Rationale: active bank customers have 4 to 6 times greater assets than customers without the bank account

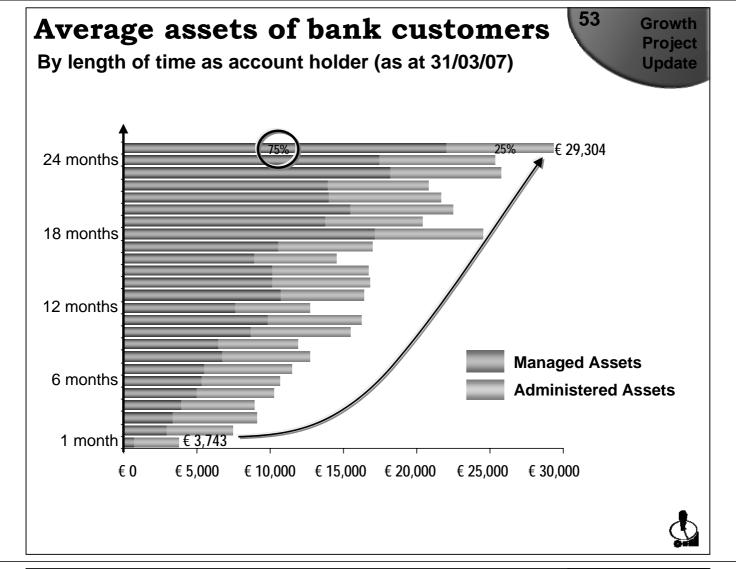


the banking business as the key to asset growth









# Account activation & asset growth

54 Growth Project Update

Account activation is key: assets of active new customers are 70% higher

#### New customers acquired Mar. 05 - Mar. 07

	number	%	Avg. Assets	Index 1
Non-active	46,500	38%	9,526 €	100
Active	75,300	62%	16,175 €	170
TOTAL	121,800	100%	13,637 €	143



# New systematic recruiting approach centered on the image of the 'Family Banker'

- Roll-out to the entire network completed in January 2007
- Recruiting process strongly accelerated
- Much higher quality of new hires (greater selection pool)
- Priority #1 now on training, with a parallel slowdown on recruiting



56 Looking Forward

# Looking Forward



**57** 

- January 1st, 2007: previous pension products no longer qualified to be underwritten
- By end of May: all COVIP-compliant pension products will receive green light
- Employees will be able to divert their funds into the new products starting July 1st, 2007



# H1 2007: modest volume in pension plan premium income





- Tax Benefit New' pre-sales launched in March
- U-L policy investing directly into properly designed Irish funds
- Enhanced 'Life Cycle' feature & other sophisticated built-in mechanisms for investment optimisation
- Designed with the aim of maintaining both high margins & competitiveness

#### **COVIP** approval received





#### The initial feedback



- Our customers classified according to clusters depending on work status (employee or self-employed)
   & pension products currently owned
- First step: contacting employees holding one of our pension products



Looking Forward



#### The initial feedback



First Target:

Employees holding a Mediolanum pension product (160,000 clients)



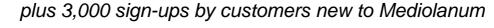
**67,000** of them contacted in March and April by their Family Banker to discuss the Pension Reform issue...



...half of which plan to leave TFR with their employer (the only choice that can be changed at any time)

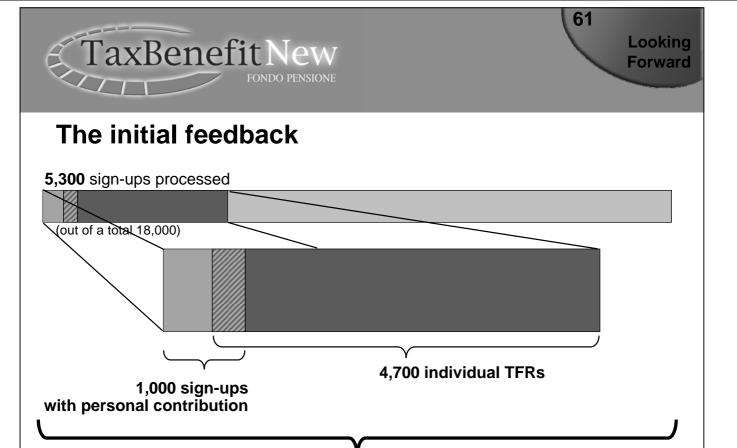


**15,000** of the remaining clients have committed to Tax Benefit New



=18,000 total sign-ups





# Total premiums written estimated at 53 €mn\* on an annual basis







#### The next steps

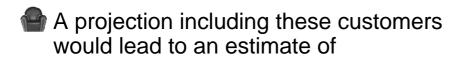
May & June: remaining customers in the high priority cluster will be contacted

First Target (160,000 customers)

Open Day at all 'Punti Mediolanum' planned to reach 40,000 clients

67,000 already contacted

The remaining ~50,000 will be contacted one by one by their Family Bankers

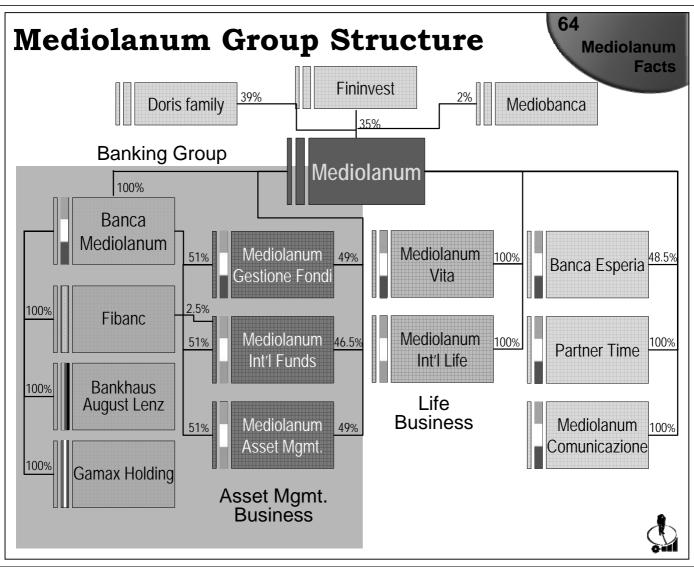


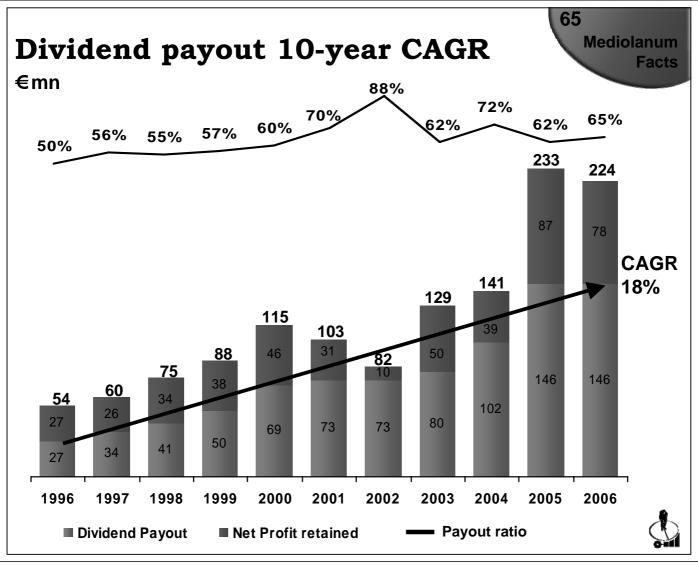
35,200 total sign-ups > 100 €mn on an annual basis



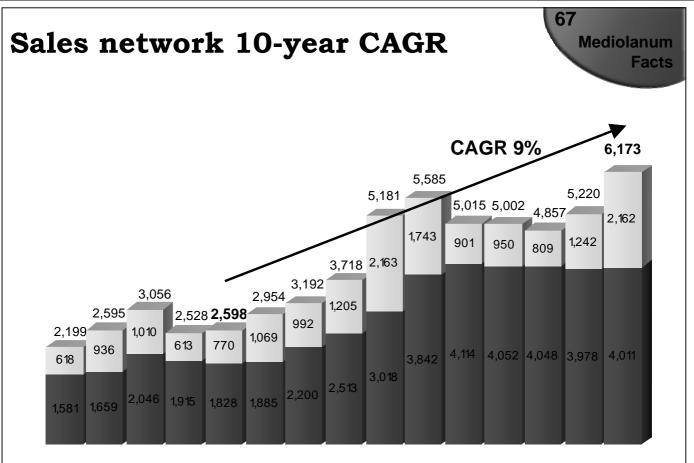
## **Mediolanum Facts**







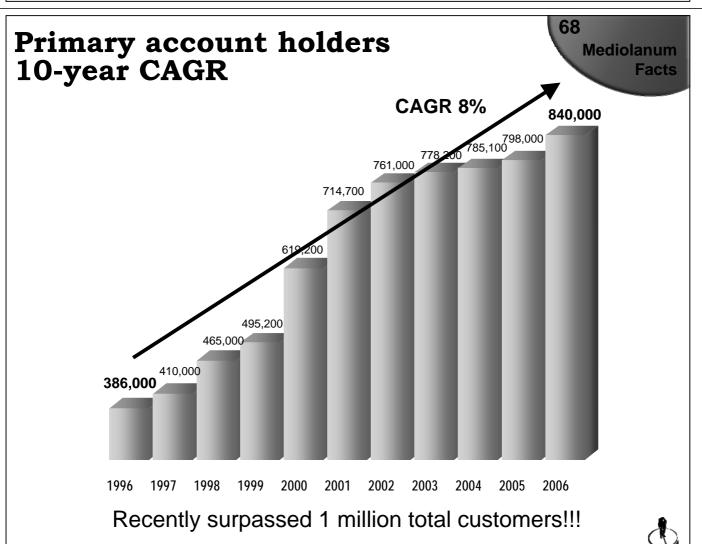




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