

#### **H1 2015 RESULTS & BUSINESS UPDATE**

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# **H1 2015 Group Results**

### **Income Statement**



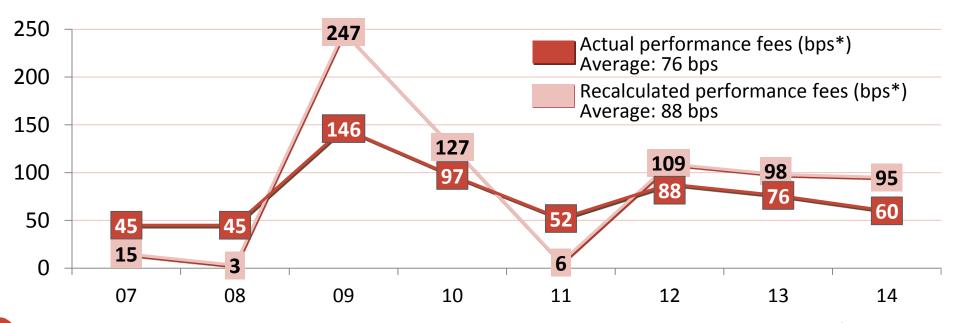
	H115	H114	Change
Entry fees	58.5	50.8	+15%
Management fees	404.7	319.5	+27%
Performance fees	159.3	86.6	+84%
Banking service fees	43.1	51.2	-16%
Other fees	20.0	16.9	+19%
Total commission income	685.7	525.0	+31%)
Net interest income	124.8	115.9	+8%
Net income on investments at fair value	0.2	(0.2)	n.s.
Net financial income	125.1	115.7	+8%)
Insurance revenues ex U-L commissions	29.2	25.6	+14%)
Equity contribution (Mediobanca & Banca Esperia)	6.8	7.1	-4%
Net income on other investments	(4.8)	19.1	n.s.
o/w Impairment on loans	(6.2)	(6.2)	+0%
Other revenues	13.2	14.0	-6%
Total Revenues	855.2	706.5	+21%)
Acquisition costs	(253.5)	(210.7)	+20%
Other commission expenses	(30.6)	(26.2)	+17%
G&A expenses	(245.8)	(228.7)	+8%
Amortisation & depreciation	(12.0)	(10.2)	+17%
Provisions for risks & charges	(34.3)	(15.9)	+116%
Total Costs	(576.2)	(491.7)	+17%
PROFIT BEFORE TAX	279.0	214.8	+30%)
Income tax	(51.5)	(49.9)	+3%
NET INCOME	227.4	164.9	+38%

# Addressing the 'Performance Fees Issue' Backtesting Results

m

**Current Issues** 

What group performance fees would have been applying the rules currently used for Italy-based funds to all funds



As expected, a longer accrual period coupled with a higher percentage in the calculation formula would increase short-term volatility - with a comparable or better result in the long run.

<sup>\*</sup> calculated only on those funds subject to performance fees

#### Mediolanum Asset Management Companies Net Average Return

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**Current Issues** 

As at 30/06/2015 unless otherwise noted – NAV-weighted average on a monthly basis

	Net return	Ranking*
Year-to-date as at 17/07/2015	7.98%	n/a
1-year	7.84%	2
2-year	16.87%	2
3-year	24.05%	2
4-year	26.08%	2
5-year	32.39%	1
Since March 2009 (market low)	67.91%	1

- Calculations are performed on the published unit value, which is net of management and performance fees, for all funds of each A.M. group with publicly available data.
- It is well known that customer behaviour can have a greater impact on investment return than fund performance, as it can result in inflows/outflows at inappropriate times.

  This impact is best captured with a NAV-weighted average on a monthly basis.

Source: Mediolanum,

Fideuram (also included in Intesa Sanpaolo), Intesa Sanpaolo, Mediolanum, UBI Banca, Unicredit.

based on Morningstar Direct data

<sup>\*</sup>Ran

<sup>\*</sup>Ranking includes: Allianz, Anima, Arca, Amundi, Azimut, Banca Generali, Banco Popolare, BNP Paribas, Credem,

#### **Income Statement Salient Points**

#### YoY comparison

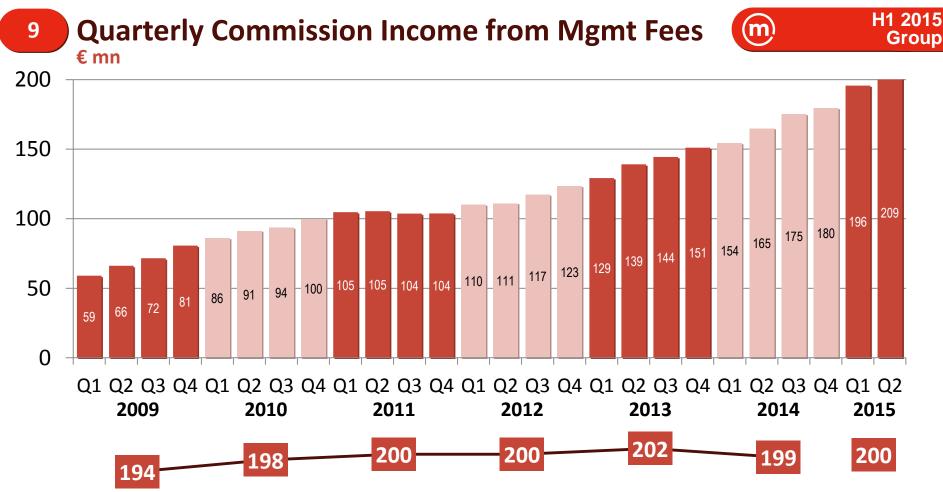
- Entry fees (€ 8 mn higher YoY) reflected the significantly higher inflows, offsetting the downward trend resulting from the increase in average investment size
- Management fees (€ 85 mn higher YoY) our #1 revenue source benefitted from significant market appreciation as well as strong net inflows
- Performance fees (€ 73 mn higher YoY) were very strong for the half year, despite a lackluster Q2, thanks to strong equity markets & dollar in Q1
- Net Interest Income (€ 9 mn higher YoY) due to lower cost of funding & increase in loan book offsetting negative impact from lower interest rates
- Equity contribution (flat YoY) recuperated from a negative Q1, thanks to Mediobanca's Q3 contribution
- Net Income on Other Investments (€ 24 mn lower YoY): no capital gains were realized on the treasury's AFS portfolio compared to €19 mn in H114
- **G&A expenses** (€ 17 mn higher YoY): less than proportional to end-of-year guidance thanks to operating efficiency, resulting in stable workforce headcount despite increase in business volumes
- Provisions for risks & charges (€ 18 mn more YoY) mainly due to the unexpected cost for a 1993 preexisting lawsuit we inherited from the Spanish operations we provisioned for in Q1

## **Income Statement by Quarter**



€ mn

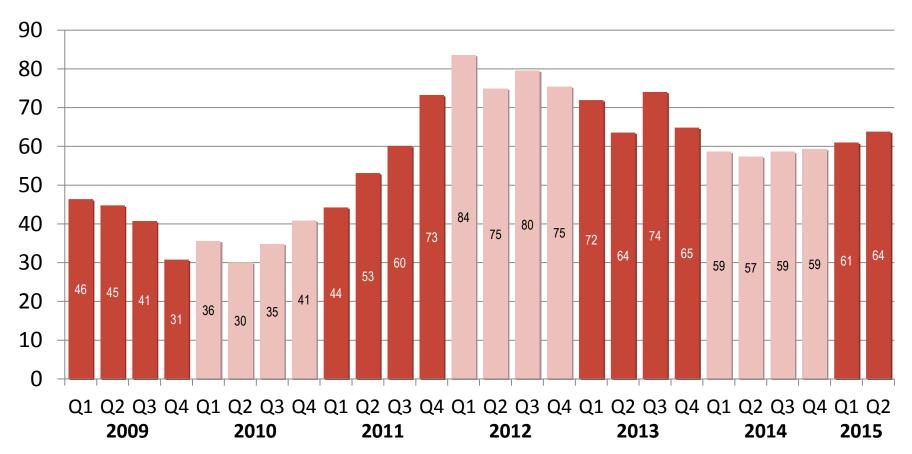
	Q114	Q214	Q314	Q414	Q115	Q215
Entry fees	24.1	26.7	23.2	22.9	27.6	30.9
Management fees	154.5	165.0	175.1	179.5	195.7	209.0
Performance fees	31.3	55.3	33.3	56.2	132.9	26.4
Banking service fees	22.6	28.6	20.9	28.3	22.1	21.0
Other fees	8.0	8.9	8.5	8.7	9.6	10.5
Total commission income	240.5	284.5	261.1	295.7	387.9	297.8
Net interest income	58.5	57.4	58.6	59.3	61.0	63.8
Net income on investments at fair value	(1.0)	0.7	(1.0)	(7.3)	(3.4)	3.6
Net financial income	57.6	58.1	57.5	51.9	57.6	67.4
Insurance revenues ex U-L commissions	14.8	10.8	17.8	13.7	17.5	11.7
Equity contribution (Mediobanca & Banca Esperia)	5.7	1.4	8.4	3.2	(0.9)	7.7
Net income on other investments	17.2	2.0	(4.5)	52.3	(2.7)	(2.0)
o/w Impairment on loans	(2.4)	(3.8)	(5.8)	(5.3)	(5.1)	(1.1)
Other revenues	5.1	8.9	7.7	6.1	6.3	6.9
Total Revenues	340.8	365.6	348.1	422.9	465.7	389.5
Acquisition costs	(102.3)	(108.3)	(114.3)	(122.4)	(123.0)	(130.4)
Other commission expenses	(12.7)	(13.5)	(13.6)	(13.6)	(17.9)	(12.8)
G&A expenses	(108.1)	(120.6)	(111.5)	(127.7)	(121.0)	(124.8)
Amortisation & depreciation	(4.9)	(5.3)	(5.4)	(6.6)	(5.6)	(6.4)
Provisions for risks & charges	(7.1)	(8.8)	(5.9)	(11.7)	(24.9)	(9.5)
Total Costs	(235.2)	(256.5)	(250.8)	(282.1)	(292.4)	(283.8)
PROFIT BEFORE TAX	105.7	109.1	97.3	140.8	173.3	105.7
Income tax	(24.8)	(25.1)	(15.4)	(67.0)	(35.9)	(15.6)
NET INCOME	80.9	84.0	81.9	73.8	137.4	90.0



Yearly bps on average assets



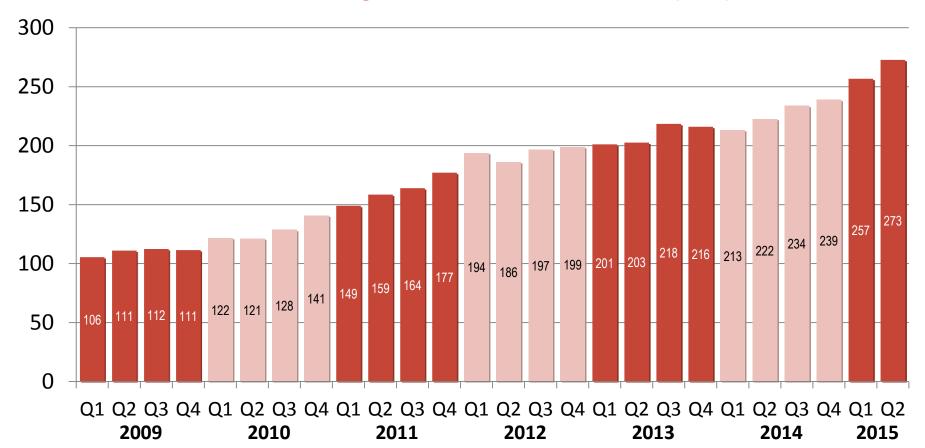




## 11 Quarterly Recurring Revenues

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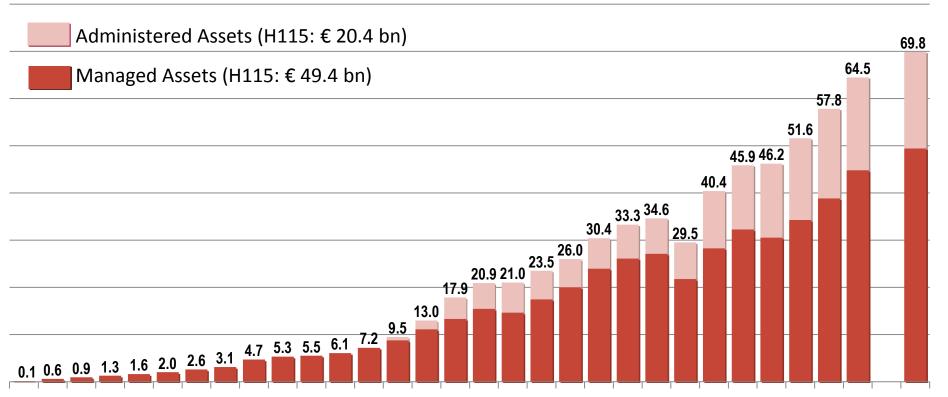
**Commission Income from Management Fees + Net Interest Income (€ mn)** 







H1 15



85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 00 01 02 03 04 05 06 07 08 09 10 11 12 13 14

Assets under Adminis	tration			(m)	Grou
	30/06/15	31/12/14	Change	30/06/14	Change
Mutual Funds & U-L Policies	39,404.8	35,332.8	+12%	32,425.7	+22%
'Freedom' Life Policies	685.5	974.3	-30%	1,284.3	-47%
Other Life Insurance products	1,907.0	2,147.0	-11%	2,368.6	-19%
Banking*	15,140.5	14,578.9	+4%	14,359.9	+5%
Italy – Banca Mediolanum	57,137.7	53,033.0	+8%	50,438.4	+13%
Italy – Banca Esperia (Mediolanum's share)	8,805.9	7,957.0	+11%	7,754.5	+14%)
Mutual Funds & U-L Policies	1,781.9	1,501.2	+19%	1,298.7	+37%
Other Insurance Products	331.2	386.6	-14%	400.3	-17%

taly – Banca Mediolanum	57,137.7	53,033.0	+8%	50,438.4	+13%
taly – Banca Esperia (Mediolanum's share)	8,805.9	7,957.0	+11%	7,754.5	+14%
Mutual Funds & U-L Policies	1,781.9	1,501.2	+19%	1,298.7	+37%
Other Insurance Products	331.2	386.6	-14%	400.3	-17%
Banking*	1,269.0	1,095.3	+16%	947.9	+34%
pain – Banco Mediolanum	3,382.2	2,983.1	+13%	2,646.9	+28%
Mutual Funds & U-L Policies	395.9	366.0	+8%	329.8	+20%
Other Insurance Products	36.7	38.6	-5%	40.0	-8%
Banking	82.7	79.4	+4%	74.1	+12%
ermany – B. A. Lenz & Gamax	515.3	484.0	+6%	443.9	+16%
SSETS UNDER ADMINISTRATION	69,841.0	64,457.1	+8%	61,283.7	+14%

<sup>\*</sup> Retail only



m H1 2015 Group

	H115	FY14
Total Regulatory Capital Held	1,114	1,053
Total Required Capital	777	745
o/w Required Capital – Banks	535	512
o/w Solvency Margin – Insurance companies	242	233
EXCESS CAPITAL	337	308

CAPITAL RATIOS* (Mediolanum Banking Group)		
Total Capital Ratio	18.5%	18.4%
Common Equity Tier 1 Ratio	18.5%	18.4%

14

<sup>\*</sup>Preliminary data subject to change



## H1 2015 Domestic Market Results

## **Income Statement**

M H1 2015

Domestic Market

52.3 84.4 47.6 34.0 19.2 <b>37.5</b>	46.4 304.3 83.1 42.4 16.2 <b>492.3</b>	+13% +26% +78% -20% +19% +29%
47.6 34.0 19.2	83.1 42.4 16.2	+78% -20% +19%
34.0 19.2	42.4 16.2	-20% +19%
19.2	16.2	+19%
_		
37.5	492.3	±20%
		TZ3/0
14.7	104.0	+10%
(0.1)	(0.6)	-78%
14.6	103.4	+11%
19.4	14.6	+33%)
6.8	7.1	-4%
(4.7)	19.4	n.s.
(6.0)	(5.9)	+2%
11.7	13.1	-11%
85.4	650.0	+21%
36.5)	(195.3)	+21%
	(19.2)	+16%
18.5)	(204.7)	+7%
11.1)	(9.4)	+18%
22.1)	(15.6)	+42%
10.4)	(444.2)	+15%
75.0	205.7	+34%)
52.1)	(47.9)	+9%
22.9	157.8	+41%
	14.6 19.4 6.8 (4.7) (6.0) 11.7 85.4 36.5) 22.2) 18.5) 11.1) 22.1)	(0.1) (0.6)  14.6 103.4  19.4 14.6  6.8 7.1 (4.7) 19.4 (6.0) (5.9) 11.7 13.1  85.4 650.0  36.5) (195.3) 22.2) (19.2) 18.5) (204.7) 11.1) (9.4) 22.1) (15.6) 10.4) (444.2)  75.0 205.7  52.1) (47.9)

## **Income Statement by Quarter**

M1 2015
Domestic Market

€ mn

	Q114	Q214	Q314	Q414	Q115	Q215
Entry fees	22.0	24.5	20.8	20.5	24.9	27.5
Management fees	148.4	155.9	166.4	170.6	186.1	198.3
Performance fees	30.1	52.9	31.4	52.5	123.3	24.3
Banking service fees	18.3	24.1	16.4	23.2	17.5	16.5
Other fees	7.7	8.5	8.1	8.5	9.2	10.1
Total commission income	226.4	265.9	243.1	275.4	361.0	276.5
Net interest income	52.8	51.2	52.5	53.8	56.1	58.6
Net income on investments at fair value	(1.2)	0.6	(1.2)	(7.5)	(3.7)	3.6
Net financial income	51.7	51.7	51.3	46.3	52.4	62.2
Insurance revenues ex U-L commissions	9.2	5.4	13.3	8.9	11.8	7.6
Equity contribution (Mediobanca & Banca Esperia)	5.7	1.4	8.4	3.2	(0.9)	7.7
Net income on other investments	17.2	2.1	(4.4)	49.5	(2.8)	(1.8)
o/w Impairment on loans	(2.3)	(3.6)	(5.7)	(4.5)	(5.1)	(0.9)
Other revenues	4.6	8.5	7.1	5.5	5.8	5.9
Total Revenues	314.9	335.0	318.9	388.7	427.2	358.1
Acquisition costs	(96.1)	(99.2)	(106.3)	(113.2)	(114.6)	(121.9)
Other commission expenses	(9.4)	(9.8)	(9.7)	(9.8)	(12.6)	(9.6)
G&A expenses	(96.3)	(108.4)	(98.1)	(113.1)	(107.6)	(110.9)
Amortisation & depreciation	(4.5)	(4.9)	(5.0)	(6.2)	(5.2)	(5.9)
Provisions for risks & charges	(7.0)	(8.6)	(5.4)	(11.0)	(13.5)	(8.7)
Total Costs	(213.3)	(231.0)	(224.6)	(253.2)	(253.4)	(257.0)
PROFIT BEFORE TAX	101.6	104.1	94.3	135.5	173.8	101.1
Income tax	(23.6)	(24.3)	(14.1)	(65.4)	(37.2)	(14.9)
NET INCOME	78.0	79.7	80.2	70.1	136.6	86.2

One-time commissions	58.5	49.6	+18%
Ongoing commissions	126.6	99.7	+27%
Total commissions	185.1	149.3	+24%
Incentives on individual net inflows	19.1	12.7	+50%
Contests & bonuses	8.0	7.6	+4%
Reimbursement of costs for customer events	8.4	9.1	-7%
Total incentives & bonuses	35.5	29.5	+20%
Costs related to the agency agreement	15.9	16.5	-4%
TOTAL ACQUISITION COSTS	236.5	195.3	+21%



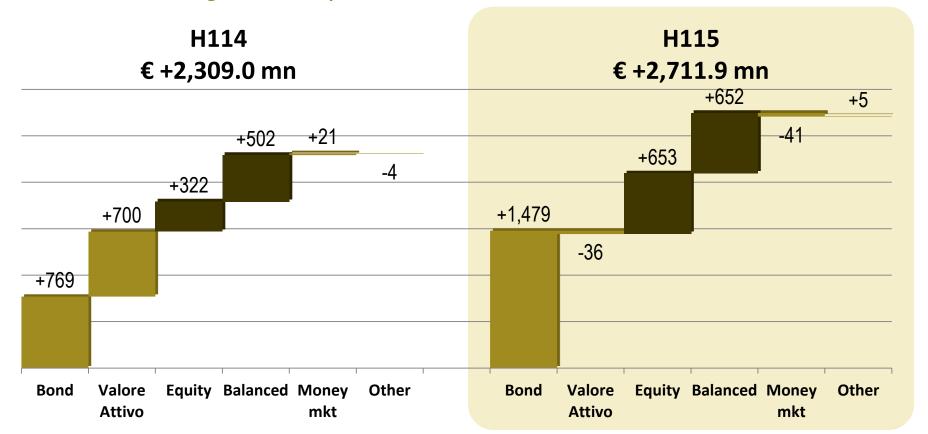
	H115	H114	Change
directly into Mutual Funds	+1,539.5	+2,106.9	-27%
through 'MyLife' U-L policy	+1,347.3	+302.5	+345%
through other U-L policies	-174.9	-100.4	+74%
Mutual Funds Inflows	+2,711.9	+2,309.0	+17%
Other Life Insurance policies	-295.5	-465.0	-36%
Managed Assets Inflows	+2,416.4	+1,844.0	+31%
3rd-party Structured Bonds	-221.3	-252.0	-12%
Managed Assets incl. Structured Bonds	+2,195.0	+1,592.0	+38%
Cash deposits	+563.4	+912.4	-38%
Repurchase agreements	+20.9	+165.3	-87%
Mediolanum bonds	-84.8	-18.0	+372%
Other securities under custody	-232.3	-323.4	-28%
Administered Assets Inflows	+267.1	+736.4	-64%
'Freedom' Life Policies (change in assets)	-288.9	-438.0	-34%
Administered Assets incl. 'Freedom' accts.	-21.7	+298.3	n.s.
BANCA MEDIOLANUM	+2,173.3	+1,890.3	+15%
BANCA ESPERIA (Mediolanum's share)	+159.9	+258.6	-38%
TOTAL NET INFLOWS	+2,333.3	+2,148.9	+9%

#### **Mutual Funds**

## **Net Inflows by Category**

€ bn – including Unit-Linked policies





# Mutual Funds Net Inflows by Product € mn



	H115	H114	Change
'Best Brands' funds of funds (IRL)	+1,188.6	+776.9	+53%
'Challenge' mutual funds (IRL)	-58.7	-80.6	-27%
'Fondi Italia' mutual funds (ITA)	+160.8	+1,409.3	-89%
3rd-party stand-alone funds	+285.9	+44.6	n.s.
Other	-37.2	-43.3	-14%
DIRECT NET INFLOWS INTO MUTUAL FUNDS	+1,539.5	+2,106.9	-27%
'MyLife' U-L policy	+1,347.3	+302.5	+345%
Other U-L policies	-174.9	-100.4	+74%
TOTAL NET INFLOWS INTO MUTUAL FUNDS	+2,711.9	+2,309.0	+17%

# Mutual Funds Gross Inflows by Product

M1 2015

Domestic Market

€ mn

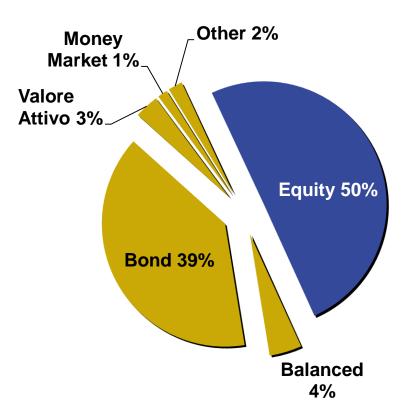
	H115	H114	Change
'Best Brands' funds of funds (IRL)	3,340.9	2,028.2	+65%
'Challenge' mutual funds (IRL)	439.9	281.9	+56%
'Fondi Italia' mutual funds (ITA)	984.5	1,734.3	-43%
3rd-party stand-alone funds	322.3	49.5	n.s
Other	46.5	11.7	+296%
DIRECT GROSS INFLOWS INTO MUTUAL FUNDS	5,134.1	4,105.6	+25%
'MyLife' U-L policy	1,401.0	303.3	+362%
Other U-L policies	502.6	493.8	+2%
TOTAL GROSS INFLOWS INTO MUTUAL FUNDS	7,037.8	4,902.7	+44%

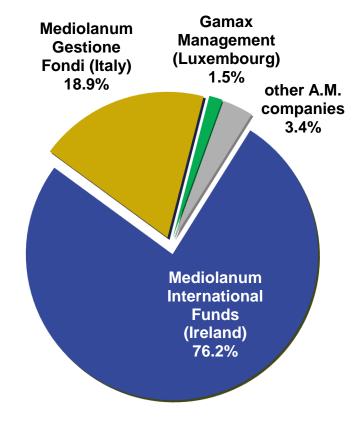
#### **Mutual Funds**

# M1 2015 Domestic Market

#### Assets\* by category and A.M. company

as at 30/06/2015 – including U-L assets





<sup>\*</sup>Flexible funds are classified according to their equivalent risk level

# **Mutual Funds**Assets under Management

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Domestic Market

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€	m	n			

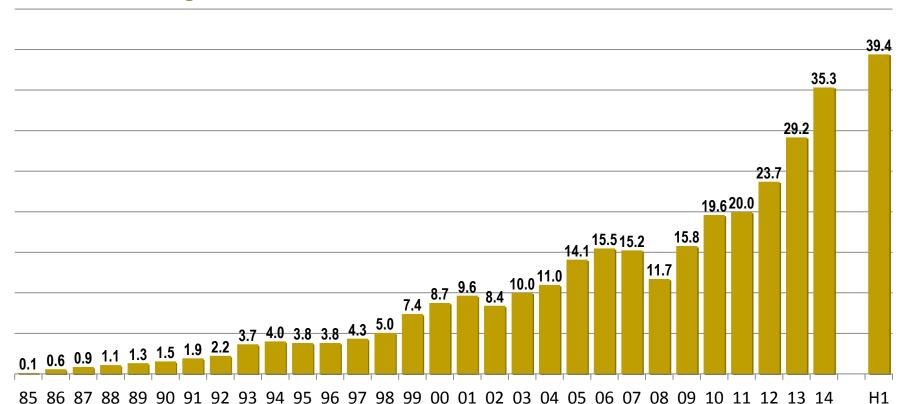
	30/06/15	31/12/14	Change	30/06/14	Change
'Best Brands' funds of funds (IRL)	16,011.8	13,819.0	+16%	12,806.2	+25%
'Portfolio' funds of funds (IRL)	406.6	459.8	-12%	506.1	-20%
'Challenge' mutual funds (IRL)	13,623.7	13,386.6	+2%	12,815.2	+6%
Funds of Hedge Funds (IRL)	146.7	166.2	-12%	178.2	-18%
'Fondi Italia' mutual funds (ITA)	6,855.9	6,311.8	+9%	5,377.5	+27%
'Real estate' fund (ITA)	410.1	416.2	-1%	422.0	-3%
3rd-party stand-alone funds	455.5	161.6	+182%	58.0	n.s.
Other	801.6	367.2	+118%	379.1	+111%
Adj. for own mutual funds in FoFs & Managed accts.	(486.7)	(508.9)	-4%	(537.0)	-9%
'MyLife' U-L policy	2,924.6	1,539.9	+90%	301.2	n.s.
Other U-L policies	11,844.2	11,374.3	+4%	10,960.7	+8%
Adj. for own mutual funds in U-L policies	(13,589.2)	(12,160.8)	+12%	(10,841.5)	+25%
ASSETS IN MUTUAL FUNDS & U-L	39,404.8	35,332.8	+12%	32,425.7	+22%

# **Mutual Funds**

# **Domestic Market**

#### **AUM Trend**

€ bn – including U-L assets



H1 2015

# **Banking** Revenues



€mn

	H115	H114	Change
Securities trading fees	10.9	19.0	-42%
o/w 3rd-party structured bonds	5.8	13.1	-56%
Service fees	23.1	23.4	-2%
Fee income	34.0	42.4	-20%
Net Interest Income	110.1	100.9	+9%
Net income on investments at fair value	1.5	(4.7)	n.s.
o/w unrealised	0.2	(3.8)	n.s.
Net financial income	111.6	96.1	+16%
Net income on other investments	(4.1)	17.2	n.s.
Other fees & Other revenues	5.4	5.9	-10%
BANKING REVENUES	146.8	161.7	-9%

# **Banking Interest Spread**



	H115	FY14
<b>Total Cost of Funding</b>	0.70%	1.07%
Retail Cost of Funding	1.18%	1.63%
Total Interest Income	1.64%	2.08%
Retail Interest Income	2.85%	3.03%
TOTAL SPREAD	0.94%	1.01%
Spread on Retail	1.66%	1.39%

# Banking Credit Quality € mn – as at 30/06/2015



 Mortgages
 4,419
 3,814
 +16%

 Personal & Commercial Loans
 996
 748
 +33%

 Lines of credit
 416
 392
 +6%

 Total Loans
 5,831
 4,954
 +18%

r croomar a gommercial zouno	330	, .0	10070
Lines of credit	416	392	+6%
Total Loans	5,831	4,954	+18%
% on total loans	B.Mediolanu	m It	alian Banks*
Gross non-performing loans	1.4%		17.4% as at 31/03/2015
Net non-performing loans	0.7%		10.8% as at 31/12/2014 last available update

<sup>\*</sup> Sources: Bank of Italy – Statistical Bulletin II 2015 & Financial Stability Report No. 1 2015

# **Banking Mortgage Update € mn**



	H115	H114	FY14
Mortgage Portfolio			
Total Value	4,418.8	3,813.9	4,161.1
Average rate	2.60%	2.84%	2.75%
Average residual LTV	58%	55%	56%
New Business			
Total amount granted	436.7	428.8	907.8
Average rate	2.27%	3.13%	2.85%
Average amount granted	143	131	132
Average initial LTV	62%	59%	59%

€ mn

**BANKING ADMINISTERED ASSETS** 

# **Banking Assets under Administration**

M H1 2015

Domestic Market

+5%

	30/06/15	31/12/14	Change	30/06/14	Change
Cash Deposits	11,943.2	11,379.8	+5%	10,842.1	+10%
Repurchase agreements	21.2	0.4	n.s.	198.3	-89%
Mediolanum bonds	183.7	272.1	-32%	337.6	-46%
3rd-party structured bonds	1,139.3	1,044.2	+9%	1,058.4	+8%
Other securities under custody	1,853.1	1,882.4	-2%	1,923.5	-4%

14,578.9

+4%

14,359.9

15,140.5

### **Banca Mediolanum**

# M1 2015 Domestic Market

#### **Balance Sheet**

€ mn - as at 30/06/2015

	Liabilities	Assets
Retail	12,217	5,831
Treasury	10,899	16,888
o/w interbank / intra-group deposits & repos	2,072	851
o/w ECB refinancing	0	0
o/w MTS refinancing	8,827	9,092
o/w securities (bonds)		6,945
Other liabilities / assets	1,804	2,201
TOTAL	24,920	24,920

Operating Liquidity (24hr): € 8,900 mn

# Mediolanum Group

#### **Bond Portfolio**

€ mn – as at 30/06/2015



	Mediolanum (	Mediolanum Group		anum	Mediolanum	Vita
	Book value	AD	Book Value	AD	Book Value	AD
Italian Govies	17,960	1.1	16,442	1.0	1,329	2.9
Italian Financials	950	1.8	696	0.9	254	4.3
Spanish Govies	737	2.2	699	2.2	36	2.7
Spanish Financials	14	1.5	0	0.0	14	1.5
Core Europe Govies*	-60	2.5	-65	2.3	0	
Greek Govies	0		0		0	
Portuguese, Irish Govies	0		0		0	
Other Financials	80	1.6	29	1.8	51	1.5
Other Corporate	30	3.1	10	1.5	20	3.9
Other ABS	7	3.8	7	3.8	0	
TOTAL	19,718	1.2	17,818	1.0	1,704	3.0

AD = average duration weighted by absolute nominal value

<sup>\*</sup> includes: Austria, Belgium, Finland, France, Germany, Luxembourg & Holland





remiums less Amounts paid & change in reserves	19.4	14.6	+33%
ommission income	224.1	146.0	+53%
Net Interest Income	5.4	6.5	-18%
Net income on investments at fair value	(1.6)	4.2	n.s
o/w unrealised	(2.0)	2.0	n.s
et financial income	3.8	10.7	-659
et income on other investments	(0.6)	2.2	n.s
ther fees & Other revenues	7.1	8.2	-13%
ISURANCE REVENUES	253.1	180.8	+40%

# Insurance Life - Policyholders' Assets € mn



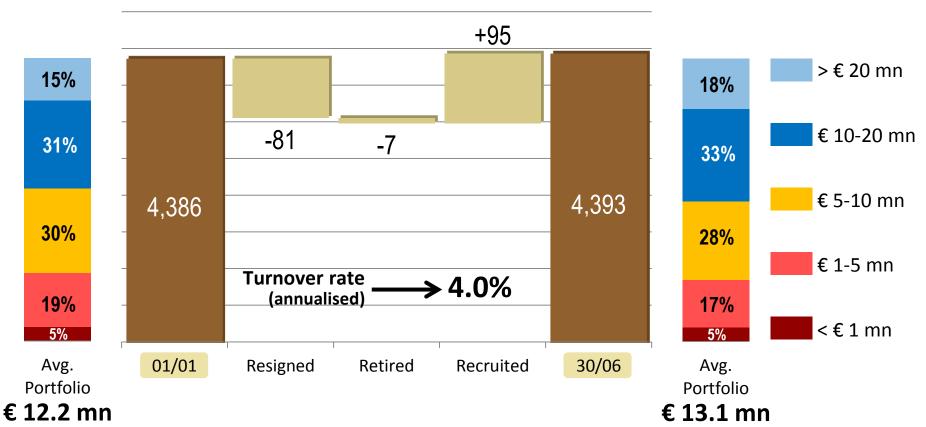
	30/06/15	31/12/14	Change	30/06/14	Change
Traditional	1,277.2	1,265.2	+1%	1,236.6	+3%
Index-linked	629.8	881.8	-29%	1,132.0	-44%
Unit-linked pension plans	5,415.8	5,025.7	+8%	4,674.2	+16%
Unit-linked endowment policies	3,974.3	3,896.3	+2%	3,792.4	+5%
Unit-linked investment policies	5,378.7	3,992.2	+35%	2,795.3	+92%
Unit-linked	14,768.8	12,914.2	+14%	11,261.9	+31%
o/w equity	65.3%	68.6%	-5%	72.1%	-9%
LIFE ASSETS (EX-'FREEDOM')	16,675.8	15,061.3	+11%	13,630.5	+22%
'Freedom' Life policies	685.5	974.3	-30%	1,284.3	-47%

#### **Banca Mediolanum**

# M H1 2015 Domestic Market

### Family Banker® Network

Change in headcount and split by average portfolio – Year 2015



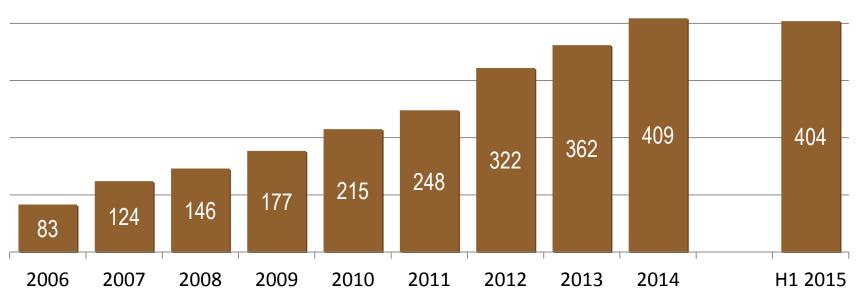
### **Banca Mediolanum**

# m

H1 2015 Domestic Market

## Focus on 'Private Bankers'\*

as at 30/06/2015



Average assets in portfolio: € 32.1 mn

o/w managed assets: € 23.8 mn

<sup>\* &#</sup>x27;Private Bankers' are a subset of Family Bankers who mainly deal with affluent & HNW customers

M H1 2015
Domestic Market

	H115	H114	Change	vs.FY14
Statutory Net Income	5.8	7.6	-23%	
Equity contribution in Mediolanum's P&L*	(0.2)	4.0	n.s.	
Assets under Administration	17,612	15,509	+14%	+11%
% in Managed Assets	50.0%	47.8%	+4%	+0%
Net Inflows	+320	+517	-38%	
o/w Managed Assets Inflows	+165	+208	-21%	
Private Bankers	87	80	+9%	+2%
Clients	4,511	3,869	+17%	+6%

<sup>\*</sup>reflects adjustments to Esperia's financial statements made after the closing of Mediolanum's FY accounts.



# **H1 2015 Foreign Markets Results**

	H115	H114	Change	vs.FY14
Net Income excluding non-recurring items	14.2	10.2	+40%	
Net impact of settlement of past (inherited) litigation	(7.8)		n.s.	
Net Income	6.4	10.2	-37%	
Managed Assets	2,113.1	1,699.0	+24%	+12%
Administered Assets	1,269.0	947.9	+34%	+16%
Total Assets	3,382.2	2,646.9	+28%	+13%
Gross Inflows into Managed Assets	421.8	406.8	+4%	
Net Inflows into Managed Assets	+148.3	+195.8	-24%	
Net Inflows into Administered Assets	+160.1	-5.8	n.s.	
Total Net Inflows	+308.4	+190.0	+62%	
Family Bankers (Mediolanum model)	715	703	+2%	+0%
Traditional agents	35	38	-8%	-5%
Total Sales Network	750	741	+1%	+0%
Total Customers	100,413	89,598	+12%	+5%



€ IIIII				
	H115	H114	Change	vs.FY14
Net Income	(1.9)	(3.0)	-39%	
Managed Assets	432.6	369.8	+17%	+7%
Administered Assets	82.7	74.1	+12%	+4%
Γotal Assets	515.3	443.9	+16%	+6%
Gross Inflows into Managed Assets	36.3	33.8	+7%	
Net Inflows into Managed Assets	-7.4	-11.9	-38%	
Net Inflows into Administered Assets	+3.5	+1.2	+204%	
Total Net Inflows	-3.9	-10.8	-64%	
Total Sales Network	52	47	+11%	-13%
Total Customers	4,544	4,458	+2%	+3%

# **Germany – Bankhaus August Lenz Highlights**



€ mn

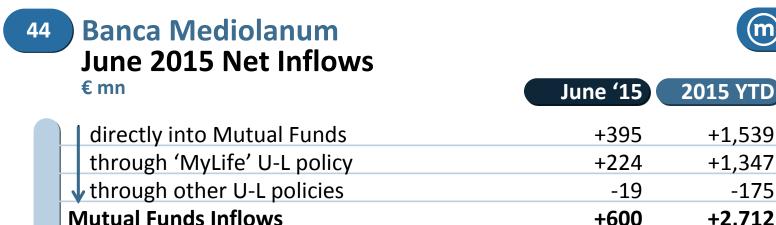
CIIII				
	H115	H114	Change	vs.FY14
Net Income	(5.4)	(3.8)	+43%	
Managed Assets	212.8	172.1	+24%	+9%
Administered Assets	82.7	74.1	+12%	+4%
Γotal Assets	295.5	246.3	+20%	+8%
Gross Inflows into Managed Assets	24.6	29.5	-16%	
Net Inflows into Managed Assets	+10.5	+8.8	+19%	
Net Inflows into Administered Assets	+3.5	+1.2	+204%	
Total Net Inflows	+14.0	+10.0	+40%	
Total Sales Network	52	47	+11%	-13%
Total Customers	4,544	4,458	+2%	+3%



	H115	H114	Change	vs.FY14
Net Income	3.6	0.7	+379%	
Assets under Management	219.7	197.7	+11%	+5%
Gross Inflows	11.6	4.3	+169%	
Net Inflows	-17.9	-20.8	-14%	



# **Business Update**



Other Life Insurance policies

3rd-party Structured Bonds

Administered Assets Inflows

**BANCA MEDIOLANUM** 

**Managed Assets incl. Structured Bonds** 

'Freedom' Life Policies (change in assets)

Administered Assets incl. 'Freedom' accts.

**Managed Assets Inflows** 

**Business Update** 

+736

-438

+298

June '15	2015 YTD	2014 YTD
+395	+1,539	+2,107
+224	+1,347	+303
-19	-175	-100
+600	+2,712	+2,309
-33	-295	-465
+568	+2,416	+1,844
-114	-221	-252
+453	+2,195	+1,592)

+267

-289

+2,173

-22

-84

-77

-161

+293



Ranking by Net Inflows € thousands - totals by Group

45

Finecobank

Allianz Bank

UBI (IW Bank)

Consultinvest

Veneto Banca

Ipibi Financial Advisory

Credem

Azimut

Banca Generali

**Banca Mediolanum** 

Banca Fideuram (incl. Sanpaolo)

Deutsche Bank (Finanza & Futuro)

Banca Pop. Vicenza (Banca Nuova)

Monte dei Paschi di Siena (Widiba)

\* not including those underlying Unit-Linked policies

\*\* accounts for approximately € -261 mn in maturities of discontinued Index-Linked policies

H1 2015

**Total Net Inflows** 

2,582,291

2,235,941

2,217,113

2,104,827

1,979,690

1,026,531

476,259

252,857

73,924

47,591

41,140

35.312

-16,597

2,175,036 \*\*

**Business Update** 

o/w Mutual Funds\*

1,278,379

591,384

612,566

-9,456

1,518,783

-2,538,028 400,215

298,635

70,666

43,167

50,506

54,169

16,329

-125,526

source: Assoreti

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o/w Managed Assets

1,688,216

2,030,871

1,835,374

1,888,039

2,469,523

677,186

396,267

261,831

111,413

41,431

65,588

35,109

-150,471

2,418,090\*\*

46

**Banca Mediolanum** 

Unicredit (Finecobank)

Banca Fideuram (incl. Sanpaolo)

Deutsche Bank (Finanza & Futuro)

Banca Pop. Vicenza (Banca Nuova)

\* not including those underlying Unit-Linked policies

Monte dei Paschi di Siena

Banca Generali

Allianz Bank

Azimut

UBI

Credem

Veneto Banca

Consultinvest



**Business Update** 

o/w Mutual Funds\*

3,480,548

1,288,317

2,446,576

-120,345

996,694

403,108

330,413

44,499

94,586

140,208

-312,422

source: Assoreti

-1,393,990

554,873

Italiali Sales Networks	
Ranking by Net Inflows	
€ thousands - totals by Group	EV 2014

FY <u>2014</u>

\*\* accounts for approximately € -601 mn in maturities of discontinued Index-Linked policies

**Total Net Inflows** 

4,140,178\*\*

4,023,691

3,615,021

3,598,368

3,006,698

2,462,645

548,665

191,729

95,918

76,133

-697.283

o/w Managed Assets

4,153,558\*\*

4,188,990

3,525,833

2,989,628

2,781,215

3,725,723

1,430,741

452,517

560,523

168,128

101,635

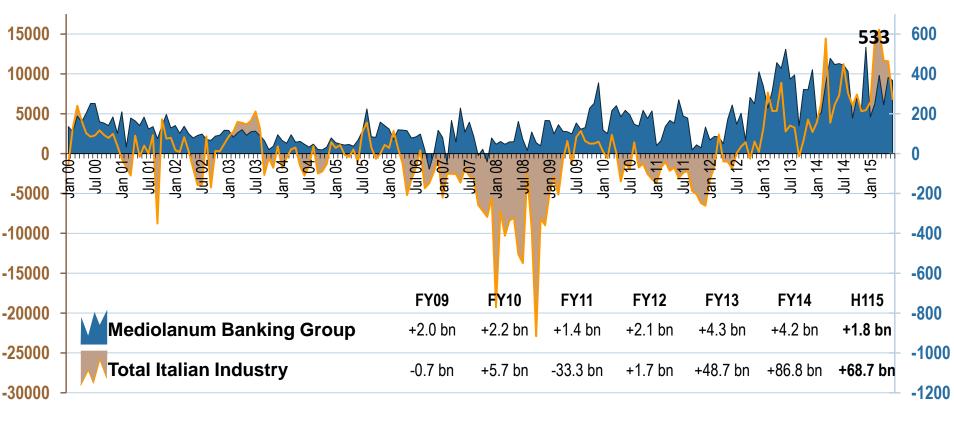
75,077

-446,125

#### 1,912,312 666,445





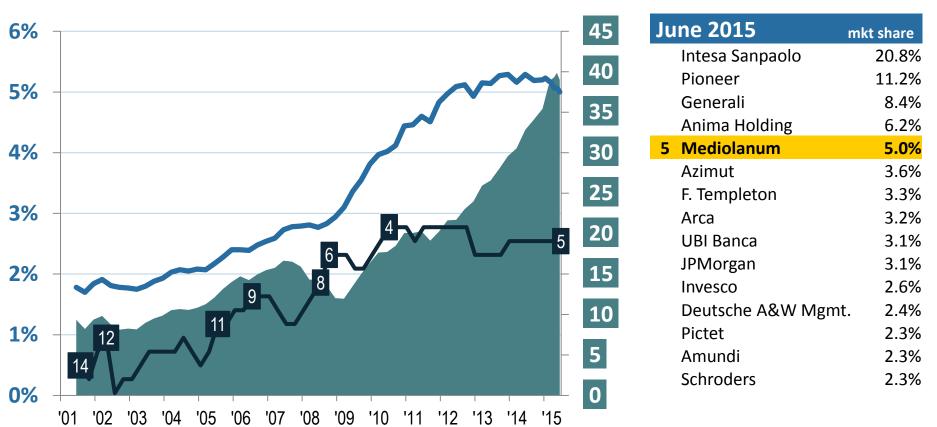


<sup>\*</sup>including Managed Accounts & Unit-Linked policies source: Assogestioni monthly reports; total figures integrated with quarterly reports

## **Mutual Funds AuM** Mediolanum's Market Share, Assets, Rank







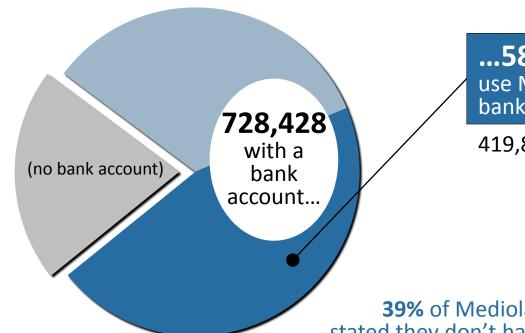
source: Assogestioni monthly reports

# **Banca Mediolanum Customer Behaviour**

**m** Business Update

as at 30/06/2015

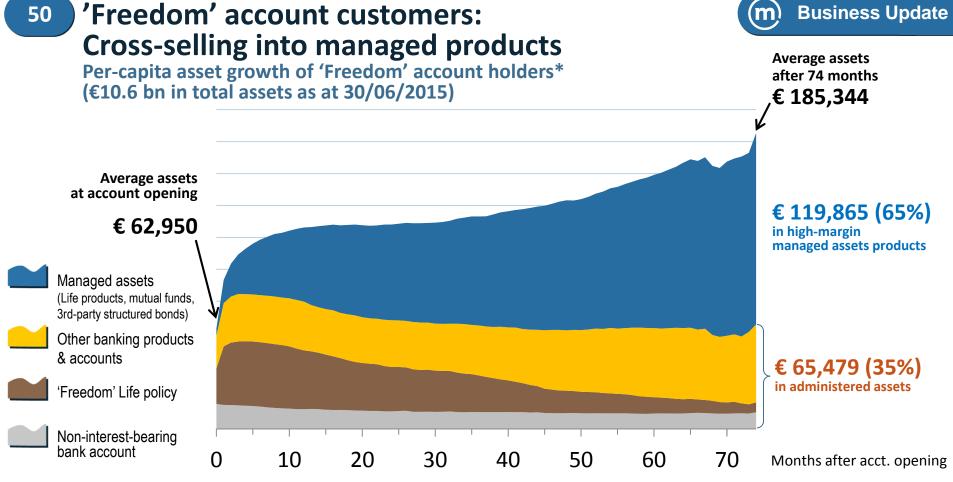
**922,544** primary account holders:



...58% of which use Mediolanum as their primary banking institution

419,828 vs. 387,706 as at 30/06/2014

In a 2013 survey, 39% of Mediolanum customers with a bank account stated they don't have a relationship with any other bank



<sup>\*</sup>all households who opened a 'Freedom' or 'Freedom+' as their first current account with Mediolanum, excluding those with a balance <u>permanently</u> below € 15,000

**TOTAL CASH DEPOSITS** 



**Business Update** 

11,943

# Focus on high-remuneration deposits

€ mn - as at 30/06/2015

Freedom+' balances above € 15,000 (current offer*: 1.00%)	2,822
InMediolanum' time deposits & lock-ins on current accounts (current offer*: 1.40%)	3,670
Launched May 2011 as an aggressive move to acquire customers & assets. First product openable online by customer autonomously (27% of new customers).	
Double Chance' accounts (current offer*: 2% to 5% according to destination asset class)	445
Temporary accounts with gradual automatic transfer of balance to a managed product. The benefit of dollar-cost averaging with a high yield on yet-to-be-invested assets.	
Total high-remuneration deposits	6,937
Low- or no-remuneration deposits	5,006
Includes 'Freedom' & 'Freedom+' assets below € 15,000 and all other current accounts	

<sup>\*</sup> Actual impact on Net Interest Income depends upon average rates offered during the year

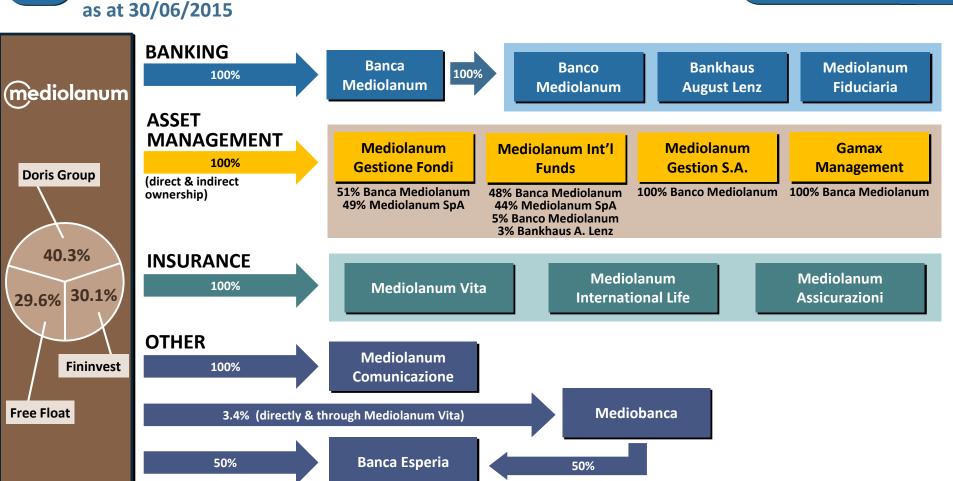


# **Mediolanum Facts**

# **Mediolanum Shareholders & Group Structure**



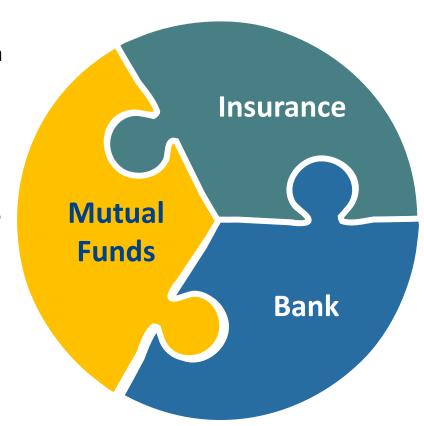
Mediolanum Facts



### Mediolanum's Integrated Business Model

 $\bigcirc$ 

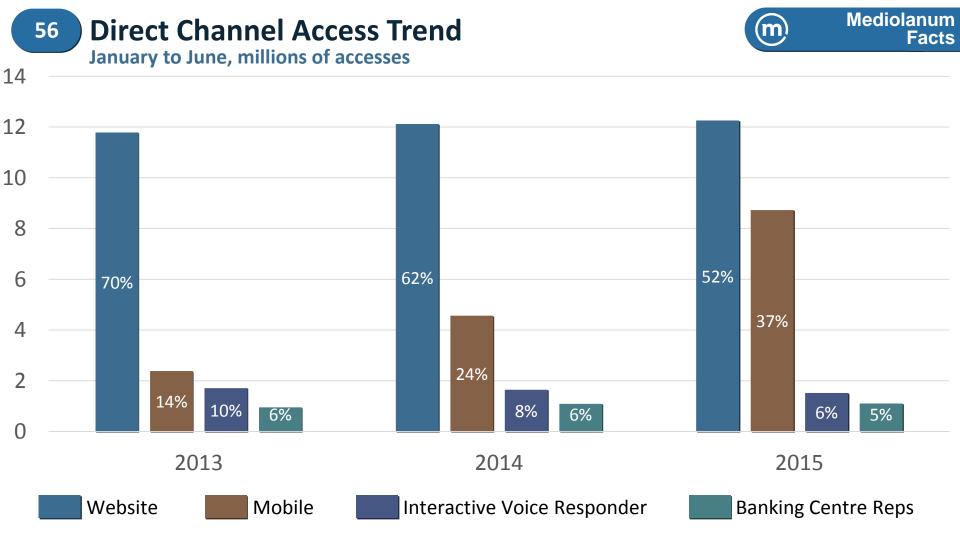
- We and our Family Bankers view the company as a single entity, providing solutions that best fit the needs of the customer, whether it be in the form of a mutual fund, an insurance policy or a bank product
- The Bank (est. 1997) has a special role as the place where customer savings are naturally built
- It is also where service quality is more readily appreciated & compared
- Therefore, it represents the mandatory point of entry for all new customers



### Mediolanum's Multi-channel Banking Model







# Mediolanum's model combines the advantages of traditional and direct banks



Mediolanum Facts

#### Family Bankers: the human touch

Self-employed tied agents with entrepreneurial approach

Extensively trained to tackle every household financial need

Share Mediolanum's view that banking services are an effective acquisition & retention tool



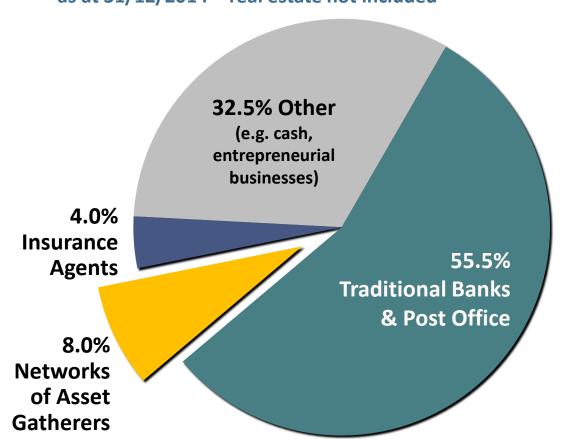
- Willing to provide professional advice anytime, anywhere
- Equally competent across all product lines
- Unlike the typical FA, offer assistance also with everyday banking needs
- Synergy, not competition, between human and direct channels

#### **Customers: freedom in banking**

Top-quality and valuable direct banking services associated with a human relationship

### **Italian Household Financial Assets**

as at 31/12/2014 - real estate not included





**Facts** 

**Network of Asset Gatherers** have only 8% of the huge Italian HH financial assets market, although recognised as best-inclass in terms of personal service & advice, and largely immune to capital, credit quality & reputational issues

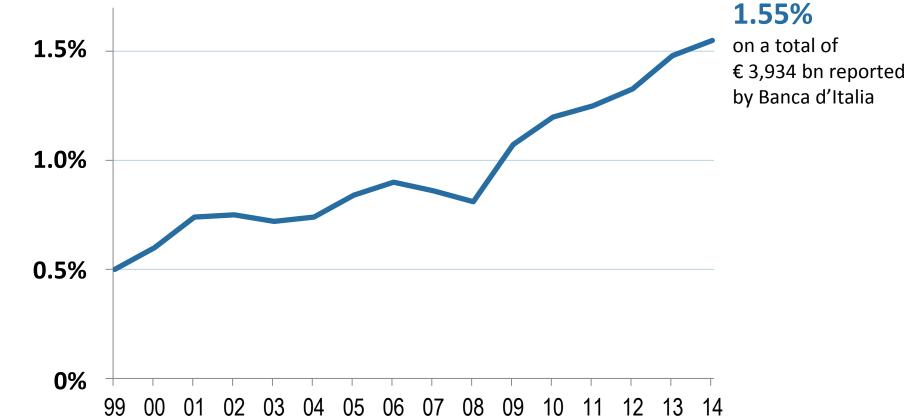
**Traditional Banks** still hold nearly 7x more

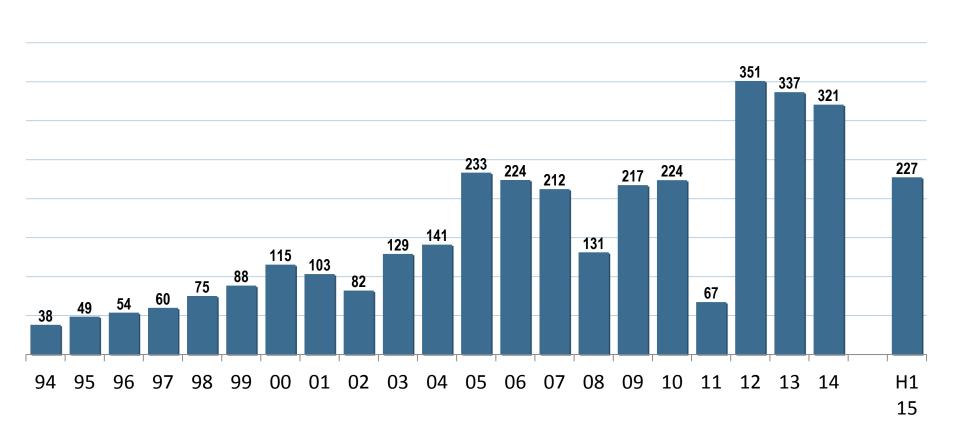
**Total HH Assets:** € 3,934 bn

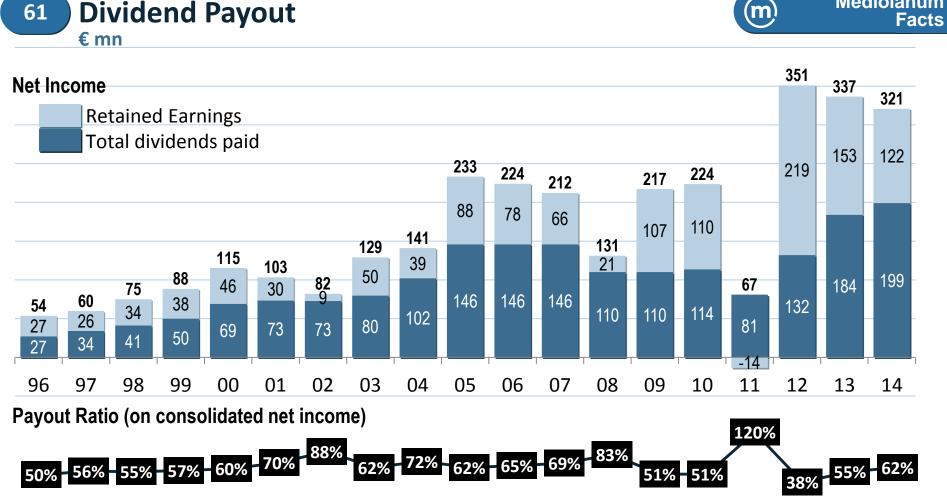
Source: Bank of Italy / Assoreti / ANIA / Prometeia / Mediolanum estimates









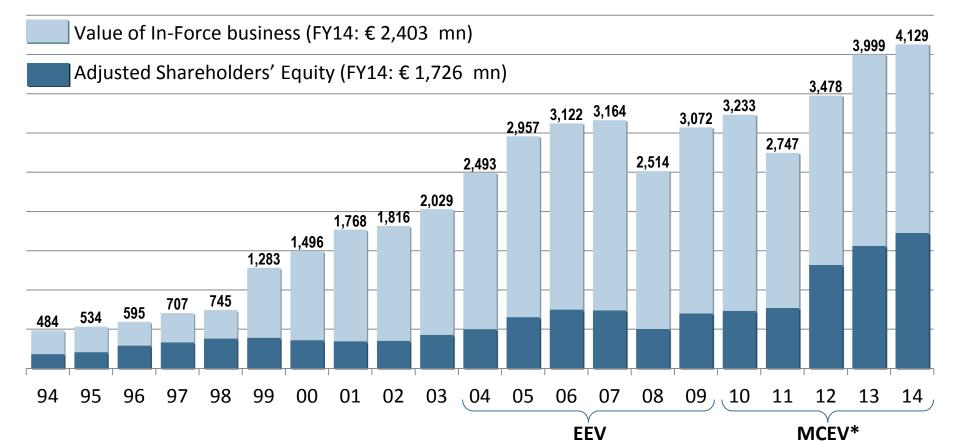


Mediolanum

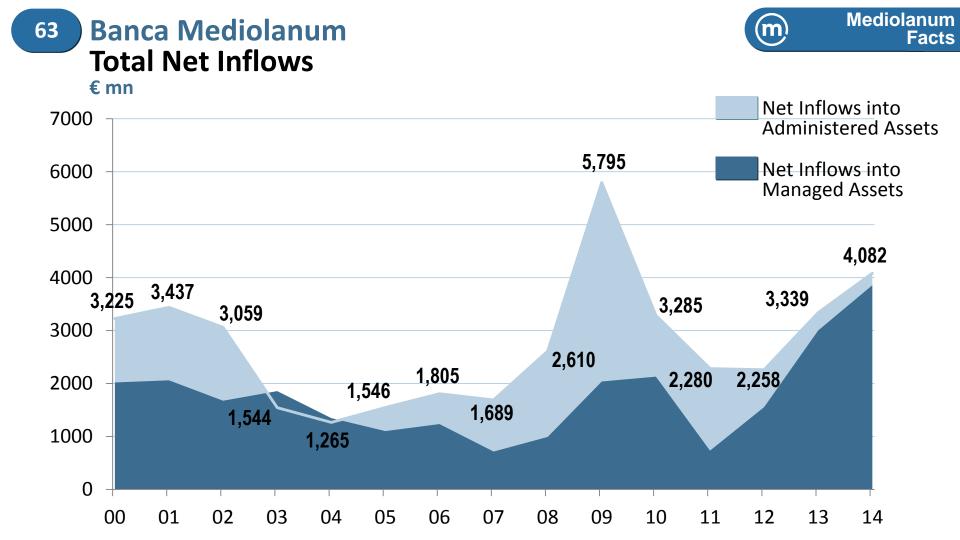
2008 & 2010: adjusted net income excluding effects of 'Lehman Brothers' operation







\* MCEV for Life business; EEV for A.M. & Italian banking business



Mediolanum **Facts** 

15.369

9.092

10.450

3.307

1.532

4.733

2.490

1.225

1.177

789

-16

51.913

source: Assoreti

773

Ranking by Net Inflows

€ mn - totals by Group

6-YRS PERIOD, 2009 to 2014

o/w Mutual Funds\*

Fideuram (incl. Sanpaolo Invest)

Deutsche Bank (Finanza&Futuro)

64

Mediolanum

Unicredit (Fineco)

Banca Generali

Allianz Bank

Veneto Banca

Consultinvest

Credito Emiliano

Monte dei Paschi di Siena

**TOTAL ITALIAN NETWORKS** 

\* not including those underlying Unit-Linked policies

**Azimut** 

UBI

**Total Net Inflows** 

21.443

13.642

12.986

12.493

10.074

9.656

5.410

1.736

1.722

1.537

535

255

92.622

o/w Managed Assets 12.777

19.100

9.457

12.398

10.465

9.464

5.196

1.365

1.758

1.272

1.096

85.412

142

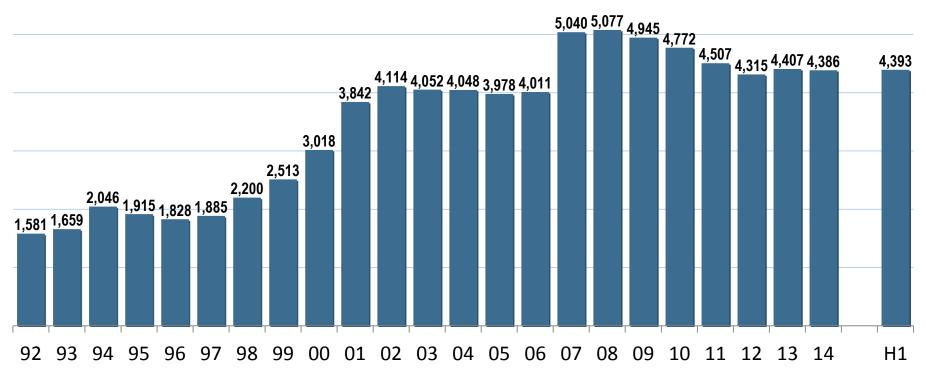
#### **Banca Mediolanum**

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Mediolanum Facts

## Family Banker® Network

**Licensed Financial Advisors** 



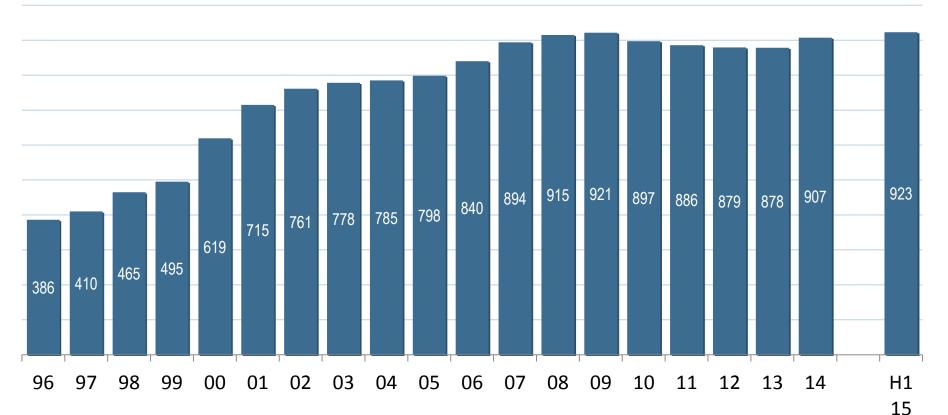
### **Banca Mediolanum**

# m

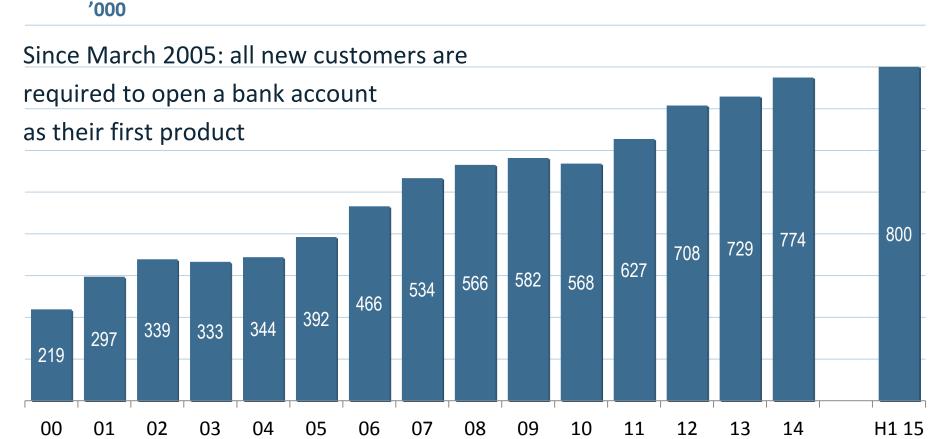
Mediolanum Facts

#### **Customers**

**Primary account holders (thousands)** 



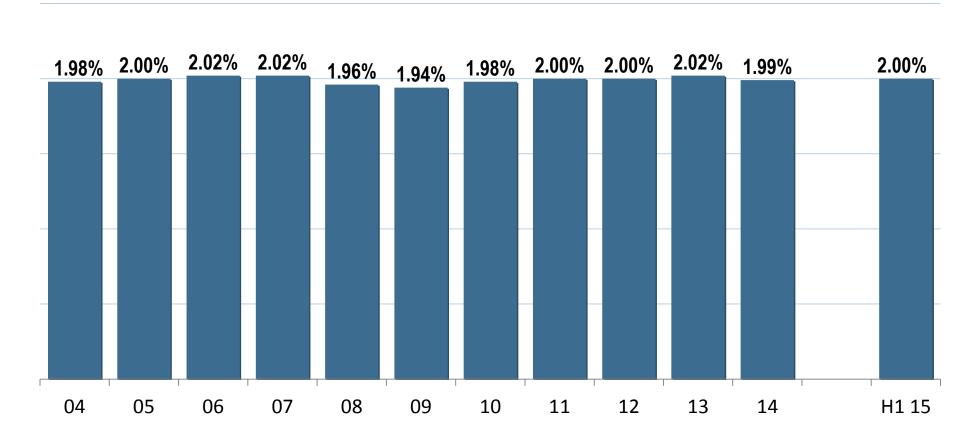




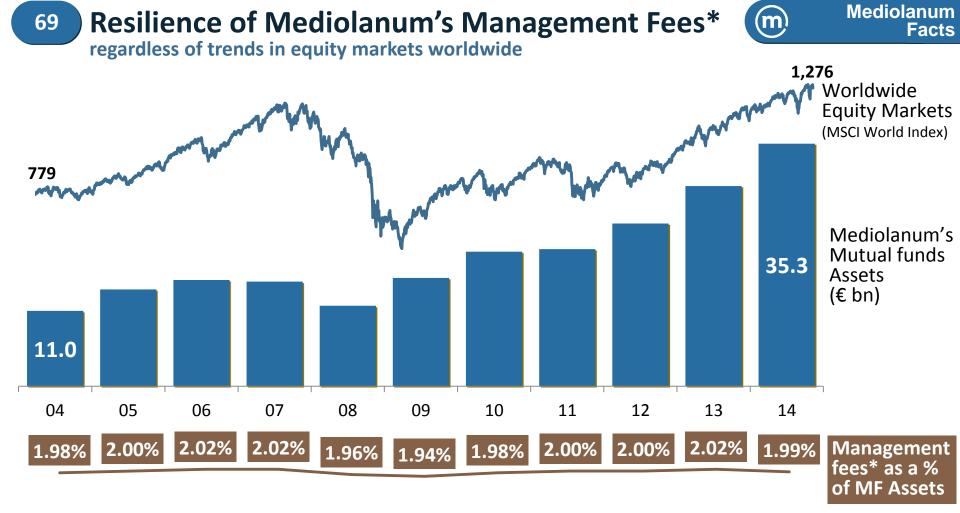
#### **Management Fees\* in History** expressed as a % of average managed assets in the period



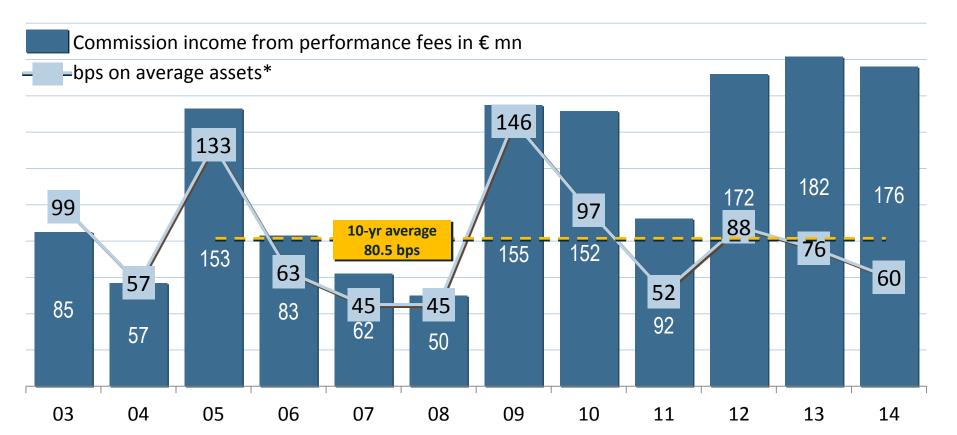
**Facts** 



<sup>\*</sup> including insurance commissions on U-L policies



<sup>\*</sup> including insurance commissions on U-L policies



<sup>\*</sup> calculated only on those funds subject to performance fees

### The 'Freedom' Current Account

launched March 2009, reengineered March 2012

- Launched in the wake of the Lehman Bros. bankruptcy, exploited **Mediolanum's unique situation** in terms of high liquidity & good reputation
- Designed to be the best account in the market for HNW individuals:
  - no remuneration of deposits up to € 15,000; very appealing interest paid on the excess balance
- Rate offered is advertised in advance for each quarter
- In the original 'Freedom', the interest was actually paid on a **Life policy** connected to the current account; this resulted in a **tax rate of 12.5% instead of 27%** for the customer
- Mediolanum's integrated structure & sophisticated software architecture allowed the entire balance to be available to the customer at any time, by **seamlessly moving money** back and forth between the bank account and the Life policy
- After tax reform of 2012 'Freedom' became 'Freedom+' a pure banking product
- Switching to 'Freedom+' is encouraged delivers the same product promise, but entails **lower G&A expenses** and **capital absorption** for Mediolanum



#### 'MyLife' Unit-Linked Policy Insurance wrapper for mutual funds launched March 2014

#### Addresses all needs of HNW investors

- **Financial planning:** flexible, hassle-free diversification across all investment classes; access to 100+ funds (up to 40% picked from a selection of 3<sup>rd</sup>-party funds)
- Legal protection of investments: assets cannot be seized or frozen
- **Succession planning:** one or more beneficiaries, irrespective of applicable inheritance laws; can be easily modified at any time
- **Tax efficiency:** capital gains tax is deferred to the time of policy liquidation.
- No inheritance / income tax is due on amounts received by beneficiaries

# Additional features Income drawdown

can be requested at any time; choice of duration (5-15 yrs) & frequency

Basic Death Benefit included

up to 2.5% of assets depending on age at death. Supplementary coverage also available

Mediolanum's trademark investment optimization:

yields over a pre-set threshold can be automatically set aside and reinvested during market drops

# 'MyLife' Unit-Linked Policy Pricing

- Initial investment: € 50,000 minimum(lump-sum or through 'Double Chance' programmed accumulation plan)
- **Up-front fee:** 3% to 0% depending on size of investment (0% above € 1 mn)
- Insurance fee: 1.75% annually
- Management fees on underlying funds: reduced by using institutional classes wherever available, or through a 50% rebate
- Switch operations are free up to 3 per year; €50 each thereafter

## The 4th best known bank brand in Italy

4(M)

Mediolanum **Facts** 

Total brand awareness – Italian banks – 2014



ING DIRECT

13%





BCC

13%



28%

Banco Posta

9%

**7%** 



20%



5%



**17%** 



4%

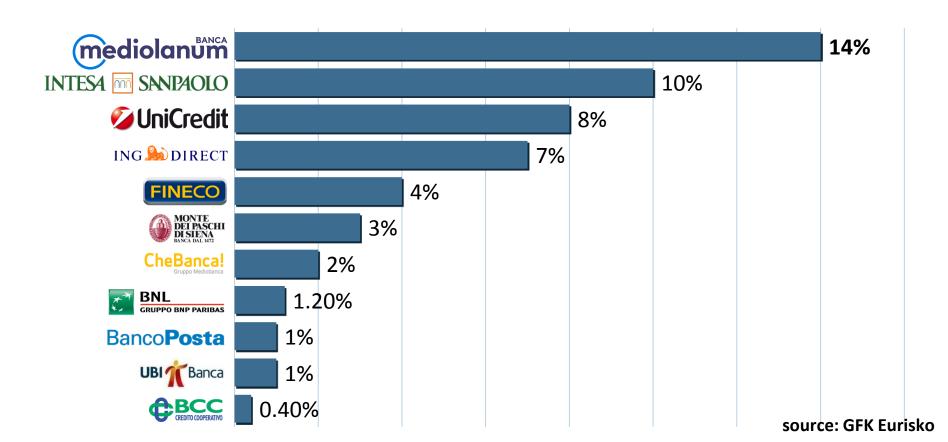
source: GFK Eurisko

# Mediolanum's advertising The most memorable in the banking industry



Mediolanum Facts

**Spontaneous recall of bank advertising in Italy – 2014** 



# Mediolanum's Culture Our Competitive Advantage

Our ability to generate positive inflows also in bear markets is explained by our customer-oriented culture especially embodied in two specific areas:

- The **Investment strategy** we advocate to our customers, providing solutions according to an analysis of each customer's **needs** and based on the concept of **'diversification'**
- Our effective, innovative and committed Training & Communication strategy

### **Investment Advisory Strategy**

# Our investment strategy explains the consistency of our inflows & transfers 'technical performance' into 'customer performance'

- We advise our customers proposing products & services that correspond to each of their specific needs
- Investor needs remain fundamentally the same, they are not influenced by market crises
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of diversification criteria, the most important being time horizon
- **Equity** investments are only considered for the **long term** (>10 yrs) and are diversified across the global economy to further reduce risk
- We strongly advise investors who have a long-term outlook to view market crises as buying opportunities

# The Mediolanum Approach vs. Open Architecture



- 'Best Brands' family of **Funds of branded Funds** unveiled in April 2008
- This is not the 'Open Architecture' approach
- It is impossible for a private investor to choose among a supermarket-like offer of thousands of funds, if not on the very risky basis of past performance
- Synergy of the best A.M. companies' expertise & pursuit of quality and Mediolanum's capacity to select & coordinate asset managers & give high quality advice to customers
- Funds of **single-brand** funds (the 'Selection' series) are Mediolanum products but also carry the name of the underlying funds' asset manager
- Funds of **multi-brand** funds (the 'Collection' series) do not utilise the underlying brands in the fund name, however they are used in marketing and advertising material



- Inaugurated March 2009
- Centralises our training know-how, in coordination with top universities, professors and individuals who are experts in the field
- Provides our Family Bankers & employees with a resource for life-long education
- Develops financial education programs dedicated to our customers & the community





**Facts** 

### **Training & Communication: Corporate TV Channel**

#### A proprietary state-of-the-art tool established in 1989

Encrypted programs to train, motivate & communicate with our Family Bankers

- Financial news commented by top company executives
- Company news & product information
- Online training course support
- Inspirational thoughts for personal motivation & sales techniques



Daily specials dedicated to crisis-related topics were added to the ongoing programming in 2008, 2009 & 2011

# **Marketing Events**

- **10,238 events** held in 2014 (+26% vs. 2013):
- local & high-level events, sports events (e.g. Giro d'Italia), talk shows, etc.
- 430,000 participants (customers and perspective customers) per year

#### Results are measurable:

- Net inflows into managed assets of invited customers in the 3 months post-event
- expenses are reimbursed to Family Bankers only if set commercial target is met (84% of the times in 2014)
- Average commercial value of media coverage is also regularly tracked

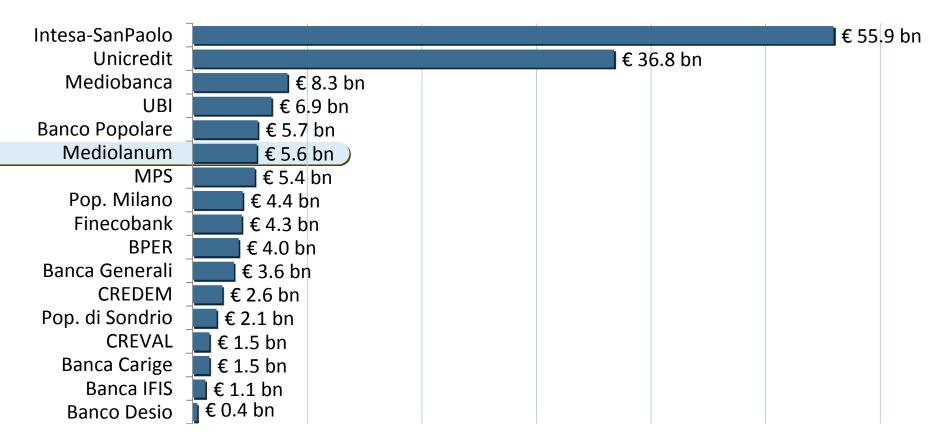


# Ranking of Italian Banking Groups by Market Capitalisation

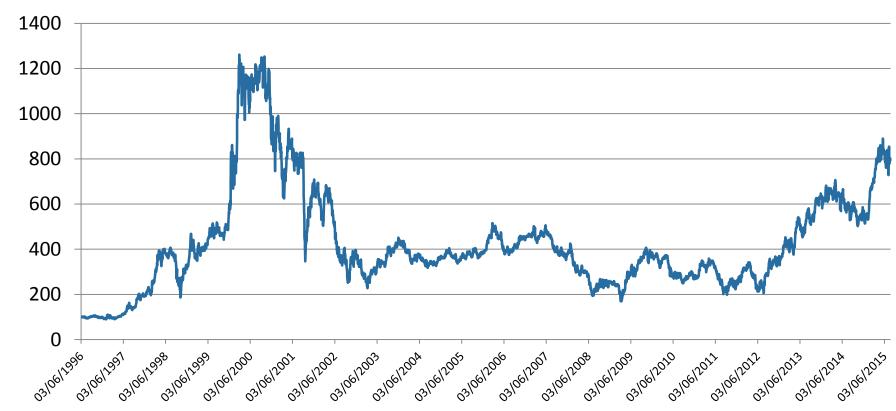
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Mediolanum Facts

as at 24/07/2015



### Total Return Index\*



<sup>\*</sup> includes dividend reinvestment, June 3, 1996 – July 24, 2015



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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Luigi Del Fabbro, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts

Luigi Del Fabbro

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