

# H1 2004

# Reclassified Results

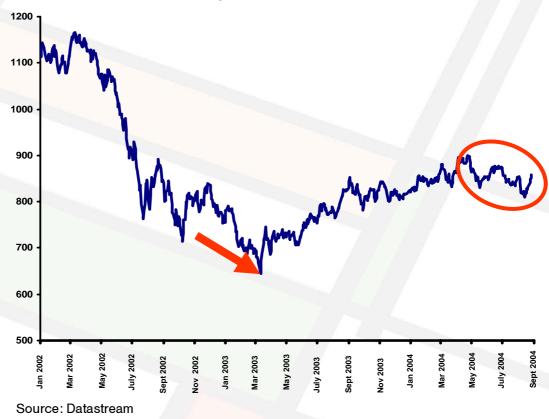




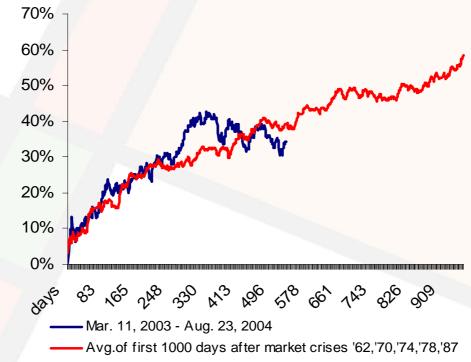




#### MSCI World US\$ in Euro - 2002-2004



#### **Market Crises Recovery Trend Dow Jones Index**



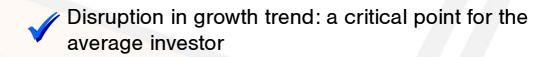
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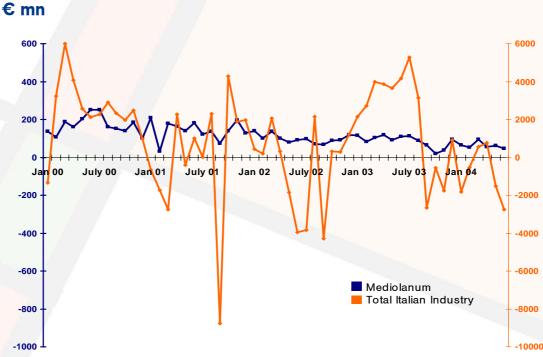
### Investor Sentiment & the Market

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- Changes are not perceived as they occur: positive media & public opinion drive action
  - Investor response to market upturns occurs with a considerable lag
    - The recent 5-month decline has interrupted the re-gaining of investor confidence in the market, resulting in negative net inflows in mutual funds in Italy

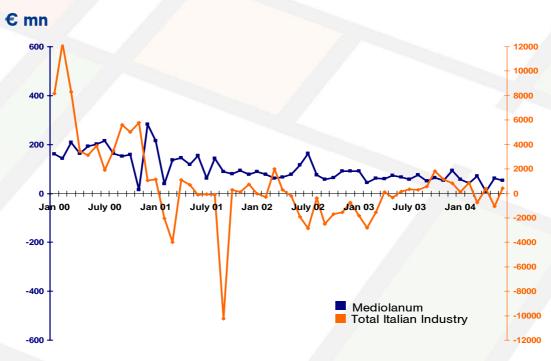
#### **Net Inflows into Mutual Funds in Italy\***



\* Including Managed Accounts & Unit-linked policies Source: Assogestioni



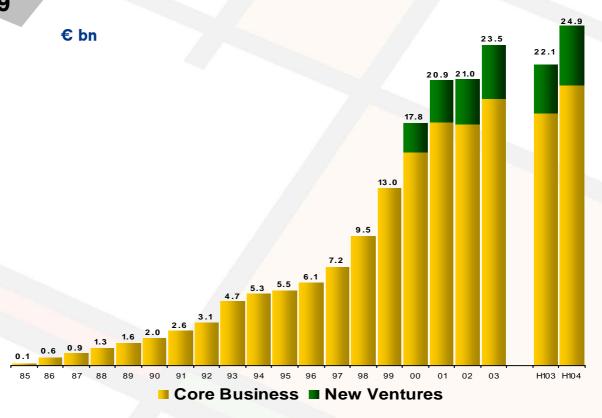
### Net Inflows into Equity Mutual Funds\*



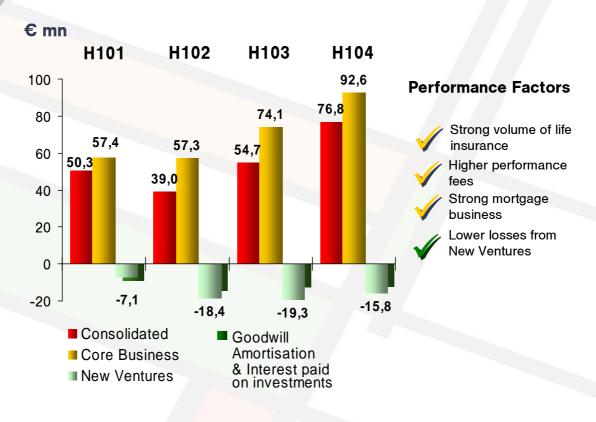
\* Including Managed Accounts & Unit-linked policies Source: Assogestioni

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### Assets under Administration Trend

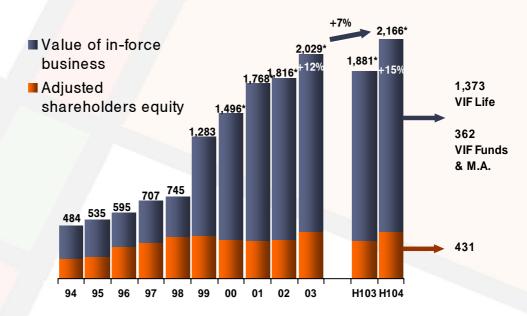


# Net Profit Trend & Performance Factors



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# Embedded Value Growth Post-acquisition Effect\*



<sup>\*</sup> after excluding residual New Ventures Goodwill



# Edoardo Lombardi Chief Operating Officer

13 Agenda

Group Consolidated Results

✓ Core Business

✓ New Ventures

Embedded Value

√ 2004 – Upcoming Activities





#### H1 2004 Reclassified Results

# **Group Consolidated**



	H1 04	H1 03	Change
Total revenues	1,425.1	1,075.7	+32.5%
Total costs	(1,325.2)	(1,017.2)	+30.3%
Net investment income	4.1	18.9	-78.3%
Profit before Tax & E.I.	104.0	77.4	+34.4%
Extraordinary items	(0.6)	(4.9)	n.s.
Profit before Tax	103.4	72.6	+42.5%
Tax	(26.6)	(17.9)	+48.6%
Profit from minority interests	0.0	0.0	n.s.
NET PROFIT	76.8	54.7	+40.5%





#### Net Profit in Detail

€ mn

-					
		H1 04	H1 03	Change	
	Net Premiums written	1,194.5	863.3	+38.4%	
	Commission income	146.6	126.9	+15.5%	
	Bank revenues	73.6	76.7	-4.0%	
	Other revenues/commissions	10.4	8.8	+18.2%	
	Total Revenues	1,425.1	1,075.7	+32.5%	
	Total Hovellage	1,12011	1,01011	1 0210 70	
	Net change in reserves	(1,071.5)	(767.8)	+39.6%	
	Acquisition costs	(107.9)		+10.4%	
	G&A expenses	(116.5)		+4.3%	
	Amortisation/depreciation	(29.3)	(40.0)	-26.8%	
	Total Costs	(1,325.2)	(1,017.2)	+30.3%	
	Total Costs	(1,025.2)	(1,017.2)	T00.0 /0	
	Net investment income	4.1	18.9	-78.3%	
	Profit before Tax & E.I.	104.0	77.4	+34.4%	
	Extraordinary items	(0.6)	(4.9)	n.s.	
	Profit Before Tax	103.4	<b>72.6</b>	+42.5%	
	Tax	(26.6)	(17.9)	+48.6%	
		` ,	` ,		
	Profit /Loss from minority interests	0.0	0.0	n.s.	
	NET DOCEIT	70.0	F4.7	. 40 EC/	
	NET PROFIT	76.8	54.7	+40.5%	



#### **Assets under Administration**

e IIIII	H1 04	H1 03	Change
Life reserves	9,370.6	7,366.9	+27.2%
Mutual funds & managed accounts	10,812.0	9,090.3	+18.9%
Bank deposits	4,503.0	5,169.9	-12.9%
Institutional assets	162.9	164.8	-1.2%
Consolidation adjustments	(4,253.9)	(3,257.0)	+30.6%
Core Business Assets	20,594.6	18,534.9	+11.1%
Spain	1,953.2	1,943.6	+0.5%
Germany	588.9	424.5	+38.7%
Banca Esperia*	1,798.9	1,190.3	+51.1%
Mediolanum Private	10.7	9.4	+13.8%
New Ventures Assets	4,351.7	3,567.8	+22.0%
TOTAL AUA	24,946.3	22,102.7	+12.9%



<sup>\*</sup> Mediolanum Group's share (48.5%)

# Net Inflows € mn

	H1 04	H1 03	Change
Life policies	739.2	529.4	+39.6%
Mutual funds & managed accounts	279.8	552.3	-49.3%
Managed Savings	1,019.0	1,081.7	-5.8%
Administered Savings	28.7	224.2	n.s.
NET INFLOWS	1,047.7	1,305.8	-19.8%

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### Sales Network

	H1 04	H1 03	Change
Italy: Banca Mediolanum	4,858	4,855	+0.1%
Spain: Fibanc (Mediolanum model)	407	260	+56.5%
Spain: Fibanc (Traditional model)	62	77	-19.5%
Germany: B.A. Lenz	86	84	+2.4%
Full Time Exclusive advisor	5,413	5,276	+2.6%
Italy: Partner Time	939	1,167	-19.5%
Spain: Fibanc Part-Time agents	99	68	+45.6%
Germany: Gamax	573	892	-35.8%
Part-Time / Non Exclusive advisors	1,611	2,127	-24.3%
TOTAL SALES NETWORK	7,024	7.403	-5.1%



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### H1 2004 Reclassified Results

# **Core Business**



	H1 04	H1 03	Change
Total revenues	1,351.5	1,020.9	+32.4%
Profit before Tax & E.I.	119.8	98.4	+21.7%
Extraordinary items	0.3	(5.2)	n.s.
Profit before Tax	120.1	93.2	+28.9%
Tax	(27.5)	(19.1)	+44.0%
NET PROFIT	92.6	74.1	+25.0%





#### **Performance Factors**



Solid gross inflows in life businesses



Strong commission income, with a solid contribution coming from management fees



		H1 04	H1 03	Change	
Ţ	Life policies	693.1	498.7	+39.0%	
	Mutual funds & managed accounts	75.8	319.5	-76.3%	
N	lanaged Savings	768.9	818.2	-6.0%	
	Securities	(104.7)	106.7	-198.1%	
	Cash	65.1	(92.3)	-170.5%	
	Repurchase agreements	(35.1)	137.2	-125.6%	
A	dministered Savings	(74.7)	151.6	-149.3%	
N	ET INFLOWS	694.2	969.8	-28.4%	





### Assets under Administration

	H1 04	H1 03	Change
Life reserves	9,370.6	7,366.9	+27.2%
Mutual funds & managed accounts	10,812.0	9,090.3	+18.9%
Institutional assets	162.9	164.8	-1.2%
Consolidation adjustments	(4,253.9)	(3,257.0)	+30.6%
Managed Savings Assets	16,091.6	13,365.0	+20.4%
Bank deposits	4,503.0	5,169.9	-12.9%
Administered Savings Assets	4,503.0	5,169.9	-12.9%
TOTAL AUA	20,594.6	18,534.9	+11.1%



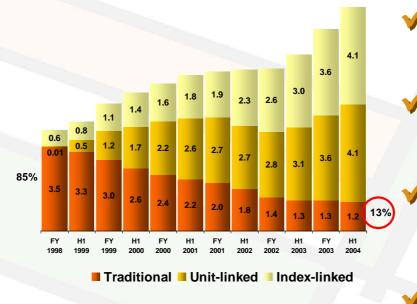
LIFE RESERVES	9,370.6	7,366.9	+27.2%
Unit-linked Reserves	4,077.2	3,072.7	+32.7%
Index-linked Reserves	4,064.0	3,014.1	+34.8%
Traditional Reserves	1,229.4	1,280.1	-4.0%
	H1 04	H1 03	Change





#### Life Reserves Trend





Decline in traditional reserves sensitive to low interest rates

> Guarantees relate only to traditional reserves:

13% of Life assets

Unit & Index-linked don't require solvency margins

Cost & availability of capital present no issue: network commissions

financed by 1st-year loadings



#### Mutual Funds & M.A. Assets

€ mn			
	H1 04	H1 03	Change
Equity funds Bond funds Monetary funds	6,545.0 1,848.0 827.0	5,198.4 1,920.0 678.0	+25.9% -3.8% +22.0%
Total "unbundled" mutual funds	9,220.0	7,796.4	+18.3%
"Elite" fund of funds o/w equity "Mix" accounts o/w equity "Chorus" managed accounts o/w equity  Total "bundled" mutual funds	95.1 58.1 1,415.8 951.3 1,831.1 1,217.4 <b>3,342.0</b>	0.0 0.0 1,210.3 746.9 1,843.7 1,129.9 <b>3,054.0</b>	n.s. n.s. +17.0% +27.4% -0.7% +7.7% <b>+9.4%</b>
Managed accts in own mutual funds	(1,750.0)	(1,760.1)	-0.6%
MUTUAL FUND & MA ASSETS	10,812.0	9,090.3	+18.9%
o/w equity	70.0%	65.0%	+7.7%

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### **Mutual Funds Assets by Location**

as at 30/06/04





# **Bank Deposits**

	H1 04	H1 03	Change	
Cash under deposit	2,602.2	2,779.4	-6.4%	
Securities under deposit	1,744.8	2,033.1	-14.2%	
Repurchase agreements	145.7	340.9	-57.3%	
Subordinated loans	10.3	16.5	-37.6%	
BANK DEPOSITS	4,503.0	5,169.9	-12.9%	





#### **Gross Premiums Written**

€ mn

	H1 04	H1 03	Change
U-L Pension plans Pension plans: automatic increase in premiums* U-L Investment policies (Life Funds) Recurring Policies (AP)	30.5 15.0 43.9 <b>89.4</b>	43.8 13.0 12.0 <b>68.8</b>	
Trad/Group/Investment policies Unit-linked policies (Life Funds, Oro Funds) Index-linked policies (Dipiù) Single Premium Policies (SP)	4.9 66.9 598.9 <b>670.7</b>	5.4 63.4 360.6 <b>429.4</b>	+5.5%
TOTAL NEW BUSINESS	760.1	498.2	+52.6%
Pension plans in-force Investment policies in-force	319.0 67.5	291.6 46.3	+9.4% +45.8%
TOTAL IN-FORCE BUSINESS	386.5	337.9	+14.4%
TOTAL GROSS PREMIUMS WRITTEN	1,146.6	836.1	+37.1%

<sup>\*</sup> Included in In.force Business in the Embedded Value calculation



#### Recurring Policies in Detail (AP)

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€ mn	H1 04
U-L Pension plans (My Pension)	22.3
o/w automatic increase in premiums	3.9
o/w discretionary increase in premiums already paid	1.9
U-L Pension plans (Europension)	20.5
o/w automatic increase in premiums	8.4
o/w discretionary increase in premiums already paid	3.4
Traditional Pension Plan	1.2
o/w automatic increase in premiums	1.2
U-L Investment policies (Life Funds)	45.4
o/w automatic increase in premiums	1.5
CORE Recurring Policies (AP)	89.4
o/w automatic increase in premiums o/w discretionary increase in premiums already p	15.0 aid* 5.3

<sup>\* 8</sup> Euro/mn of discretionary increase in premiums written but not yet paid are not included in the slide





# Gross Inflows into Retail Mutual Funds & Managed Accounts

€ mn

			A	_
	H1 04	H1 03	Change	
Equity funds Bond funds Monetary funds Total "unbundled" mutual funds	244.7 122.1 253.5 <b>620.3</b>	220.6 158.0 241.4 <b>620.0</b>	+10.9% -22.7% +5.0% + <b>0.1%</b>	
"Elite" fund of funds o/w equity	32.0 21.8	0.0 0.0	n.s. n.s.	
"Mix" accounts o/w equity	123.7 <i>97.4</i>	112.1 <i>51.6</i>	+10.3% +88.8%	
"Chorus" managed accounts o/w equity	65.1 <i>35.4</i>	88.6 <i>39.6</i>	-26.5% -10.6%	
Total "bundled" mutual funds	220.8	200.7	+10.0%	
TOTAL GROSS INFLOWS INTO MF & MA	841.1	820.7	+2.5%	
o/w equity	399.3	311.8	+28.1%	



#### Bank Accounts & Account Holders

	H1 04	H1 03	Change	
Active bank accounts	334,000	332,700	+0.4%	
Primary account holders (unduplicated)	782,000	766,000	+2.1%	





# **Primary Account Holders**

	H1 04	H1 03	Change				
Life	592,800	559,900	+5.9%				
Mutual funds & managed accounts	284,400	286,100	-0.6%				
Bank	301,000	298,800	+0.7%				
Other	61,800	62,600	-1.3%				
Unduplicated Primary Account Holders	782,000	766,000	+2.1%				



### **Total Account Holders**

	H1 04	H1 03	Change	
Life	592,800	559,900	+5.9%	
Mutual funds & managed accounts	433,600	439,900	-1.4%	
Bank	460,000	456,800	+0.7%	
Other	64,100	65,100	-1.5%	
Total Account Holders	919,200	904,300	+1.6%	



### Sales Network

	H1 04	H1 03	Change
Licensed Financial Advisors	4,055	4,130	-1.8%
Non-Licensed Financial Advisors	803	725	+10.8%
Banca Mediolanum	4,858	4,855	+0.1%
o/w financial executives	777	845	-8.0%
Partner Time	939	1,167	-19.5%
TOTAL NETWORK	5,797	6,022	-3.7%



	H1 04	H1 03	Change
Premium income	1,146.6	836.1	+37.1%
Re-insurance ceded	(3.1)	(3.5)	-11.4%
Commission income	135.1	116.5	+16.0%
Bank revenues	62.4	63.5	-1.7%
Other commission & revenues	10.5	8.3	+26.5%
TOTAL REVENUES	1,351.5	1,020.9	+32.4%



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### Adjusted Premium Income

€ mn

	H1 04	H1 03	Change
Recurring policies*	74.4	55.8	+33.3%
Single premium policies x 1/10	67.1	42.9	+56.2%
NEW BUSINESS APE*	141.5	98.7	+43.3%

<sup>\*</sup> excluding automatic increases in premiums



#### **Commission Income**

	H1 04	H1 03	Change
Entry fees	13.7	14.5	-5.5%
Management fees	83.2	66.4	+25.3%
Performance fees	38.2	35.6	+7.3%
TOTAL COMMISSION INCOME*	135.1	116.5	+16.0%

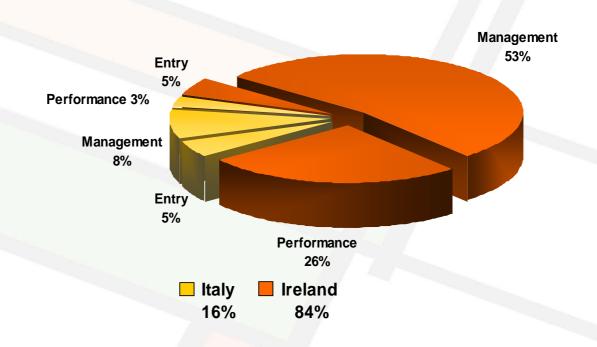
<sup>\*</sup> on all products with mutual funds underlying





### **Commission Income by Location**

as at 30/06/2004





		H1 04	H1 03	Change
lr	nterest Spread	25.1	31.8	-21.1%
	Securities	6.4	8.3	-22.9%
	Service fees on managed accounts	10.5	11.4	-7.9%
	Other services -o/w mortgages	20.4 11.8	12.0 <i>4.4</i>	+70.0% +168.2%
S	ervice Margin	37.3	31.7	+17.7%
В	ANK REVENUES	62.4	63.5	-1.7%





# Claims, Benefits Paid & Change in Reserves

	H1 04	H1 03	Change
Claims & maturities	229.6	158.3	+45.0%
Natural surrenders	193.1	89.6	+115.5%
Surrenders from transformation	40.0	109.7	-63.5%
Benefits Paid	462.7	357.6	+29.4%
Change in Reserves	567.8	385.0	+47.5%
Recovery from reinsurance	(4.1)	(2.3)	+78.0%
BENEFITS PAID & CHANGE IN RESERVES	1,026.4	740.3	+38.6%



	H1 04	H1 03	Change	
Surrenders from Transformation	11.1	109.7	-89.9%	
Natural Surrenders*	144.7	76.2	+89.9%	
% of reserves	2.9%	1.8%	+61.3%	
TOTAL SURRENDERS	155.8	185.9	-16.2%	

<sup>\*</sup> excluding index-linked & group policies



# **Surrenders of Investment Policies**

€ mn	H1 04	H1 03	Change	
Surrenders of Traditional invest. pol.	23.1	35.9	-35.7%	
% of reserves	11.2%	14.3%	-21.7%	
o/w Natural Surrenders	19.5	18.5	+5.4%	
% of reserves	9.4%	7.1%	+32.4%	
Surrenders of Unit-linked invest. pol.	53.6	30.2	+77.5%	
% of reserves	6.1%	4.4%	+38.6%	
SURRENDERS OF INVEST. POL.*	76.7	66.1	+16.0%	
% of reserves	7.0%	7.0%	+0.0%	
o/w Natural Surrenders	73.1	48.7	+50.1%	
% of reserves	6.7%	5.1%	+31.4%	

<sup>\*</sup> excluding group policies



### Surrenders of Pension Plans

	H1 04	H1 03	Change
Surrenders of Traditional pension plans	18.7	104.3	-82.1%
% of reserves	2.0%	10.5%	-81.0%
o/w Natural Surrenders	11.2	12.0	-6.7%
% of reserves	1.2%	1.1%	+9.1%
Surrenders of Unit-linked pension plans	60.4	15.5	+289.7%
% of reserves	2.1%	0.7%	+200.0%
SURRENDERS OF PENSION PLANS*	79.1	119.8	-34.0%
% of reserves	2.0%	3.7%	-45.9%
o/w Natural Surrenders	71.6	27.5	+160.4%
% of reserves	1.9%	0.8%	+137.5%



<sup>\*</sup> excluding group policies



	H1 04	H1 03	Change
Net claims, benefits paid, changes in reserves	1,026.4	740.3	+38.6%
Acquisition costs (commission expense)	97.3	87.3	+11.5%
G&A expenses	95.1	88.0	+8.1%
Advertising expenses	2.6	2.5	+4.0%
Depreciation & provisions	14.7	24.3	-39.5%

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### **Net Investment Income**

	H1 04	H1 03	Change
Investment income - Life	26.6	38.4	-30.7%
Adjustments to financial investments	(4.8)	0.7	n.s.
Adjusted investment income - Life	21.8	39.1	-44.2%
Policyholders' interest	(18.2)	(20.6)	-11.7%
Net Investment Income - Life	3.6	18.5	-80.5%
Net Investment Income - other	(3.0)	(3.0)	n.s.
Interest paid on investments	3.8	4.3	-11.6%
NET INVESTMENT INCOME	4.4	19.8	-77.7%



### **Profit by Business Line**

	H1 04	H1 03	Change
Life insurance	58.2	48.3	+20.5%
Mutual funds	36.8	23.9	+54.0%
Bank business	24.5	27.9	-12.3%
Other operations	0.3	(1.7)	-116.5%
PROFIT BEFORE TAX & E.I.	119.8	98.4	+21.7%

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#### **H1 2004 Reclassified Results**

### **New Ventures**



	H1 04	H1 03	Change	
Spain	1.4	0.1	n.s.	
Germany: Gamax	8.0	(0.7)	n.s.	
Germany: B.A. Lenz	(5.5)	(3.9)	+41.0%	
Banca Esperia	0.9	(1.6)	n.s.	
Mediolanum Private & Others	(0.7)	(0.4)	n.s.	
NET PROFIT/LOSS	(3.1)	(6.4)	-52.4%	



### Net Consolidated Effect € mn

	H1 04	H1 03	Change
Net profit/loss	(3.1)	(6.4)	-52.4%
Goodwill amortisation	(10.1)	(10.1)	+0.0%
Interest paid on investments	(2.6)	(2.8)	-7.1%
NET CONSOLIDATED EFFECT	(15.8)	(19.3)	-18.5%

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# Spain Net Profit

	H1 04	H1 03	Change
Total revenues	73.2	52.4	+39.7%
Total costs*	(28.7)	(29.5)	-2.7%
Net changes in reserves	(45.1)	(27.5)	+64.1%
Capital gain/loss	2.5	4.8	-47.9%
Profit before Tax & E.I.	1.8	0.2	n.s.
Extraordinary items	(0.5)	0.2	n.s.
Profit before Tax	1.3	0.4	+230.0%
Tax	0.2	(0.2)	n.s.
Profit from minority interests	0.1	0.1	+56.3%
SPAIN NET PROFIT	1.4	0.1	+944.1%
* o/w start-up costs	(1.5)	(2.0)	-25.0%



# Spain Net Effect € mn

	H1 04	H1 03	Change	
Net profit/loss	1.4	0.1	n.s.	
Goodwill amortisation	(6.8)	(6.8)	+0.0%	
Interest paid on investments	(1.5)	(1.7)	-11.8%	
SPAIN NET EFFECT	(6.9)	(8.4)	-17.7%	

# Spain Embedded Value\* € mn

	H1 04	FY 03	
In-force Value Life & Mutual Funds	20	16	
New Business Life & Mutual Funds	4	7	

<sup>\*</sup> gross of minorities



### **Spain Sales Network**

	H1 04	H1 03	Change
Financial Advisors (Mediolanum model)	407	260	+56.5%
Commercial Agents & Employees (Traditional model)	62	77	-19.5%
Part-time Agents	99	68	+45.6%
SPAIN TOTAL NETWORK	568	405	+40.2%



### Spain Gross Inflows

	H1 04	H1 03	Change
Gross Premiums written	53.0	39.1	+35.5%
o/w Recurring Policies (AP)	2.7	1.1	+145.5%
o/w Single Premium Policies (SP)	50.3	38.0	+32.4%
Mutual funds & managed accounts	101.8	201.5	-49.5%
Managed Savings	154.8	240.6	-35.7%
Securities	10.6	67.1	-84.2%
Cash	1.7	(37.9)	n.s.
Administered Savings	12.3	29.2	-57.9%
SPAIN GROSS INFLOWS	167.1	269.8	-38.1%



### Spain Net Inflows

€ mn

	H1 04	H1 03	Change	
Life policies	41.0	29.1	+40.9%	
Mutual funds & managed accounts	(24.9)	51.0	-148.8%	
Managed Savings	16.1	80.1	-79.9%	
Securities	10.6	67.1	-84.2%	
Cash	(15.6)	(43.7)	-64.3%	
Administered Savings	(5.0)	23.4	n.s.	
SPAIN NET INFLOWS	11.1	103.5	-89.3%	



### Spain Assets under Administration

·			
	H1 04	H1 03	Change
Life & pension funds*	175.5	103.9	+68.9%
Mutual funds**	718.9	742.5	-3.2%
Bank deposits	1,251.8	1,208.9	+3.5%
Institutional Assets	58.2	95.4	-39.0%
Consolidation adjustments	(251.2)	(207.1)	+21.3%
SPAIN AUA	1,953.2	1,943.6	+0.5%
*o/w Ireland-based assets	113.9	46.2	+146.5%
**o/w Ireland-based assets	20.3	8.1	+150.6%



# Gamax Highlights € mn

	H1 04	H1 03	Change	
Net profit/loss	8.0	(0.7)	n.s.	
Assets under Administration	419.8	420.1	-0.1%	
Gross inflows	56.2	55.1	+2.0%	
Net inflows	(24.9)	(8.0)	+211.3%	



# B.A. Lenz Highlights

		H1 04	H1 03	Change	
Net profit/loss	S	(5.5)	(3.9)	n.s.	
Assets under	Administration	169.1	4.5	n.s.	
Gross inflows		97.3	4.6	n.s.	
Net inflows		95.8	4.6	n.s.	
o/w Manage	ed Savings	7.3	2.0	n.s.	
o/w Adminis	stered Savings	88.5	2.6	n.s.	
Financial Adv	isors	86	84	+2.4%	
Clients		7,427	1,234	n.s.	



# Banca Esperia Highlights (100%)

	H1 04	H1 03	Change	
Net profit/loss	1.8 <i>0.9</i>	(3.3)	n.s.	
o/w Mediolanum share (48.5%)	0.9	(1.6)	n.s.	
Assets under Administration	3,709.0	2,454.2	+51.1%	
% in Managed Savings	82.8%	81.7%	+1.3%	
Net inflows	570.0	481.3	+18.4%	
o/w Managed Savings	528.0	385.3	+37.0%	
Private Bankers	44	35	+25.7%	
Clients	1,574	1,185	+32.8%	

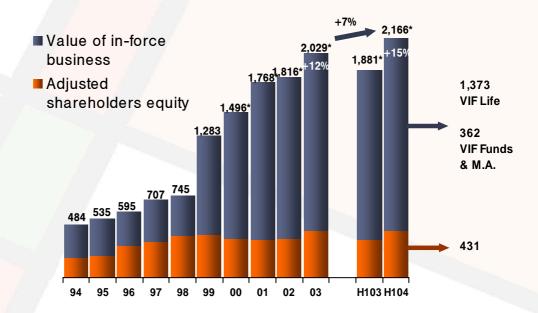


#### H1 2004 Reclassified Results

### **Embedded Value**



# Embedded Value Growth Post-acquisition Effect\*

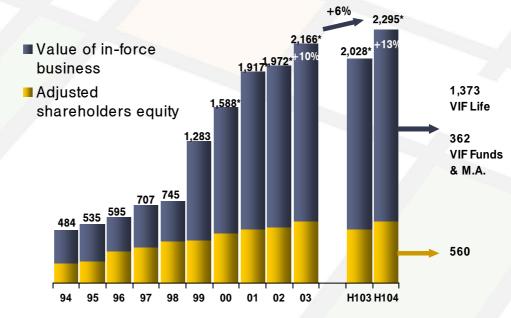






# Embedded Value Growth Pre-acquisition Effect\*





<sup>\*</sup> before excluding residual New Ventures Goodwill



### **EV Economic Assumptions**

	H1 04	FY 03	H1 03		
Investment Return					
Liquidity	2.00%	2.25%	+2.00%		
Long-term bonds	4.50%	4.50%	+4.00%		
Equity	7.00%	7.00%	+6.50%		
Own portfolio					
Segregated funds	4.00%	4.00%	+3.75%		
Unit-linked funds	5.40%	5.40%	+4.90%		
Mutual funds & managed accounts	5.75%	5.75%	+5.25%		
Discount rate	7.25%	7.25%	+6.75%		
Expense inflation rate	2.50%	2.50%	+3.00%		



### **Embedded Value Earnings**

€ mn			
	H1 04	H1 03	Change
Change over period	129	56	+130%
Dividends paid	80	72	+11%
Goodwill amortisation - New Ventures	10	9	+1%
EV Earnings Pre-Acquisition Effect	219	137	+60%
(before excluding residual NV goodwill)			
Goodwill Increase over the period	(2)		n.s.
FV F : P + A :- : 1: Fff +	047	407	. <b>FO</b> 0/
EV Earnings Post-Acquisition Effect	217	137	+58%
(after excluding residual NV Goodwill)			



# EV Earnings Components (1): Earnings on Initial EV

€ mn	H1 04	H1 03	Change
	111 04	111 03	Change
Expected return on EV - unwind	65	59	+10%
Experience variances (see next slide)	75	26	+188%
Operating assumption changes			n.s.
Economic assumption changes		(21)	n.s.
Tax assumption changes	(4)		n.s.
Earnings on Initial EV	136	64	+112%
Value-Added New Business	83	73	+14%
EV Earnings Pre-Acquisition Effect	219	137	+60%



#### EV Earnings on Initial EV: Experience Variances in detail

€ mn

	H1 04	H1 03			
Investment return variance on NAV	26	(19)			
Asset mix variance	37	35			
Performance fees variance	23	22			
Persistency/paid-up variance	(16)	(1)			
Bank net profit/loss variance (excl MA)	1	4			
Other operations net profit/loss variance	2	(7)			
Other	2	(8)			
EV Experience Variances	75	26			



# EV Earnings Components (2): Value-added New Business

€ mn

	H1 04	H1 03	Change
Earnings on Initial EV	136	64	+112%
Life New Business	69	61	+13%
Mutual Fund & managed account New Business	14	12	+17%
Value-Added New Business	83	73	+14%
EV Earnings Pre-Acquisition Effect	219	137	+60%

(before excluding residual NV goodwill)

### **2004 – Upcoming Activities**



# Product Development Innovation

Mediolanum traditionally the "product innovator" in the Italian market



September 2004

First Insurance products in Italy bringing
Hedge Funds to the mass market



#### **Product Development: Innovation New Insurance Products**



#### DiPiù Alternative:

- index-linked policy
- principal-protected product investing in "funds of hedge funds"
- 6 & 9 year maturities



#### Mediolanum Alternative Funds:

- unit-linked investment policy
- offers the choice among 3 different funds
- 50% investing in "funds of hedge funds" and 50% in diversified mutual funds



#### **Product Development** Responsiveness

Active product development to take advantage of & respond to regulatory agency changes



**UCIT 3 regulation** recently enforced in Europe



Guideline Law regarding the new regime of private pensions in Italy



New set of rules issued by Bank of Italy in line with the IOSCO recommendations regarding performance fees on the Italy based funds





#### Product Development - Responsiveness New Fee structure on Italy-based funds



We changed Performance fee calculation method drastically according to new regulations

We increased Management fees to offset performance fees reduction, as our TER is lower than the market average



- Neutral effect on margins
- Stabilise revenues over time
- Increase in Embedded Value



# Product & Service Development Focus on Affluent Segment

Development of products specifically designed for affluent customers





Banca Esperia "funds of hedge funds" available for our affluent customers



Highly personalised investment products in the pipeline



Special loyalty program called "PrimaFila" developed with American Express Reward Program



New division of the Banca Mediolanum network dedicated to affluent customers





#### **2004 – Key Business Priorities**



#### **Recovery of Volumes:**

- aggressively grow the life insurance business
- market behavior determining factor in mutual funds business growth



#### **Recruitment of Advisors:**

planning a major effort in September/October



#### Resurgence of the Current Accounts:

preparing a comprehensive plan